1	IN THE UNITED STATES DISTRICT COURT
	FOR THE NORTHERN DISTRICT OF OHIO
2	EASTERN DIVISION
3	
	IN RE NATIONAL PRESCRIPTION
4	OPIATE LITIGATION Hon. Dan A. Polster
1	MDL No. 2804
5	THIS DOCUMENT APPLIES TO ALL No. 17-MD-2804
	CASES
6	CASES /
7	/
	HIGHLY CONDIDENTAL
8	HIGHLY CONFIDENTIAL -
	SUBJECT TO FURTHER CONFIDENTIALITY REVIEW
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10	
	THURSDAY, JANUARY 10, 2019
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12	
	Videotaped Deposition of DONALD WALKER, held
13	at the Law Offices of COVINGTON & BURLING, One Front
	Street, 35th Floor, San Francisco, California,
14	beginning at 8:57 a.m., before Sandra Bunch
	VanderPol, FAPR, RMR, CRR, CALIFORNIA CSR #3032
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	GOLKOW LITIGATION SERVICES
23	877.370.3377 ph   917.591.5672 fax
	Deps@golkow.com
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ERIC KENNEDY, ESQ. WEISMAN, KENNEDY & BERRIS CO., L.P.A. 101 W. Prospect Avenue Midland Building, Suite 1600 Cleveland, OH 44115 (216) 781-1111 Counsel for the Plaintiffs  EMILY JOHNSON HENN, ESQ. EMILY KVESELIS, ESQ. COVINGTON & BURLING LLP 3000 El Camino Real 5 Palo Alto Square Palo Alto, California 94306-2112 (650) 632-4715 ehenn@cov.com counsel for Defendant McKesson and the Witness  ABIGAIL G. URQUHART, ESQ. JONES DAY 555 South Flower Street, 50th Floor Los Angeles, CA 90071 (213) 243-2884 urquhart@jonesday.com Counsel for Defendant Walmart  JOSEPH BUSHAR, ESQ. (Telephone/streaming) WILLIAMS & CONNOLLY, LLP 725 Twelfth Street, N.W. Washington, DC 20005 (650) 632-4715 jbushar@wc.com Counsel for Defendant Cardinal Health	LINDA K. RURANGIRWA, ESQ. (Telephone/strean COLLINSON, DAEHNKE, INLOW & GRECO 2110 E. Flamingo Road, Suite 305 Las Vegas, Nevada 89119 (702) 979-2132 Linda.rurangirwa@cdiglaw.com Counsel for Defendant C&R Pharmacy  JUSTIN C. TAYLOR, ESQ. (Video/realtime stream) BAILEY & WYANT, PLLC 500 Virginia Street East   Suite 600 Charleston, West Virginia 25301 (304) 720-0714 Jtaylor@baileywyant.com  JUSTIN MANN, ESQ. (Video/realtime stream) ROPES & GRAY, LLP 1211 Avenue of the Americas New York, New York 10036-8704 (212) 596-9175 Justin.mann@ropesgray.com Counsel for Defendant Mallinckrodt  LUCY ONYEFORO, ESQ. (Video/realtime stream) ALLEGAERT BERGER & VOGEL LLP LUCY ONYEFORO, ESQ. (Video/realtime stream) ALLEGAERT BERGER & VOGEL LLP LUCY ONYEFORO, ESQ. (Video/realtime stream) ALLEGAERT BERGER & VOGEL LLP COUNSEL Floor New York, New York 10006 (212) 616-7060 onyeforo@abv.com Counsel for Defendant Rochester Drug Cooperative
Counsel for Defendant Cardinal Health (Appearances continued on next page)	(Appearances continued on next page)
(Appearances continued on next page)  4  5	23 24 25
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APPEARANCES (Continued) SAMANTHA L. ROCCHINO, ESQ. REED SMITH LLP (Telephone/Streaming) Three Logan Square 1717 Arch Street, Suite 3100 Philadelphia, Pennsylvania 19103 (215) 851 8100 srocchino@reedsmith.com Counsel for Defendant AmerisourceBergen  SCOTT LIVINGSTON, ESQ. MARCUS & SHAPIRA LLP One Oxford Centre, 35th Floor Pittsburgh, Pennsylvania 15219 (412) 338-4690 livingston@marcus-shapira.com Counsel for Defendant HBC Company  ERIC SHAPLAND, ESQ. (Telephone) ARNOLD & PORTER KAYE SCHOLER, LLP 44th Floor, 777 South Figueroa Street Los Angeles, California 90017-5844 (213) 243-4120 eric.Shapland@arnoldporter.com Counsel for Defendants Endo Pharmaceuticals, Inc. and Endo Health Solutions, Inc.  CIERA LOGAN, ESQ. (Telephone) FOX ROTHSCHILD LLP 1301 Atlantic Avenue Midtown Building, Suite 400 Atlantic City, New Jersey 08401-7212 (609) 572-2236 clogan@foxrothschild.com Counsel for Defendant Validus Pharmaceuticals	1 APPEARANCES: 2 CONOR B. O'CROININ, ESQ.    ZUCKERMAN SPAEDER, LLP 3 100 East Pratt Street, Suite 2440    Baltimore, Maryland 21202-1031 4 (212) 616-7060    cocroinin@zuckerman.com 5 Counsel for Defendant CVS Indiana, L.L.C    CVS Rx 6 7 Also Present: 8 BRIAN ASQUITH, Law Clerk 9 EVAN WOLFE, Technical Support 10 RYAN WONG, Videographer 11 12 Appearing Via Video/Realtime Stream: 13 AMY KENNEDY 14000 15 16 17 18 19 20 21
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2 MCK-WALKER Description 3 Exhibit 682 Graph prepared by Plaintiff "McKesson: Oxycodone to Rite #3157," P1.5076 5 Exhibit 684 Email dated 1/2/13 from Th "CSMP Level 1 Reviews require for all RNAs - effective immediately," Bates MCKMDL00513746 8 Exhibit 685 McKesson PowerPoint, "De Controlled Substance Monitorin Program (CSMP) Overview, Bat MCKMDL00498295 - 307  10 Exhibit 686 Settlement Agreement date 4/30/08 by and between US DO. McKesson (no Bates) 12 Exhibit 687 PowerPoint - "Directors of Regulatory Meeting, Dallas, Ma 5-6, 2008," Bates MCKMDL006 - 744 15 Exhibit 688 Memorandum dated 10/20/ Rannazzisi from Mapes re "Internet Presentation with McKesson Corp. On September 2005," Bate MCKMDL0049685 Exhibit 689 Memorandum dated 1/23/0 Rannazzisi re "Meeting Between 19 Office of Diversion Control (OD and McKesson Corp. On Januar 2006," Bates MCKMDL004968 Exhibit 690 McKesson PowerPoint, "Presentation to the U.S."	Page 5 - 214 - 214 - 214 - 214 - 214 - 214 - 214 - 211 gts    C 211 gt	2 ] 3 ] 4 5 ] 6 7 ] 8 9 ] 10 11 12 ] 13 14 ] 15 16 ] 17 18 19 20 21 ]	E X H I B I T S  MCK-WALKER Description Page Exhibit 707 PowerPoint by Walker and McDonald 305 re "CVS - Regulatory Review," Bates MCKMDL00497980 - 989 Exhibit 708 Spreadsheet produced in native format, Bates MCKMDL00574318, et al.  Exhibit 709 Email dated 1/3/12 to McKenna from McDonald re "CVS Controlled Substance Analysis," Bates MCKMDL00517082, et al.  Exhibit 710 Email dated 2/8/10 to McKenna from McDonald re "CVS Threshold Discussion," Bates MCKMDL00571535, et al.  Exhibit 713 Email chain dated 8/2/10 re 286 "Narcotic Restriction," Bates MCKMDL00627066  Exhibit 714 Email chain dated 10/25/10 re 344 "Fentanyl Checks," Bates MCKMDL00468734  Exhibit 718 Email chain dated 11/11/13 re 353 "Campaign 3578-AMI-Mallinckrdt Hydrocodone has been Released!," Bates MCKMDL00546932 - 934  Exhibit 719 Email chain dated 8/3/12 re "Campaign 2845-AMI-Lower Priced Oxycodone has been Released!," Bates MCKMDL00539021 - 023  Exhibit 720 Email chain dated 1/18/08 re "PMIB 08-005 Purdue Frederick"
2 MCK-WALKER Description 3 Exhibit 682 Graph prepared by Plaintiff "McKesson: Oxycodone to Rite #3157," P1.5076 5 Exhibit 684 Email dated 1/2/13 from Th "CSMP Level 1 Reviews require for all RNAs - effective immediately," Bates MCKMDL00513746 8 Exhibit 685 McKesson PowerPoint, "De Controlled Substance Monitorin Program (CSMP) Overview, Bate MCKMDL00498295 - 307  10 Exhibit 686 Settlement Agreement date 11 4/30/08 by and between US DO. McKesson (no Bates)  12 Exhibit 687 PowerPoint - "Directors of Regulatory Meeting, Dallas, Ma 5-6, 2008," Bates MCKMDL006 - 744 15 Exhibit 688 Memorandum dated 10/20/ Rannazzisi from Mapes re "Internet Presentation with McKesson Corp. On September 2005," Bate MCKMDL0049685 18 Exhibit 689 Memorandum dated 1/23/0 Rannazzisi re "Meeting Betweer Office of Diversion Control (Of and McKesson Corp. On Januar 20 20 21 Exhibit 690 McKesson PowerPoint, "Presentation to the U.S. Attorney's Office, Northern District of West Virginia and DEA," dated March 12, 2014, B	Page 5 - 214 - 214 - 214 - 214 - 214 - 214 - 214 - 211 gts    C 211 gt	2 ] 3 ] 4 5 ] 6 7 ] 8 8 9 ] 10 11 12 ] 13 14 ] 17 18 19 20 21 ] 22	E X H I B I T S  MCK-WALKER Description Page Exhibit 707 PowerPoint by Walker and McDonald 305 re "CVS - Regulatory Review," Bates MCKMDL00497980 - 989 Exhibit 708 Spreadsheet produced in native format, Bates MCKMDL00574318, et al.  Exhibit 709 Email dated 1/3/12 to McKenna from McDonald re "CVS Controlled Substance Analysis," Bates MCKMDL00517082, et al.  Exhibit 710 Email dated 2/8/10 to McKenna from McDonald re "CVS Threshold Discussion," Bates MCKMDL00571535, et al.  Exhibit 713 Email chain dated 8/2/10 re 286 "Narcotic Restriction," Bates MCKMDL00627066  Exhibit 714 Email chain dated 10/25/10 re 344 "Fentanyl Checks," Bates MCKMDL00468734  Exhibit 718 Email chain dated 11/11/13 re "Campaign 3578-AMI-Mallinckrdt Hydrocodone has been Released!," Bates MCKMDL00546932 - 934  Exhibit 719 Email chain dated 8/3/12 re "Campaign 2845-AMI-Lower Priced Oxycodone has been Released!," Bates MCKMDL00539021 - 023  Exhibit 720 Email chain dated 1/8/08 re "PMIB 08-005 Purdue Frederick Company/OxyContin C/R Tablets 100's," Bates MCKMDL00543462 -
2 MCK-WALKER Description 3 Exhibit 682 Graph prepared by Plaintiff "McKesson: Oxycodone to Rite #3157," P1.5076 5 Exhibit 684 Email dated 1/2/13 from Th "CSMP Level 1 Reviews require for all RNAs - effective immediately," Bates MCKMDL00513746 8 Exhibit 685 McKesson PowerPoint, "De Controlled Substance Monitorin Program (CSMP) Overview, Bat MCKMDL00498295 - 307  10 Exhibit 686 Settlement Agreement date 11 4/30/08 by and between US DO. McKesson (no Bates)  12 Exhibit 687 PowerPoint - "Directors of Regulatory Meeting, Dallas, Ma 5-6, 2008," Bates MCKMDL006 - 744 15 Exhibit 688 Memorandum dated 10/20/ Rannazzisi from Mapes re "Internet Presentation with McKesson Corp. On September 2005," Bate MCKMDL0049685 Exhibit 689 Memorandum dated 1/23/0 Rannazzisi re "Meeting Betweer Office of Diversion Control (OE and McKesson PowerPoint, "Presentation to the U.S. Attorney's Office, Northern District of West Virginia and	Page S - 214 - Aid nomet re 204 ed nomet re 20	2 ] 3 ] 4 5 ] 6 7 ] 8 9 ] 10 11 12 ] 13 14 ] 15 16 ] 17 18 19 20 21 ]	E X H I B I T S  MCK-WALKER Description Page Exhibit 707 PowerPoint by Walker and McDonald 305 re "CVS - Regulatory Review," Bates MCKMDL00497980 - 989 Exhibit 708 Spreadsheet produced in native of tormat, Bates MCKMDL00574318, et al.  Exhibit 709 Email dated 1/3/12 to McKenna from McDonald re "CVS Controlled Substance Analysis," Bates MCKMDL00517082, et al.  Exhibit 710 Email dated 2/8/10 to McKenna from McDonald re "CVS Threshold Discussion," Bates MCKMDL00571535, et al.  Exhibit 713 Email chain dated 8/2/10 re 286 "Narcotic Restriction," Bates MCKMDL00627066 Exhibit 714 Email chain dated 10/25/10 re 344 "Fentanyl Checks," Bates MCKMDL00468734 Exhibit 718 Email chain dated 11/11/13 re "Campaign 3578-AMI-Mallinckrdt Hydrocodone has been Released!," Bates MCKMDL00546932 - 934  Exhibit 719 Email chain dated 8/3/12 re "Campaign 2845-AMI-Lower Priced Oxycodone has been Released!," Bates MCKMDL00539021 - 023 Exhibit 720 Email chain dated 1/18/08 re 342 "PMIB 08-005 Purdue Frederick Company/OxyContin C/R Tablets 100's," Bates MCKMDL00543462 - 463
2 MCK-WALKER Description 3 Exhibit 682 Graph prepared by Plaintiff	Page 5 - 214 - 214 - 214 - 214 - 214 - 214 - 214 - 211	2 ] 3 ] 4 5 ] 6 7 ] 8 8 9 ] 10 11 12 ] 13 14 ] 15 16 ] 17 18 19 20 21 ] 22 23	E X H I B I T S  MCK-WALKER Description Page Exhibit 707 PowerPoint by Walker and McDonald 305 re "CVS - Regulatory Review," Bates MCKMDL00497980 - 989 Exhibit 708 Spreadsheet produced in native format, Bates MCKMDL00574318, et al.  Exhibit 709 Email dated 1/3/12 to McKenna from McDonald re "CVS Controlled Substance Analysis," Bates MCKMDL00517082, et al.  Exhibit 710 Email dated 2/8/10 to McKenna from McDonald re "CVS Threshold Discussion," Bates MCKMDL00517082, et al.  Exhibit 713 Email chain dated 8/2/10 re "Narcotic Restriction," Bates MCKMDL00627066 Exhibit 714 Email chain dated 10/25/10 re "Fentanyl Checks," Bates MCKMDL00627066 Exhibit 718 Email chain dated 11/11/13 re "Campaign 3578-AMI-Mallinckrdt Hydrocodone has been Released!," Bates MCKMDL00546932 - 934  Exhibit 719 Email chain dated 8/3/12 re "Campaign 2845-AMI-Lower Priced Oxycodone has been Released!," Bates MCKMDL00539021 - 023 Exhibit 720 Email chain dated 1/18/08 re "PMIB 08-005 Purdue Frederick Company/OxyContin C/R Tablets 100's," Bates MCKMDL00543462 - 463  ////

- 1	Page 10		Page 1
1 2 3		1 2	EXHIBITS
4	Hydrocodone has been Released!," Bates MCKMDL00546914 - 022	3	MCK-WALKER Description Page
6	Exhibit 722 Email chain dated 11/12/06 re 322 "Hydrocodone reports," Bates MCKMDL00542914 - 916	4	Exhibit 814 Administrative Memorandum of Agreement," Bates MCKMDL00355350
7	Exhibit 730 McKesson Audit Report, dated 3/14/11, Bates MCKMDL00498058 - 089 420	5	- 363
9 10	Exhibit 732 Email dated 9/17/13 to Jackson 339 from Walker attaching Slides,	7	o0o
11 12	"Controlled Substance Regulatory Org Structure," Bates MCKMDL00549498 - 502	8 9 10	
13 14	Exhibit 752 Email dated 5/2/13 to Gustin from 195 Walker re "Know Your Customer," with attachment, MCKMDL00498169 - 183	11 12	
	Exhibit 755 Settlement and Release Agreement 139 and Administrative Memorandum of Agreement, Bates MCKMDL00409289 - 299	13 14	
.7	Exhibit 801 Handwritten document made by Mr. 40	15 16 17	
.8 .9 20	Kennedy at deposition Exhibit 802 Handwritten document made by Mr. 112 Kennedy at deposition.	18	
21	Exhibit 803 263 Handwritten document made by Mr. Kennedy at deposition.	20 21	
22	Exhibit 804 McKesson letter dated 1/18/06 to 368 Rannazzisi from Julian, Bates MCKMDL00571361 - 365	22 23 24	
24 25	///	25	
	Page 11		Page 1
1	EXHIBITS	1	BE IT REMEMBERED that on Thursday, the 10th
2	MCK-WALKER Description Page	2	,
3	-	3	8:57 a.m. in the law offices of Covington & Burling, One Front Street, 35th Floor, San Francisco,
4	Exhibit 805 Settlement and Release Agreement 377 and Administrative Memorandum of Agreement, Bates MCKMDL00516360 - 383	5	California, before me, Sandra Bunch VanderPol, a
5		6	Certified Shorthand Reporter in and for the State of
7	Exhibit 807 Email chain dated 8/14/18 re 385 "Notification of Suspicious Customer," Bates MCK_WVA_000088 -	8	California, personally appeared.  DONALD WALKER,
9 L0	Exhibit 808 Email chain dated 11/4/08 re 388	10	called as a witness (McKesson), who, having been duly sworn, was thereupon examined and interrogated as
.1	"Questions on Daly & Suspicious Orders Electronic Reporting," Bates MCK_WVA_00139 - 145	11	hereinafter set forth.
	Exhibit 809 Email chain dated 2/11/09 re "Suspicious Order," Bates MCK_WVA_00163 - 164	13	THE VIDEOGRAPHER: We are now on the record
		1 4	My name is Ryan Wong. I'm a videographer
4	Exhibit 810 Email dated 3/11/09 to O'Keefe 393 from Walker re "Modern Drug RM0336950," with attachment.	15	for Golkow Litigation Services. Today's date is
L4 L5 L6 L7	Exhibit 810 Email dated 3/11/09 to O'Keefe 393 from Walker re "Modern Drug RM0336950," with attachment, Bates MCK WVA 000187 - 189 Exhibit 811 Email dated 9/1/11 to Walker from 394 McIntyre re "Drug Depo Susp Omits Has Baen Transmitted" Bates	16 17	January 10th, 2019, and the time is 8:57 a.m.  This video deposition is being held in
L3 L4 L5 L6 L7	Has Been Transmitted," Bates MCKMDL00524479 - 481	16	January 10th, 2019, and the time is 8:57 a.m.
L4 L5 L6 L7 L8	Has Been Transmitted," Bates MCKMDL00524479 - 481  Exhibit 812 PowerPoint by McKesson - 395  "McKesson Pharmaceutical	16 17 18	January 10th, 2019, and the time is 8:57 a.m.  This video deposition is being held in  San Francisco, California, in the matter of National
L4 L5 L6 L7	Has Been Transmitted," Bates MCKMDL00524479 - 481  Exhibit 812 PowerPoint by McKesson - 395	16 17 18 19 20	January 10th, 2019, and the time is 8:57 a.m.  This video deposition is being held in San Francisco, California, in the matter of National Prescription Opiate Litigation, for the United States District Court, Northern District of Ohio.

Page 14 1 MR. ASQUITH: Brian Asquith, plaintiffs. worldwide corporate headquarters of McKesson 2 MR. WOLFE: Evan Wolfe, tech support. Corporation; would that be true? 3 MS. URQUHART: Abigail Urquhart, on behalf MS. HENN: Objection to form. 4 of Walmart. THE WITNESS: McKesson's corporate 5 MR. LIVINGSTON: Scott Livingston, on behalf <sup>5</sup> headquarters is currently in San Francisco, <sup>6</sup> California. 6 of HBC. 7 MR. O'CROININ: Conor O'Croinin, on behalf BY MR. KENNEDY: of CVS. And we are at the offices of your Q. 9 MS. KVESELIS: Emily Kveselis, for McKesson attorney at this present time; yes? and the witness. 10 Yes, we are. 10 A. 11 MS. HENN: Emily Henn, from Covington & 11 Q. When did you begin your career with 12 Burling, on behalf of McKesson and Mr. Walker. 12 McKesson? 13 13 THE VIDEOGRAPHER: On the phone? A. I joined McKesson in 1987. 14 MR. SHAPLAND: Eric Shapland, on behalf of 14 Q. And when you joined them, what was your position? 15 Endo and Par, at Arnold & Porter. 16 MR. BUSHAR: Joseph Bushar, of Williams & 16 My first position with McKesson was Connolly, on behalf of Cardinal Health. as a Transportation Manager with one of the 18 MS. RURANGIRWA: Linda Rurangirwa. subsidiary companies that McKesson had. 19 Collinson, Daehnke, on behalf of C&R Pharmacy. 19 Were your responsibilities in any way involved with the regulatory affairs at that time? 20 MS. ROCCHINO: Samantha Rocchino, of Reed 20 Smith, LLP, on behalf of AmerisourceBergen Drug 21 21 Α. Corporation. 22 22 Q. And what was the next position that 23 THE VIDEOGRAPHER: The court reporter is you held with McKesson? Sandy VanderPol, and she will now swear in the 24 A. I held the position with the -- what witness. was then the McKesson Drug Company and Page 15 Page 17 THE REPORTER: Raise your right hand, <sup>1</sup> Transportation, and had responsibility for 1 transportation planning. 2 please. 3 And when did you take that position? Do you solemnly swear or affirm that the Q. 4 testimony you are about to give in this proceeding A. About 1991. will be the truth, the whole truth, and nothing but Did that position have anything to do O. 6 the truth, so help you God? <sup>6</sup> with regulatory affairs of the distribution of 7 THE WITNESS: I do. opioids? 8 **EXAMINATION** 8 A. No, it did not. 9 9 BY MR. KENNEDY: What did that position basically Q. 10 Sir, my name is Eric Kennedy. You 10 involve? 11 understand that I represent the plaintiffs in this 11 Α. The transportation position that I 12 case? 12 held was really a position of optimizing delivery 13 efficiencies for our distribution centers. A. I do. 14 Q. And could you please state your full 14 Q. What was your next position at 15 15 McKesson? name for the record. 16 16 Donald Walker. A. I was the Distribution Center Manager A. 17 And are you currently employed? of our Sacramento Distribution Center. Q. 18 18 Q. When did you take that position? A. 19 19 O. And your prior employer was McKesson; My best recollection is about 1992. A. 20 20 would that be true? Q. And what were your duties and 21 That's correct. A. responsibilities then, as the manager of a And so the jury understands where we 22 O. distribution center?

23

are today, we are in San Francisco; are we not?

Yes, we're in San Francisco.

And San Francisco would be the

23

24

25

A.

Q.

I had responsibility for oversight of

our daily distribution of pharmaceuticals to

pharmacies served by that distribution center.

Page 18 Q. And that position would have involved

- 1 the distribution of opioids; would it not?
- 3 As part of our distribution, we did 4 distribute controlled substances to pharmacies.
- 5 Did you have any responsibility at 6 that point in time with respect to the creation,
- management or implementation of anti-diversion
- regulations and policies at McKesson?
- 9 MS. HENN: Object to form.
- 10 THE WITNESS: No. At that time I was 11 executing against existing policies the company had 12 in place.
- 13 BY MR. KENNEDY:
- 14 O. What were in place from 1992 to the
- 15 late '90s? What was the policy in place?
- 16 There were -- the policies we had
- were contained in our Operations Manuals that
- 18 specified our responsibilities to comply to
- 19 regulations for handling and distribution of
- <sup>20</sup> controlled substances.
- 21 We know about the existence of O.
- <sup>22</sup> Standard Operating Procedure 55. Are you familiar
- with that?

25

- 24 A. Yes.
  - Q. Was that the policy and procedure

- I had responsibility for the
- <sup>2</sup> operations staff in the distribution centers that
- <sup>3</sup> comprised the Western Region. So the distribution
- 4 center managers that operated those facilities
- reported to me.
- And at that point in time -- how
- long -- how long did you hold that position?
- I held that position until about
- 1996. 10 Q. And in that position, did you have
- responsibility -- other than the following of SOP 55,
- 12 did you have any duties, responsibilities, with the
- 13 creation and the management of anti-diversion
- policies and procedures at McKesson?
  - MS. HENN: Objection to form.
- 16 THE WITNESS: In that role I had
- responsibility for the distribution centers and their
- execution of their responsibilities under Section 55
- to the handling and distribution of controlled
- substances.
- BY MR. KENNEDY:
- You held that position till what
- year, the VP of the Western Region?
  - A. Approximately 1996.
  - And what position did you take in Q.

Page 21

Page 19

- 1 that was in place in the 1990s?
- 2 The Section 55 of our Operations
- 3 Manual covered the responsibilities with the handling
- 4 and distribution of controlled substances.
- 5 Sir, that wasn't my question. I was
- 6 asking, was Standard Operating Procedure Section 55,
- was that the policy in place in the 1990s?
- 8 My recollection is that Section 55
- 9 was the applicable policy in place during a period in
- 10 the 1990s.
- 11 Q. How long did you hold the position as
- 12 a Distribution Center Manager?
- 13 I recall it was approximately 18 A.
- months.
- 15 Q. So sometime in 1993/'94, you took on
- a new position? 16
- 17 Yes. In 19 -- in that time frame, I
- 18 don't recall exactly when, I was promoted to a new
- position of Vice President of Distribution Operations
- 20 for their Western Region.
- 21 Q. Western Region would be the western
- 22 part of the United States?
- 23 A. Yes.
- 24 And what were your responsibilities
- 25 as VP of Distribution of the Western Region?

1 1996?

24

25

- In 1996 I was promoted to the Senior
- Vice President of Distribution for McKesson
- Pharmaceutical.
- 5 Q. Was that a new position also?
- MS. HENN: Objection to form.
- THE WITNESS: No. That position, I
- succeeded an individual who retired from the company.
- BY MR. KENNEDY:
- 10 Q. Is that the position you held until
- 11 the time of your retirement?
- 12 A. Yes, with the exception of a period
- of time from approximately 2000 to 2005 where I was
- responsible for our Six Sigma organization.
- 15 Q. And what is that?
  - Six Sigma is a process improvement
- methodology that we introduced to the company at that
- time, and I was the senior leader of our Six Sigma.
- 19 Did the Six Sigma project in any way 20 relate to the distribution of opioids?
- 21 A. Not that I recall.
  - From '96 to 2000, in this four-year
- 23 period, what are your responsibilities as a Senior VP
- 24 of Distribution as it related to the distribution of
- 25 opioids?

16

Page 22 1 As the Senior Vice President of 1 Corporation"? <sup>2</sup> Distribution, included in my responsibility was our 2 A. Yes. <sup>3</sup> Regulatory Affairs Group. It was our overall Q. And the title would be the, 4 responsibility to ensure that we were complying with "Presentation to the U.S. Attorney's Office, Northern <sup>5</sup> regulations associated with the handling and District of West Virginia, and DEA." Do you see 6 that? distribution of controlled substances. And would that be on a national A. Yes. 8 basis? If you will -- if you will go to page Q. 9 -122, the last three -- the last three numbers in the A. Yes. 10 Then from 2000 to 2005, when you no bottom right-hand corner. O. 11 longer had your responsibilities as Senior VP of 11 Is the title of this McKesson's Regulatory 12 Distribution, who took over your responsibilities 12 Affairs team, Pre-Settlement"? during this five-year period? 13 MS. HENN: Objection to form. 14 A. I recall there were two different 14 THE WITNESS: Yes. individuals that had responsibility during that time 15 BY MR. KENNEDY: frame, a Ron Bone and a Brian Magerkurth. 16 Presettlement would be prior to 2008; And so they had taken over your would that be true? There was a settlement between 18 responsibilities as it related to McKesson's McKesson and the DEA in 2008; do you recall that? responsibilities as a distributor relating to the 19 I recall the settlement in 2008, yes. distribution of opioids? 20 And this is referencing a Q. 21 During -- during that time they would pre-settlement; do you see that? 21 have had the responsibility for our Regulatory 22 A. I see that. Affairs, yes. 23 My question being, from 2000 to -- up 24 And would their responsibility and to 2008, the time of the settlement, would this have Q. your responsibility, when you were acting as the been the regulatory team at McKesson? Page 23 Page 25 1 Senior VP, would that have related to the policies MS. HENN: Objection to form. 2 and procedures of McKesson in relation to suspicious THE WITNESS: Can you repeat. 3 order monitoring? BY MR. KENNEDY: MS. HENN: Objection to form. Q. In this time frame, prior to the THE WITNESS: As part of our overall 5 settlement, prior to 2008, would this presentation to policies, it did include reporting of suspicious 6 the government -- would this presentation to the orders. government accurately reflect the regulatory team at 8 (Exhibit No. 690 was marked.) McKesson? 9 BY MR. KENNEDY: A. The regulatory -- counsel, if your 10 Q. I am going to show you what we have question is if this was the regulatory team prior to 11 marked as Plaintiffs' Exhibit 690, if you would, 11 2008, yes. 12 12 please. O. And --13 MS. HENN: Do you have a second copy for the 13 A. I'm not familiar with this document. counsel over here? So that's why I'm answering the question that way. 15 UNIDENTIFIED SPEAKER ON TELEPHONE: And if 15 Q. I just thought I might help you with 16 it does have a Bates number, if that could be read 16 recollecting back to this period of time. 17 17 into the record, it would be appreciated. And so my question is, Bruce Russell is one MR. KENNEDY: The Bates number, 18 of three of the regulatory team. Do you remember 19 McKessonMDL00409116 -- that's the starting Bates -when he was brought on at McKesson, prior to 2008 to 20 to -73. To -173. 20 make up the regulatory team? BY MR. KENNEDY: 21 A. I don't recall specifically when he Q. Mr. Walker, what is the date on this was brought on. When I joined the company, Bruce was 22 22

23

24

already an employee of McKesson.

Q. All right. And do you know when he

25 took this position as part of the regulatory team?

A. The date is March 12th, 2014.

Large capitals, "McKesson

document, if you look at the cover page?

23

24

- 1 A. I don't recall specifically. He held <sup>2</sup> several -- several different positions. I know that
- <sup>3</sup> it did include regulatory, but I don't know the 4 dates.
- 5 And do you know when Mr. Hilliard was 6 brought on and made part of the regulatory team at McKesson?
- A. Again, I don't recall the specific 9 date. But Mr. Hilliard joined our regulatory team as 10 a result of our acquisition of Foxmeyer Corporation.
- 11 Q. And when we talk about a regulatory 12 team, can we be in agreement we are talking about the 13 team that managed -- managed and implemented the policies in relation to the distribution of opioids; would that be correct?
- 16 MS. HENN: Objection to form.
- 17 THE WITNESS: The regulatory team had 18 responsibility for ensuring the policies were current 19 and in compliance with the regulation, and provided 20 oversight and guidance to our distribution center 21 teams to ensure that all of our distribution centers
- 22 were in compliance. 23 BY MR. KENNEDY:
- 24 Q. And when we're talking about 25 compliance, we're talking about -- that would include

1 never understood that opioids were a controlled

- 2 substance?
- A. In the regulations, I understand 4 narcotics to be a controlled substance. And what I
- 5 can't answer for you is whether opioids specifically
- 6 are called out in the regulation.
- We were responsible for the oversight and
- control of controlled substances, including
- narcotics.
- 10 Q. Okay. My question is very simple.
- 11 In your long career at McKesson -- and at the end of
- 12 the day you were the boss with respect to
- 13 regulation -- and are you saying that, as you sit
- 14 here today, you never understood that opioids were a
- controlled substance that the federal government was
- 16 addressing when they put the Controlled Substance Act
- into law in 1970? You never understood that; is that
- your testimony, sir?
- 19 MS. HENN: Objection to form.
- 20 BY MR. KENNEDY:
  - I'm asking you about opioids.
- 22 A. Again, I very specifically understood
- 23 narcotics, and I --

21

24

25

- Q. And you didn't know about opioids?
- And I don't recall opioids being in

Page 27

- 1 compliance as it relates to the distribution of opioids; true?
- A. It would include the distribution of
- controlled substances, yes. Opioids; correct? They were a O.
- controlled substance?
- A. The -- we had responsibility for all controlled substances.
- 9 Q. Okay. I want you -- it's just a 10 simple "yes" or "no" question.
- 11 Opioids are a controlled substance; are they 12 not? "Yes" or "no."
- 13 A. I understand narcotics are a
- <sup>14</sup> controlled substance, as defined by the DEA, but I
- <sup>15</sup> don't have the expertise to understand. We
- <sup>16</sup> understood them to be controlled substances. 17 Well, let me ask you this. You were
- <sup>18</sup> in charge of regulatory; you worked at the
- distribution center; you had a long career working directly with the DEA; correct? Correct?
- 21 MS. HENN: Objection to form.
- 22 THE WITNESS: I had a long career with
- 23 McKesson that included interaction with DEA.
- 24 BY MR. KENNEDY:
- 25 And are you saying that you have

1 the regulation.

- Let me ask you, did you recall, in
- 3 your long, long career, did you know whether or not

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- 4 oxycodones were within the topic of controlled
- 5 substances that the DEA and Congress of the
- 6 United States were intending to be within the purview
- <sup>7</sup> of what they wanted regulated? Did you understand
- oxycodones were a part of that?
- 9 MS. HENN: Objection to form.
- 10 THE WITNESS: I understood oxycodone to be a
- Class 2 narcotic, yes.
- BY MR. KENNEDY:
- 13 Q. A controlled substance that you had
- the responsibility at McKesson to regulate; correct?
- You understood that?
  - Α. Yes.

16

- 17 Did you understand that hydrocodones
- were within the purview of controlled substances that
- the government and the DEA and Congress intended to
- 20 be subject to their regulation and distribution?
- 21 A.
  - The three folks that we see here O.
- 23 making up the regulatory team -- and, again, when I
- 24 say "regulatory team" or "Regulatory Affairs," we
- 25 could understand that what we are talking about are

- 1 the responsibilities of McKesson as it related to the
- <sup>2</sup> prevention of diversion of controlled substances; you
- <sup>3</sup> understand that?
- MS. HENN: Objection to form.
- 5 THE WITNESS: I would describe our
- 6 regulatory team as having responsibility to ensure
- that our distribution centers were complying with all
- 8 regulations, to which McKesson was obligated.
- 9 BY MR. KENNEDY:
- 10 Q. Well, tell me what regulations
- 11 McKesson was obligated to with respect to the
- 12 distribution of controlled substances, then, so maybe
- 13 we can communicate better. Tell me.
- 14 In this period prior to 2008, tell me the
- 15 regulations that you just referred to that McKesson
- <sup>16</sup> was responsible to follow.
- 18 of our distribution centers was to ensure the safe
- 19 handling, security, recordkeeping associated with the

A. At a high level, the responsibility

- 20 distribution and handling of controlled substances
- 21 and to -- specifically under the regulation, to guard
- against diversion and report suspicious orders.
- 23 O. And that was under this -- this
- umbrella of Regulatory Affairs; correct?
- 25 Yes, under our Regulatory Affairs

- 1 believe that back in 2005 you weren't conscious of an
  - 2 opioid crisis in this country?
  - A. I don't recall when the term --
  - 4 basically, the public information associated with
  - what eventually was termed "the opioid crisis" first
  - 6 was identified.
    - Q. Well, let me ask. In 2005 you
  - understood McKesson was selling more opioid narcotics
  - than any company in the United States? You knew
  - that, didn't you?
  - 11 MS. HENN: Objection to form.
    - THE WITNESS: No, I don't have any specific
  - 13 information or recollection that our quantities were
  - the largest in the United States.
  - BY MR. KENNEDY:
  - 16 Q. As you sit here today, do you know
- and do you understand that over the years McKesson
- has been the largest distributor of opioids in this
- country? 19

12

21

- 20 MS. HENN: Objection to form.
  - THE WITNESS: No, I don't have that
- 22 knowledge.
- 23 BY MR. KENNEDY:
- 24 Q. In 2005 McKesson was selling
- oxycodones, were they not?

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- <sup>1</sup> Group, including our distribution centers, that was
- <sup>2</sup> our compliance responsibility.
- And prior to 2008, as you've
- <sup>4</sup> represented to the DEA in this slide presentation,
- <sup>5</sup> prior to 2008, these three folks, Mr. Walker,
- <sup>6</sup> Mr. Russell, Mr. Hilliard, they made up the
- regulatory team; true?
- 8 MS. HENN: Objection to the form.
- 9 THE WITNESS: Prior to 2008, this was the 10 regulatory team.
- 11 BY MR. KENNEDY:
- 12 Q. So during this period prior to 2008,
- 13 I want to focus on 2005 to start with; all right?
- 14 A. Okay.
- 15 Q. 2005 there was an opioid crisis in
- the United States; was there not?
- 17 MS. HENN: Objection to form.
- 18 THE WITNESS: I -- I don't have the specific
- knowledge or recollection that there was an opioid
- crisis in the United States at the time.
- 21 BY MR. KENNEDY:
- 22 Q. In 2005?
- 23 A. Correct.
- 24 Let me ask you this. Is it just that
- you don't remember back to 2005, or is it that you

- A. In 2005 I believe that McKesson
- 2 was -- oxycodone was one of the controlled substances

Page 33

- 3 we sold.
- Q. McKesson was selling hydrocodones;
- were they not?
- A. In 2005?
- O. Yes.
- A. Yes.
- And if I were to tell you that with
- respect to narcotics and controlled substances, by
- 2005 McKesson was probably selling over a billion
- dollars worth of those narcotics, would that be
- contrary to your memory and your belief of the level
- of sales of McKesson in 2005?
- 15 MS. HENN: Objection to form.
- 16 THE WITNESS: I don't have any specific
- knowledge in what our sales quantities of those
- substances were at that time.
- 19 BY MR. KENNEDY:
- 20 Q. Let me ask you -- see if we can
- agree. Would you agree with me that if McKesson --
- 22 and just assume that they are selling over a billion
- dollars of narcotics to the American public -- could
- <sup>24</sup> we agree that they would have a responsibility back
- 25 in 2005 to understand whether or not there was a

Page 34 Page 36

- <sup>1</sup> crisis in relation to the products that they were selling? Should they understand that?
- MS. HENN: Objection to form. 3
- <sup>4</sup> BY MR. KENNEDY:
- 5 Q. Could we agree?
- 6 A. I would agree our responsibility was
- to comply with the regulations associated with the
- reporting of suspicious orders and the guarding
- 9 against diversion.
- 10 That's not what I'm asking you. And
- you -- you're the right guy, and you understand --
- you heard my question; did you not?
- 13 MS. HENN: Counsel, could you just ask a
- question, please.
- 15 BY MR. KENNEDY:
- 16 Q. Did you hear my question, sir?
- 17 A. I heard your question.
- 18 Did you understand my question? Q.
- 19 I understood your question. A.
- 20 I'm going to ask it again, maybe in a Q.
- little different way. 21
- 22 If in 2005 McKesson is selling over a
- <sup>23</sup> billion dollars worth of narcotics, can we agree that
- 24 they would have the responsibility to know and
- <sup>25</sup> understand if their product is causing a crisis in
  - Page 35
- 1 this country with respect to addiction and death?
- 2 MS. HENN: Objection. Lacks foundation.
- BY MR. KENNEDY:
- Q. Can you answer that question, please.
- A. I understand our responsibility was
- 6 to ensure that we were selling to a licensed and
- 7 registered pharmacist, who was filling prescriptions
- from a licensed and registered physician. And we
- 9 complied with that.
- 10 Q. And I'm going to move to strike. And
- 11 I'm going to ask you again.
- 12 I want to know about your responsibility to
- 13 know. I don't want you to parrot something that you
- want to say or have been prepared to say. I want you
- 15 to answer my question; all right?
- 16 And my question is: In 2005, if McKesson is
- 17 selling over a billion dollars worth of narcotics,
- 18 would you agree with me that they would have the
- 19 responsibility to know and understand the existence
- 20 of a crisis in relation to the product they are
- 21 selling, and that being a crisis causing addiction
- 22 and death? Would they be responsible to know about
- 23 that --
- 24 MS. HENN: Objection.
- 25 ///

- 1 BY MR. KENNEDY:
- 2 Q. -- given that's what they are
- 3 selling?
- MS. HENN: Objection. Asked and answered.
- Lacks foundation.
- BY MR. KENNEDY:
- Can you answer that question, please.
- Our responsibility was to ensure that
- we were providing pharmaceuticals and medications to
- licensed pharmacists, based on a licensed physician's
- 11 prescription.
- 12 O. So are you going to refuse to answer
  - that question? I want to know, and I will move on.
- If you are not going to answer that question, I will
- 16 Are you refusing to answer my question?
- 17 MS. HENN: Counsel, please just pose
- questions. He will answer them.
- BY MR. KENNEDY:
- 20 Q. Are you refusing to answer my
- 21 question, sir?
- 22 MS. HENN: Objection to form.
- 23 THE WITNESS: Counsel, our responsibility
- <sup>24</sup> was very specific. We ensured that we were providing
- medications to licensed pharmacies who were filling
- Page 37
  - <sup>1</sup> prescriptions for licensed physicians.
  - <sup>2</sup> BY MR. KENNEDY:
  - Q. And I'm asking you about your duty to
  - 4 know about the crisis being caused by your products.
  - Do you understand that's what I'm asking about?
  - I'm asking you whether you have the
  - responsibility to understand the crisis being caused
  - by your products? Do you understand that's my
  - question?
  - 10 MS. HENN: Objection. Asked and answered.
  - 11 BY MR. KENNEDY:
  - Q. That's a "yes" or a "no." Do you 12
  - understood that that is my question?
  - 14 MS. HENN: Objection to form.
  - THE WITNESS: Counsel, I'm trying to answer
  - your question. I understand your question. Our
  - responsibility was very specific. And the regulation
  - was very specific. We complied with the regulations.
  - 19 BY MR. KENNEDY:
  - 20 Q. You complied. And so let me ask
  - 21 you -- I'm going to write this down. I think you've
  - 22 told me four or five times that you were
  - 23 responsible -- and that's McKesson; right? -- to
  - 24 comply with the regulations. And that would be the
  - <sup>25</sup> regulations of the United States Government?

Page 38 Page 40 1 Correct? Is that correct? 1 BY MR. KENNEDY: 2 The regulations I'm referring to are 2 Q. Have I written that accurately, sir? contained in the CFR. 3 3 That appears to be what I said. A. MR. KENNEDY: Could I have the Elmo, please. Q. Very good. All right. 5 Q. I want to make sure I get this right, So let's take a look at whether or not 6 because I think you've told me a number of times --6 McKesson fulfilled its responsibility -and this is what you've told me. Is this accurate, all right? -- according to Mr. Walker's view of their 8 then? McKesson's -- McKesson is responsible to responsibility. All right? 9 comply with the regulations; is that your testimony? A. Okay. 10 MS. HENN: Objection to form. 10 (Exhibit No. 801 was marked.) 11 THE WITNESS: McKesson's responsibility was 11 MR. KENNEDY: If you can give me 12 to comply with the Code of Federal Regulations in 12 Exhibit 688, please. 13 which govern the handling and distribution of 13 (Exhibit No. 688 was marked.) controlled substances. 14 BY MR. KENNEDY: BY MR. KENNEDY: 15 Q. So let's look at McKesson's 16 Q. So what I wrote down here is fulfilling of its responsibility, then, as you have described it. This is Exhibit 688, Bates -00496859 accurate? Would that be right? 18 MS. HENN: Objection to form. 18 to -875. 19 THE WITNESS: Specifically, we were 19 This is a memorandum. Do you see that up at 20 responsible to comply with the Code of Federal the top, it says, "Memorandum"? 20 21 Regulations governing controlled substances. 21 A. Yes. Give me just a minute. 22 BY MR. KENNEDY: 22 Yes. 23 Q. Okay. Then I'm going to put in here, 23 BY MR. KENNEDY: "Comply with the Code of Federal Regulations." And Q. And this is a Memorandum. This is a 25 you said that was responsible for --25 DEA document; is it not? Do you see the DEA logo, Page 39 Page 41 1 U.S. Department of Justice, Drug Enforcement 1 The handling and distribution of <sup>2</sup> Administration? This is a memo from the DEA, from controlled substances. 3 "The handling and distribution of their documents; true? CS," for controlled substance. All right? That's what's on the document, yes. So is that an accurate statement of Well, Mr. Walker, you have seen this 6 McKesson's responsibility, according to you? document before; have you not? This came from your 7 A. As I -files. 8 8 Q. Take a --Yes, I have seen this document. 9 As I understand our responsibility, 9 MS. HENN: Objection to form. that is what we were responsible to do. 10 BY MR. KENNEDY: 10 11 Q. Fine. And I can put "Mr. Walker" on 11 When was the last time you saw this O. that; right? That's your testimony? 12 document? 13 MS. HENN: Objection to form. 13 A. I believe the most recent was in 14 BY MR. KENNEDY: 14 preparation for this deposition. 15 True? Have I written that right? 15 Q. All right. So this is a memorandum. Q. 16 We were responsible to comply with This is a DEA memorandum. The subject is, "Internet Federal Regulations. Presentation with McKesson Corporation on 17 September 1, 2005"; is that right? 18 Q. And I've written that accurately; 19 correct? Simple question. If I haven't, I will A. That's in the subject title, yes. Q. And so what they are talking about is 20 rewrite it; I will write more. Have I written that correctly with respect a September 1, 2005, meeting that McKesson had with 22 to Mr. Walker's view as head of regulatory, your view the DEA; true? Is that true? 22 23 of McKesson's responsibility? 23 A. Yes, I think it represents the 24 MS. HENN: Objection to form. 24 meeting we had. 25 /// 25 And this is an internal memoranda

Page 42 1 that Mr. Mapes, from the DEA, created for Joseph MS. HENN: Objection to form. Rannazzisi of the DEA; true? Is that true? THE WITNESS: Again, that's what the 3 A. That would appear to be correct. document represents. 4 Q. And you know who Mr. Rannazzisi of BY MR. KENNEDY: the DEA is, do you not? Q. Jim Crawford, from the DEA, he was 5 6 Yes, I do. A. also there: correct? 7 He held an important position with A. According to the document. O. the DEA; did he not? O. Kyle Wright, from the DEA, was also 9 Α Mr. Rannazzisi was the head of at the meeting, according to the document? 10 10 A. Yes, that's what's written. diversion control. 11 And that's an important position; is 11 O. That last sentence in the first Q. 12 it not? 12 paragraph states: 13 13 A. I believe so. (Reading) The purpose of the meeting 14 14 All right. Let's read the first was to address the illegal domestic 15 paragraph. Again, they are talking about a Internet pharmacy problem and their September 1 meeting. This is a DEA memo. It says: 16 source of supply (end of reading). 17 17 (Reading) On September 1, 2005, a Did I read that right? 18 18 meeting was held at the Office of A. Yes. 19 Diversion Control conference room. In 19 Q. And it says, "Illegal"; does it not? 20 20 attendance were Mr. John Gilbert (end That is what is written. A. 21 21 And you understand that they said of reading). 22 He's from McKesson; right? 22 they wanted to talk to you about source of supply. 23 MS. HENN: Objection to form. That's McKesson, because McKesson is a source of BY MR. KENNEDY: supply to pharmacies; true? 25 He's legal counsel at McKesson? 25 MS. HENN: Objection to form. Page 43 Page 45 Mr. Gilbert is outside counsel for 1 BY MR. KENNEDY: 1 A. 2 McKesson. Q. That's what they are talking about? 3 All right. A lawyer; right? A. McKesson's role in the pharmaceutical Q. Yes, he's a lawyer. supply chain is to supply pharmacies. 4 5 Ronald Bone, Senior Vice President, Q. They are a source of supply? That's O. 6 Distribution Support. He's from McKesson; correct? what they are talking about in this memo; true? 7 MS. HENN: Objection to form. A. 8 Gary Hilliard, Director of Regulatory 8 THE WITNESS: I'm not sure what their intent Q. in writing the "source of supply." But McKesson does 9 Affairs was present; right? 10 A. Yes. supply pharmacies. 11 And as far as that -- the hierarchy, 11 BY MR. KENNEDY: O. 12 12 the chain of command in Regulatory, he was right Q. Are you telling me, you don't know underneath you or he was two down from you; correct? what they mean by "source of supply"? You don't know 14 We just looked at that. what that means? 15 15 A. At -- that's not accurate. At this MS. HENN: Objection to form. Asked and 16 time I was not in the role of Senior Vice President 16 answered. of Distribution. But ultimately he was. BY MR. KENNEDY: 17 18 18 Q. Okay. And Michael Mapes, from the Q. Is that your testimony? 19 19 DEA, was at the meeting; true? Is that what it MS. HENN: Same objection. 20 20 indicates? THE WITNESS: Again, I'm not sure 21 That's what the document indicates. specifically what Mr. Mapes is intending or meaning A. 22 there. What I can assure you is that McKesson O. Charles E. Trant, Office of Chief 23 Counsel, Diversion and Regulatory Litigation supplies pharmacies. 24 Division, that was a lawyer from the DEA present at 24 BY MR. KENNEDY: 25 the meeting; true? Q. All right. From your background,

- 1 your experience in dealing with the DEA, this is an
- 2 important meeting? If the DEA is bringing all these
- <sup>3</sup> folks from McKesson and the DEA is bringing all these
- 4 people to a meeting, and there's lawyers involved,
- 5 can we agree this was an important meeting?
- 6 A. I would acknowledge that DEA had, you
- 7 know, regular meetings with -- with McKesson and
- 8 other distributors. Their intent in this meeting,
- 9 you know, is it important, you know, again, I'm not
- 10 going to speak for DEA. It would appear to be.
- 11 Q. Let me ask you, meetings like this
- 12 didn't happen every week with the DEA where lawyers
- 13 are involved, the DEA is bringing all these folks,
- 14 and McKesson is bringing all these folks? These type
- 15 meetings with the DEA did not happen every week;
- 16 would that be true?
- A. Meetings at DEA headquarters were
- 18 not, you know, frequent.
- Q. This didn't even happen every month,
- 20 where this many people from McKesson were brought in
- 21 to meet this many people at DEA headquarters? It
- 22 didn't even happen once a month; did it?
- A. Not that I recall.
- Q. This is an unusual, important
- 25 meeting; is it not?

- <sup>1</sup> according to this memo, they told McKesson on
- <sup>2</sup> September 1, 2005, that the activities of the
- <sup>3</sup> Internet pharmacies, in their opinion, were illegal;
- 4 right? Is that what it says?
  - A. Yes.
- 6 O. Then the next sentence in the
- <sup>7</sup> memoranda states:
- 8 (Reading) Reviewed with the
- <sup>9</sup> representatives of McKesson Corp.,
- were (end of reading).
- And then there's some bullet points of what
- 12 were reviewed; true?
- MS. HENN: Objection to form.
- 14 BY MR. KENNEDY:
  - Q. Do you see the bullet points?
- A. Yes, I do.
- Q. They talked about Supreme Court
- cases, suspension orders with respect to Internet
- <sup>19</sup> pharmacies; right?
- MS. HENN: Objection to form.
  - THE WITNESS: That's what is written in the

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22 memo.

21

- 23 BY MR. KENNEDY:
- Q. They talked about the DEA Internet
- <sup>25</sup> policy with McKesson; did they not?

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- 1 A. It would appear to be.
- Q. Let's go to the next paragraph down.
- 3 Again, this is a -- the DEA memo about September 1,
- 4 2005. The next paragraph starts with, "Mr. Mapes."
- 5 (Reading) Mr. Mapes opened the meeting
- 6 by presenting to the representatives
- of McKesson Corporation a PowerPoint
- 8 briefing which explained the common
- 9 characteristics of Internet pharmacies
- and why their activities are illegal
- 11 (end of reading).
- So the DEA, at least according to this memo,
- 13 felt that these Internet pharmacies that McKesson was
- <sup>14</sup> supplying, that their activities were illegal; is
- 15 that what that says?
- MS. HENN: Objection to form.
- 17 BY MR. KENNEDY:
- Q. Sir, is that what that says?
- A. I'm reading it. It says, "the common
- 20 characteristics of Internet pharmacies and why their
- 21 activities are illegal."
- Q. "Illegal," that's the DEA word;
- 23 right?
- A. That's what is written.
- Q. And they told that -- at least

- MS. HENN: Objection to form.
- THE WITNESS: Again, that is what is
- 3 written.

1 0

- 4 BY MR. KENNEDY:
- 5 Q. They talked about some policies
- 6 published by the American Medical Association; true?
- 7 MS. HENN: Objection to form.
- 8 THE WITNESS: Again, documented in the --
- 9 BY MR. KENNEDY:
  - Q. In the memo; right?
- 11 A. Yes.
- Q. They talked about suspicious order
- requirements of Title 21. They talked about that
- 14 with McKesson on this day; true?
- 5 MS. HENN: Objection to form.
  - THE WITNESS: That is what is written in the
- 17 document.
- 18 BY MR. KENNEDY:
- Q. And they talked to McKesson about
- some of the practices and ordering patterns of these
- 21 Internet pharmacies that they thought were engaged in
- 22 illegal activities; true?
- MS. HENN: Objection to form.
- THE WITNESS: Again, what is documented here
- 25 is that.

Page 50 1 BY MR. KENNEDY: So the DEA is telling McKesson here that 2 Q. All right. Now, let's look to the 2 they have to thoroughly review the materials, and 3 next paragraph. This is -- and I'm going to you ask 3 they have to review in depth the purchasing patterns 4 you if you can agree how important this next and quantities of their customers; is that what it paragraph is, though. says? 6 6 The next paragraph states: That's what the document says. 7 (Reading) After the presentation, And it indicates that the 8 representatives of McKesson acknowledge understanding Mr. Mapes presented to representatives 9 of the material presented. Is that the final of McKesson Corporation specific statement? 10 customers of McKesson Corporation who 11 have ordered substantial quantities of 11 Α. Yes, that's what's in the document. 12 12 hydrocodone products. These specific O. Now, you have reviewed this document 13 customers of McKesson Corporation were within the last few weeks; true? 14 (end of reading). 14 Yes, I believe so. 15 15 And then they list United Prescription O. And you clearly would have seen this Services and Ninth Avenue Pharmacy; do you see that? document back in 2005, 2006? We got it out of your 17 I see that on the document. files; correct? You saw it back then; right? 18 MS. HENN: Objection to form. Q. McKesson, when they provided us with 19 this document, put a black box. Do you know why that 19 THE WITNESS: I don't recall seeing this black box is there? document, this internal DEA document, prior to the 21 MS. HENN: Objection to form. review with counsel. 22 THE WITNESS: No, I do not. 22 BY MR. KENNEDY: 23 23 BY MR. KENNEDY: Q. Can we agree, sir, that the DEA -- at Q. So you agree with me, this paragraph least according to this memo, could we agree that the 25 is important because this is documenting the fact DEA was clearly concerned about Internet pharmacies Page 51 Page 53 1 that on September 1, 2005, the DEA actually pointed 1 and their illegal activities? Could we agree with <sup>2</sup> out to McKesson two of its customers, at least two of 2 that, from reading this together? 3 MS. HENN: Objection to form. <sup>3</sup> its customers, that McKesson was selling substantial THE WITNESS: I would agree that the DEA in 4 amounts of hydrocodone products to; correct? That's 5 important? They are actually telling McKesson, the meeting was highlighting the -- their concerns 6 here's some Internet pharmacies that you're selling a 6 with -- as documented, their concerns with Internet 7 lot of hydrocodones to. That's important; true? pharmacies. 8 BY MR. KENNEDY: MS. HENN: Objection to form. 9 9 THE WITNESS: In that I wasn't at the Q. And could we agree that given the 10 meeting, all I can infer is that the document states fact at this meeting, and that they brought everybody into headquarters, can we agree that the DEA wanted 11 that Mr. Mapes presented to representatives of 12 McKesson specific customers of who have ordered to make sure that McKesson was aware that Internet 13 substantial quantities of hydrocodone products. pharmacies were conducting themselves in an illegal 14 BY MR. KENNEDY: fashion? They wanted you folks to know. Would you 15 agree with that? Q. Let's look to the next paragraph, the 16 MS. HENN: Objection to form. 16 final paragraph in this first page. It states: 17 17 THE WITNESS: I would agree that based on (Reading) Mr. Mapes -- he's from the 18 what is in this document, they are concerned over DEA -- finalized the presentation by 19 Internet pharmacies. Again, I wasn't at the meeting, advising the representatives of so I don't understand the tone. 20 McKesson Corporation that they needed 21 BY MR. KENNEDY: to thoroughly review the materials 22 22 provided which had been presented to Q. Just plain common sense. If the DEA 23 them and review in depth the brought all you folks in from McKesson back to the 24 purchasing patterns and quantities of DEA headquarters, could we agree they wanted McKesson

their customers (end of reading).

25

to know about their concern with respect to Internet

Page 54 Page 56 1 pharmacies and illegal activity? 1 Q. Now, this is a DEA memo, again, 2 MS. HENN: Objection to form. <sup>2</sup> written to Mr. Rannazzisi; correct? BY MR. KENNEDY: 3 A. That's correct. Q. That's why they brought McKesson in; 4 O. Let's look to the first paragraph. 5 right? They are referencing this meeting, the second meeting 6 MS. HENN: Objection to form. four months after the first. And they state: 7 THE WITNESS: I don't know specifically, (Reading) On January 3, 2006, a 8 Counsel, their intent. Clearly that was the topic 8 meeting was held at the Office of that was discussed in the meeting. 9 Diversion Control conference room 10 10 BY MR. KENNEDY: between representatives of McKesson 11 Q. During the meeting, during this 11 Corporation and the Drug Enforcement 12 12 meeting, the DEA specifically pointed out that Administration (end of reading). 13 McKesson was selling a significant amount of 13 The second paragraph states: 14 hydrocodones to Internet pharmacies; true? I mean, 14 (Reading) Representing McKesson <sup>15</sup> we just read that. They pointed that out to McKesson 15 Corporation were Donald G. Walker" --16 at this meeting; right? 16 That's you; right? 17 MS. HENN: Objection to form. 17 Yes, it is. 18 18 THE WITNESS: That's what's represented in You're at the second meeting; right? Q. 19 19 A. Yes, I was at this meeting. the document. 20 And that point you were Senior Vice 20 BY MR. KENNEDY: 21 President of Distribution Operations; correct? Q. And this is a meeting that took place 21 22 A. on September 1, 2005; right? That is correct. 23 23 That was the date of the meeting, as O. So you're sitting on top of I understand it. Regulatory Affairs at that point; true? 25 MR. KENNEDY: All right. Let's go four A. Yes. Page 55 Page 57 1 months later. All right. Four months later. If we Q. Bill Mahoney, Distribution Center <sup>2</sup> could look at Exhibit 689, please. <sup>2</sup> Manager, Lakeland Distribution Center, Florida, was 3 (Exhibit No. 689 was marked.) there; right? McKesson employee; true? 4 MR. KENNEDY: That's a Bates -00496876 to A. 5 -878. Gary Hilliard, Director of Regulatory O. 6 Q. You have got a September 1 meeting, Affairs, was there; right? 7 2005. I want to talk about four months later. You A. Yes. have seen this document; have you not? 8 Q. McKesson. He's from McKesson; right? 9 9 Yes, I have. A. Yes, he was. 10 This is from your files. 10 And John Gilbert, one of McKesson's Q. 11 Yes, I have seen this document. lawyers was present; true? 12 12 MS. HENN: Objection to form. A. That is correct. 13 BY MR. KENNEDY: O. And it says -- next paragraph down it 14 O. This is another -- this is another outlines now who is there from the DEA. It says: 15 DEA memo; is it not? 15 (Reading) Representing Drug 16 16 It would appear to be a DEA memo, Enforcement Administration (DEA) 17 17 yes. Office of Diversion Control (OD) were 18 18 And the subject of this memo is a Joseph Rannazzisi, Deputy Assistant January 3, 2006, meeting with the DEA; true? True? Administrator, Michael R. Mapes, 19 20 20 A. Chief, E-Commerce Section (end of 21 So McKesson is brought into the DEA 21 Q. reading). on September 1, '05. And now this is four months 22 Another DEA person; true? 23 23 later, January 3, 2006; true? A. Yes. 24 The meeting was held in January of 24 Kyle Wright, Chief E-Commerce O. <sup>25</sup> Operations from the DEA was present; right? 25 2006, yes.

Page 58 1 A. Yes. <sup>1</sup> sir, you know from your 20, 30 years of experience, 2 O. And then Charles E. Trant, a DEA <sup>2</sup> that's a lot of hydrocodone drug; is it not? That's 3 a lot? 3 Chief Counsel, a lawyer, was also present; right? 4 That's what's represented on the A. Depending on the time frame, Counsel. 5 And I can't answer whether that's an appropriate document, yes. 6 number or an excessive number. Q. The next paragraph down. Could you 7 read that to us. Read the next paragraph down. We will get on to whether or not it's 8 (Reading) The purpose of this appropriate or excessive as we move through this 9 meeting -- or the meeting was to letter; all right? 10 10 discuss the delivery of over two The bullet point -- or the next paragraph: 11 million dosage units of hydrocodone to 11 (Reading) Mr. Mapes opened the meeting 12 12 pharmacies located in Tampa, Florida, by making introductions and covering 13 13 area alleged to be Internet pharmacies the background of previous meetings 14 (end of reading). 14 and telephone -- telephonic 15 15 Q. Hadn't McKesson just met with the DEA conversations between OD, which is the 16 four months earlier about Internet pharmacies and 16 DEA, and McKesson Corporation. their illegal activity? Isn't that what we just 17 Specifically addressed were the looked at before this document? Four months earlier 18 following (end of reading). 19 you had a meeting; correct? 19 Did I read that right? 20 20 McKesson participated in a meeting in Yes. A. A. 21 21 September --Okay. Bullet point No. 1, they are O. 22 About Internet pharmacy -referencing the first meeting that took place four O. 23 -- 2005. A. months earlier. And this first bullet point states: Q. About Internet pharmacies and illegal 24 (Reading) A meeting between McKesson 25 <sup>25</sup> activity; right? Corp and E-Commerce Section -- that Page 59 Page 61 1 A. As was represented in the document, 1 would be the DEA -- was held 2 September 1, 2005, at which time 2 yes. 3 3 And what you have just read to us, it McKesson Corp. was given a full 4 looks like the DEA is bringing you back four months 4 detailed briefing of the OD Distributor's initiative to address 5 later, because McKesson sold two million dosages of 5 6 hydrocodone to Internet pharmacies after that 6 the Internet pharmacy problem. 7 meeting; right? That's the purpose of this next 7 McKesson Corp. was provided a briefing 8 8 meeting? book covering the briefing and all 9 9 MS. HENN: Objection to form. supporting documentation (end of 10 10 BY MR. KENNEDY: reading). 11 11 So they are talking about the meeting that O. True? 12 12 took place four months earlier about the Internet I don't know that to be accurate. 13 What is stated here is the delivery of two million pharmacies; correct? dosages of units of hydrocodone to pharmacies in that 14 A. I believe that's correct. 15 15 area, which is --Q. The next bullet: 16 16 Q. It says Internet pharmacies --(Reading) Issues to be considered were 17 17 MS. HENN: Counsel, try not to speak at the frequency of orders, size of orders, 18 range of product purchases, and 18 same time. 19 19 MR. KENNEDY: I'm sorry. I'm sorry. percentage of controlled versus 20 THE WITNESS: Internet pharmacies, but it 20 non-controlled (end of reading). didn't specify the time frame that they are referring 21 Did I read that right? 21 22 22 to. A. Yes. 23 BY MR. KENNEDY: 23 Q. And, again, they are talking about 24 Q. Oh, we are going to get to the time 24 that meeting on September 1. The next bullet point: <sup>25</sup> frame. Because two million doses of hydrocodone, 25 (Reading) Current controlled

	Page 62		Page 64
1	substances being abused via the	1	(end of reading).
2	Internet were identified as	2	Did I read that right?
3	hydrocodone, alprazalam and	3	A. Yes.
4	Phentermine (end of reading).	4	Q. On October next bullet point.
5	Do you see that?	5	This is four days later. So you've had a meeting on
6	A. Yes.	6	September 1; they called you a month later saying
7	Q. Look at that last bullet, though.	7	you're not taking it serious; and four days later
8	Let's focus on that last bullet, because they are	8	does this bullet point state:
9	talking they are reflecting back on the meeting	9	(Reading) On October 10, 2005, a DEA
10	that took place four months earlier. And the DEA in	10	investigator from the Tampa District
11	that last bullet point states:	11	Office contacted Bill Mahoney at the
12	(Reading) Specifically addressed	12	McKesson Distribution Center in
13	concerns with United Prescription	13	Lakeland, Florida, and expressed
14	Services, a current customer of	14	concerns of hydrocodone sales to
15	McKesson's (end of reading).	15	United Prescription Services (end of
16	Do you see that, sir?	16	reading)?
17	A. Yes, I see what's written.	17	Did I read that right?
18	Q. So they are saying here in this	18	A. Yes.
19	memorandum that on September 1, the DEA has a meeting	19	Q. So this is a little bit after a month
20	with McKesson and addresses concerns about United	20	that the DEA warned McKesson about United
21	Prescription Services, one of your customers; right?	21	Prescription Services; right? A little bit it's a
22	A. I don't recall specifically United	22	month later?
23	Prescription as a customer. But this document states	23	MS. HENN: Objection to form.
24	this.	24	-
25	Q. That's what it says?	25	Q. A month and nine days after being
	D (2)		
1	Page 63	1	Page 65 warned about United Prescription Services McKesson
1 2	A. That's what it says.		warned about United Prescription Services, McKesson
2	<ul><li>A. That's what it says.</li><li>Q. The next bullet point on the next</li></ul>	2	warned about United Prescription Services, McKesson is getting a call and warning them again; true? Is
	A. That's what it says. Q. The next bullet point on the next page, it next states, "On October 6, 2005" that	2	warned about United Prescription Services, McKesson is getting a call and warning them again; true? Is that what that bullet point says?
3 4	A. That's what it says. Q. The next bullet point on the next page, it next states, "On October 6, 2005" that would be one month after the September 1 meeting;	3	warned about United Prescription Services, McKesson is getting a call and warning them again; true? Is
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average.

didn't know.

Q.

Page 66

- 1 the time frame; right? Remember you just -- you just
- 2 told us that, and how many people you're selling to
- 3 in the time frame; right?
- 4 A. Yes.
- 5 Q. We're talking about an 11-day period
- 6 here; are we not? The E-Commerce Section received
- 7 ARCOS data which revealed that between October 10 and
- 8 October 20, 2005, the following alleged Internet
- 9 pharmacies received the identified quantities of
- 10 hydrocodone. We're talking about 11 days; right? Is
- 11 that what we're talking about, 11 days?
- MS. HENN: Objection to form.
- THE WITNESS: That's what's documented.
- 14 BY MR. KENNEDY:
- Q. It says here, United Prescription
- 16 Services -- after being warned about them, it says
- 17 here, does it not, that McKesson in this 11 days
- 18 distributed them 252,100 units of hydrocodone; is
- 19 that what it says?
- 20 A. That's what it says and is alleged
- 21 here, yes.
- Q. You know that at this point in time,
- 23 the DEA, their statistics in ARCOS, were showing that
- 24 the average monthly, average monthly distribution by
- 25 a distributorship of McKesson was 5,000 units of
- positively, an extraordinary amount that should never
- 22 have been shipped? Could we agree with that?

1 BY MR. KENNEDY:

Would you agree with that?

No, I don't agree specifically,

because -- not understanding their pharmacies across

controlled substances. And it also is based on DEA's

Our view was that DEA -- how they calculated

the country, that have a wide variety of business

models that require substantial quantities of

their average, we didn't understand. So their

alleged average, whether it's accurate or not, we

averages and forget everything else. You were

involved in this, sir, for how many years?

Let me ask you this. Forget the

Probably 15 years in the role.

we sit here today, sir, can you agree with me that if

McKesson sent 250,000 units of hydrocodone to a

single pharmacy in 11 days, sir, that is absolutely,

Given your background, experience, as

- A. What I would agree with is that we
- <sup>24</sup> were -- all of these pharmacies were licensed and
- of 25 registered pharmacies, registered by the DEA, and we

Page 67

- 1 hydrocodone? Do you remember that? Remember that
- 2 communication, all during this period?
- 3 MS. HENN: Objection to form.
- 4 THE WITNESS: I recall DEA indicating that
- 5 5,000 doses of controlled substances was average.
- 6 BY MR. KENNEDY:
  - Q. That's an average monthly dose;
- 8 right?

7

- 9 A. That's what I recall.
- Q. And, sir, so McKesson sends to United
- 11 Prescription Services in an 11-day period, 50 times,
- 12 50 times the monthly dosage; is that what it says?
- MS. HENN: Objection to form.
- THE WITNESS: That's what the document says.
- 15 BY MR. KENNEDY:
- Q. So I think you told us a couple
- 17 minutes ago, to tell us whether or not the amount
- that you folks are distributing into a pharmacy, you
- 19 need to know the time frame and the number of
- 20 pharmacies.
- Can we agree that if McKesson send 50 times,
- 22 50 times the monthly dosage in 11 days, that's
- 23 inappropriate? That's too much?
- MS. HENN: Objection to form.
- 25 ///

ve .

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- Page 69
  <sup>1</sup> were filling prescriptions that were submitted to us,
- 2 you know, based on a licensed pharmacy coming from a
- 3 licensed prescription.
  - Q. Sir, McKesson lost its license in six
- 5 different distribution centers and was fined
- 6 \$13 million for this, and you're sitting here telling
- 7 us that sending 250,000 units of hydrocodone in 11
- 8 days is appropriate? Is that what you're telling us?
- 9 MS. HENN: Objection to form.
- THE WITNESS: What I can assure you is that
- we were fulfilling orders for pharmacies that were
- 12 licensed and registered by the DEA and were
- 13 submitting to us orders.
- 14 BY MR. KENNEDY:
- Q. The next bullet down, it says during
  - an 11-day period you sent Universal Rx 254,700 units
- 17 of hydrocodone. Is that what it says next?
  - A. That's what the document says.
  - Q. That would be 50 times the national
- 20 average, would it not, for a full month; true?
- MS. HENN: Objection to form.
- 22 BY MR. KENNEDY:
- Q. Is that right?
- 24 A. The --

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19

25

Q. Did I did do the division right? If

Page 70 Page 72 1 I put 50 into 250,000, it's about 50 times the 1 then your math is correct. <sup>2</sup> national average. Is that -- is my math right? I 2 BY MR. KENNEDY: <sup>3</sup> suppose that's what I'm asking. And then Medipharm Rx, 500,900 in 11 MS. HENN: Objection to form. 4 days. Again, if my math is correct, that's a hundred 5 times the national average in 11 days; right? THE WITNESS: Again, the document indicates 6 that we shipped 250,000 dose units in -- in that time MS. HENN: Objection to form. THE WITNESS: Again, the way you calculate <sup>7</sup> frame. I don't have any independent knowledge of, A, 8 whether the quantities alleged is correct because I 8 it, using that average and these documented numbers, <sup>9</sup> don't have the original information or data; nor, as your math would be right. 10 I stated, the average, whether it was correct --BY MR. KENNEDY: 11 BY MR. KENNEDY: 11 Q. And then to the Accumed Pharmacy, 12 O. Well, sir --12 404,400. And that would be 80 times the national 13 Based on DEA's view. average; would it not? 14 -- you don't have any knowledge 14 MS. HENN: Objection to form. <sup>15</sup> whether these are correct? You were directly BY MR. KENNEDY: 16 involved with this memo from the beginning, and this 16 Is that right? 17 led to negotiations and a settlement, and McKesson 17 Α. Again, using your calculations, that 18 losing its license to distribute opioids and a 18 would be 80 times. 19 \$13 million fine; did it not? You were directly 19 MR. KENNEDY: Could I have the Elmo, please. 20 involved with that; were you not? 20 MS. HENN: Counsel, we have been going over 21 an hour. Would this be a decent time for a five-, MS. HENN: Objection to form. 22 THE WITNESS: I was directly involved in the ten-minute break? 23 23 settlement with DEA and the penalties that were MR. KENNEDY: Sure. 24 associated with that. 24 THE VIDEOGRAPHER: We are going off the 25 /// 25 record. The time is 10:07 a.m. Page 71 Page 73 1 BY MR. KENNEDY: (Recess taken.) 2 Q. And you said you don't know whether THE VIDEOGRAPHER: We are back on the 3 these numbers are accurate. Did McKesson ever, ever, record. The time is 10:22 a.m. 4 in fighting its suspension and the \$13 million fine, <sup>4</sup> BY MR. KENNEDY: 5 did they ever claim that the numbers were inaccurate, Mr. Walker, we just went through the 6 ever? 6 DEA's outline of McKesson's sale of two million 7 MS. HENN: Objection to form. <sup>7</sup> hydrocodones to six different pharmacies. I'm going BY MR. KENNEDY: to go back for a second. I'm going to stop there on 9 Q. You were directly involved. Did they this memo and reflect upon what you told us earlier. 10 ever say, well, we didn't really sell all that, ever? This was your statement earlier with respect 11 A. I don't recall that we have ever had to McKesson's responsibility; correct? Remember going through that? 12 the discussion with DEA around those numbers. 13 13 Q. It next states, "Avee Pharmacy." You A. Yes. sold those folks, a single pharmacy, 520,000 units of And Mr. Walker said, "McKesson's 15 hydrocodone in 11 days. Is that what it says? responsibility was they were responsible to comply 16 with the Code of Federal Regulations in the handling That's what the document says. 17

- That's a hundred times the 30-day
- 18 national average. And McKesson did that in 11 days;
- is that -- is that right? Is my math right?
- MS. HENN: Objection to form. 20
- 21 BY MR. KENNEDY:
- 22 Q. Is that right, sir?
- 23 A. Again, using those numbers, as I
- 24 stated earlier, the average, whether that's correct
- <sup>25</sup> or incorrect. But if that's what's alleged here,

- and distribution of controlled substances." That was
- your statement with respect to McKesson's
- 19 responsibility; true?
- 20 A. Yes, it was.
- 21 Hydrocodone is a controlled Q.
- substance; right?
- 23 A. Yes, it is.
- 2.4 Can we agree that if McKesson -- as
- 25 the DEA has outlined here, if McKesson distributed

<sup>1</sup> two million hydrocodones in 11 days to just six

<sup>2</sup> pharmacies, that McKesson did not live up to the

<sup>3</sup> responsibility that you have told us that they had?

4 MS. HENN: Objection to form.

5 BY MR. KENNEDY:

Q. Would you agree?

A. No, I wouldn't agree with that

8 statement.

6

9 Q. So -- just so we're clear here. On

10 the record here today, under your oath, it's your

position that the sale of two million hydrocodones in

12 11 days to six pharmacies is consistent with and

13 comports with McKesson's responsibility to comply

<sup>14</sup> with Federal Regulations in the handling and

<sup>15</sup> distribution of controlled substances; is that --

MS. HENN: Objection.

17 BY MR. KENNEDY:

Q. -- is that your testimony here?

MS. HENN: Objection. Asked and answered.

20 BY MR. KENNEDY:

Q. Is that your testimony? I want to be

22 very clear.

MS. HENN: Objection. Asked and answered.

THE WITNESS: I don't agree with your

<sup>25</sup> original statement. What I would state is that we

1 took place between counsels.

Q. Did you sign the agreement with the

<sup>3</sup> DEA in relation to these violations, these sales of

Page 76

Page 77

4 hydrocodones? Did you sign the very settlement

5 agreement; sir?

A. I signed the 2008 memorandum

<sup>7</sup> agreement, yes.

Q. Let me back up, because I just -- I

<sup>9</sup> just want to be clear about it.

O Is it your position, sir -- not in general

terms but with respect to the specifics, is it your

position that the sale of two million hydrocodones in

-3 11 days to six pharmacies comported with, was

14 consistent with, McKesson's responsibility to comply

.5 with the Code of Federal Regulations in the handling

<sup>16</sup> and distribution of controlled substances?

MS. HENN: Objection to form.

<sup>18</sup> BY MR. KENNEDY:

Q. If you can answer that specific

20 question.

A. We specifically complied with the

22 regulations as associated with the reporting of

23 suspicious orders and guarding against diversion

24 through the security and controls that we put in

place to handle controlled substances.

Page 75

1 complied with the regulations regarding the

<sup>2</sup> distribution. We reported to DEA. We sold only to

<sup>3</sup> licensed pharmacies who had a licensed physician's

<sup>4</sup> prescriptions. And we managed the security of our

<sup>5</sup> controlled substances in compliance with the

<sup>6</sup> regulations.

<sup>7</sup> BY MR. KENNEDY:

8 Q. That wasn't my question. But you

<sup>9</sup> just said you reported to the DEA. Am I correct that

10 not one single one, not one single one of these

11 orders that added up to two million hydrocodones in

12 11 days, not one single one of them was reported to

13 the DEA; isn't that the fact?

MS. HENN: Objection to form.

15 BY MR. KENNEDY:

Q. That's the fact?

MS. HENN: Objection to form.

THE WITNESS: I have no knowledge of that

<sup>19</sup> either way.

16

20 BY MR. KENNEDY:

Q. Sir, you sat through the meetings,

22 the negotiations, the pleadings, and all of the legal

<sup>23</sup> proceedings with respect to this event; did you not?

A. No, that's not accurate. I did not

25 sit through all the meetings and negotiations that

Q. The DEA didn't agree with that. The

2 DEA doesn't agree that you fulfilled your legal

3 responsibilities with the sale of two million in 11

4 days? The DEA didn't agree; did they?

5 MS. HENN: Objection to form.

6 BY MR. KENNEDY:

Q. The DEA did not agree, and they made

8 it clear; didn't they?

9 MS. HENN: Objection to form.

10 THE WITNESS: Our memorandum of agreement

11 was an agreed settlement between the DEA and

12 McKesson. And the basis of that, the legal basis, I

13 don't understand all the details, so I'm not sure

14 whether I can answer whether the DEA agreed or

15 disagreed.

16 BY MR. KENNEDY:

Q. Let's go back -- let's go back to the

18 memorandum. We will see what the DEA said about two

19 million pills in 11 days; all right?

Page -877, is that what we are on? The six

21 bullet points about the amounts sold to each.

We have gone through the two million pills

23 in 11 days. And let's see what the DEA thought of

24 that, sir.

22

You were at this meeting; were you not?

Page 78 Page 80 1 A. I was at that meeting. 1 BY MR. KENNEDY: 2 Q. We will look at that specifically. 0. The memo says, with regard to that 3 3 Let's go down to -- after some bullet points, I want meeting: 4 (Reading) Mr. Rannazzisi -- he's of 4 to go down to the paragraph that starts with 5 the DEA -- then addressed the "Through." 6 6 representatives of McKesson and Do you see this paragraph that starts with 7 informed them that it was his "Through"? 8 8 (Reading) Through the course of the concerted opinion that based upon the 9 9 information presented, the DEA needed above discussion, McKesson Corp., by to ask for the surrender of McKesson's 10 10 their own admission, was unable to 11 11 provide a plausible explanation for Lakeland Distribution Senator --12 12 the sales of over two million dosage Center registration or the DEA would 13 13 pursue an Order to Show Cause against units of hydrocodone, in a 21-day 14 14 the DEA registrant of the McKesson period, to pharmacies previously 15 15 facility in Lakeland, Florida (end of identified by DEA to McKesson Corp. 16 16 (end of reading). reading). 17 17 Is that what you were told at that meeting, Do you see that? 18 that they wanted McKesson's registration? Is that 18 A. I see what's written there, yes. 19 19 what you were told? Do you remember that, that all these O. 20 20 folks at McKesson are sitting there with your MS. HENN: Objection to form. 21 lawyers, and you can't explain how you did this? Do THE WITNESS: I recall Mr. Rannazzisi in you remember that? that meeting requesting that we surrender our 23 Lakeland, Florida, registration. MS. HENN: Objection to form. 24 BY MR. KENNEDY: 24 THE WITNESS: I don't recall any specific And that means you're not going to be discussion with the DEA around that. So the answer Page 79 Page 81 1 able to sell narcotics to pharmacies: Right? If you 1 is --2 have got to give your registration back, that's what <sup>2</sup> BY MR. KENNEDY: 3 that means? 3 Do you remember -- do you remember A. If a registration is suspended or saying --5 revoked, then you're unable to sell controlled MS. HENN: Counsel, can you make sure to let 6 substances. 6 him finish. Q. So when you say selling two million MR. KENNEDY: I'm sorry. pills in 11 days is okay, that you're fulfilling your Q. Do you remember you folks at McKesson 9 responsibility under the regulations, the DEA didn't telling the DEA at this meeting, there's nothing 10 agree with that; did they? wrong with two million pills in 11 days; we fulfilled 11 MS. HENN: Objection to form. our responsibility under the regulations? Do you 12 BY MR. KENNEDY: remember saying that to them at this meeting? 13 13 Q. They want your registration? No, I don't remember saying anything A. 14 MS. HENN: Objection to form. like that. 15 15 THE WITNESS: The DEA requested we surrender You said earlier you weren't sure Q. our registration during that meeting. whether these numbers, this two million, they were 17 BY MR. KENNEDY: accurate. Any indication on here that you looked at the DEA at that meeting and said that two million, 18 Q. And you ended up surrendering your 19 registration; didn't you? that two million hydrocodones isn't accurate? Any 20 MS. HENN: Objection to form. indication of that, or do you have a memory of that? THE WITNESS: Counsel, that's not correct. 21 MS. HENN: Objection to form. 22 We had a limited suspension of certain controlled 22 THE WITNESS: I don't have a recollection of 23 substances from certain distribution centers, is the that one way or the other. 24 result of the agreement with DEA. BY MR. KENNEDY: 25 Let's look at the last paragraph on 25 ///

Page 82 <sup>1</sup> that page. It states that: THE WITNESS: Again, I don't have any 2 (Reading) After the conclusion of this <sup>2</sup> specific knowledge one way or the other. 3 <sup>3</sup> BY MR. KENNEDY: meeting, it was learned from Gary 4 Hilliard of McKesson that one of the Q. Let me ask you this. If you weren't 5 tracking generic drugs with your reporting and your reasons they were not able to realize 6 6 tracking, if you weren't tracking hydrocodone, can we the full volume of hydrocodone product 7 going out to Florida pharmacies was agree you weren't tracking oxycodone either; true? 8 MS. HENN: Objection to form. that their reports only included the 9 name brand hydrocodone products BY MR. KENNEDY: 10 distributed and was -- next page --10 Q. Is that what you discovered? 11 and was leaving out the generic 11 MS. HENN: Objection to form. 12 12 THE WITNESS: There -- I had no indication products. It was only after realizing 13 that the generic were not being that we weren't tracking oxycodone. 14 reported was McKesson Corp. then able BY MR. KENNEDY: 15 to see the large quantities that DEA Q. Are you -- are you representing to 16 was bringing to McKesson's attention the jury that you had one system of tracking for 17 hydrocodones and a totally different system of (end of reading). 18 Did I read that right? tracking for oxycodones? Is that what you're telling 19 A. Yes. 19 us, sir? 20 20 It doesn't say here that you went MS. HENN: Objection to form. 21 back and looked and the DEA was wrong: does it? 21 THE WITNESS: No, that's not accurate. Our 22 22 overall system was one and the same. The inputs into What is documented here is that 23 Mr. Mapes reportedly had a conversation with Gary that system could have potentially created a void in <sup>24</sup> Hilliard. I'm not directly familiar with that 24 the reporting of hydrocodone and had nothing to do conversation. <sup>25</sup> with oxycodone. Page 83 Page 85 1 Q. This is 2006, and McKesson discovers <sup>1</sup> BY MR. KENNEDY: 2 at this point that its reports did not include the Is that what was happening, sir? You 3 sales of generic hydrocodones; isn't that what it <sup>3</sup> were in the middle of this. Is that what was 4 indicates? <sup>4</sup> happening, your system wasn't tracking generic 5 A. That's what's documented here. <sup>5</sup> hydrocodones but, indeed, was tracking generic Q. And tell the jury what generic oxycodones? Is that what was happening? 7 hydrocodones are. MS. HENN: Objection to form. 8 In all pharmaceuticals or medicines, THE WITNESS: I don't recall specifically. 9 as a brand drug comes to market, it stays brand for a I do recall we had an issue with our system at the 10 period of time, at which time a generic drug can be time. But I don't recall the specifics of that. 11 manufactured that has the same pharmacological 11 BY MR. KENNEDY: 12 characteristics as the brand medication. So it's 12 Sir, if your system was not tracking 13 very common in pharmaceutical industry for generics. 13 hydrocodones, generic hydrocodones in '05, then it 14 Amoxicillin is probably the best example that wasn't tracking them in '04 or '03 or '02 or '01; 15 15 everybody would know. true? 16 Q. And, sir, the majority of 16 MS. HENN: Objection to form. hydrocodones that McKesson was selling were generic; BY MR. KENNEDY: were they not? 18 Q. It never had been? 18 19 19 A. I do not know what quantities were MS. HENN: Objection to form. 20 20 brand versus generic at that point in time. THE WITNESS: I can't speculate on if this Q. In a general sense, that has always was taking place, when it started, and to the extent 22 been true at McKesson? You sell more generics than that it took place. 23 you do brand name controlled substances; hasn't that BY MR. KENNEDY: 23 24 always be true? 24 Q. Sir, you were in charge at that

MS. HENN: Objection to form.

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<sup>25</sup> point. Didn't you say to Mr. Hilliard and the folks

Page 86 Page 88 1 working for you, how long has this been going on, <sup>1</sup> chemically; were they? 2 that we haven't been tracking generic hydrocodones? 2 MS. HENN: Objection to form. BY MR. KENNEDY: 3 Did you ask? MS. HENN: Objection to form. Q. Branded versus generic aren't 5 THE WITNESS: I don't recall having any different chemically? 6 specific request or discussions around this. Generally, my understanding is that BY MR. KENNEDY: they were very close, if not identical, in terms of Q. Sir, McKesson had the duty since 1970 chemical makeup. But, again, I don't have the level 9 to identify and report suspicious orders of of expertise to testify absolutely that they were the controlled substances; did they not? 10 same. 11 A. I don't know specifically when the 11 Generic hydrocodone, sir, your 12 CFR was generated. It was in the early '70s. But in 12 understanding generic hydrocodone was just as likely the time that I was there, we had the responsibility. to cause an overdose and death as a named brand 14 Q. And that included generic hydrocodone; true? 15 15 hydrocodones, did it not, that duty, that MS. HENN: Objection to form. responsibility? 16 THE WITNESS: My understanding is that 17 generic hydrocodone, as it's designed for medical MS. HENN: Objection to form. Lacks 18 purposes, it was the same as brand hydrocodone. foundation. 19 THE WITNESS: We were responsible to report 19 BY MR. KENNEDY: 20 20 the sales of all pharmaceutical or controlled Q. Sir, at this point in time, with substances that were reportable to the DEA. 21 respect to McKesson's coming to understand in 2006 22 MR. KENNEDY: Okay. I'm going to ask to 22 that they weren't tracking generic hydrocodones, 23 strike your answer. Could you read back my question, would that have been true nationwide? You didn't 24 sir. I want you to listen real careful, and I want <sup>24</sup> have a different system before; did you? That would 25 you to answer this question. Not what you want to <sup>25</sup> have been true nationwide? Page 87 Page 89 1 answer. I want you to answer what I'm asking this Our system was a national system. point forward, if you could. <sup>2</sup> So, yes, anything that occurred in Florida would have 3 MS. HENN: Objection to form. <sup>3</sup> been consistent across the country. MR. KENNEDY: Could you read it back, 4 Q. In Ohio; correct? 5 A. If we distributed generic hydrocodone please. 6 (Record read as follows: QUESTION: 6 in Ohio. 7 And that included generic Q. West Virginia? 8 hydrocodones, did it not, that duty, 8 A. Again, we service all 50 states. 9 that responsibility?) 9 And you don't know how long this had 10 MS. HENN: Same objection. Lacks been going on? Is that your testimony today, you 11 don't know how long it was prior to '06, prior to foundation. 12 THE WITNESS: Hydrocodone -- all hydrocodone 12 '05, that McKesson was not tracking its sales and was a reportable controlled substance. distribution of generic hydrocodone; is that true? 14 BY MR. KENNEDY: 14 MS. HENN: Objection to form. Lacks 15 15 foundation. Q. Including generic hydrocodone; true? 16 16 Including generic hydrocodone, yes. THE WITNESS: I do not know the time frame, 17 Because generic hydrocodone, sir, is whether it was a point in time or occurred over a just as addictive as brand-name hydrocodone; is it period of time. So the answer is, I do not know. 18 19 not? 19 BY MR. KENNEDY: 20 MS. HENN: Objection to form. 20 Q. By 2005, though, you understood, did 21 THE WITNESS: I have no expertise on you not, that hydrocodones were one of the major addiction rates or addiction. So I can't comment causes of addictions in the United States? You knew whether -- one versus the other. 23 that by 2005; didn't you?

24

25

They weren't any different

24 BY MR. KENNEDY:

25

MS. HENN: Objection to form.

THE WITNESS: I don't recall, you know,

Page 90 Page 92 1 specifically having any awareness of hydrocodone 1 litigation? 2 being a national issue in 2005. MR. KENNEDY: Well, I can't tell you I've <sup>3</sup> BY MR. KENNEDY: 3 got a memory of all 20 million documents produced, so 4 Q. By 2005, sir, didn't you understand 4 I really don't know. 5 that hydrocodones were one of the most highly MS. HENN: Okay. diverted drugs in this country? 6 BY MR. KENNEDY: 7 MS. HENN: Objection to form. Lacks Q. Do you see the DEA logo on Exhibit 695, sir? foundation. 9 BY MR. KENNEDY: A. Yes, I do. 10 Q. Do you understand that by 2005? 10 Does it say, "U.S. Department of 11 MS. HENN: Same objection. Justice, Drug Enforcement Administration"; correct? 12 THE WITNESS: I don't -- I don't have any --12 A. 13 13 any recollection or knowledge of that. O. Do you see the Bates stamp there? 14 BY MR. KENNEDY: They are -- they are not Bates stamped, but a date 15 stamp of July 28, 2004; do you see that? Q. So at this point in time, in 2005 to early 2006, when you have this period where you sell 16 A. Yes. 17 two million hydrocodones, are you saying that you did 17 And you were just telling me you 18 not understand that hydrocodones were one of the most don't think you had knowledge of -- with respect to 19 highly diverted drugs in this country? You didn't the diversion, the addiction of hydrocodones in 2005. know that? That's what we were talking about; right? 21 21 MS. HENN: Objection. Asked and answered. MS. HENN: Objection. Asked and answered. 22 22 Lacks foundation. BY MR. KENNEDY: 23 23 THE WITNESS: I had no knowledge or Q. Correct, sir? Is that what we just <sup>24</sup> understanding of addiction rates of hydrocodone. were talking about, your knowledge in 2005; right? 25 /// That's correct. Page 91 Page 93 1 BY MR. KENNEDY: And then in 2005 you were the boss Q. You had been selling hydrocodones for <sup>2</sup> with respect to McKesson's regulation, diversion of controlled substances; correct? 3 a decade or more, making millions of dollars, and you 4 didn't understand that; is that your testimony? MS. HENN: Objection. Lacks foundation. 5 MS. HENN: Objection. Asked and answered. THE WITNESS: In the latter part of 2005, I Lacks foundation. assumed that responsibility. 7 THE WITNESS: In 2005 I had no knowledge and BY MR. KENNEDY: 8 All right. And this is July '04. So don't recall. 9 MR. KENNEDY: I am going to give you this is -- this is even before that date; right? So this is available before that date; all right? 10 Exhibit 695. 11 11 (Exhibit No. 695 was marked.) MS. HENN: Objection to form. 12 BY MR. KENNEDY: 12 BY MR. KENNEDY: 13 Q. Sir, I'm going to show you --13 Q. Go to page 2. 132 at the bottom, MS. HENN: Counsel, this appears to have page 2 up at the top. The second sentence, 15 been printed without Bates number or confidentiality "Despite." Does it state: stamp. So we would just ask, for the record, that 16 (Reading) Despite their obvious 17 those -- the number and the confidentiality utility in medical practice, as stated 18 18 designation be read into the record, if you have it. above, hydrocodone products are among 19 19 MR. KENNEDY: The Bates numbers? the most popular pharmaceutical drugs 20 MS. HENN: The Bates number, so the people 20 associated with drug diversion, 21 on the phone know what you're looking at. 21 trafficking, abuse and addiction (end MR. KENNEDY: These are not Bates numbered. 22 22 of reading)? 23 This comes from the U.S. Department of Justice, Drug 23 Is it your testimony you did not know that 24 Enforcement Administration. 24 in 2005? 25 MS. HENN: Has it not been produced in this 25 Counsel, as I answered, I do not A.

- <sup>1</sup> recall having any specific knowledge of hydrocodone
- <sup>2</sup> or this issue. This is the first time I've seen this
- <sup>3</sup> document and had no other personal knowledge.
- Q. Well, you're in charge of Regulatoryin 2005; right?
- 6 MS. HENN: Objection to form.
- 7 THE WITNESS: I assume --
- 8 BY MR. KENNEDY:
- 9 Q. Correct?
- 10 A. I assumed responsibility for
- 11 Regulatory in September of 2005.
- Q. And McKesson is selling millions upon
- 13 millions of hydrocodones in 2005; are they not?
- A. I don't know specifically the
- quantities that we were selling. We sold hydrocodone 15
- as one of the controlled substances we provided to
- 17 our licensed pharmacies.
- Q. Look at the first bullet. And this
- 19 is a -- this is in a government available document.
- 20 Look at the first bullet, "Hydrocodone has an abuse
- 21 liability similar to morphine."
- 22 Did you know that?
- MS. HENN: Objection to form.
- 24 BY MR. KENNEDY:
- Q. Did you know that in 2005?

A. This is -- this is their document.

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- Q. When you say "allege," you didn't --
- 3 there's not much question about that. This is more
- 4 than an allegation. That's the truth in 2005, from
- <sup>5</sup> everything you know, sir? Fifteen years in this,
- 6 that's the truth; is it not?
- 7 MS. HENN: Objection to form. Lacks
- 8 foundation.
- 9 THE WITNESS: Counsel, again, I -- as I
- stated, I do not remember having any specific
- 11 recollection around discussions either -- or
- documents around hydrocodone's addictive and its
- 13 comparison to others.
- 14 BY MR. KENNEDY:
  - Q. I just want to go back.
- A. I'm just simply looking at the
- 17 document and trying to answer your question.
  - Q. I just want to ask you real simple.
- 19 You used the words, "DEA alleges." Was the problem
- 20 in 2005 that you and McKesson thought that these were
- 21 just DEA allegations with respect to hydrocodones and
- 22 diversion? Did you think these were just
- 23 allegations?
- MS. HENN: Objection to form.
- 25 Mischaracterizing the testimony and lacks foundation.

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- A. No, Counsel, I -- as I said, I don't
- 2 have and did not have any personal knowledge of, you
- 3 know, hydrocodone or its comparison to morphine.
- Q. Look at the next bullet, first
- <sup>5</sup> sentence. Now you're in charge of making sure that
- 6 hydrocodones as a controlled substance are not being
- <sup>7</sup> diverted; correct?

8

- A. We had the responsibility --
- 9 Q. I asked you about, were you in charge 10 of that responsibility?
- MS. HENN: Objection to form.
- Let the witness finish his answer, please.
- THE WITNESS: I had responsibility for our
- 14 regulatory and our compliance, which included
- 15 guarding against and preventing -- guarding against
- 16 the diversion of controlled substances.
- 17 BY MR. KENNEDY:
- Q. Does the next bullet point in this
- 19 DEA document say, "Hydrocodone products are
- 20 associated with significant diversion"? Does it
- 21 state that?
- A. Paragraph 2, that's what the document
- 23 says. And DEA is alleging, yes.
- Q. You say, "DEA is alleging." Is that
- what you said? Did you say, "DEA is alleging"?

- <sup>1</sup> BY MR. KENNEDY:
- Q. Is that what you thought in 2005,
- 3 sir?

13

17

- 4 A. Counsel, I was answering your
- <sup>5</sup> question specific to this document. I don't know.
- 6 And certainly I'm not sure I can answer the question
- 7 as you asked it.
- 8 Q. Next says -- next bullet, first
- <sup>9</sup> sentence, "Hydrocodone products are associated with
- significant drug abuse."
- Did you know that in 2005, as the person who
- 12 was in charge of Regulatory? Did you know that?
  - MS. HENN: Objection to form.
  - 4 THE WITNESS: Again, I don't recall being
- specifically aware of a hydrocodone drug abuse issue.
- 16 BY MR. KENNEDY:
  - Q. The next bullet:
- (Reading) Poison control data, DAWN
- medical examiner (ME) data and other
- ME data indicate that hydrocodone
- deaths are numerous, widespread and
- increasing in number (end of reading).
  - And I want to ask you, sir, very
- specifically, can we agree that if McKesson is
- 25 selling millions of dosages of hydrocodone, and

- <sup>1</sup> making millions upon millions of dollars in doing
- 2 that, that they had the responsibility to know that
- 3 the drugs that they were selling were causing deaths,
- 4 widespread, and increasing in number? Didn't you
- 5 have the responsibility to know that?
  - MS. HENN: Objection to form. Lacks
- <sup>7</sup> foundation. Compound.

6

- 8 THE WITNESS: Our responsibility was very
- 9 specific. And that was to ensure that we were
- 10 providing controlled substance medications to
- 11 licensed pharmacists who were filling prescriptions
- 12 to licensed physicians.
- 13 BY MR. KENNEDY:
- Q. Sir, we've -- we have been talking
- 15 about -- we've been talking about McKesson's sale of
- 16 two million hydrocodones in an 11-day period in
- 17 October of 2005. Do you remember all those questions
- 18 we had been going through?
- A. Yes, I remember the questions.
- Q. Isn't it a fact -- isn't it a fact
- 21 that in addition to the two million dosages in
- 22 October of '05, McKesson did not stop there; they
- 23 continued to sell massive amounts of hydrocodones
- even after October of '05? Isn't that true?
- MS. HENN: Objection to form.

- Page 10 1,110,000. 1,110,900, in a four-month period. Do
- 2 you see that?
- 3 A. I see that.
- 4 Q. Do you understand that's 31 times the
- 5 Florida average?
- 6 MS. HENN: Objection. Lacks foundation.
- 7 BY MR. KENNEDY:
- 8 Q. Do you understand that, 31 times the
- <sup>9</sup> Florida average for McKesson?
- MS. HENN: Objection. Lacks foundation.
- 11 BY MR. KENNEDY:
- Q. Do you see that? Do you agree with
- 13 that?

15

- MS. HENN: Same objections.
  - THE WITNESS: I wouldn't agree with that or
- 16 disagree. I don't understand the source of the
- 17 numbers because it's not our information, that I'm
- <sup>18</sup> aware of, and I haven't seen this document before.
- 19 BY MR. KENNEDY:
- Q. This is the DEA's -- these are the
- 21 DEA numbers.
- MS. HENN: Objection. Lacks foundation.
- 23 BY MR. KENNEDY:
- Q. I will ask you to assume that these
- 25 are the DEA numbers, and you provided -- McKesson

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- 1 BY MR. KENNEDY:
- Q. Do you remember that --
- A. I don't -- I don't know what specific
- 4 quantities of hydrocodone we sold, you know, after
- 5 that period of time.
- 6 (Exhibit No. 693 was marked.)
- <sup>7</sup> BY MR. KENNEDY:
- 8 Q. Showing you what has been marked as
- <sup>9</sup> Exhibit 693. 693, all right, which is No. -497154.
- Go to the second page, if you would. And I
- 11 believe this is a document prepared by the DEA and
- 12 provided to us by McKesson.
- Do you see the chart on page -155? Do you
- 14 see that?
- 15 A. Yes.
  - Q. Now, this is McKesson hydrocodone
- 17 sales and distributions from October 1, now, to
- <sup>18</sup> January 31, a four-month period. We've been talking
- <sup>19</sup> about just 11 days in October.
- This is a four-month period; do you see
- 21 that?

16

- 22 A. Yes.
- Q. This is in Florida, just Florida;
- 24 all right?
- Look at Accumed. This four-month period,

- $\label{eq:page 101} Page \ 101$   $\ ^1$  provided to us this document that the DEA created.
- <sup>2</sup> All right? You can assume that to be true.
- And at least according to the DEA, over the
- 4 four-month period -- after that October event of
- 5 two million, in this four-month period you sold
- 6 Accumed 1,110,900. Do you have anything in your --
- 7 in your memory or documentation that would dispute
- 8 that number? Let me ask you that.
- 9 MS. HENN: Objection to form. Lacks
- 10 foundation.
- 11 THE WITNESS: I don't have any recollection
- 12 of this document or the numbers, and certainly
- 13 haven't conducted my own review or analysis. So I
- 14 can't support it or deny it.
- 15 BY MR. KENNEDY:
- Q. During a four-month period, Avee
- Pharmacy, you sold them 1,754,800. Do you have
- 18 anything to dispute the DEA's number there?
- 19 MS. HENN: Objection. Lacks foundation.
- 21 don't -- I don't have any knowledge one way or the
- 22 other.

20

- 23 BY MR. KENNEDY:
- Q. You do know that the DEA gets its
- 25 numbers from ARCOS; correct? The ARCOS database,

THE WITNESS: Same response, Counsel. I

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- 1 that's where the DEA gets its number; true?
- 2 MS. HENN: Objection to form.
- 3 THE WITNESS: I know that ARCOS is one of
- the sources of DEA's data. But I don't know that
- 5 it's exclusive.
- 6 BY MR. KENNEDY:
- And tell the jury who provides the
- 8 DEA with the ARCOS data on your sales. Who provides
- that to them?
- 10 A. We submit on a monthly basis, as
- 11 required by the regulation, the ARCOS data on the
- 12 sales of controlled substances that are required to
- 13 be reported.
- 14 Q. McKesson gives them the numbers on
- 15 what you're selling them; right?
- 16 We provide the ARCOS data to DEA.
- 17 Q. Bi-Wise, you sold them 384,100 in a
- four-month period; right? And that's about 11 times 18
- 19 the Florida average. Do you have anything to
- disagree with those numbers?
- 21 MS. HENN: Objection to form. Lacks
- 22 foundation.
- 23 THE WITNESS: Again, without understanding
- 24 the source, the background of the numbers, I can't
- 25 support or deny either way.

- 1 BY MR. KENNEDY:
- Sir, based on this table, McKesson --
- 3 McKesson sold seven million hydrocodone pills to
- 4 seven pharmacies in four months. Do you consider
- 5 that to be consistent with the responsibility that
- 6 you've told us about? Is that consistent with
- McKesson's responsibility?
- MS. HENN: Objection to form.
- THE WITNESS: We sold to licensed
- pharmacies. I am aware we wouldn't be able to
- provide any controlled substances to a pharmacy that
- wasn't registered by the DEA.
- 13 BY MR. KENNEDY:
- 14 Q. Let me ask you this. You keep -- you
- keep repeating that over and over, "We sold to
- licensed pharmacies."
- Sir, could we agree that the responsibility
- of McKesson went far beyond just making sure that you
- were selling to a licensed pharmacy?
- 20 A. Our responsibility included
- 21 monitoring, reporting suspicious orders to the DEA,
- and guarding against diversion.
- 23 Q. And that was a responsibility that
- was far beyond just making sure that you were selling

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to a pharmacy with a license; is that true?

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- 1 BY MR. KENNEDY:
- Q. Medipharm, 1.2 million. Trelles,
- 3 324,000. United Prescription, 641,000. Universal
- 4 Prescriptions, 883,000. Any way to disagree with
- these numbers, sir?
- 6 MS. HENN: Objection to form. Lacks
- 7 foundation.
- BY MR. KENNEDY: 8
- 9 Q. Any way?
- 10 I can neither support or refute the
- 11 numbers, Counsel, because I don't understand
- 12 specifically the source.
- 13 Q. Do you recall ever saying to the DEA
- 14 your numbers, based upon ARCOS, that we provided you,
- 15 are wrong? Do you remember that, during the course
- 16 of events after -- after this date, do you remember
- 17 telling the DEA your numbers are wrong?
- 18 MS. HENN: Objection to form. Lacks
- 19 foundation.
- 20 BY MR. KENNEDY:
- 21 Q. Do you remember that, ever?
- 22 MS. HENN: Same objection.
- THE WITNESS: No, I don't recall ever having
- 24 a conversation with DEA around their numbers or any
- 25 of the data that they shared with us.

- MS. HENN: Objection to form.
- THE WITNESS: I wouldn't say that that's
- accurate. I think our responsibility was very
- 4 specifically spelled out in the regulations, and we
- <sup>5</sup> adhered to those.
- BY MR. KENNEDY:
- Q. And that included, number one,
- identifying orders of unusual size; correct?
- 9 MS. HENN: Objection to form.
- 10 THE WITNESS: In the suspicious order
- regulation, unusual size is called out.
- BY MR. KENNEDY:
- Q. Right. And what we're looking at is
- seven million units of hydrocodone in four months.
- And you had the responsibility to identify orders of
- unusual size; did you not?
- 17 MS. HENN: Objection to form. Compound.
- 18 BY MR. KENNEDY:

- Q. Is that true?
- 20 We -- our suspicious order reporting
- needed to provide and identify orders of size,
- quantity, and frequency.
- 23 Absolutely. And that's more than
- just making sure you're selling to a pharmacy that's
- got a license; right? Correct?

Page 106 Page 108 1 warning; correct? 1 A. And report to the DEA. 2 Right. And you know not one single 2 Do you remember going through that? 3 one of these orders of this seven million was ever MS. HENN: Objection to form. reported to the DEA, not one. Do you remember that? Mischaracterizes the document and lacks foundation. THE WITNESS: I saw the note from DEA. 5 MS. HENN: Objection to form. BY MR. KENNEDY: 6 6 BY MR. KENNEDY: Q. Do you remember that? Q. Four days later the DEA contacted 8 MS. HENN: Lacks foundation. McKesson again about their sales to certain Internet 9 pharmacies; did they not? We went through that. THE WITNESS: I don't know that to be 10 accurate either way. I don't have independent MS. HENN: Same objections. 11 knowledge of what we did or did not report during 11 BY MR. KENNEDY: 12 12 that time frame regarding these pharmacies. O. Correct? 13 13 BY MR. KENNEDY: A. Again, in the -- in the document that 14 Q. You don't remember that that is the 14 you shared, that was so documented. 15 reason that you got fined \$13 million? Q. And four months later, four months 16 MS. HENN: Objection to form. Lacks later, after a warning, after saying we're serious, <sup>17</sup> foundation. after saying we're concerned, in the next four months 18 BY MR. KENNEDY: McKesson sold seven million hydrocodones to Internet 19 Q. You don't remember? pharmacies, seven of them; right? 20 20 A. I don't remember or have any MS. HENN: Objection to form. Lacks 21 independent knowledge of whether or not any of these 21 foundation -pharmacies ever reported to DEA during that time 22 BY MR. KENNEDY: 23 23 frame. Q. Is that what we have just been 24 Q. All right. Sir, I wrote down some of 24 through? 25 25 the dates of what we have been talking about so we MS. HENN: Objection to form. Lacks Page 107 Page 109 1 can put it all together here, everything we have been 1 foundation. <sup>2</sup> talking about. THE WITNESS: In the document you provided, And the memo we had been looking at on again, I can't support or refute the numbers. That 4 September 1, 2005, you had a meeting with the DEA; 4 is what's indicated. correct? 5 BY MR. KENNEDY: 6 MS. HENN: Objection to form. Q. And you've told us that you believe, 7 BY MR. KENNEDY: as the boss of all of regulatory, that this was 8 consistent with your responsibility to carry out the Q. That's what we talked about, correct? 9 MS. HENN: Objection to form. Lacks law, to regulate, and guard against diversion; is foundation. Mischaracterizes testimony. 10 that your position? 11 MS. HENN: Objection to form. 11 BY MR. KENNEDY: 12 12 THE WITNESS: As responsible for Regulatory, Q. September 1, 2005, DEA meeting at 13 headquarters? 13 I feel very confident that we were executing our A. McKesson participated in a meeting of 14 regulatory responsibilities as required under the 15 September of '05, yes. 15 CFR. 16 Q. And at that meeting they warned you 16 BY MR. KENNEDY: 17 about Internet pharmacies; did they not? Q. And, sir, the very fact, the very 17 18 fact that you sit here today and you tell the jury MS. HENN: Same objection. 19 THE WITNESS: I wasn't at the meeting. that seven million hydrocodones under these 20 Counsel, based on the notes that you provided, DEA circumstances, in four months, and McKesson carrying advises of a concern over Internet pharmacies. out its responsibility, isn't that very fact the problem with McKesson? Isn't it the problem? 22 BY MR. KENNEDY: Q. And then one month later, right, one 23 23 MS. HENN: Objection to form. 24 month later, your lawyer got a call and said that we <sup>24</sup> Mischaracterizes the document. Lacks foundation. <sup>25</sup> have heard that McKesson is not serious about this 25 ///

Page 110 Page 112 1 BY MR. KENNEDY: 1 BY MR. KENNEDY: 2 Q. Sir, isn't that the problem, the very Q. Sir, what we're looking at here, this 3 massive -- this seven million pills in a four-month <sup>3</sup> fact that you, the boss of Regulatory, think that 4 period in Florida, it wasn't just happening in 4 this conduct is okay? Isn't that the problem with 5 Florida, was it? It was happening across the 5 McKesson back in '05 and thereafter? 6 6 country; was it not? MS. HENN: Same objections. 7 THE WITNESS: Counsel, we were very focused MS. HENN: Objection to form. 8 on our regulatory responsibilities, and we carried THE WITNESS: I don't recall any -- any 9 out those responsibilities in the very best way that specific issues and don't have knowledge of what was occurring in the balance of the country. 10 we understood them in compliance with the 11 regulations. 11 (Exhibit No. 802 was marked.) 12 BY MR. KENNEDY: 12 MR. KENNEDY: Well, sir, let's -- let me 13 Q. Sir, my question is very specific. show you Exhibit 686. 14 I'm talking about what we have been talking about for 14 (Exhibit No. 686 was marked.) 15 the last hour. Isn't the fact that you, the head of 15 BY MR. KENNEDY: 16 Regulatory, believes that it was okay for McKesson to 16 Q. 686 does not have Bates numbers. 17 sell seven million pills to seven pharmacies in a 17 Sir, you indicate you don't have any knowledge of 18 four-month period -- isn't the fact that you, the McKesson -- McKesson sending massive amounts around 19 head of pharmacy, thinks that that is okay, isn't the country of hydrocodone -- excuse me, 20 that the problem, the underlying problem that hydrocodones. This is a Settlement Agreement. Look 21 McKesson had? at that first sentence. 22 MS. HENN: Objection. Mischaracterizing the 22 (Reading) This is a Settlement 23 document. And lacks foundation. Agreement entered into on April 30th, THE WITNESS: Counsel, my testimony is that 24 2008, between the United States 25 Department of Justice, through the 25 I, as the leader of our Regulatory and senior member Page 111 Page 113 1 of our company, believe that we were completing our 1 United States Attorney's Office, for <sup>2</sup> regulatory obligations in the very best way that we 2 the Districts of Maryland, Middle 3 understood them, and adherence to the regulation as 3 Florida, Southern Texas, Colorado, 4 we understood it and had been operating for many 4 Utah, and Eastern California (end of 5 years. reading). 6 BY MR. KENNEDY: Do you see that? Q. And my question to you is very A. I see that. specific. Isn't that the problem that you, a senior 8 Q. And the Settlement Agreement is with 9 executive, thought that this was okay? 9 McKesson Corporation; true? 10 MS. HENN: Objection to form. Asked and 10 A. 11 You signed this document; did you 11 answered. O. 12 not? 12 THE WITNESS: I can't answer that question, 13 13 Counsel. I believe very strongly in my prior A. Yes, I did. 14 testimony. And that's why I'm asking, why is it 15 BY MR. KENNEDY: that you didn't have any knowledge that this was 16 going on across the country? You signed this Q. And, again, even more, isn't that the 17 problem, that you, the executive, the head of document; didn't you? 18 Regulatory, feel very strongly that seven million 18 MS. HENN: Objection to form. 19 19 pills in four months is okay? Isn't that McKesson's THE WITNESS: I signed this document, 20 problem? 20 Counsel. 21 MS. HENN: Objection to form. 21 BY MR. KENNEDY: 22 Mischaracterizing the document. Lacks foundation. 22 Q. Let's go to the next page, down to 23 Asked and answered. No. 8 on the next page. See where it says, on No. 8, 24 THE WITNESS: Counsel, I -- again, I will <sup>24</sup> paragraph 8, "The Covered Conduct shall mean the <sup>25</sup> following alleged conduct"? Do you see that? 25 stand by my testimony.

	ighty Confidential - Subject to		
	Page 114		Page 116
1	A. Yes.		right; correct?
2	Q. "A: Within the District of	2	A. If you divide what that says, that
3	Maryland" and that's not Florida; right? Can we		would be correct for the two pharmacies.
4	agree that's not Florida?	4	Q. And, again, if the DEA was correct,
5	A. Maryland is not Florida.		and that the national average is about 5,000 a month,
6	Q. (Reading) from January 2005?		what's this? About 30 times? 30 times the national
7	through October 2006,	7	average; right?
8	McKesson-Landover sold approximately	8	MS. HENN: Objection to form.
9	three million dosage units of	9	BY MR. KENNEDY:
10	hydrocodone to New Care Pharmacy in	10	Q. Correct?
11	Baltimore and failed to report these	11	A. Are you referring to the Texas
12	sales as suspicious orders to DEA when	12	pharmacies?
13	discovered, as required by and in	13	Q. We're on Texas, yes, sir.
14	violation of 21 C.F.R 1301.74(b), and	14	A. If the math but, again, it would
15	21 U.S.C. 842 (a)(5) (end of reading).		be there's two pharmacies involved. But your math
16	Do you see that?	16	would be correct.
17	A. Yes.	17	Q. And not one order was reported to the
18	Q. That's 150,000 hydrocodones a month,	18	DEA; was it?
19	if I did the math right. Do you see that? That	19	MS. HENN: Objection to form. Lacks
20	would be 30 times the national average?	20	foundation.
21	MS. HENN: Objection to form.	21	BY MR. KENNEDY:
22	BY MR. KENNEDY:	22	Q. Is that right?
23	Q. The DEA national average; right? If	23	A. I don't have any specific knowledge
24	I did my math right.	24	of what was or wasn't reported to DEA.
25	MS. HENN: Objection to form.	25	Q. What does it state here. "Failed to
	Dog 115		D 117
	Page 115		Page 117
1	BY MR. KENNEDY:	1	_
1 2	BY MR. KENNEDY:	l .	report these sales as suspicious orders to the DEA";
	BY MR. KENNEDY: Q. Do you see that?	l .	report these sales as suspicious orders to the DEA"; does it say that?
2 3	BY MR. KENNEDY:  Q. Do you see that?  A. Again, if using DEA's average, which	3	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the
2 3 4	BY MR. KENNEDY: Q. Do you see that?	3	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the allegation.
2 3 4	BY MR. KENNEDY: Q. Do you see that? A. Again, if using DEA's average, which I can neither support or refute, and the dosage units here, that your math is correct.	2 3 4	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the
2 3 4 5	BY MR. KENNEDY: Q. Do you see that? A. Again, if using DEA's average, which I can neither support or refute, and the dosage units here, that your math is correct. Q. That's Maryland; right? So let's	2 3 4 5	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the allegation.  Q. Did you sign this? A. I did.
2 3 4 5 6	BY MR. KENNEDY: Q. Do you see that? A. Again, if using DEA's average, which I can neither support or refute, and the dosage units here, that your math is correct. Q. That's Maryland; right? So let's	2 3 4 5 6 7	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the allegation.  Q. Did you sign this?  A. I did.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	BY MR. KENNEDY:  Q. Do you see that?  A. Again, if using DEA's average, which I can neither support or refute, and the dosage units here, that your math is correct.  Q. That's Maryland; right? So let's go No. B, that's the Middle District of Florida, and that's probably what we've been talking about; correct?  A. Yes.  Q. And then go to C. Now we're in the Southern District of Texas; right? And does it state:  (Reading) from February to December of 2007, McKesson-Conroe sold approximately 2.6 million dosage units of hydrocodone to Mercury Drive Pharmacy and Maswoswe's Alternative	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the allegation.  Q. Did you sign this?  A. I did.  Q. Let's go to D on the next page. This is Colorado now. It states:  (Reading) With respect to Colorado, from September 2005 through November of 2007, McKesson-Aurora sold large quantities of hydrocodone to three Colorado pharmacies (end of reading).  Is that what it states with respect to Colorado?  A. That is correct. Q. E, now we're in Utah: (Reading) From January 2005 through October 2007, McKesson-Salt Lake City
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	BY MR. KENNEDY:  Q. Do you see that?  A. Again, if using DEA's average, which I can neither support or refute, and the dosage units here, that your math is correct.  Q. That's Maryland; right? So let's go No. B, that's the Middle District of Florida, and that's probably what we've been talking about; correct?  A. Yes.  Q. And then go to C. Now we're in the Southern District of Texas; right? And does it state:  (Reading) from February to December of 2007, McKesson-Conroe sold approximately 2.6 million dosage units of hydrocodone to Mercury Drive Pharmacy and Maswoswe's Alternative Pharmacy and failed to report those sales as suspicious orders to DEA when discovered (end of reading). Did I read that right?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the allegation.  Q. Did you sign this?  A. I did.  Q. Let's go to D on the next page. This is Colorado now. It states:  (Reading) With respect to Colorado, from September 2005 through November of 2007, McKesson-Aurora sold large quantities of hydrocodone to three Colorado pharmacies (end of reading).  Is that what it states with respect to Colorado?  A. That is correct.  Q. E, now we're in Utah:  (Reading) From January 2005 through October 2007, McKesson-Salt Lake City sold approximately 825,000 dosage units of hydrocodone, oxycodone, Fentanyl and Methadone to the
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	BY MR. KENNEDY: Q. Do you see that? A. Again, if using DEA's average, which I can neither support or refute, and the dosage units here, that your math is correct. Q. That's Maryland; right? So let's go No. B, that's the Middle District of Florida, and that's probably what we've been talking about; correct? A. Yes. Q. And then go to C. Now we're in the Southern District of Texas; right? And does it state:  (Reading) from February to December of 2007, McKesson-Conroe sold approximately 2.6 million dosage units of hydrocodone to Mercury Drive Pharmacy and Maswoswe's Alternative Pharmacy and failed to report those sales as suspicious orders to DEA when discovered (end of reading). Did I read that right? A. Yes, you read that correctly.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the allegation.  Q. Did you sign this?  A. I did.  Q. Let's go to D on the next page. This is Colorado now. It states:  (Reading) With respect to Colorado, from September 2005 through November of 2007, McKesson-Aurora sold large quantities of hydrocodone to three Colorado pharmacies (end of reading).  Is that what it states with respect to Colorado?  A. That is correct.  Q. E, now we're in Utah:  (Reading) From January 2005 through October 2007, McKesson-Salt Lake City sold approximately 825,000 dosage units of hydrocodone, oxycodone, Fentanyl and Methadone to the Blackfeet Clinic in Browning, Montana
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	BY MR. KENNEDY: Q. Do you see that? A. Again, if using DEA's average, which I can neither support or refute, and the dosage units here, that your math is correct. Q. That's Maryland; right? So let's go No. B, that's the Middle District of Florida, and that's probably what we've been talking about; correct? A. Yes. Q. And then go to C. Now we're in the Southern District of Texas; right? And does it state:  (Reading) from February to December of 2007, McKesson-Conroe sold approximately 2.6 million dosage units of hydrocodone to Mercury Drive Pharmacy and Maswoswe's Alternative Pharmacy and failed to report those sales as suspicious orders to DEA when discovered (end of reading). Did I read that right? A. Yes, you read that correctly.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	report these sales as suspicious orders to the DEA"; does it say that?  A. That's what it says. That was the allegation.  Q. Did you sign this?  A. I did.  Q. Let's go to D on the next page. This is Colorado now. It states:  (Reading) With respect to Colorado, from September 2005 through November of 2007, McKesson-Aurora sold large quantities of hydrocodone to three Colorado pharmacies (end of reading).  Is that what it states with respect to Colorado?  A. That is correct.  Q. E, now we're in Utah:  (Reading) From January 2005 through October 2007, McKesson-Salt Lake City sold approximately 825,000 dosage units of hydrocodone, oxycodone, Fentanyl and Methadone to the

Page 118 Page 12

- 1 A. Yes, that's what it states.
- Q. And, again, failed to report any of
- 3 these to the DEA as suspicious orders; true?
- 4 MS. HENN: Objection to form. Lacks
- <sup>5</sup> foundation.
- 6 BY MR. KENNEDY:
- 7 Q. Correct?
- 8 MS. HENN: Same objections.
- 9 THE WITNESS: What is written is that
- 10 allegation.
- 11 BY MR. KENNEDY:
- Q. You signed the document; right?
- A. I signed the agreement.
- Q. And, again, just to backtrack a
- 15 second. The responsibility of McKesson, with respect
- 16 to suspicious orders, included identifying orders of
- unusual size; true? Is that true?
- A. As part of the regulation, size is a
- 19 factor.
- Q. Part of your responsibility, is to
- 21 identify unusual orders of size; correct?
- MS. HENN: Objection to form.
- THE WITNESS: We were responsible for
- <sup>24</sup> reporting suspicious orders, which included unusual
- 25 size.

- 1 prepared. He is here to answer your questions and
- 2 has been doing that in good faith, and I suggest you
- 3 move on and ask the question.
- 4 MR. KENNEDY: Absolutely. Because you know
- <sup>5</sup> I have no right to know how you have prepared the
- 6 witness, you know --
- 7 MS. HENN: Counsel --
- 8 MR. KENNEDY: -- you can get away with
- 9 instructing him to repeat my question and every
- 10 answer to waste our seven hours.
- MS. HENN: Counsel, you have no basis and no
- 12 right to make these allegations and waste time in the
- 13 deposition.
- Mr. Walker has come from retirement to spend
- time answering your questions, and he's doing a
- 16 good-faith job of that. And I suggest we move on
- 17 from this tantrum and --
- MR. KENNEDY: It's not a tantrum.
- MS. HENN: -- pay attention to the job at
- 20 hand.
- 21 If you would like to call the Special Master
- 22 and have him review this transcript, I think he will
- 23 agree that the witness is doing a fine job of
- 24 responding to your argumentative questions, and will
- continue to do that throughout the day.

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## 1 BY MR. KENNEDY:

- Q. Sir, I asked you a "yes" or "no"
- 3 question. And we have a limited amount of time here.
- 4 And I know you've been instructed to repeat my
- <sup>5</sup> question in your answer to take up time. But if I
- 6 asked you a "yes" or "no" question, I want you to
- 7 answer it "yes" or "no" so we can move forward with
- 8 this and not waste time having you repeat my question
- <sup>9</sup> in every answer, as you've been instructed to.
- 10 All right?
- MS. HENN: Counsel, I don't appreciate the
- 12 kind of --
- MR. KENNEDY: But it's the truth.
- MS. HENN: -- allegation you're making.
- MR. KENNEDY: It's the truth, and you know
- 16 that.
- MS. HENN: You don't know that. And you're
- 18 just arguing with the witness and wasting time.
- MR. KENNEDY: Are you going to deny that that's the truth?
- 21 MS. HENN: I am --
- MR. KENNEDY: Are you going to deny that
- 23 that is the truth of how he has been prepared?
- MS. HENN: Counsel, you know you have no
- 25 right to know anything about how he has been

- Page 121
- MR. KENNEDY: Nobody answers questions in
- 2 that fashion unless they are told to do so. I
- 3 don't -- I don't blame him one bit. He's a gentleman
- 4 coming here from his retirement and having to answer
- 5 these questions because of the company that he worked
- 6 for and what they did to this country.
- What I am objecting to is the way you have
- 8 instructed this witness to waste our time.
- 9 MS. HENN: Counsel --
- MR. KENNEDY: That's what I am objecting to.
- 11 So let's be clear.
- MS. HENN: Are you done with your speech now
- 13 so we can move on?
- MR. KENNEDY: I all am done, so let's move
- 15 on.

- MS. HENN: Thank you.
- MR. KENNEDY: I hope, I just hope that he
- 18 ceases and stops what he is doing.
- MS. HENN: He's not doing anything of the
- 20 sort. And I suggest we focus on the task at hand.
- 21 BY MR. KENNEDY:
  - Q. Sir, let's now go to California, if
- 23 we could. Does this Settlement Agreement, in
- 24 California state, that:
- 25 (Reading) From October of '07 through

			<del>_</del>
	Page 122		Page 124
1	June of '07, McKesson-West Sacramento	1	
2	suffered the theft of significant loss	2	Q. Where did you sit in relation to the
3	of controlled substances on 28		CEO in your responsibility as with the VP of
4	separate occasions and failed to		Distribution and Operations? Where did you sit in
5	timely submit required theft and loss	5	relation to Mr. Hammergren?
6	reports to the DEA (end of reading)?	6	A. Probably best described as not very
7	Is that what it states here? Now, this is	7	close. But it was several levels, you know, down in
8	California.	8	the organization.
9	A. That's what it states.	9	Q. Would you interact with him? You
10	MR. KENNEDY: I want you to look at	10	were both in San Francisco; right?
11	Exhibit 688.	11	A. There were occasions that I
12	I'm sorry, 687.	12	interacted with Mr. Hammergren.
13	(Exhibit No. 687 was marked.)	13	Q. What committees did you sit on? I
14	MR. KENNEDY: 687 Exhibit starts with Bates	14	know that we know your title. But were you a part
15	-00574724 and ends with -4744.	15	of any management committees at McKesson? And I'm
16	Q. Mr. Walker, have you seen this	16	talking about the '08 period.
17	document before?	17	A. Yes. So in that time frame in my
18	A. Yes, I have.	18	role, I was part of the I will use your term
19	Q. And this would relate to a meeting of	19	management committee that oversaw oversaw the
20	"Directors of Regulatory"? Is that what it says?	20	pharmaceutical business.
21	A. Yes.	21	Q. Okay. So the management committee
22	Q. This would have been in Dallas, March	22	that oversaw the pharmaceutical business. And a
23	5-6, 2008; true?	23	significant part of McKesson's business was the
24	A. Yes.	24	pharmaceutical business, I assume?
25	Q. Do you remember who was present at	25	A. Yes.
	Page 123		Page 125
1	Page 123	1	Page 125
	this meeting?	1 2	Q. And when who all was on the
2	this meeting?  A. I don't remember specifically all the	2	Q. And when who all was on the management committee of pharmaceuticals?
2 3	this meeting?  A. I don't remember specifically all the participants. I know that our newly-hired Director	2	Q. And when who all was on the management committee of pharmaceuticals?  MS. HENN: Objection to form.
3 4	this meeting?  A. I don't remember specifically all the participants. I know that our newly-hired Director of Regulatory Affairs and my Regulatory staff was	2 3 4	Q. And when who all was on the management committee of pharmaceuticals?  MS. HENN: Objection to form.  BY MR. KENNEDY:
2 3 4 5	this meeting?  A. I don't remember specifically all the participants. I know that our newly-hired Director of Regulatory Affairs and my Regulatory staff was there. But I don't know who else might have been	2 3 4 5	Q. And when who all was on the management committee of pharmaceuticals?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. And, again, we're on the 2008 period.
2 3 4 5 6	this meeting?  A. I don't remember specifically all the participants. I know that our newly-hired Director of Regulatory Affairs and my Regulatory staff was there. But I don't know who else might have been there.	2 3 4 5 6	Q. And when who all was on the management committee of pharmaceuticals?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. And, again, we're on the 2008 period.  A. At a at a high level, the
2 3 4 5 6 7	this meeting?  A. I don't remember specifically all the participants. I know that our newly-hired Director of Regulatory Affairs and my Regulatory staff was there. But I don't know who else might have been there.  Q. And the purpose of the meeting was	2 3 4 5 6 7	Q. And when who all was on the management committee of pharmaceuticals?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. And, again, we're on the 2008 period.  A. At a at a high level, the president of U.S. Pharma and then individuals that
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	A. I don't remember specifically all the participants. I know that our newly-hired Director of Regulatory Affairs and my Regulatory staff was there. But I don't know who else might have been there.  Q. And the purpose of the meeting was what?  A. As I recall, the purpose of the meeting was to review with the Regulatory staff and then expanded the overview of the Memorandum of Agreement that we were moving forward with. We hadn't signed it yet, but we were very close. So we had the components.  Q. That was the Memorandum of Agreement that we just talked about with the DEA, with the Department of Justice?  A. Yes, the same memorandum.  Q. And it was signed by you, and it was also signed by Mr. Hammergren, that agreement with the DEA; was it not?  A. I'd I'd have to look.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	Q. And when who all was on the management committee of pharmaceuticals?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. And, again, we're on the 2008 period.  A. At a at a high level, the president of U.S. Pharma and then individuals that had leadership positions in sales, inventory, vendor-manufacturer relationships, HR, and marketing, I.T. I mean, sort of  Q. Ten members? Twenty members?  A. My best recollection is about ten.  Q. And their responsibility was was what this management committee of U.S this is U.S. pharmaceuticals?  A. Yes. U.S. pharmaceuticals.  Q. And what was the responsibility of this management committee that you sat on?  A. Again, at a high level, it was really to collaborate to provide overall guidance and direction. And there was, you know, the normal planning/budgeting processes that we went through.

Page 126 1 If you can go to page -- the Bates in the <sup>1</sup> and potentially discussions with DEA or counsel <sup>2</sup> through DEA. <sup>2</sup> bottom of -4733. Did you run this meeting? 3 Yes, I did. A. Q. My question isn't whether it was part 4 Q. Did you prepare these slide <sup>4</sup> of a draft, where it came from. My question is real simple: Would you put here in this presentation presentations? Looking at it, I don't specifically 6 "4,600 estimated violations by McKesson" if it was put in the slide presentation. But it was consistent not true? with one that I would do. MS. HENN: Objection to form. 9 Q. All right. Well, let's look, then, Mischaracterizes the document. at this page of the 2008 slide presentation. And 10 THE WITNESS: Counsel, as I stated, what I 11 this is talking about the 2008 Settlement Agreement would have put in is an accurate representation of 12 that is reached with the Department of Justice and 12 DEA's allegations. BY MR. KENNEDY: 13 the DEA; correct? 14 14 A. Correct. Q. Bullet point 4, does it say: 15 15 O. And this is in relation to what we (Reading) Seven Tampa area pharmacies 16 have been talking about for the last hour; true? 16 purchased almost 2.5 million 17 17 A. Yes. hydrocodone tablets from Lakeland in 18 18 Q. And does this slide presentation October of '05 (end of reading)? state that -- the first -- the first bullet, "Six 19 Does it state that? different McKesson facilities involved"; right? 20 A. Yes, it does. 21 21 A. The next bullet, does it state: 22 22 (Reading) Between October of '05 and O. And we went over those six different 23 <sup>23</sup> facilities, I think. Florida, Maryland, Texas, Utah; January of '06, the Tampa area correct? Those are the ones we went through? 24 pharmacies purchased 6.6 million 25 25 Α. That's correct. tablets of hydrocodone (end of Page 127 Page 129 The next bullet says: reading)? 1 1 2 2 Does it state that? (Reading) An estimated more than 4,600 3 3 violations, potential fine to exceed Yes, it does. 4 Q. Would you put that in there if it \$46 million (end of reading). 5 Is that accurate, 4,600 violations? This is wasn't true and accurate? 6 in your PowerPoint or at least one presented at your MS. HENN: Objection to form. meeting. Was that accurate? Mischaracterizes the document. 8 THE WITNESS: Counsel, I'm trying to answer MS. HENN: Objection to form. 9 that. Very specifically I recall utilizing the draft THE WITNESS: I don't recall specifically of the memorandum and DEA's allegations and repeating whether it is accurate or -- I couldn't testify 11 whether it was accurate. 11 them in this document. 12 12 BY MR. KENNEDY: What I can say is that we -- I was pulling 13 information from the agreement draft, which were the Q. Well, but, sir, these are more than 14 DEA's allegations, you know, that led up to the 14 allegations; right? You had been at this with the 15 agreement. 15 DEA since 2006. If their allegations as to how much 16 BY MR. KENNEDY: 16 you were sold were wrong, it certainly would be known 17 Q. Would you put this in a PowerPoint to by 2008; would it not? 18 18 the Regulatory Department, the new members of the MS. HENN: Objection to form. 19 Regulatory Department, if it wasn't accurate? THE WITNESS: I don't recall that we had any 20 20 discussions with DEA or validation of the numbers. MS. HENN: Objection to form. 21 BY MR. KENNEDY: BY MR. KENNEDY: 22 22 Q. Would you do that? O. It next states: 23 23 Again, Counsel, my recollection, my (Reading) Landover DC sold millions of 24 best recollection, is that this was based on 24 dosage forms to one pharmacy that was 25 25 information that was contained in the -- in the draft later indicted on criminal charges

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- 1 (end of reading).
- 2 Do you remember doing that, that McKesson
- <sup>3</sup> actually did that? Do you recall that?
- 4 A. I don't have any -- no, I really
- 5 don't have any specific recollection of that.
- 6 Q. And does it state, Conroe DC -- that
- 7 would be Texas, Conroe?
- 8 A. Yes.
- 9 Q. (Reading) Conroe DC sold millions
- Of tablets to two pharmacies in the
- first nine months of 2007 (end of
- reading).
- One pharmacy. Would you tell that and put
- 14 that in the presentation if that was not true?
- MS. HENN: Objection. Mischaracterizes the document.
- 17 THE WITNESS: Just to correct. Counsel, as
- 18 in the allegation, it was two pharmacies in Texas.
- But, again, I simply was repeating and
- 20 putting in here to share with the team the
- 21 allegations that were leading to the Memorandum of
- 22 Agreement.
- 23 BY MR. KENNEDY:
- Q. Sir, at this point in time, these
- <sup>25</sup> allegations, which are 2004, 2005, 2006, at that

- 1 implemented uniformly across the country; true?
  - A. Yes.
- <sup>3</sup> Q. You didn't want somebody doing
- 4 something different in California than they were
- <sup>5</sup> doing in Maryland; did you?
- 6 A. The system was one system. So the
- 7 uniform reporting and report generation was the same
- 8 across the country.
- 9 Q. And would I be correct that you had
- 10 meetings amongst the Directors of Regulatory Affairs
- 11 from different regions, you had meetings and calls to
- 12 make sure that the policies with respect to
- 13 suspicious order monitoring were being implemented
- 14 and used by them uniformly; true?
- MS. HENN: Objection to form. Lacks
- 16 foundation.
- 17 THE WITNESS: Can you clarify the time frame
- 18 you're referring to.
- 19 BY MR. KENNEDY:
- Q. Again, let's -- the entire time that
- 21 you were the head of -- excuse me. You were the head
- 22 of Regulatory. You would have meetings and
- 23 conference calls in an attempt to make sure that your
- 24 policies with respect to suspicious order monitoring
- <sup>25</sup> were being implemented uniformly across the country;

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- 1 point in time were the suspicious order monitoring
- <sup>2</sup> policies of McKesson national?
- 3 A. Yes. It was a single system. So the
- 4 answer is, yes.
- <sup>5</sup> Q. So the policies and the procedures
- 6 that led at least to what you considered to be the
- <sup>7</sup> allegations of these extraordinary sales, those
- 8 policies and procedures were the same in Maryland,
- <sup>9</sup> Ohio, West Virginia, Utah, Florida; would that be
- 10 true?
- 11 A. Yes.
- Q. And as the person in charge, sitting
- 13 on the top of this, did you make every effort to make
- 14 sure that the implementation of the policies and
- procedures relating to suspicious order monitoring,
- 16 that they were being implemented uniformly across the
- 17 country?
- MS. HENN: Objection to form.
- THE WITNESS: Yes, we had a system in place
- 20 that was reporting regularly to DEA suspicious
- 21 orders.
- 22 BY MR. KENNEDY:
- Q. So the answer would be, yes, you, as
- 24 the boss, made an effort to make sure that your
- policies with respect to suspicious orders were being

- 1 right?
  - A. Generally I would answer that
- <sup>3</sup> question, yes, Counsel. The reason I asked you the
- 4 question about the time frame is at this point this
- 5 was the initial meeting that I had with newly-hired
- 6 directors. So prior to that meeting, they would not
- 7 have been involved in any of the suspicious orders.
- 8 So I want to be accurate in my response to you.
- 9 Q. Okay. But from '08 forward, while
- 10 you were in charge, again, you would have meetings,
- you would have memos, you would have calls in anattempt to make sure that your policies were being
- 13 implemented uniformly across the country; true?
- MS. HENN: Objection to form. Compound.
- Lacks foundation.
  - THE WITNESS: So subsequent to the 2008
- agreement with the regulatory team, we had regular
- 18 conference calls, regular discussions to ensure that
- we were executing our regulatory responsibilities
- 20 uniformly across the country; so yes.
- 21 BY MR. KENNEDY:

- O. You don't want Mr. Oriente in the
- 23 East doing something different from Mr. McDonald in
- 24 the West, doing something different than Mr. Gustin
- 25 in the Midwest; true?

Page 134 Page 136 1 Generally that would be accurate. 1 all right? 2 MS. HENN: Counsel, we have been going about 2 That would be fine. an hour and ten minutes. Take another break. (Exhibit No. 672 was marked.) MR. KENNEDY: I about to switch to a new BY MR. KENNEDY: topic. That's good. This is the McKesson's 2008 6 THE VIDEOGRAPHER: We are going off the Controlled Substance Monitoring Program; is it not? record. The time is 11:31 a.m. What this document is, is a -- the 8 8 Operations Manual entry and documentation of how to (Recess taken.) 9 THE VIDEOGRAPHER: We are back on the execute against the Controlled Substance Monitoring record. The time is 11:49 a.m. Program. That's probably the best way to describe 11 it. 11 BY MR. KENNEDY: 12 12 Q. All right. Mr. Walker, it's still Was there any document that McKesson 13 Eric Kennedy after our break. I know you might be has that is more comprehensive and detailed with 14 disappointed, but it's still me. respect to your suspicious order monitoring system 15 than this document from the period of 2008 to, let's I'm going to switch gears. I want to talk about the 2008 CSMP, the Controlled Substances say, 2014? Any document other than this that is more Monitoring Program. You remember that program? comprehensive? 18 A. Yes. A. Probably this would be the most 19 Q. That was a program that McKesson comprehensive document. 20 20 developed and put into place in 2008; is that true? MS. HENN: Counsel, just to clarify the 21 A. Yes, that is correct. record. You had referred to this as the 2008 22 And that program was put into place program, but I see it as a 2013 version. I just want pursuant to the agreement that you entered into with to make sure the record is clear on that. the DEA and the DOJ in 2008; is that accurate? BY MR. KENNEDY: 25 25 Okay. This is the revised version As part of the -- our overall Page 137 Page 135 <sup>1</sup> discussions with DEA, we developed -- ultimately 1 that comes into play in 2008; correct? The original 2 developed the Controlled Substances Monitoring <sup>2</sup> version is 2008? <sup>3</sup> Program, yes. Just a moment, Counsel. Q. The basis for that monitoring MR. KENNEDY: I was -- this is when it's 5 program, the 2008 monitoring -- the basis was -- or printed, 2013. When it's printed. <sup>6</sup> the basis was the creation of a threshold system; MS. HENN: If you look on one of the last 7 true? pages, it will show you the revisions history. 8 8 MR. KENNEDY: All right. MS. HENN: Objection to form. 9 9 THE WITNESS: We -- I wouldn't describe it MS. HENN: And the last revision I see is 10 as the -- as the basis. There were a number of 10 from 11-29-2013. 11 different pieces to the monitoring. Our Controlled 11 MR. KENNEDY: All right. 12 12 Substances Monitoring Program thresholds were a MS. HENN: Sorry. March 20th, 2013. 13 component of that, that we had created in -- prior to BY MR. KENNEDY: <sup>14</sup> the CSMP. And this program came into place, as 15 15 BY MR. KENNEDY: I said before, in 2008; did it not? 16 16 Q. Well, you're talking about the Α. That is correct. 17 Lifestyle Program that was in existence for about ten And it was revised various times, as 18 months in '07; correct? 18 we have seen, up through '13; correct? 19 19 A. I don't remember exactly how many A. Yes.

- 22
- 23 Exhibit 672. And if you keep this exhibit in front

- 20 months we were in existence. But it was in '07 and
- prior to CSMP.
  - Q. Let me -- let me show you
- <sup>24</sup> of you even after this series of questions, because
- <sup>25</sup> we're going to refer back to this quite a bit,

- 20 And if I make reference to something
- 21 here in my questioning that wasn't in existence in
- 2008, you will let me know; all right?
  - MS. HENN: Objection to form.
  - THE WITNESS: I will let you know.
- 25 ///

23

Page 138 1 BY MR. KENNEDY: 1 to with the Department of Justice and DEA; right? 2 Q. All right. So this is the program 2 Does it state: 3 that comes into place, the Controlled Substances 3 (Reading) McKesson agrees to maintain 4 Monitoring Program, in 2008; would that be correct? 4 a compliance program designed to 5 Yes. This is the Controlled 5 detect and prevent diversion of 6 Substance Monitoring Program overview that we would 6 controlled substances as required put in our Operations Manual. under the CSA and applicable DEA 8 And we were talking about this regulations. This program shall 9 9 threshold system. And do you see where it says, include procedures to review orders 10 "Purpose"? 10 for controlled substances. Orders 11 A. Yes. 11 that exceed established thresholds and 12 12 O. And the second bullet point down criteria will be reviewed by a 13 13 says, "Set and maintain customer's thresholds for all McKesson employee (end of reading). 14 controlled substances"; is that right? Do you see that? 15 15 A. That is correct. A. Yes. 16 0. And then it says, "Make informed 16 So the agreement with the DEA Q. mentions thresholds: correct? decisions based upon established threshold information"; correct? A. Yes. 19 A. Yes. 19 Q. And, in fact, the program that you 20 established in 2008, your monitoring program in 2008, Q. So the thresholds were an important part of this monitoring program; true? under "Purpose," that we just read, said that you 22 will set and maintain thresholds; correct? We just A. Yes. 23 O. In fact, when -- when McKesson signed read that. 24 its agreement with the DEA in 2008, McKesson agreed, 24 A. Yes. 25 25 as part of their settlement, that they would create a Q. And it states that you're going to Page 139 Page 141 1 monitoring program with thresholds? Didn't they 1 make informed decisions at McKesson based upon these agree to that with the DEA? <sup>2</sup> established thresholds; true? That's what your 3 A. I'd have to refer to the specific program states? 4 language in the agreement. MS. HENN: You're referring to Exhibit 672? 5 MR. KENNEDY: We will take a look. MR. KENNEDY: Yeah, I'm talking about the 6 (Exhibit No. 755 was marked.) program. We're not talking about the --BY MR. KENNEDY: 7 MS. HENN: It's a different exhibit. 8 Q. Showing you Exhibit 755, Bates 8 THE WITNESS: Okay. Okay. Can you 9 -409289 to -299. Is this the Settlement and Release repeat --10 Agreement and Administrative Memorandum and Agreement 10 BY MR. KENNEDY: 11 between McKesson and the Department of Justice and 11 Yes, my question is --12 the DEA? 12 I'm sorry. I was still --13 A. I understand this to be that, yes. 13 O. -- your agreement with the DEA talked And if you will go to Attachment 6, about thresholds; true? 15 15 or Bates No. -298 down at the bottom. Do you see --A. Correct. under the -291, is what we're looking for. 16 And the program you actually O. 17 And, again, you were a signatory on this established in '08 was consistent with that agreement? Thank you. Is that correct? 18 agreement? Because what we just went through, when 19 A. Yes, I was. we look at your program under "Purpose," it says And -291, on Bates -291, if you will 20 you're going to set and maintain thresholds; right? go to that. And do you see the section, "Obligations 21 A. of McKesson"? 22 Q. And that you're going to make 23 You might want to look at the first four 23 informed decisions based upon the established 24 lines. "Obligations of McKesson." And these are the threshold information; true? That's what your obligations under the agreement that McKesson agreed program put together?

Page 142 Page 144 A. Yes.

- Now, so each customer of McKesson --O.
- <sup>3</sup> pursuant to your 2008 monitoring policy, each
- 4 customer for each family of a controlled substance
- would have an established threshold; true?
- 6 That's correct.
- 7 And that was a monthly threshold; Q. 8 right?
- 9 A. Calculated monthly.
- 10 So a particular pharmacy would have a O.
- 11 monthly threshold, for example, for hydrocodones;
- 12 right?

1

- 13 A. Yes.
- 14 0. They would have a monthly threshold
- for oxycodones; correct?
- 16 A. Yes.
- 17 And if they were to exceed that
- threshold in any month, that would trigger an 18
- investigation under your monitoring policies;
- 20 correct?
- 21 It would do two things. One, the A.
- 22 order would be blocked, and then the -- which would
- 23 trigger additional due diligence to determine why the
- 24 threshold was exceeded.
  - And each customer, though, each Q.

- Q. All right. I'm going to talk about
- 2 the two. I want to talk about the big chain
- pharmacies, the RNAs; all right? And I want to talk
- about the smaller chains, the independents and the
  - smalls; all right?
  - A. Yes.
- O. First, in talking about ISMCs. The
- independent small, medium chains, let's talk about
- them. They -- again, they would request -- like
- other customers, they could request an increase in
- their thresholds under your policies; right?
- 12 A. Yes, they could.
- 13 The request, with respect to the Q.
- intermediate -- or excuse me, the independent and
- smaller pharmacy groups, that request for an increase
- in the threshold would come directly from the
- pharmacy; would that be true?
- MS. HENN: Objection to form.
- 19 THE WITNESS: Generally, I would say that
- 20 that was true.
- BY MR. KENNEDY:
- So if there was a pharmacy on Main
- 23 Street in Cleveland, Ohio, that specific pharmacy
- 24 would contact McKesson and say, "We want to increase

Page 145

our threshold"? That's how it basically worked with

Page 143

- 1 customer could request an increase in their threshold
- <sup>2</sup> for a particular opioid or controlled substance;
- could they not?
- A. The program was designed so that
- 5 customers could request additional controlled
- 6 substances of any -- of the controlled substances
- 7 above their threshold.
- 8 All right. And McKesson -- if we
- 9 look at this program and how it's divided up, there
- 10 were basically two different groups of customers.
- 11 One, the big chain pharmacies, the RNAs, the regional
- 12 national accounts; correct?
- 13 That's one large customer group.
- And the other major customer group
- 15 that's defined in your monitoring program were the
- ISMCs, or the independent small, medium chains;
- 17 correct?
- 18 A. That was also included. But that
- 19 wasn't the totality of every registrant that we
- 20 provided controlled substance to. So the two groups
- 21 that you mentioned in addition to that, would be what
- 22 we called our hospital or MHS group. So these were
- 23 hospitals, institutions, surgery centers. And then
- 24 probably the fourth big category was the federal
- 25 government.

- 1 the independents and the small -- small chains?
- 2 MS. HENN: Objection to form.
- 3 THE WITNESS: Basically, that would be the
- 4 process.

11

- 5 BY MR. KENNEDY:
- Q. And then that specific pharmacy, say
- the Main Street pharmacy, they would provide
- information and documentation to McKesson to document
- or provide a basis for the increase in the threshold;
- is that how it worked?
  - Yes, the request --
- 12 And then the Director of Regulatory
- Affairs would evaluate the information and make a
- determination as to whether or not an increase in a
- particular drug threshold was appropriate? That's
- 16 how it worked?
- 17 All threshold increases were reviewed
- by the Director of Regulatory Affairs, or DRAs, and
- they were the sole responsible party to make any
- increases. 20
- 21 Q. Now, these independent small, medium
  - pharmacies were required to submit three months of
- 23 their dispensing data in order to get approval for a
- 24 threshold increase? That was the policy?
- 25 MS. HENN: Objection to form.

Page 146 Page 148 1 THE WITNESS: I don't believe that that is 1 (Witness reviewing document.) 2 2 Okay. accurate. 3 (Exhibit No. 676 was marked.) Q. Look at the paragraph. This is 4 BY MR. KENNEDY: Mr. McDonald. You're copied on this. The paragraph that starts, "Additionally." 5 Q. Let me show you Exhibit -- you 6 were -- you don't think that's accurate, but you 6 He states: <sup>7</sup> were -- you were the boss at this point in time in 7 (Reading) Additionally, dispensing '08: correct? 8 data is an integral part of 9 9 A. Yes. understanding a customer's business 10 I'm going to show you Exhibit 676. 10 for those accounts requiring higher 11 And that's Bates -542108 to -110. 11 thresholds (end of reading). 12 12 This is an email from Tom McDonald. Do you Would you agree with that? Dispensing data 13 see that? The first page. 13 is an integral part of understanding a customer's 14 A. Yes. business; do you agree to that? 15 O. And who was Tom McDonald in this time 15 MS. HENN: Objection to form. period of 12 -- or excuse me, 2012? Who was he? 16 THE WITNESS: I think it would be more 17 Tom McDonald was the Director of accurate to say that at the time, as we evolved the 18 Regulatory Affairs for the Western part of the program and gained knowledge around the tools that 19 United States. were available to us, dispensing data was one of the 20 items, and just one of them, that we would use to Q. And so he was, what, one of four directors; true? Or one of five at that point? 21 help us make a determination of customer thresholds 21 22 A. I don't recall specifically whether 22 and increase requests or establishment. we had four or six at the time. But one of four or BY MR. KENNEDY: six. 24 Q. So you disagree with Mr. McDonald's 25 And he's sending an email to an statement, that dispensing data is an integral part Q. Page 147 Page 149 <sup>1</sup> extraordinarily large group of people. Can you --1 of understanding a customer's business? You disagree <sup>2</sup> are you able to kind of look through that and say 2 with that? 3 3 this is -- who this group is? MS. HENN: Objection to form. Asked and A. Based on the names here, this is a combination of our sales and operations teams in the THE WITNESS: I didn't say I disagreed with 6 West Region. 6 it. What I said was it was a piece, and one of the 7 Q. And you're copied on this; right? pieces of understanding. Donald Walker, CC. BY MR. KENNEDY: 8 9 9 Yes, I am. Q. And tell the jury, dispensing data 10 So you would have gotten this; right? 10 from a pharmacy, what is that? Q. 11 11 A. The data that a pharmacy may or may A. 12 Subject, "Ongoing due diligence, new not provide was data around the quantities of a given questionnaires and dispensing data." Do you see pharmaceutical or medicine that they would dispense. 14 that? So it was a summary document. 15 15 Q. So dispensing data is going to tell A. 16 McKesson how much the CVS store on Main Street, how It says high -- importance is high; Q. 17 much Oxycontin they are selling; right? That's what right? it would tell McKesson; correct? 18 A. 19 19 O. Look to the next page, if you would, A. I can't answer that accurately, 20 -109, all the way toward the bottom, the paragraph 20 Counsel, because your example of a CVS store would that starts with, "Additionally." not be an example of that. 22 22 All right. Okay. Take CVS out. Can I have a moment just to review O. 23 I'm trying to answer you accurately. 23 the rest of the document? 24 24 Let's talk about an independent Q. Sure. 25 25 pharmacy on Main Street. They provide you with A. I'm not --

	D 150	1	D 150
	Page 150		Page 152
	dispensing data. It's going to tell McKesson how	1	minimum stated in the questionnaire
	much Oxycontin that they are selling, actually	2	(end of reading).
3	dispensing, mining presemptions and dispensing,	3	Did you agree with that statement when you
4	that's what dispensing data is.		read it?
5	MS. HENN: Objection to form.	5	MS. HENN: Objection to form.
6	THE WITNESS: Dispensing data should	6	THE WITNESS: Again, I don't recall
7	represent that, yes.	7	specifically. What I would say is that I didn't
8	BY MR. KENNEDY:	8	disagree with his request.
9	Q. So Mr. McDonald, head of the Western	9	BY MR. KENNEDY:
10	region, in this email ne says.	10	Q. You know, we have looked at we
11	(Reading) Additionally, dispensing		have been provided your emails, and we see nowhere in
12	data is an integral part of		your emails where you emailed back to all these
13	understanding a customer's business	13	people and Mr. McDonald and saying, you know what, it
14	for those accounts requiring ingher	14	
15	thresholds. Bullet 1: Dispensing	15	in that fashion.
16	data is not required for all new	16	Do you have a memory of emailing him back
17	accounts. Bullet 2: It is required	17	and saying, Mr. McDonald, you're wrong. Dispensing
18	if the new account is requesting more	18	data is not required? Do you remember doing that?
19	than the minimum stated in the	19	MS. HENN: Objection to form.
20	questionnaire (end of reading).	20	THE WITNESS: No, specifically I do not
	Do you agree with that, it's required for	21	
23	that?	23	
24	MS. HENN: Objection to form. BY MR. KENNEDY:		Q. All right. He next says the bullet next and this is the important one for what
25			we're going to talk about he states:
	Q. So if you have got a threshold higher	23	we're going to talk about he states.
	Page 151		Page 153
1	than the minimum amount, dispensing data is required;	1	(Reading) It is also required when
2	y - 1	2	customer's request increases on
3	institution cojecular to form.	3	elevated thresholds (end of reading).
4	THE WITH LESS. THIS, I don't local	4	Did you disagree with that statement at the
5	specifically, you know, reviewing or remembering any		
6	or this intimo.	6	MS. HENN: Objection to form.
7	What I Would best alls wer that question, is	7	THE WITNESS: Again, not not that I
8		8	recall.
9	his field sales team to support his decision base for	9	BY MR. KENNEDY:
10	making increases in the Western Region.	10	Q. The next bullet says:
11		11	(Reading) The request for dispensing
1	Q. I understand. We know that to be	12	data is standard and should not
12		13	deviate (end of reading).
13	8		· · · · · · · · · · · · · · · · · · ·
13 14	about your opinion. You were the boss. You were	14	And he goes down and says, a couple more
13 14 15	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in	14 15	And he goes down and says, a couple more bullets down says, "The most recent three months of
13 14 15 16	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and	14 15 16	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are
13 14 15 16 17	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and procedures at McKesson.	14 15 16 17	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are talking about; right?
13 14 15 16 17 18	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and procedures at McKesson.  Do you agree, Mr. Walker, as being the boss?	14 15 16 17 18	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are talking about; right?  MS. HENN: Objection to form.
13 14 15 16 17 18 19	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and procedures at McKesson.  Do you agree, Mr. Walker, as being the boss?  Do you agree with his statement?	14 15 16 17 18 19	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are talking about; right?  MS. HENN: Objection to form. BY MR. KENNEDY:
13 14 15 16 17 18 19 20	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and procedures at McKesson.  Do you agree, Mr. Walker, as being the boss?  Do you agree with his statement?  MS. HENN: Objection to form.	14 15 16 17 18 19 20	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are talking about; right?  MS. HENN: Objection to form. BY MR. KENNEDY: Q. Do you see that?
13 14 15 16 17 18 19 20 21	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and procedures at McKesson.  Do you agree, Mr. Walker, as being the boss?  Do you agree with his statement?  MS. HENN: Objection to form.  BY MR. KENNEDY:	14 15 16 17 18 19 20 21	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are talking about; right?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. Do you see that?  A. I do. It would appear that that's
13 14 15 16 17 18 19 20 21 22	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and procedures at McKesson.  Do you agree, Mr. Walker, as being the boss?  Do you agree with his statement?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. And he states:	14 15 16 17 18 19 20 21 22	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are talking about; right?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. Do you see that?  A. I do. It would appear that that's what he's requesting.
13 14 15 16 17 18 19 20 21 22 23	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and procedures at McKesson.  Do you agree, Mr. Walker, as being the boss?  Do you agree with his statement?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. And he states:  (Reading) It is required dispensing	14 15 16 17 18 19 20 21 22 23	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are talking about; right?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. Do you see that?  A. I do. It would appear that that's what he's requesting.  Q. And then he says:
13 14 15 16 17 18 19 20 21 22	about your opinion. You were the boss. You were above Mr. McDonald. You were the one that was in charge of the implementation of the policies and procedures at McKesson.  Do you agree, Mr. Walker, as being the boss?  Do you agree with his statement?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. And he states:  (Reading) It is required dispensing data, it is required if the new	14 15 16 17 18 19 20 21 22	And he goes down and says, a couple more bullets down says, "The most recent three months of data" that's the dispensing data that they are talking about; right?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. Do you see that?  A. I do. It would appear that that's what he's requesting.

Page 154 Page 156 1 Do you see that? 1 can make an informed decision on thresholds. 2 A. Yes. <sup>2</sup> BY MR. KENNEDY: 3 And, sir, he uses the word "required" He's very specific about what's and "must" -- or "must" four times; doesn't he? Four 4 required with respect to specific dispensing data, is times? he not? 5 6 He's being very specific. 6 A. A. Yes, he does. 7 And he's in charge -- Mr. McDonald is Then he says: O. 8 (Reading) The data must, it must in charge of the Western Region. How many states did 9 include product description, date that include? What states? 10 10 dispensed, quantity in dosage units, A. If there were just four of the DRAs 11 method of payment, prescribing doctor, at the time, he would have had the western states, 12 and the doctor's DEA number (end of and from Colorado, north to Wyoming, south to 13 Arizona -- I can't remember -- New Mexico west. reading). 14 Do you see that? 14 Q. California? 15 15 A. Yes. A. California. 16 Do you remember disagreeing with him 16 Arizona? Q. Q. 17 at that time and sending him back an email, calling A. California, Arizona, Oregon, him on the phone, having a meeting, saying, you're Washington, Colorado, New Mexico. wrong, that is not what is required? Do you remember 19 He's in charge of thousands of doing that? pharmacies, thousands of customers; is he not? 20 21 21 There -- there were a lot of I do not remember any follow-up response to him and disagreeing with him or 22 pharmacies in the west. 23 counseling him to do otherwise. This -- this dispensing data that he What he's talking about is a good 24 is saying is required and is a must, dispensing data 25 idea; is it? Is it not a good idea to fulfill your allows McKesson to know whether or not an opiate is Page 155 Page 157 1 obligations to get the dispensing data if an <sup>1</sup> being purchased with cash; does it not? 2 independent or small pharmacy wants an increase in MS. HENN: Objection to form. Lacks 3 their threshold? foundation. 4 MS. HENN: Objection to form. Lacks THE WITNESS: I don't believe that's 5 foundation. accurate. 6 THE WITNESS: The view that I would have is BY MR. KENNEDY: 7 at the time that we were working under the CSMP and All right. We will look at documents gaining additional expertise and insight into how we in a minute. But I'm going to write that down. 9 would manage our controlled substance program and our All right. 10 understanding of pharmacies, dispensing data became a 10 So I wrote dispensing -- I wrote your name, 11 tool that we had potentially available to us. Mr. Walker, "Dispensing data does not include cash 12 BY MR. KENNEDY: payment information." Is that your -- is that your 13 Q. This is January of 2012, and testimony? 14 Mr. McDonald, who's responsible for the entire West 14 MS. HENN: Objection to form. 15 15 Region, is saying dispensing data is required if a THE WITNESS: That was not my testimony. pharmacy wants to increase their threshold; isn't What I said is your question statement was not 17 that what he is saying? accurate. 18 MS. HENN: Objection. Mischaracterizes the 18 BY MR. KENNEDY: 19 document. 19 If you get dispensing data from a 20 BY MR. KENNEDY: pharmacy, you're going to be able to see cash 21 Q. Isn't that what he is saying? 21 payments; are you not, sir? 22 22 MS. HENN: Same objection. A. Not necessarily. 23 THE WITNESS: What he is saying, for his 23 Q. In many instances will you be able to 24 review, and what he is requesting from his field and 24 see that, sir?

25

sales and ops teams, are these components so that he

If -- if the pharmacist chooses to

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- enter a cash payment in their pharmacy terminal
   system where this data originates, then, yes, it will
- <sup>3</sup> show up.
- Q. All right.
- <sup>5</sup> A. If he chooses not to do that, it
- 6 won't show up.
- <sup>7</sup> Q. All right. And so you're getting
- <sup>8</sup> dispensing data. And if the pharmacist is putting
- <sup>9</sup> cash payments in, all right, you're going to be able
- 10 to see cash payments -- correct? -- from what you
- 11 just said, if the pharmacist is entering it; true?
- MS. HENN: Objection to form.
- 13 BY MR. KENNEDY:
- Q. True?
- A. If the pharmacist enters it into the
- <sup>16</sup> pharmacy terminal system, we would see that.
- Q. And a certain percentage of cash
   payments for opioids for narcotics is evidence of
- <sup>19</sup> diversion; is it not?
- MS. HENN: Objection to form.
- THE WITNESS: The DEA identified cash
- <sup>22</sup> payment percentage as a potential indicator.
- 23 BY MR. KENNEDY:
- Q. All right. And if you get dispensing
- 25 data, as indicated in this memo, it's going to tell
  - Page 159
- 1 you who the prescribing doctors are; is it not?
- 2 MS. HENN: Objection to form.
- 3 THE WITNESS: If the data is complete, we
- 4 would see the doctors -- generally see the doctors in
- 5 the dispensing data.
- 6 BY MR. KENNEDY:
- Q. And that would allow McKesson to
- 8 determine whether a small group of doctors is
- 9 prescribing a large amount of opioids; correct? You
- 10 would be able to do that if you had the dispensing
- 11 data; true?
- MS. HENN: Objection to form.
- THE WITNESS: I'm not sure I can answer that
- 14 accurately. Generally, if the physicians are in
- 15 there and the data was complete, not -- our challenge
- 16 was, is the data wasn't always complete. So I'm
- 17 reluctant to say that that is accurate.
- 18 BY MR. KENNEDY:
- Q. If you have accurate prescribing
- 20 data, McKesson would be able to determine whether a
- 21 small group of doctors is ordering a large percentage
- 22 of the opioids from that pharmacy; correct? You're
- 23 able to do that?
- A. If the data was accurate, yes.
- Q. And the DEA told you back in '06 that

- 1 that's one of the things that you should look for;
- <sup>2</sup> true? Back in '06 they told you?
  - MS. HENN: Objection to form. Lacks
- 4 foundation.
- 5 THE WITNESS: Repeat your question, Counsel.
- 6 BY MR. KENNEDY:
- Q. And the DEA told you back in 2006
- 8 that's one of the things you should look for, a small
- 9 number of doctors ordering a large percent of the
- 10 opioids from a pharmacy? That's one of the things
- 1 you should look for?
  - A. My recollection of the document, the
- documents state that is one of the areas that they
- 14 outlined.

12

15

- Q. And if you had the doctor's name from
- 16 the prescribing -- or the prescribing data, you
- 17 could -- McKesson could research as to whether or not
- 18 this physician was having problems with any medical
- board; couldn't you?
- MS. HENN: Objection to form.
- 21 BY MR. KENNEDY:
- Q. If you had that data?
- A. I believe, Counsel -- I didn't
- 24 specifically make any type of inquiries myself, but
- 25 my understanding was, is that we -- you had the
  - Page 161

Page 160

- 1 ability to identify any doctors if, in fact, there
- <sup>2</sup> was documentation on state medical board sites.
- Q. And if you got the dispensing data,
- 4 as Mr. McDonald is saying here in 2012 is required,
- 5 you can now actually see if a pharmacy is purchasing
- 6 opioids from other distributors, other than just
- 7 McKesson; correct?
- 8 MS. HENN: Objection to form. Lacks
- <sup>9</sup> foundation.
- THE WITNESS: I don't recall that we had the
- 11 ability or felt we had the ability to determine
- 12 multiple distribution -- distributors supplying a
- pharmacy through dispensing data.
- 14 BY MR. KENNEDY:
- Q. Let me ask you this. If the
- dispensing data says that a particular pharmacy is
- dispensing, selling 1,000 Oxycontins in a month, and
- 18 your records say you're selling them only 500, then
- 19 you can reasonably conclude that they are getting
- 20 Oxycontins from somebody other than just McKesson;
- 21 right?
- MS. HENN: Objection. Calls for
- 23 speculation.
- THE WITNESS: Counsel, there are so many
- <sup>25</sup> variables in pharmacy behavior, in terms of inventory

Page 162 1 management, again, it's very difficult for me to Well, between Mr. McDonald now and 2 answer accurately whether that could take place. <sup>2</sup> Mr. Gustin, they probably account for more than half <sup>3</sup> BY MR. KENNEDY: of the country; would that be right? 4 Q. If you have the dispensing data, Certainly half the geography. 5 McKesson would be able to determine the percentage of Q. Thousands of pharmacies; right? 6 controlled substances against total prescriptions? There would be a large number of They would be able to calculate that, wouldn't they? pharmacies in that area. 8 MS. HENN: Objection. Lack of foundation. And Mr. Gustin -- now, this is 9 Speculation. 1-16-12. This is about the same time of McDonald's 10 THE WITNESS: Counsel, I'm having a email talking about dispensing data. And can you difficult time answering the question. I think it's tell us who's this large group of people that he an oversimplification of analysis of the value of seems to be sending this email to? 13 13 this dispensing data. This appears to be the North Central 14 14 As I stated, it was a very valuable tool to Region Sales and Operations teams. 15 us, but it was a single tool. We had other data 15 Q. Look at the next page, if you would. points that we needed to understand. See on the next page, a January 5, 2012, email from 17 BY MR. KENNEDY: Dave Gustin? 18 18 Q. Isn't that exactly one of the things A. Yes. 19 that the DEA told McKesson in 2006 you ought to be 19 O. Another large group of people? 20 looking to, the percentage of controlled substances 20 A. 21 21 that a pharmacy was selling against its total In the first paragraph does he state: 22 prescription sales? Isn't that one of the specific 22 (Reading) As an ongoing effort -- as 23 items that DEA informed you in 2006 you should be 23 an ongoing effort to educate and 24 looking at? 24 inform the region, it is important 25 25 MS. HENN: Objection. Lack of foundation. that we all understand what the Page 163 Page 165 1 BY MR. KENNEDY: 1 requirements are related to threshold 2 2 Correct? increases, new customer loads, My recollection, was that the 3 questionnaires, and our ongoing due percentage of controlled substance sales were a point 4 diligence as defined in our Controlled of indication. Substance Monitoring Program (end of 6 MR. KENNEDY: All right. So we've got reading). 7 Mr. McDonald in January of '12 is saying dispensing Do you see that? data is a must, dispensing data is required. Let's A. Yes. 9 look to another region, all right? Let's look to So he's talking about requirements, 10 Exhibit 680. and he's talking about the Controlled Substances 11 (Exhibit No. 680 was marked.) Monitoring Program of 2008; true? 12 12 MS. HENN: Thank you. A. 13 BY MR. KENNEDY: 13 Q. And that program applied nationally; 14 Exhibit 680 is -492821 to -492823. 14 did it not? 15 15 This is an email from Dave Gustin; correct? A. Yes, it did. 16 Α. Yes. 16 Look at the next page, if you would, O. 17 Tell the jury who Dave Gustin was? page -23. In big capital letters, "Dispensing data." Q. 18 A. Dave Gustin was the Director of 18 Do you see that? 19 19 Regulatory Affairs, DRA, for the Central Region. A. Yes. 20 20 And the Central Region, how many Now, this is Mr. Gustin, and he is 21 states are in the Central Region? the Director of Regulatory Affairs for the entire

23

A.

O.

Yes.

<sup>25</sup> Nebraska, Minnesota, Illinois, Indiana.

23 of states going from memory here, but it's basically

<sup>24</sup> the Midwest, stretching down into Kentucky. So Iowa,

I don't know specifically the number

22

North Central Region of the United States; true?

<sup>25</sup> he's parroting Mr. McDonald. But now he is writing

And he states, and he seems -- maybe

	ighty confidential - Subject to		
	Page 166		Page 168
1	to his region:	1	BY MR. KENNEDY:
2	(Reading) Dispensing data is an	2	Q. Let's go back, then, if we could, to
3	integral part for understanding a	3	Emilient 666. Time is ivii. Gustini, iroin the 1461th
4	customer's business for those accounts	4	Central Region; correct?
5	requiring higher thresholds (end of	5	A. Yes.
6	reading).	6	Q. And he's writing his region. And if
7	Do you see that?	7	we look to bullet point 2, he states:
8	A. Yes.	8	(Reading) It is required he's
9	Q. And at this point in time, 2012,	9	talking about dispensing data. It is
10	McKesson had the absolute duty and obligation to	10	required if a new account is
11	understand and know its customer, the pharmacy; did	11	requesting more than the minimum
12	it not?	12	stated in the questionnaire (end of
13	MS. HENN: Objection to form.	13	reading).
14	THE WITNESS: As part of our regulatory	14	Is that what he states to the Midwest region
15	program, CSMP, knowing our customer was an integral	15	now?
16	part of the program.	16	A. Yes.
17	BY MR. KENNEDY:	17	Q. (Reading) It is also required
18	Q. And that's what the DEA expected;	18	when customers request increases above
19	true?	19	the standard threshold when the
20	MS. HENN: Objection to form.	20	request is in excess of 10 percent
21	BY MR. KENNEDY:	21	increase and/or dosages are beyond
22	Q. The DEA expected you to know your	22	12,000, and should be gathered by
23	customer, the pharmacy; true?	23	whoever is receiving the request,
24	MS. HENN: Objection to form.	24	either the DC or the RSM in the field
25	THE WITNESS: The DEA's guidance was, "Know	25	(end of reading).
		1	
	D 167	-	D 160
1	Page 167	1	Page 169
	your customer."	1	Does he state that?
2	your customer." BY MR. KENNEDY:	2	Does he state that? A. Yes.
2 3	your customer." BY MR. KENNEDY: Q. That's what they expected; yes, sir?	2	Does he state that? A. Yes. Q. And the second bullet point down, it
2 3 4	your customer." BY MR. KENNEDY: Q. That's what they expected; yes, sir? MS. HENN: Objection to form.	3 4	Does he state that? A. Yes. Q. And the second bullet point down, it seems to be the same as Mr. McDonald, he's saying
2 3 4 5	your customer."  BY MR. KENNEDY:  Q. That's what they expected; yes, sir?  MS. HENN: Objection to form.  THE WITNESS: I would classify it more of	2 3 4 5	Does he state that? A. Yes. Q. And the second bullet point down, it seems to be the same as Mr. McDonald, he's saying What you want to get is the product description;
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Page 170	Page 172
<sup>1</sup> Midwest, the North Midwest part of the United States,	requesting an increase on either
<sup>2</sup> his region	hydrocodone or oxy-base codes, we will
3 A. Yes.	need dispensing data (three months
4 Q true?	4 minimum is required). This does
5 But you didn't think this was required? Was	5 include temporary as well as permanent
6 that your testimony as the as the boss over these	6 increases (end of reading).
7 two, you didn't think that was required?	7 Do you see that?
8 MS. HENN: Objection to form.	8 A. Yes.
9 THE WITNESS: I think it's better stated	9 Q. Down in the next paragraph, last
10 that I I certainly didn't object to them requiring	10 sentence, under the heading of, "What type of data do
11 this to conduct their own due diligence. I put a	11 we need?" Last sentence:
12 great deal of responsibility on their	(Reading) In case the data in each
13 decision-making. If they required their team to	case the data must include the names
14 provide this information so they could make their	of the prescribers and other
15 decision, I supported that.	information shown below (end of
16 BY MR. KENNEDY:	reading).
Q. And you didn't look at this and say,	Then it states:
18 this is important; I want to make sure everybody is	18 (Reading) What we will do with the
19 doing it in the country? You didn't do that?	data?" We require for anomalies
MS. HENN: Objection to form.	sequential script numbers, inordinate
THE WITNESS: I don't recall any specific	quantities. The top five to ten
22 action that I took relative to these these emails	prescribers will have their names
23 and directions.	checked on the state Medical Board
MR. KENNEDY: Let's look at 681,	site to see if they have any
25 Exhibit 681.	disciplinary actions against them. We
D 151	
Page 171	Page 173
1 (Exhibit No. 681 was marked.)	will also look at the cash percentage
2 BY MR. KENNEDY:	2 for controlled drugs versus other
Q. Showing you what has been marked as	methods of payment and if they fill
4 Exhibit 681, which is -490953 to -54. Now, this is	for pain clinics (end of reading).
5 about 11 months after the Western Region, the Central	5 He's talking about doing with the dispensing
6 Region have said dispensing data is required, and now	6 data exactly what you and I have been talking about;
7 we have an email by Joe Lumpkin.	<sup>7</sup> correct? Cash payments; right? Looking at doctors
8 Who was Joe Lumpkin?	8 right on a website, as to see whether or not they
9 A. Joe Lumpkin was one of two of our	9 have issues with the Medical Board; right? He's
DRAs that we assigned to the Northeast Region.	10 talking about what we have been talking about; true?
Q. And, now, on November 30, 2012, he	MS. HENN: Objection. Compound.
sends an email to a large group of people; does he	THE WITNESS: He's referring to a number of
13 not?	things that he's going to do with the data. I think,
14 A. Yes.	as I view this, he is being clear with his team what
Q. And he says, "Northeast Team," right,	<sup>15</sup> he plans to do with the data they are collecting.
16 at the beginning?	<sup>16</sup> BY MR. KENNEDY:
17 A. Yes.	Q. And these are exactly the things that
Q. And he says, "As of December 1,	18 you told us the DEA said to look out for in 2006;
please be aware it is required for any ISMC" and	19 right?
20 that would be the independent small, medium chains;	MS. HENN: Objection. Lacks foundation.
21 right?	21 BY MR. KENNEDY:
22 A. Yes.	Q. It's now 2012. The DEA said to
Q. He says:	23 McKesson in 2006, these are some of the things to
(Reading) Please be aware it's	24 look out for?
required for any ISMC which is	MS. HENN: Same objection.
	J

Page 174 Page 176 1 BY MR. KENNEDY: 1 sales standpoint. 2 Q. Correct? Q. Your sales standpoint, not the total 3 sales; correct? Your sales --I'm not -- I'm not sure I understand <sup>4</sup> your question, Counsel. The DEA outlined the items MS. HENN: Objection. Calls for such as this in 2006, that is correct. speculation. And my point is, sir, it's six years 6 BY MR. KENNEDY: <sup>7</sup> later -- it's 2012 -- and the entire Eastern Region O. -- but not the total sales of a 8 is saying, as of December 1, 2012, six years after pharmacy; true? 9 these have been outlined by the DEA, we're going to MS. HENN: Calls for speculation. 10 start doing this; correct? THE WITNESS: Again, we -- we could look at 11 MS. HENN: Objection. Mischaracterizes the 11 the sales record as a percentage of sales to a given 12 document. Lack of foundation. 12 pharmacy. 13 BY MR. KENNEDY: 13 THE WITNESS: I wouldn't agree with that 14 statement. We had a number of tools we used 14 Q. McKesson's data, not the pharmacy's; 15 15 throughout the time that we executed CSMP. true? 16 BY MR. KENNEDY: 16 MS. HENN: Objection to form. BY MR. KENNEDY: Sir, other than the dispensing data, <sup>18</sup> where are you going to get the names of the doctors Q. True? prescribing medications? Where are you getting the 19 A. This was McKesson's data. 20 names? 20 Right. You can't do it for the 21 pharmacy because you don't know how many different MS. HENN: Objection to form. 22 BY MR. KENNEDY: folks they are buying from; right? 23 23 MS. HENN: Objection to form. Calls for O. Tell us. 24 I'm not aware of all the potential speculation. A. 25 /// sources, but -- that we could get for, you know, Page 175 Page 177 <sup>1</sup> doctors prescribing. 1 BY MR. KENNEDY: Other than the dispensing data, where Correct? <sup>3</sup> are you going to find out what's getting paid for in Again, I don't know that I can answer 4 because there's a number of different tools that we <sup>4</sup> cash, sir? Like the DEA said six years earlier you <sup>5</sup> ought to look for, where are you going to find that 5 could use to understand if a pharmacy was just our <sup>6</sup> information without the dispensing data? 6 customer. MS. HENN: Objection to form. Calls for Q. Tell me where in 2012, without the dispensing data, you can find out the total amount of speculation. 9 THE WITNESS: I really don't know. I 9 oxycodone being sold by a particular pharmacy? Tell 10 me. 10 11 MS. HENN: Objection to form. Calls for 11 BY MR. KENNEDY: 12 Q. Tell me, how are you going to run 12 speculation. 13 percentages of controlled substances at a particular THE WITNESS: I don't know. pharmacy versus total prescriptions without BY MR. KENNEDY: <sup>15</sup> dispensing data, sir? Tell me that. Where are you Q. And this is the exact reason why 16 going to get it? 16 Mr. McDonald, Mr. Gustin, and now Mr. Lumpkin are 17 saying dispensing data is required; correct? MS. HENN: Objection to form. 18 THE WITNESS: Again, I would -- I would 18 MS. HENN: Objection. Calls for 19 speculate. But I would like to clarify that DEA's speculation. 20 BY MR. KENNEDY: 20 guidance in 2006 was percentage of sales of 21 controlled substances to total pharmacy sales. 21 Q. Right? 22 Again, these three DRAs were 22 BY MR. KENNEDY: 23 And where are you going to get that 23 directing their regions to submit information that <sup>24</sup> information other than dispensing data? they needed to make decisions on thresholds,

We would have that information from a

25

establishment and changes.

Page 178 Page 180 1 Sir, let's look at what Mr. Lumpkin 1 necessarily accurate that we waited until this time 2 says here. He says -- under this heading, "What are 2 to use any of the data that's here. The fact that 3 we going to do with it?" "What are we going to do 3 we're communicating and requiring it is simply a 4 with it?" And he's talking about dispensing data; 4 communication to the field. But I know that our correct? 5 5 teams used a lot of different data to make 6 6 determinations on thresholds between 2008, when we A. Correct. 7 <sup>7</sup> established thresholds, and 2012, as you've outlined O. He says: 8 8 here. (Reading) We will review for 9 anomalies, sequential script numbers, BY MR. KENNEDY: 10 inordinate quantities, the top five or Q. In 2012, when these folks that are 11 ten prescribers. We can check their responsible for more than half of the country say 12 dispensing data is required in 2012, you knew at that names with the Medical Board to see if 13 there are disciplinary actions (end of point in time that there was an extraordinary 14 reading). epidemic going on in this country with the drugs that 15 you were selling? Didn't you know it by then? Cash percentages. Controlled drugs. See if 16 they are filling for pain clinics. That's what he 16 MS. HENN: Objection. Lacks foundation. says they are going to do with the dispensing data; 17 THE WITNESS: In the 2011, 2000 [sic] time 18 correct? frame, the public information around the abuse of 19 A. prescription drugs was ramping up significantly. That is correct. 20 20 Q. He doesn't say, we don't need to get MS. HENN: I think we are going to have to this dispensing data because we could do all of this, 21 go off the record. 22 we can calculate all of these numbers, we can get all 22 THE VIDEOGRAPHER: We are going off the 23 of this information from other means; does he? Does 23 record. The time is 12:44 p.m. 24 he say that? 24 (Lunch recess taken at 12:44 p.m.) 25 25 A. He's being very specific that he --o0o--Page 179 Page 181 1 wants the dispensing data to help with identifying 1:19 P.M. 1 AFTERNOON SESSION these things and make decisions around thresholds. --o0o--And Mr. Gustin in the Midwest was THE VIDEOGRAPHER: We are back on the 4 saying it, and Mr. Lumpkin in the East was saying it, 4 record. The time is 1:19 p.m. 5 and Mr. McDonald in the West was saying it, and the BY MR. KENNEDY: 6 DEA had been saying it since 2006, sir; isn't that Q. All right. Mr. Walker, we've talked 7 all correct? a bit about the independents, the small, medium, the 8 MS. HENN: Objection. Lacks foundation. smaller chains. I want to switch gears now and talk 9 THE WITNESS: The DEA in the 2006 time frame to you about what McKesson called the RNAs, or the 10 talked about physicians. regional national accounts; all right? 11 11 BY MR. KENNEDY: A. 12 12 Q. My question is real simple. You were Q. You're familiar with RNA, regional 13 the boss. You were the head of all of Regulatory. national account terminology? 14 You're responsible to manage the obligation of A. The -- yes, I am. The correct 15 McKesson with respect to controlled substances. And 15 terminology is retail national account. 16 my question is this: What took McKesson six years, 16 Q. I'm sorry. Those would be the big 17 17 six years to start requiring dispensing data for chains? 18 threshold increases? What took them six years? 18 A. Big chains. 19 MS. HENN: Objection to form. Lacks 19 0. The CVS, the Walgreens, the Walmarts, 20 foundation. 20 the Rite Aids; correct? BY MR. KENNEDY: 21 A. That size chain, yes. 22 Q. Look back in your memory. What took 22 Those are big customers; we agree? Q. 23 them six years to begin to require this information? 23 The big chains were big customers to McKesson? 24 MS. HENN: Same objections. 24 A. Yes. 25 THE WITNESS: First, I don't know that it's 25 Q. Probably over a billion dollars worth

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- 1 of business with big -- big national pharmacies?
- MS. HENN: Objection. Lacks foundation.
- 3 THE WITNESS: I don't recall the specific
- 4 sales volume, but they are large -- they were large
- 5 customers.
- 6 BY MR. KENNEDY:
- <sup>7</sup> Q. I mean, would you disagree if I were
- 8 to say that probably the majority of McKesson's
- <sup>9</sup> controlled substance sales were being made to the big
- 10 retail national accounts?
- MS. HENN: Objection to form. Lacks
- 12 foundation.
- THE WITNESS: I actually cannot say because
- 14 it would be speculative, just due to the business
- 15 models of particularly some of the hospital accounts.
- 16 BY MR. KENNEDY:
- Q. All right. Anyway, the big national
- 18 accounts made up 16,000-plus individual pharmacies;
- 19 does that sound right?
- MS. HENN: Objection to form.
- THE WITNESS: I don't recall specifically
- 22 the number of pharmacies that were involved in that
- 23 segment.
- 24 BY MR. KENNEDY:
  - Q. Can we agree that McKesson's legal

- 1 responsibility applied to the large national chains;
- 2 true?

3

- A. As part of our program, yes, it did.
  - Q. The responsibility of McKesson to
- <sup>5</sup> identify suspicious orders, based upon size and
- 6 frequency, unusual pattern, applied to the big
- 7 regional national accounts -- retail national
- 8 accounts -- I'm sorry -- would that be true?
  - MS. HENN: Objection to form.
- THE WITNESS: All the elements of our
- 11 Controlled Substance Monitoring Program would have
- 12 applied to national accounts.
- BY MR. KENNEDY:
- Q. Now, with respect to threshold
- increases. We talked about threshold increases in
- 16 the smaller chains. Let's talk about threshold
- 17 increases with respect to the big chains.
  - From time to time McKesson would increase
- 19 thresholds for pharmacies that were part of a large
- 20 retail account; correct?
- MS. HENN: Objection to form.
- THE WITNESS: Yes, we -- we would increase
- 23 thresholds.
- 24 BY MR. KENNEDY:
  - Q. But with respect to the big pharmacy

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- 1 duties, responsibilities to monitor and prevent
- 2 diversion applies to the large national chains in the
- 3 same fashion it applies to the independent smaller
- 4 chains?
- 5 MS. HENN: Objection to form.
- 6 THE WITNESS: Yes, our -- our overall
- 7 controlled substance and regulatory responsibility
- 8 applied the all the registrants that we provided
- 9 controlled substances to.
- 10 BY MR. KENNEDY:
- Q. And that's always been true? Going
- 12 back to 1970, 1971, when the Controlled Substance Act
- 13 came into existence and the regulations came into
- 14 existence, that's always been true; your
- 15 responsibility to the large chains was no different
- 16 than your responsibilities related to an independent
- 17 pharmacy?
- MS. HENN: Objection to form.
- 19 THE WITNESS: Outside of the direct
- 20 experience that I had and exposure I had with the
- 21 retail national accounts, I can't say what happened
- 22 in the early years. But certainly during my tenure
- 23 it was the same.
- 24 BY MR. KENNEDY:
- Q. The "Know Your Customer"

1 chains, when you were going to increase a threshold,

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- <sup>2</sup> McKesson would not communicate directly with the
- 3 specific pharmacy that was requesting the increase,
- 4 McKesson, rather, would communicate with the
- 5 corporate headquarters of the big chain; is that
- 6 accurate?
- A. As part of our Controlled Substance
- 8 Monitoring Program, we utilized the retail national
- 9 account chain regulatory teams in the communication
- often. It varied by -- by account or by customer.
- 11 But we did leverage the regulatory teams at the
- 12 national accounts.
- Q. In fact, if an individual pharmacy,
- 14 for example, of CVS, an individual pharmacy of CVS
- would call McKesson for a threshold increase, that
- individual pharmacy would be directed back to CVS
- 17 headquarters and say, have your headquarters contact
- 18 us about a threshold increase; true?
- MS. HENN: Objection. Calls for peculation.
- THE WITNESS: I'm not aware of any occasions
- 22 where a pharmacy called us directly. We really
- 23 depended upon the customer -- the headquarters of
- <sup>24</sup> each of those pharmacies to manage their pharmacies
- <sup>25</sup> and direct them as to how changes would take place.

Page 186 Page 188 1 BY MR. KENNEDY: 1 (Witness reviewing document.) 2 Q. All right. So if you're talking A. Okay. <sup>3</sup> about CVS, for example, you would be dealing with If you want to look -- look to page Q. 4 headquarters in Providence, Rhode Island; that was -74. That would be the third page in. the norm? Correct? And you remember, we've had a discussion 6 A. 6 about dispensing data and whether or not that was Yes. 7 Walgreens, if there was an issue, a required for an increase in a drug threshold for the Q. 8 threshold increase with respect to a Walgreens smaller independent accounts. Do you recall that pharmacy in Utah, you would probably deal with discussion we had? Correct? 10 headquarters in Deerfield, Illinois; right? 10 A. I'm sorry. Repeat your question. 11 Actually, Walgreens wasn't one of our 11 We've -- we've had a discussion --12 customers. It would have been nice, but they 12 I've asked you about the requirement for dispensing data in -- when increasing the threshold of an 13 weren't. 14 O. That's the concept? You're dealing independent or smaller chain. You recall that 15 with headquarters; correct? discussion? 16 16 A. Yes. A. Yes. 17 17 Q. Who is Elaine Thomet, if I'm saying MS. HENN: Objection to form. 18 that right? 18 BY MR. KENNEDY: 19 A. I'm sorry. Can you spell the last 19 O. So I want to have that discussion now 20 with respect to the regional national accounts. 20 name. 21 21 If you look to page -74, down at the bottom, T-h-o-m-e-t. O. 22 you will see a November 1, 2012, email, it looks like A. Thomet. from Perry Anderson, where it says: 23 O. Thomet. I am very sorry. I wasn't even close. 24 (Reading) Hi, Dan, quick question. 25 25 Who is she or who was she in this period of See Frank's email below regarding CSMP Page 187 Page 189 1 '08 to, let's say, '14, 2014? 1 threshold adjustments (end of 2 2 My recollection is Elaine and her reading). <sup>3</sup> responsibilities during that time frame, she worked That's Controlled Substance Monitoring 4 in our retail national account support team. She was 4 Program; right? <sup>5</sup> a -- as I understood it -- I don't remember her A. Yes. 6 title -- was primarily a liaison, you know, from the And they are asking about threshold <sup>7</sup> retail national account support team into operations adjustments. And he says, "Is it common -- common and others. practice in RNA" -- that would be the big chains; 8 9 9 right? Right? RNA? Q. Okay. She would liaison into A. 10 regulatory? 10 Yes. 11 A. On occasion. I believe that's 11 (Reading) Is it common practice 12 12 correct. in RNA to change thresholds without 13 MR. KENNEDY: Let's look at Exhibit 677. 13 asking for this similar backup, or is 14 (Exhibit No. 677 was marked.) 14 it more or less done by RNA support 15 15 MR. KENNEDY: And that is Bates -52132 to team behind the scenes for RNA 16 -375. 16 accounts (end of reading)? 17 17 I want to look at an email, the top Now, go back to -74. And here seems to be the response. Dan Jeffries responds: 18 18 email on the first page, -72. 19 19 (Reading) We do -- we adjust at the A. I haven't seen this document before. 20 20 Could I just -request of the customer, but we don't 21 21 ask for dispense data (end of Q. Sure. 22 22 A. -- have a moment to familiarize reading). 23 23 myself? Do you see that? 24 24 A. Yes. Q. Please. 25 25 A. Thank you. He's talking about the regional Q.

Page 190 1 national accounts. Was that the policy -- and it's 1 headquarters of the national chain had done their due <sup>2</sup> diligence -- had done their due diligence; is that 2 2012 -- that with respect to increases in the <sup>3</sup> correct? 3 thresholds for pharmacies that were a part of the big chains, you did not ask for dispensing data? A. It is -- it is correct that we 5 MS. HENN: Objection to form. utilized the retail national chains' headquarters 6 THE WITNESS: Generally we did not ask for 6 regulatory and oversight groups to assist us in any dispensing data from our retail national account ensuring that any threshold increases were pharmacies. appropriate. 9 BY MR. KENNEDY: Q. And you would assume that they did 10 Q. Go to page -72, the first page. Now, their due diligence when saying a threshold increase 11 this is an email from Elaine Thomet on 11-2-12. And 11 is okay, according to -- at least to Elaine Thomet? 12 she says: Based -- based on our discussions 13 with headquarters and understanding what their (Reading) If it helps, I will add some 14 clarification. What Frank may not internal procedures were and how they conducted 15 understand is that with RNA, the big oversight of their pharmacies, yes. 16 accounts, we are able to establish the 16 Q. No prescribing data was required to 17 regulatory relationship with their grant a threshold increase for the pharmacy at a 18 headquarters and not at store level large chain; correct? We just went through that. 19 (end of reading). 19 True? 20 20 Now, that's what we were talking about. You No. A. 21 were addressing the headquarters as opposed to the MS. HENN: Objection to form. 21 individual stores when it came to the big national 22 BY MR. KENNEDY: 23 23 accounts; true? Q. And so McKesson, when increasing the 24 A. We used the headquarters. threshold of a pharmacy at a large chain, had no 25 O. She then says: direct knowledge of the physicians who were writing Page 191 Page 193 (Reading) After their thresholds have 1 the prescriptions at the pharmacies for the large 1 <sup>2</sup> national accounts; true? 2 been initially set up, based on their 3 A. That is -- that is correct. required usage data or historical 4 data, if they were a customer back You weren't able to check to see if 5 5 any of these physicians had an issue with a medical when we implemented the CSMP, then any 6 time they exceed their threshold, we 6 board in the large national chains, correct, because 7 <sup>7</sup> you didn't have their identity? Couldn't do that; review it and working with their 8 8 true? headquarters and our regulatory team, 9 9 determine if the store should be MS. HENN: Objection to form. Calls for 10 allowed an increase. If the HQs speculation. 11 11 BY MR. KENNEDY: agreed, then the presumption is made 12 12 that they have done their due Q. Correct? 13 13 diligence. It also means that we are It is probably more accurate to state 14 not talking to the direct purchaser -that we did not have the detail of their -- of their 15 that's the individual pharmacy -- but, prescriptions and the items that would be included in 16 16 that prescription data. rather, a representative from 17 17 Q. All right. And that would include headquarters, preferably in Regulatory 18 Loss Prevention, Asset Control, 18 the identity of the doctor; correct? 19 19 et cetera (end of reading). Presumably, yes. 20 20 Do you see that? It would include the data that would 21 Yes. A. allow you to accurately run percentages on controlled 22 Q. And was that basically then the purchases versus non-controlled purchases; correct?

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25 Ms. Thomet, there was a presumption that the

practice? If headquarters said a threshold increase
 is okay, there was at least -- in the words of

THE WITNESS: We wouldn't have that ability.

MS. HENN: Objection to form.

Page 194 1 BY MR. KENNEDY: MS. HENN: Counsel, let me just ask the 2 Q. And you wouldn't have the ability, <sup>2</sup> videographer, could you please close the door. Thank you. 3 with respect to the large chains, to make a 4 determination as to whether or not they were -- they 4 Could you go ahead and repeat that. I'm 5 were doing business with pain clinics; right? You 5 sorry. 6 wouldn't be able to -- you wouldn't know that because 6 MR. KENNEDY: Yes. This email is being sent out by you you don't know who they are selling to; true? MS. HENN: Objection to form. in 2012, it looks like, to the DRAs, the Directors of 9 Regulatory Affairs, and -- maybe just Directors of THE WITNESS: We wouldn't -- without the --10 we wouldn't have their prescription data. Regulatory Affairs; right? 11 BY MR. KENNEDY: 11 A. It appears to be restricted to the 12 12 regulatory team. Q. So you wouldn't -- you wouldn't know whether they were selling to pain clinics, would you, 13 Q. And if you want to look at -174. 14 these large -- these large national accounts? And, again, this is something -- is this a slide, 15 MS. HENN: Objection to form. sir, that you would have prepared? 16 THE WITNESS: We -- we wouldn't know from 16 A. Yes. 17 17 the data whether they are were selling to pain Q. And at -174, in your slide show, "How clinics. I wouldn't state that we wouldn't 18 the DEA sees it." Does it state: 19 necessarily -- we may find out some other -- an other 19 (Reading) The illicit pain clinics, 20 way, but generally the data within the potential 20 the pharmacies that fill their 21 21 indicator. scripts, and the wholesaler 22 22 BY MR. KENNEDY: distributors who supply pharmacies 23 23 Q. Well, you wouldn't have any without appropriate due diligence have 24 systematic, regular way to check up on all of the 24 caused and continue to cause millions 25 different pharmacies at the big retail accounts to of dosage units of oxycodone and other Page 195 Page 197 1 determine who their customers were and as to whether 1 controlled substances to be diverted or not they were pain clinics? That's accurate? 2 and pose an imminent threat to the 3 MS. HENN: Objection to form. 3 public health and safety (end of 4 BY MR. KENNEDY: 4 reading). 5 Q. Right? Is that in your slide show? 6 Generally we -- we would not. Yes, it is. A. And the DEA had informed McKesson, And with respect to the big chain O. 8 had they not, that a list of pain clinics were a big pharmacies, McKesson was not on any regular basis problem in our country? They had told you that; had getting the dispensing data that would have told them 10 they not? whether or not these big chain pharmacies were 11 11 selling to pain clinics; is that right? MS. HENN: Objection to form. Lacks 12 12 foundation. A. We did not get the dispensing data. 13 THE WITNESS: In a prior meeting and some We relied on the chain's regulatory and loss 14 communications, the DEA identified pain clinics. prevention groups to understand their patient base. 15 MR. KENNEDY: Let me show you Exhibit 752. 15 Q. Without the prescribing data from a 16 (Exhibit No. 752 was marked.) chain pharmacy, the big chains, the CVSes, the 17 MR. KENNEDY: 752 is Bates -498169 to -183. Walmarts, you wouldn't have enough detail to identify 18 This is an email from you; is it not? whether or not physicians have been prescribing 19 A. Yes. what's been called the trinity of opioids, would you, 20 Dated May 2nd, 2012; is that right? a combination of drugs that indicate diversion? You O. 21 wouldn't be able to know and understand that; would A. 22 Q. And it looks like you're sending it 22 you? 23 23 out to a variety of the Directors of Regulatory MS. HENN: Objection to form. Lacks 24 Affairs and folks in somewhat management positions as 24 foundation. 25 25 it relates to Regulatory Affairs; right? THE WITNESS: The --

Page 198 Page 200 1 BY MR. KENNEDY: 1 and then underneath the big arrow it says, 2 <sup>2</sup> "Regulatory Burden"? And your statement to all of You wouldn't have that info; would <sup>3</sup> the Directors in Regulatory Affairs, "Know your 3 you? 4 MS. HENN: Same objections. 4 customer and your customer's customer"; is that your 5 THE WITNESS: We would not have the detail 5 slide? MS. HENN: Objection. Asked and answered. 6 of prescription by doctor. BY MR. KENNEDY: BY MR. KENNEDY: Is that your slide? Q. Mr. Walker, not only did McKesson O. This is -- this is a slide that I <sup>9</sup> have the duty to know its customer, the pharmacy, but A. 10 McKesson had the duty to know its customers' 10 created 11 customer; right? 11 And without prescribing data from the 12 MS. HENN: Objection to form. Lacks 12 16,000 individual pharmacies that were part of the big chain pharmacy accounts, there is no way for 13 foundation. 14 BY MR. KENNEDY: McKesson to know its customer's customer; is there? 15 15 Q. Not just the duty to know the MS. HENN: Objection to form. Lacks 16 pharmacy, but you had to know the pharmacy's foundation. 17 customers? That was part of your obligation with the THE WITNESS: Without prescribing data from 18 DEA; was it not? the national accounts, we would not have the elements 19 MS. HENN: Objection to form. Lacks of prescription data that we have outlined before. BY MR. KENNEDY: 20 foundation. 21 21 THE WITNESS: No, our -- our responsibility Q. You had no -- with respect to the big chain pharmacies, no direct communication with their 22 was to continue to adhere to the regulations 23 associated with distribution and handling of individual pharmacies? You didn't call [sic] up the 24 controlled substances. 24 phone and call the pharmacy and charge at an 25 /// <sup>25</sup> individual McKesson pharmacy; correct? You dealt Page 199 Page 201 1 BY MR. KENNEDY: 1 with headquarters? Q. Sir, look at the very next page of MS. HENN: Objection to form. <sup>3</sup> your slide -- your slide presentation, -175, the very THE WITNESS: I can't testify that we never 4 next page. It says, "DEA Registrants" at the top; contacted an individual pharmacy. But generally our 5 right? policy was to work with the chain headquarters. 6 A. Yes. 6 BY MR. KENNEDY: This is your presentation. Then the Q. And the Directors of Regulatory O. 8 first box on the left, does it state, "Know your Affairs, and the folks that worked for them, they customer and your customer's customer"? Is that what didn't get in their cars on a regular basis and 10 your presentation states? physically visit the pharmacies of the big chain 11 pharmacies; correct? A. Yes, it does. 12 And that was your obligation at 12 O. A. Again, I can't say that it never 13 McKesson; was it not? occurred. But generally we did not conduct site 14 MS. HENN: Objection to form. Lacks visits at the chain pharmacies. 15 foundation. Q. So the big chain pharmacies represent 16 16,000 individual pharmacies. And I can't remember THE WITNESS: I would more accurately define 17 this as our effort to ensure that we were doing if we agreed to that number. Does that sound about 18 everything that we could to manage the distribution right, 16,000 individual pharmacies for the big 19 of controlled substances. There -- there was not a 19 national chains? 20 20 regulatory requirement to know our customer, our MS. HENN: Objection to form. Lacks 21 customer's customer, but clearly there is an 21 foundation. 22 opportunity for us to do everything we can to support 22 THE WITNESS: I didn't -- I didn't agree or

Doesn't it say, "DEA Registrants,"

23 the DEA in their enforcement actions.

24 BY MR. KENNEDY:

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All right. But essentially McKesson

<sup>23</sup> disagree. I just don't know.

24 BY MR. KENNEDY:

25

Page 202 Page 204 1 was allowing the big chain pharmacies to monitor 1 would be with the chain -- the chain headquarters. 2 themselves with respect to threshold increases? Q. And then as we read in the email, 3 MS. HENN: Objection to form. Lacks 4 foundation. 4 their due diligence with respect to that pharmacy 5 THE WITNESS: We relied on the resources <sup>5</sup> that ordered over their threshold? There would be 6 that were in the chain pharmacies, with the stated that presumption on the part of McKesson? <sup>7</sup> responsibility for their regulatory compliance, to MS. HENN: Objection to form. Lacks 8 help us in ensuring that their pharmacies were foundation. THE WITNESS: We -- we would rely on the <sup>9</sup> executing appropriately. 10 BY MR. KENNEDY: chain headquarter's regulatory oversight to assist 11 Q. Well, let me ask, did McKesson ever 11 us, yes. 12 12 think that -- let's say, for example, did they ever MR. KENNEDY: Give me 684. 13 13 think that CVS would report themselves to the DEA? (Exhibit No. 684 was marked.) 14 14 A. I'm not sure I understand that MR. KENNEDY: I am going to show you

15 question.

16 Q. Did McKesson ever believe that CVS, 17 for example, CVS headquarters, would report one of their own pharmacies to the DEA?

19 A. I can't answer the question. I 20 don't -- I don't know.

21 O. I mean, did CVS ever sit there and 22 say, well, we think that CVS headquarters will 23 contact the DEA and tell them we have a pharmacy in

24 West Virginia that is violating the law, and we think

25 you should close them down? Do you think that they

<sup>3</sup> McKesson would presume that the headquarters did

15 Exhibit 684, which is McKesson -513746. BY MR. KENNEDY:

Q. This is an email from Elaine Thomet. And I believe her title was Director of RNA Support Solutions. Does that sound right?

20 A. Hang on just a moment. Let me take a 21 real quick look.

22 To answer your first question, her title is Director of Business Process.

Oh, right. So she would understand 25 the process of what you folks were doing? That's

Page 205

Page 203

1 would ever do that?

2 MS. HENN: Objection to form. Calls for 3 speculation.

THE WITNESS: Again, I can't answer what CVS would or would not do with information that they

6 received.

BY MR. KENNEDY:

8 Q. Let's talk about Level 1

9 investigations. That's the investigation that would

10 take place after -- after an individual pharmacy

11 would place an order that exceeded their threshold;

12 correct?

13 Yes. A.

O. And, again, I want to focus on the 15 national chains. So if a -- if a small

16 independent -- if a small independent chain ordered

17 over their threshold, McKesson would contact that

18 individual pharmacy directly; true? That was the

19 policy?

20

25

A. Yes, that's correct.

But if the -- but if an individual

22 pharmacy from a big national chain ordered over their

23 opioid threshold, then McKesson would contact the

24 national headquarters of the chain; true?

A. If we were to make the contact, it

1 kind of what her job was, the process?

A. I believe that she understood our

processes.

Q. She sends an email on January 2,

<sup>5</sup> 2013. All right. And the subject is, "CSMP Level 1

<sup>6</sup> Reviews required for all RNAs - effective

immediately."

8 And the RNA are the regional national

accounts; right?

10

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A. Yes.

And she says:

(Reading) In order to be in compliance with the standard operating procedures without adding a daily task to anyone's plate, we have developed a process where just once per month a report will be run that lists all of the omits for the previous month (end

19 of reading).

Now, an omit is -- is when somebody orders 20 over their threshold; correct?

> A. Yes.

And she says, when -- and this is <sup>24</sup> about regional national accounts, the big chains; 25 correct?

	ighty confidential - Subject to		
	Page 206		Page 208
1	A. Yes.	1	the "Level 1 Review" box and name it
2	Q. And she says:	2	your Monthly Level 1 customer review
3	(Reading) Whether your customers	3	(end of reading).
4	requested increases, TCRs, Threshold	4	Do you see that?
5	Change Requests, or not, we need to	5	A. Yes.
6	ensure that they are aware of all	6	Q. So, basically, she is she is
7	their stores' omits (end of reading).	7	saying that when a pharmacy orders over their
8	So she's saying, you've got to make sure,	8	threshold, that all you need to do is once a month
9	for example, that CVS if they have a number of	9	let headquarters know that they have pharmacies that
10	stores that went over their threshold, you have to	10	
11	make sure that their corporate headquarters knew that	11	to do anything else; correct?
12		12	MS. HENN: Objection to form.
13			BY MR. KENNEDY:
14	MS. HENN: Objection to form. Lacks	14	Q. Is that what she's saying here?
	foundation. And mischaracterizes the document.	15	MS. HENN: Mischaracterizes the document.
16	BY MR. KENNEDY:	16	BY MR. KENNEDY:
17	Q. Does it state, we need to ensure they	17	Q. Read it again, if you need to.
18	are aware of all their stores' omits? Is that what	18	A. What I see that is written is that we
	it says?	19	T
20	A. That's what the document says.	20	month, and the pharmacy or the headquarters would
21	Q. In the next paragraph she says:		have a view of all the omits by pharmacy in it. If
22	(Reading) What to do? You should see	22	an action needed to be taken, then then we could
23	the automated monthly omit report		work with them to do that.
24	Thursday, January 3, listing	24	Q. All right. The headquarters would
25	December's omits (end of reading).	25	decide; correct? The headquarters is going to decide
		_	
	Page 207		Page 209
1	_	1	
1 2	So that's a report that's going to list	1	whether or not an action needs to be taken; right?
	_	1	whether or not an action needs to be taken; right?  Just to send them a monthly report, here's your
2	So that's a report that's going to list every pharmacy that went over their threshold; right? That's what that was?	2	whether or not an action needs to be taken; right?  Just to send them a monthly report, here's your pharmacies that have ordered over their threshold,
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Page 210 Page 212 1 can't respond or answer to that. 0. Do you remember this document? 2 2 What I do see is what is written. A. Yes, I do. 3 3 BY MR. KENNEDY: Q. And this is a PowerPoint that was put 4 O. And what is written is "Nothing together for presentation to the DEA; true? further is required at this time"? That is what is The date of this document is -- and 5 A. written? 6 6 my understanding of this document, based on the date 7 A. That is what is written. here, is that it was a document that we put together 8 for a review with various DEA field offices and DEA. Q. The next paragraph: 9 (Reading) If you recall, Dave Did you prepare this? 10 10 discussed this requirement at our A. I prepared the original, yes. 11 October meeting and mentioned that the 11 Go to page -302, if you would. See 12 12 where it says, "Level 1 Review"? field has to complete these reviews 13 13 for every single omit all month long. A. Yes. 14 Luckily, we were able to work with the 14 That's what we've been talking about 15 regulatory team to only ask RNA to 15 with respect to the large chain pharmacies; right? 16 complete this required review once a 16 Yes. A. 17 17 month, per customer (end of reading). O. And in this presentation to the DEA, 18 Do you see that? does it state, "Review and Escalation. Level 1 19 A. Yes. Review, Actions: Direct contact customer"? 20 20 So the requirement to review each and Well, that's not true with respect to the every time a pharmacy ordered over their threshold is big regional accounts, the big national accounts. 21 now turned into a monthly report that is being sent You contacted headquarters, you didn't contact the to headquarters of the big chain; right? pharmacy that ordered over the threshold; true? 24 MS. HENN: Objection to form. Lacks 24 True? 25 foundation. That's not accurate. A. Page 211 Page 213 THE WITNESS: Again, I don't recall the 1 Our relationship at a retail national 2 document and hadn't seen this email before. But we <sup>2</sup> account level was specifically and strictly with the 3 were sending a monthly report summarizing omits based headquarters, in all matters. 4 on this document to chain headquarters. Q. Exactly. So the individual pharmacy, 5 BY MR. KENNEDY: the individual pharmacy that went over the threshold 6 Q. And relying upon them to look into and was subject to a Level 1 Review, they weren't 7 these omits, these orders over the threshold, to see contacted; you contacted headquarters, correct? if they represented anything suspicious, relying upon 8 A. That is correct. 9 the headquarters of the chain; true? And it says, "You will ascertain the 10 MS. HENN: Objection to form. Lacks reason for exceeding the threshold." But as you just 11 foundation. told us, corporate headquarters wouldn't even 12 THE WITNESS: We -- we were relying on their necessarily get back to you as to why their 13 regulatory teams and oversight to review and respond, individual pharmacy exceeded the threshold; right? 14 if required. 14 That could occur, yes. 15 15 BY MR. KENNEDY: It says, "Conduct analysis as 16 Q. And what would they -- would they required." And then at the bottom, "Documentation." 17 send you back an explanation for every order over the My question is, when you made this 17 18 threshold? presentation to the DEA in 2008, did you tell them 19 MS. HENN: Objection to form. Calls for that with respect to these Level 1 Reviews, this isn't going to apply to the big national chains, 21 THE WITNESS: I don't recall any -- any 21 we're going to let them do all of this themselves? specific response coming back. 22 Did you tell them that the big national chains 23 weren't going to be a part of these Level 1 Reviews 23 MR. KENNEDY: Let me show you Exhibit 685. 24 (Exhibit No. 685 was marked.) 24 by McKesson? MR. KENNEDY: 685 is Bates -498295 to -307.

25

25

MS. HENN: Objection to form.

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THE WITNESS: I don't recall specifically if
we had the conversation with DEA either at a local

3 level or at headquarters level of how we were going

- 4 to handle the retail national accounts.
- 5 BY MR. KENNEDY:
- 6 Q. Do you recall telling them, you know,
- 7 we're going to let 16,000 pharmacies really kind of
- 8 monitor themselves? Did you tell them that?
- 9 MS. HENN: Objection to form. Lacks
- 10 foundation.
- 11 THE WITNESS: No, we didn't have that
- 12 conversation.
- MR. KENNEDY: Give me 682.
- 14 (Exhibit No. 682 was marked.)
- MR. KENNEDY: Let me show you Exhibit 682.
- Q. This is a graph of data that we put
- 17 together, all right? And it is based upon -- I will
- 18 tell you, it is based upon McKesson's transaction
- 19 data and sales that they provided to us. All right?
- And so let me ask you, Rite Aid, was that a
- 21 big national account, one of the big retail RNA
- 22 accounts at McKesson?
- A. Rite Aid was and is a large customer
- 24 of McKesson.

25

Q. And if you look at that red line,

- 1 would be in contact with Rite Aid headquarters.
- <sup>2</sup> BY MR. KENNEDY:
- Q. Right. And but, again, if we have
- 4 got 11 times in one month that Rite Aid ordered over

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- <sup>5</sup> their threshold for oxycodone, it wouldn't surprise
- <sup>6</sup> you that there is no record of McKesson doing due
- 7 diligence because, again, you were relying upon the
- 8 headquarters of Rite Aid to do it; correct?
- 9 MS. HENN: Objection to form.
- THE WITNESS: I have no knowledge of what
- 11 documentation is out there, and so I don't think I
- 12 can answer the question.
- 13 BY MR. KENNEDY:
- 4 Q. And we see the same thing, you know,
- 15 seven in October, 23, 17, 3, 9, 8. And, again, no
- 16 documentation that McKesson did any kind of Level 1
- 17 Review because would it be, again, your position that
- 18 you were relying upon the headquarters of Rite Aid to
- 19 do that; true?

21

- 20 A. I think my testimony is --
  - MS. HENN: Objection to form.
- 22 THE WITNESS: -- I don't know whether there
- 23 would be any documentation. I'm not familiar with
- the store nor the documentation.
- Again, generally what we would do is we

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- 1 that red line represents McKesson's average sales of
- 2 oxycodone, average monthly sales of oxycodone in
- 3 Cuyahoga County per store; all right?
- 4 Now, this Rite Aid store, if we take March
- 5 of '09 -- from the information provided to us by
- 6 McKesson, it indicates that in March of '09 they
- <sup>7</sup> ordered over their threshold 11 times. And if we
- 8 look in the files of McKesson, the due diligence
- <sup>9</sup> records, there is no documentation or explanation as
- 10 to why they ordered over their thresholds. I want
- 11 you to assume that.
- Would that be consistent with the way things
- 13 were handled --
- 14 MS. HENN: Objection.
- 15 BY MR. KENNEDY:
- Q. -- if we just turn it over to the
- 17 corporate headquarters and they make the
- 18 determination?
- MS. HENN: Objection to form. Lacks
- 20 foundation. And calls for speculation.
- THE WITNESS: Again, Counsel, we would have
- 22 worked directly with their retail national account
- 23 headquarters and their -- and their regulatory team.
- 24 I'm not familiar with the data. I'm not familiar
- 25 with the store. But we certainly on a regular basis

- 1 would work directly with Rite Aid's corporate
- <sup>2</sup> regulatory out of headquarters.
- 3 MS. HENN: And, Counsel, I will just note
- 4 for the record that this data is all produced highly
- <sup>5</sup> confidential, and this should be marked when you
- 6 create exhibits with that information.
- So we will ask that the court reporter mark
- 8 this 682 as highly confidential.
- 9 BY MR. KENNEDY:
- Q. Let me ask you this. Maybe we can
- shortcut things. Did the big national chains, such
- 12 as CVS and Walmart and Rite Aid, did they represent,
- 13 then, to McKesson that they would review their own
- 14 pharmacies when their own pharmacy exceeded a
- threshold and you notified them?
- MS. HENN: Oxycodone.
- 17 BY MR. KENNEDY:
- Q. Was that the understanding, the
- 19 representation?
- MS. HENN: Same objection.
- THE WITNESS: I think it's better said that
- we understood that they would -- had their own
- internal reports and mechanisms to monitor and
- evaluate their own pharmacies' distribution of
- controlled substances, and we relied on their

Page 218 Page 220 1 resources and their expertise and their data that 1 us to avoid the need to interview and 2 they had and kept internally to manage that. 2 visit all 16K RNA stores individually <sup>3</sup> BY MR. KENNEDY: 3 every one to three years, as we are Q. But, again, you were relying upon 4 able to interview the main customer 5 their representation of their monitoring programs, authorities with regulatory oversight 6 but -- because you didn't hire people to sneak into of their stores (end of reading). 7 their offices and look at their monitoring programs? Is that basically what you have been saying 8 They provided you with the statements that they were as to -- as to how you addressed chains, the big 9 monitoring; correct? national chains? 10 10 MS. HENN: Objection to form. Lacks MS. HENN: Objection to form. 11 foundation. 11 THE WITNESS: We relied on the national 12 THE WITNESS: Our -- our discussions with 12 chains' headquarters, because all the national chains 13 our national account customers, in each of those they had standard operating procedures and centralized 14 would describe to us, and we would have discussions oversight in their business model. And our -- our around the processes that they used, and we -- again, 15 view was that if you go to one CVS store, you see all <sup>16</sup> we utilized them heavily to -- as resources that were 16 the CVS stores or all the Rite Aid stores because 17 available to help us in managing our overall 17 they had very, very tight controls over how they Controlled Substance Monitoring Program. managed their business. MR. KENNEDY: Give me 678. 19 19 BY MR. KENNEDY: 20 20 (Exhibit No. 678 was marked.) Q. Well, let me just -- well, first, 21 BY MR. KENNEDY: 21 tight controls. You understand CVS was fined 22 22 \$130 million with respect to violations of the Q. I am going to show you Exhibit 678, 23 which we don't have Bates numbers on. Let me give 23 Controlled Substances Act, \$130 million fines, as you you this. It's 445881-4. 24 tell us they had these very, very tight controls? 25 If you go down to the bottom, this is an 25 You knew that in your position, didn't you? Page 219 Page 221 <sup>1</sup> email by Elaine Thomet again, July 17, 2014. I want MS. HENN: Objection to form. Lacks 1 2 to see if you agree with this. Do you see the second <sup>2</sup> foundation. page? <sup>3</sup> BY MR. KENNEDY: A. Hang on just a moment. Let me just Q. You knew that; did you not? take a quick look. I was aware CVS had paid some 6 Okay. Counsel, you directed me to the penalties. I don't recall the amount nor do I recall 7 second page? the events or the issues. 8 Q. Yes. Look at the second page, the Q. And Ms. Thomet, what she says is <sup>9</sup> big letters. I mean, you just looked at it. She McKesson is giving its proxy to the big national 10 is -- she's talking about setting up informational chains with respect to regulatory oversight? Does 11 phone calls; is she not? she use the word "proxy"? 12 12 A. Yes. A. That is what is written. 13 And look at "The Call/Web-Ex." Does 13 And proxy means you are giving O. Q. she state that, "Due to the nature of centralized someone else authority to act for you; is that what management within chains" -- and she's talking about 15 it means? the big accounts, the big national chains; right? 16 16 MS. HENN: Objection to form. Calls for 17 A. 17 Yes. speculation. 18 18 THE WITNESS: Generally, I would understand O. (Reading) Due to the nature of 19 19 centralized management within chains, that. 20 RNA -- that's McKesson -- has the 20 BY MR. KENNEDY: 21 21 Q. And look where she says now, "The ability to partner with our chain 22 Data." Do you see that, "The Data"? 22 customers to act somewhat as our proxy 23 23 in regards to regulatory oversight of And does she state: 24 their stores. Unlike the ISMC --24 (Reading) We need to ask them to 25 25 that's the smaller ones -- this allows provide three months' dispense data

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	Page 222		Page 224
1	using the form specifically developed	1	MS. HENN: Mischaracterizes the document.
2	for RNA customers, attached. That	2	THE WITNESS: I think better a better
3	form can be sent to the customer. The	3	characterization there is that it was eight years
4	data portion we're looking for them to	4	after DEA identified issues with Internet pharmacies.
5	provide is simple: DEA number, store	5	They didn't reveal all of this these issues.
6	name, total prescription doses	6	And, frankly, as we evolved our program and
7	dispensed by the DEA registrant for a	7	gained additional information and additional
8	three-month period (excluding liquids,	8	knowledge and ability to utilize data, we expanded
9	patches, powders and inhalers and	9	our enforcement and well, not enforcement, but our
10	non-Rx). This data, which only they	10	oversight effort in every way that we could.
11	can provide, simply gives us a better	11	BY MR. KENNEDY:
12	understanding of their pharmacy size	12	Q. Sir, the DEA said it in 2006, it was
13	and is an important part of your	13	required for the smaller chains by '12, and there's
14	equations when determining percentage	14	no requirement, at least according to the documents
15	controls to total Rx, for example. If	15	we're looking at, until 2014 with respect to the big
16	we were their sole provider, we could	16	national accounts; right?
17	potentially rely on our data alone,	17	MS. HENN: Objection to form. Lacks
18	but often that is not the case with	18	foundation. Mischaracterizing numerous documents.
19	RNA customers, which is why we need	19	THE WITNESS: Again, as as the program
20	them to provide their total dispense	20	evolved and we identified additional information and
21	database (end of reading).	21	areas that we needed to focus, we modified our
22	Do you see that?	22	program and our request for data.
23	A. I see that written.	23	BY MR. KENNEDY:
24	Q. It's 2014, all right, when she is	24	Q. And it took you eight years?
25	saying that. 2014 is the date of this, is it not,	25	MS. HENN: Same objection.
25		25	•
	Page 223		Page 225
1	Page 223 for this educational webinar?	1	Page 225 BY MR. KENNEDY:
1 2	Page 223 for this educational webinar? MS. HENN: Objection to form.	1 2	Page 225 BY MR. KENNEDY: Q. Eight years to modify your program
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1 2 3 4	Page 223  for this educational webinar?  MS. HENN: Objection to form.  BY MR. KENNEDY:  Q. Is that right?	1 2 3 4	Page 225 BY MR. KENNEDY: Q. Eight years to modify your program after being told by the DEA this is important information to have in identifying suspicious orders
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Eight years, sir?

24 BY MR. KENNEDY:

25

<sup>24</sup> and regulatory oversight. We were never made privy

25 to the specifics of their programs. The chains

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- $\ensuremath{\mathtt{1}}$  considered their data to be very proprietary and, as
- <sup>2</sup> a result, we reviewed it at a high level.
- Q. They never told you -- you relied
- 4 upon the fact that they had their own Controlled
- 5 Substances Monitoring Program, but they didn't give
- 6 you the detail of those programs ever; did they?
- 7 MS. HENN: Objection to form. Lacks
- 8 foundation. And mischaracterizes testimony.
- 9 THE WITNESS: To my knowledge, we never had
- 10 any detailed specifics from a chain on their -- on
- 11 their programs, due to their proprietary view of
- 12 their data.
- 13 BY MR. KENNEDY:
- Q. Sir, let me ask you this. You're
- 15 familiar with the Controlled Substance Act of 1970;
- 16 is that right?
- 17 A. Yes.
- Q. And then the regulations we've talked
- 19 about after that relating to suspicious order
- 20 monitoring that came into effect, I think, in 1971?
- 21 We spoke about that regulation; true?
- A. Yes, I'm familiar with that.
- Q. Did the United States Congress ever
- 24 say that McKesson could give the pharmacies and the
- 25 big national accounts their proxy and allow them to

- 1 BY MR. KENNEDY:
- Q. Sir, a pharmacy is not a distributor;

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- 3 correct?
- 4 MS. HENN: Objection to form.
- 5 BY MR. KENNEDY:
- Q. With respect to what we're talking
- 7 about, some of the pharmacies would distribute to
- 8 themselves. But outside of that, what we're talking
- 9 about is, let's say, pharmacies that are not
- self-warehousing, they have a duty and a
- 11 responsibility under the law as a pharmacy; correct?
  - MS. HENN: Objection to form.
- 13 BY MR. KENNEDY:
- Q. Is that right?
  - MS. HENN: Lacks foundation.
- 16 THE WITNESS: I'm not familiar with pharmacy
- <sup>17</sup> legal requirements. I understand distributor.
- 18 BY MR. KENNEDY:
- Q. All right. But didn't you just tell
- 20 us you, as a distributor, were relying upon the
- 21 pharmacy and what they were required to do under the
- 22 law?

12

15

- MS. HENN: Same objections.
- 24 BY MR. KENNEDY:
  - Q. And now you don't know what their

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- 1 monitor themselves? Did Congress ever state that?
- MS. HENN: Objection to form. Calls for
   speculation.
- 4 THE WITNESS: Ask the question again,
- <sup>5</sup> Counsel. I'm not sure I understand what you're
- 6 asking.
- <sup>7</sup> BY MR. KENNEDY:
- 8 Q. Did Congress ever tell McKesson -- we
- <sup>9</sup> know what it enacted in 1970, the Controlled
- 10 Substances Act. But did they ever enact anything
- 11 thereafter that told McKesson, you can give
- 12 pharmacies in the big national accounts your proxy to
- 13 do your due diligence as it relates to Regulatory
- 14 Affairs over controlled substances? Did Congress
- 15 ever tell McKesson that?
- MS. HENN: Objection to form.
- THE WITNESS: The regulation required that
- <sup>18</sup> we operate a system to identify suspicious orders and
- 19 have systems to prevent the diversion of controlled
- 20 substances. We utilized the -- and the pharmacies
- 21 and the chains as a registrant had the same
- 22 responsibility. So we relied upon their
- 23 responsibility and their tools to assist us in
- <sup>24</sup> ensuring that we were complying.
- 25 ///

- 1 requirements are?
- A. What I was answering was the chains
- <sup>3</sup> that we're discussing were self-warehousing chains
- <sup>4</sup> and had a distributor registration as well as a
- <sup>5</sup> pharmacy registration.
- Q. But they would monitor the drugs they
- <sup>7</sup> were distributing, but they weren't monitoring the
- 8 drugs they were buying from you?
- 9 MS. HENN: Objection to form. Lacks
- 10 foundation.
- THE WITNESS: Again, we utilized -- because
- 12 they had processes and systems and data in place, we
- utilized strongly their resources to help us in
- 14 overseeing and managing the distribution of
- <sup>15</sup> controlled substances to their pharmacies.
- 16 BY MR. KENNEDY:
- Q. You understand that the
- 18 responsibilities under the law for a pharmacy to
- prevent a diversion is different than the
- 20 responsibilities under the law of a distributor?
- 21 They are different; correct?
- A. I don't understand specifically the
- 23 regulations associated with pharmacy. I've never
- <sup>24</sup> reviewed them. But generally I understand that they
- <sup>25</sup> are different.

Page 230 Page 232 Right. And the way Congress set this 1 large national chains; true? <sup>2</sup> up, because they did not want a crisis, is they gave A. Yes. <sup>3</sup> responsibilities to the distributors, and they gave a And this is April of 2011. And does Q. 4 separate responsibility to the pharmacies, a belt and 4 he state, "Dave" -- and he's sending an email to Dave <sup>5</sup> a suspenders? It wasn't one or the other. Congress <sup>5</sup> Gustin, who is another Regulatory Affairs person; 6 wanted both to have responsibilities to prevent the 6 right? He's in the Midwest; right? <sup>7</sup> diversion of dangerous drugs into the communities; A. Yes. 8 right? A separate set of responsibilities for each; He also has some responsibility for Q. 9 correct? these big national chains; right? 10 10 MS. HENN: Objection to form. A. Yes. 11 THE WITNESS: Again, I -- I don't know what 11 And does he state, "Dave, can you ask 12 Congress's intent necessarily was. I understand the 12 RNA" -- and that's the regional national account 13 regulation. portion of McKesson; right? 14 14 BY MR. KENNEDY: A. Yes. 15 15 Q. And you understand the regulation Q. "Can you ask RNA to provide a contact <sup>16</sup> gave a responsibility and a set of responsibilities person for each chain?" <sup>17</sup> to the two different entities? Distributors, you've 17 Does it look like he doesn't even know who got your jobs, and pharmacies, you have your job; to contact? He's a Director of Regulatory Affairs, 19 correct? he's managing certain big national accounts, and he's 20 I understand the distributor asking for the contact person at the chain; is he A. 21 responsibilities. not? Is that what that says? "Can you ask RNA" -- a part of McKesson --22 Nowhere did it ever say that if the 22 O. "to provide a contact person for each chain?" Is 23 pharmacy has responsibility, us as distributors, we <sup>24</sup> don't have any responsibility to prevent diversion? that how he starts the email? 25 That has never been stated anywhere; correct? Yes, it's what's written here. Page 231 Page 233 MS. HENN: Objection to form. And then does he say: 1 1 Q. 2 THE WITNESS: Again, I -- the regulations 2 (Reading) They could add it to our are very clear what our responsibilities are. 3 DRA, Director of Regulatory Affairs, MS. HENN: Counsel, is this another good 4 RNA sheet that lists which of us has time for a break? It's been an hour. what chain and if any chain has a 6 MR. KENNEDY: Give me five minutes. documented Controlled Substance 7 MS. HENN: Are you comfortable going five Monitoring Program process that they 8 could share with us so we could better minutes? 9 9 THE WITNESS: That's fine. understand what they are doing on 10 MR. KENNEDY: Let me show you Exhibit 674, 10 their side for compliance (end of 11 if I could. 11 reading). 12 MS. HENN: Thank you. 12 Is that what he says? 13 13 (Exhibit No. 674 was marked.) That's what's written. 14 BY MR. KENNEDY: 14 So here's a Director of Regulatory 15 Q. This is Bates -507218 to -507220. Affairs that is monitoring large national chains, and 16 This is an email from Michael Oriente, if you look at number one, he doesn't even know who to contact at 17 the top. Who is Michael Oriente? the national chains; and, number two, he's asking 18 A. Michael Oriente was -- was and is the whether or not they even have a documented Controlled Director of Regulatory Affairs for the East Region --Substance Monitoring Program. Isn't that what he's Northeast Region. 20 asking? 21 Q. So a big responsibility. He's one of 21 MS. HENN: Objection to form. 22 four/six people; correct? 22 BY MR. KENNEDY:

23

24

25 ///

Right?

MS. HENN: Lacks foundation.

Yes, at that point in time.

25 responsible for managing and monitoring some of the

And at this point in time, he is also

23

24

A.

Page 234 Page 236 1 BY MR. KENNEDY: MS. HENN: Objection to form. Lacks 2 <sup>2</sup> foundation. O. Is that correct, sir? 3 BY MR. KENNEDY: That's what is written here, is that A. 4 request. Q. Isn't that what this is saying at 5 And do you know he was responsible this moment in time? Q. 6 for CVS for a certain portion of time; did you know A. No, that's not accurate. I don't that? believe that this is that at all. I think he is 8 I don't recall. ensuring that he has right information. Α. 9 BY MR. KENNEDY: Q. He was in charge of Rite Aid for a certain portion of time; do you know that? Q. Would you agree with me that he's 11 A. I do recall he had responsibility for 11 asking, hey, do any of these chains actually have a 12 Rite Aid. documented CSMP, Controlled Substance Monitoring 13 Program? Isn't he asking that? Could somebody tell 13 O. Kroger's? 14 Again, I don't remember all the ones 14 me? A. 15 15 that he had. MS. HENN: Objection to form. 16 Costco; do you remember that? 16 Mischaracterizing the document. Q. 17 MS. HENN: Objection to form. Lacks BY MR. KENNEDY: 18 18 foundation. Q. Right? 19 THE WITNESS: Again, I don't -- I don't 19 Again, what is written is a request A. <sup>20</sup> if they have a documented CSMP process that they recall specifically. BY MR. KENNEDY: could share. 22 22 So McKesson is relying upon these O. The process that you tell me that 23 large national chains to do their own monitoring, and McKesson is relying upon when it gives its proxy of 24 then the person at McKesson who is in charge of due diligence to these big national accounts; right? MS. HENN: Objection to form. <sup>25</sup> various national chains doesn't even know who to Page 235 Page 237 1 contact, doesn't even know if they have a documented <sup>1</sup> BY MR. KENNEDY: monitoring program; right? Q. Isn't that right? 3 MS. HENN: Objection to form. No, that's not accurate. We -- we 4 BY MR. KENNEDY: 4 utilize the retail national account headquarters, as 5 Q. Isn't that what this is saying to us? <sup>5</sup> I said. We didn't necessarily review or have 6 MS. HENN: Lacks foundation. 6 available to us the documentation they had. We had 7 THE WITNESS: No, I don't think that's 7 interactions with them and confidence in their ability to oversee their pharmacies. 8 accurate, as I read this. 9 9 What I understand it to mean is more of an Q. Well, not so much interaction that 10 update of who the contact people are in the chains. 10 Mr. Oriente even knows who to call; right? 11 I mean, people move around in the chain headquarters 11 MS. HENN: Objection to form. 12 constantly. And he's simply, as I'm reading this, 12 THE WITNESS: Again, I think it's simply, as 13 was trying to determine whether there was other 13 I read this and understand the question, is more of 14 information that we could use in our ongoing effort an update and clarification of who the contact people 15 15 to manage our controlled substance program. are. 16 BY MR. KENNEDY: 16 MS. HENN: Go off the record. 17 17 Q. Well, at this point in time -- maybe THE VIDEOGRAPHER: We are going off the 18 there's been change, maybe people are moving around, 18 record. The time is 2:29 p.m. 19 19 but this man, in charge of CVS and Rite Aid and (Recess taken.) 20 Costco and Krogers, he doesn't even know who to call; THE VIDEOGRAPHER: We are back on the 21 right? record. The time is 2:46 p.m. MS. HENN: Objection. 22 22 BY MR. KENNEDY: 23 BY MR. KENNEDY: 23 Q. Mr. Walker, we have been talking Q. At this point he doesn't even know 24 about the large national --25 25 who to call? THE VIDEOGRAPHER: Sorry, Counsel, your

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I microphone.

MR. KENNEDY: Oh, yeah.

Q. All right. Let me start all over.

Mr. Walker, we have been talking about the large

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time we were working with CVS to ensure that we had

correct data to establish the thresholds for each of

the pharmacies that we served.

BY MR. KENNEDY:

- 6 about CVS; all right?7 A. Okay.
- 8 Q. CVS was a large national account;

national accounts, and I want to talk specifically

- 9 were they not?
- A. CVS is a large national retail chain.
- Q. More than that, CVS, certainly while
- 12 you were at McKesson, was -- they were McKesson's
- 13 largest customer; were they not?
- MS. HENN: Objection to form. Lacks
- 15 foundation.
- THE WITNESS: I don't recall specifically
- where they were. They were a large customer, but we
- <sup>18</sup> were not the sole supplier. So I don't know exactly
- 19 what their position was in our business.
- 20 BY MR. KENNEDY:
- Q. Well, you know that in the 2010,
- 22 2012, 2014 era, they were a customer purchasing in
- 23 excess of \$10 billion --
- MS. HENN: Objection to form. Lacks
- 25 foundation.

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- 1 BY MR. KENNEDY:
- Q. -- from McKesson? Did you know that?
- 3 \$10 billion?
- 4 A. I don't have any specific knowledge
- 5 of what their sales volume was then.
- 6 Q. In 2008, when the Controlled
- <sup>7</sup> Substance Monitoring Program was first implemented,
- 8 as we have talked about, it was based certainly in
- 9 large part on a system of thresholds; true?
- 10 A. Yes.
- Q. And do you remember yourself and
- 12 others at McKesson -- McKesson having to have a lot
- 13 of discussions with CVS about the implementation of
- 14 this threshold system with CVS? Do you remember
- 15 that?
- A. I -- I recall that there was a lot of
- 17 interaction with CVS as we were implementing the
- 18 thresholds for the national accounts.
- Q. Well, you remember CVS in particular
- 20 was concerned about this monthly opioid threshold and
- 21 it interfering with their business? Do you recall
- 22 that with CVS?
- MS. HENN: Objection to form.
- THE WITNESS: What I recall is that CVS was
- 25 concerned about thresholds in general. And at the

- Q. Well, correct data. CVS refused to
- 6 give you dispensing data; didn't they? Despite
- <sup>7</sup> repeated asks, CVS refused to give McKesson their
- 8 dispensing data; true?
  - MS. HENN: Objection to form. Lacks
- 10 foundation.

11

- THE WITNESS: I don't think that is
- 12 accurate. What I believe CVS's discussion was, was
- 13 more around their sales data. And we -- to my
- 14 knowledge, we never requested any prescription data
- 15 from them.
- 16 BY MR. KENNEDY:
- Q. Sales data, that would tell you
- exactly how much oxycodone they were selling at each
- 19 particular store; correct?
- MS. HENN: Objection to form.
- THE WITNESS: Not -- not necessarily.
- 22 What -- the discussions that we had with CVS were
- 23 really centered around -- because they were -- in
- 24 addition to being a self-warehousing national account
- <sup>25</sup> and having other suppliers, it was really centered
  - Page 241
- 1 around our -- the information we needed to provide
- <sup>2</sup> them with the controlled substances that they
- <sup>3</sup> purchased from us and establishing the thresholds
- <sup>4</sup> under the CSMP.
- 5 BY MR. KENNEDY:
- 6 Q. And they refused to give you the data
- 7 you asked for; didn't they?
- 8 MS. HENN: Objection to form. Lack of
- <sup>9</sup> foundation.
- 10 BY MR. KENNEDY:
- Q. They refused to give you the data you asked for starting in 2008? They refused?
- 10 to 1 to 11 d and 1 to 1 to 1
- A. I don't recall that they refused. We
- 14 had a lot of discussions. I don't recall that
- 15 they --

24 25

- Q. We will go over them.
- A. -- that they never provided. That's
- $^{18}$  what I don't remember.
- MR. KENNEDY: We will go through the refusals. We will do that at one at a time.
- Let's start with 698. Let's start in 2008
- and your discussions with CVS and trying to get them
- 23 involved with your monitoring program.
  - (Exhibit No. 698 was marked.)
  - MR. KENNEDY: -627161 to -162.

Page 242 Page 244 1 THE WITNESS: Can I have a minute to review. 1 NDC. And NDC is a specific drug code; right? 2 I just --A. Yes. 3 MR. KENNEDY: Please. Please. 3 MS. HENN: Objection to form. THE WITNESS: -- haven't seen the document BY MR. KENNEDY: 4 Q. Okay. (Reading) It was discussed 5 5 before. 6 6 that CVS has an internal monitoring (Witness reviewing document.) 7 THE WITNESS: Okay. 7 program that drills down to NDC number BY MR. KENNEDY: 8 for their stores. It is called Viper 9 Q. All right. Let's start at the 9 (end of reading). 10 bottom. That's the first email in time. This is 10 Do you see that? 11 from Michael Oriente, an email; correct? 11 A. I see that in the document. 12 12 A. Yes. So was it your understanding from 13 this that CVS had its own Suspicious Order Monitoring O. And he was one of the Directors of 14 Regulatory Affairs, who at that time was monitoring Program called Viper? the CVS stores; would that be accurate? 15 MS. HENN: Objection to form. Lacks 16 I believe that's correct. 16 foundation. 17 17 THE WITNESS: I don't recall in the And it's April 24, 2008. This is 18 about the time that you're beginning the discussions with CVS, and I don't remember this -implementation of the monitoring program at McKesson; this memo. And I'm not -- I just don't recall any 20 true? discussion around Viper. 21 BY MR. KENNEDY: A. Yes, we were implementing. 22 And this is an email to you; right? 22 Well, let me ask you -- let's just Q. Q. 23 23 read it. It's addressed to me. Q. And he is recapping a call with CVS 24 (Reading) It was discussed that CVS 25 25 on that day; right? has an internal monitoring program Page 243 Page 245 that drills down to NDC number for 1 A. Yes. 1 2 2 And he starts off, "Don" -- and their stores. It is called Viper (end O. 3 that's you. And he states: 3 of reading). Would you read that to mean that CVS had its 4 (Reading) On this afternoon, CC with 5 Brian Whalen from CVS, Ned, Dan and own Suspicious Order Monitoring Program called Viper? 6 Elaine these issues were discussed. 6 MS. HENN: Objection to form. Asks for 7 No. 1, timing of implementation of speculation. 8 THE WITNESS: I am not certain what Michael McKesson's Controlled Substance 9 Monitoring Program, dash, tentative is referring to. They talk about an internal 10 date 6-1 go live (end of reading). monitoring system, a program, that -- for the stores, 11 Do you see that? but I don't read this to mean a suspicious order 12 A. reporting program. I just don't understand, because Yes. 13 So talking about our threshold 13 I don't recall the discussion or -- around Viper and Q. system, we're going to start to apply that to CVS don't have any recollection of Viper. 15 tentatively on 6-1-08; right? BY MR. KENNEDY: 16 16 A. Yes. Q. Well, Viper would have come -- that 17 Right below the "4," let's look at name and -- that name of the program would have come that next paragraph, where it starts with, "It was from CVS; right? 18 19 19 discussed." Do you see that? And does it state: MS. HENN: Objection to form. 20 THE WITNESS: It appears it came from CVS, 20 (Reading) It was discussed that CVS 21 has an internal monitoring program 21 ves. 22 BY MR. KENNEDY: that drills down to the NDC number of 23 their stores (end of reading). 23 The next states: 24 So they are talking about CVS has its own 24 (Reading) Ned asked Brian if they 25 25 internal order monitoring program that drills down to could share some of the information on

Page 246 Page 248 1 the program so we can better THE WITNESS: I would -- I would 2 understand how theirs works and <sup>2</sup> speculate -- I'd be speculating on what -- other than 3 what's written here, on what Viper really was. determine if that monitoring would 4 allow for CVS threshold setting to be I don't read that to be a Suspicious Order 5 Monitoring Program. I don't know if this is an able to take that into account (end of 6 internal monitoring program of the pharmacies reading). 7 <sup>7</sup> specifically and some of their methodologies other So they're asking that CVS provide more detail on their monitoring of opioid orders; correct? than suspicious orders, or if it is, in fact, a 9 MS. HENN: Objection to form. Lacks suspicious order monitoring system. 10 foundation. 10 BY MR. KENNEDY: 11 THE WITNESS: What I read is, again, it is 11 Q. And I'm just -- forget Viper. Put it 12 aside. 12 does CVS have a tool that would help us in 13 establishing the thresholds for their stores. Wouldn't McKesson want to know whether or 14 BY MR. KENNEDY: not CVS had a Suspicious Order Monitoring Program? 15 Q. They are talking about monitoring; Isn't that something that McKesson would want to <sup>16</sup> aren't they? Where does it say anything about know? Do you have a Suspicious Order Monitoring thresholds? It says "monitoring." "Monitoring." Program before we rely upon your regulatory 18 Doesn't it? department at corporate headquarters? 19 19 A. The top line says "monitoring." MS. HENN: Objection to form. Lacks 20 What I was answering, Counsel, was in the 20 foundation. 21 last line, where it -- their monitoring would help THE WITNESS: As part of our discussions and diligence with their headquarters, we may or may not 22 allow for threshold setting, to take it into account, 23 was really, as I read this from Michael, an attempt have asked whether they specifically had a Suspicious 24 to get additional information to expedite and help us Order Monitoring Program at their -- at their <sup>25</sup> with the establishment of thresholds for the CVS distribution centers for their pharmacies. Page 247 Page 249 1 BY MR. KENNEDY: 1 accounts. <sup>2</sup> BY MR. KENNEDY: Q. All right. So when we looked back at Q. Well, sir, in all of what we have 3 that email from Ms. Thomet, where she said that 4 been talking about with respect to your reliance on 4 McKesson was giving its proxy of due diligence to the 5 corporate headquarters at the big national chains, 5 big national chains, you gave your proxy to big 6 hasn't your testimony always been that you relied 6 national chains -- I just want to be clear, you gave upon the big national chains to have a Suspicious your proxies to big national chains without knowing whether or not they had a Suspicious Order Monitoring Order Monitoring Program? 9 MS. HENN: Objection to form. Lacks 9 Program? 10 foundation. 10 MS. HENN: Objection to form. 11 BY MR. KENNEDY: BY MR. KENNEDY: 12 12 Q. Isn't that what you've been saying? Q. Is that your testimony, sir? 13 MS. HENN: Same objections. 13 MS. HENN: Lacks foundation. THE WITNESS: I think, more specifically, my THE WITNESS: What I can't answer is whether 15 response was that we relied on their -- their or not we determined at the time that we interacted 16 regulatory oversight of both their pharmacies and with these national chains, at that point in time 17 their distribution to help us understand their whether they had a Suspicious Order Monitoring 18 processes and help us manage our Controlled Substance Program in place or not. 19 Monitoring Program. 19 BY MR. KENNEDY: 20 20 BY MR. KENNEDY: You did not determine that? Q. Right. And that would include your 21 At that point in time I don't believe 22 understanding that the pharmacy, such as CVS, had a so. Or "I don't know," is my response. In 2008, we Suspicious Order Monitoring Program; correct? were just rolling out CSMP, but I don't know whether 23 24 MS. HENN: Objection to form. Lacks we asked every chain that question or not. 25 25 foundation. In 2009 did you ask the chains --

Page 250 Page 252 1 before you gave them your proxy on due diligence, did 1 later, in July of '08. 2 <sup>2</sup> you ask chains in 2009, such as CVS, whether or not THE REPORTER: What number is that? 3 MR. ASQUITH: 699. 3 they had a Suspicious Order Monitoring Program? MS. HENN: Objection to form. (Exhibit No. 699 was marked.) 5 BY MR. KENNEDY: BY MR. KENNEDY: 6 Q. I'm going to ask you about page -70? Q. In relation to outside orders, not MS. URQUHART: Could we get a Bates number? what they were distributing themselves, but what they were getting from McKesson? MR. KENNEDY: -627168 to -172. 9 MS. HENN: Objection to form. Lacks 9 On page -170 --O. foundation. Mischaracterizing the document. 10 A. Can you just -- I haven't seen this 10 11 BY MR. KENNEDY: 11 document. I am not familiar with it at all. Okay. All right. 12 Q. Did you ask that in 2009? 12 13 13 A. I don't know. (Witness reviewing document.) 14 In 2010 did you ask the big chain 14 A. Okay. 15 15 pharmacies, including CVS, whether or not they had a O. Go to page -170, please. Do you see 16 Suspicious Order Monitoring Program that covers there, there is an email from Mr. Oriente, dated orders that they placed with McKesson? Did you ask July 22, 2008. And this email is to you; correct? 18 18 them that in 2010? A. Yes. 19 19 A. I don't know. Q. And you're responsible for Regulatory 20 20 at that point in time; are you not? In 2011 did you ask the big national 21 Yes, I'm still responsible for chains, including CVS, whether or not they had A. 22 Suspicious Order Monitoring Programs in relation to 22 Regulatory. 23 opioids that they were purchasing from McKesson? O. And it says: 24 A. I do not know. 24 (Reading) CVS to start CSMP on 7-1-08 25 25 And, sir, you were -- you were in (end of reading). Q. Page 251 Page 253 1 charge of all the regulatory during this period, were 1 So now it's a month later that you're you not, 2010, 2011, and 2012? You were in charge -getting them on the monitoring program than what was 3 originally intended; right? A. Yes. 4 Q. -- correct? A. Yes. And these big national chains made up the 5 And does it state: O. 6 majority of your sales of opioids, and you don't 6 (Reading) Don -- and this is -- this 7 7 know; is that right? is to you -- Elaine is asking that 8 MS. HENN: Objection to form. Lacks 8 we -- excuse me. Elaine is asking 9 foundation. 9 that with this being CVS's first month BY MR. KENNEDY: 10 10 on the program, that certain stores 11 You do not know whether you even 11 during this first month get reviewed 12 asked them whether or not they had a Suspicious Order 12 and thresholds tweaked before the Monitoring Program? You don't know? 13 customer is consulted. Do we want to 14 A. I do not know whether we asked that 14 have CVS provide us a blanket 15 15 question. Threshold Change Request for the first 16 16 What about 2013? In 2013 did you month? They have their own monitoring Q. 17 ever ask any of the big chains, anybody at McKesson system, Viper, in place. Should I 18 ever ask any of the big national chains, including 18 request a Threshold Change Request for 19 19 CVS, whether or not they had a Suspicious Order each CVS store or can one suffice for Monitoring Program? 20 the chain? And are you okay with the 21 MS. HENN: Objection to form. Asks for 21 adjusting of CVS's thresholds similar 22 22 speculation. to Rite Aid's (end of reading)? Now, first, they are talking about a 23 THE WITNESS: I do not know. 23 24 MR. KENNEDY: We were talking about CVS, I monitoring system called Viper. What did you

<sup>25</sup> believe, in April of '08. Let's go four months

understand that to mean? That controlled substance

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- 1 orders are being monitored by a system called Viper?
- 2 A. As I stated in previous testimony, I
- 3 don't recall Viper, other than what is acknowledged
- 4 here, that it's a monitoring system. But, again, I
- 5 don't know -- have any detail or recollection of how
- 6 Viper operated.
- 7 Q. Well, let me ask you this. What do
- 8 you think Viper was monitoring? Was it monitoring
- 9 controlled substances?
- MS. HENN: Objection. Calls for
- 11 speculation.
- 12 BY MR. KENNEDY:
- Q. Or you just don't have any idea?
- A. I can't speculate, because I just
- 15 don't know.

25

- O. Well, this whole email is about the
- 17 Controlled Substances Monitoring Program; isn't it?
- A. Yes, it is.
- Q. And it says that CVS has got a
- 20 monitoring program. Do you think they are monitoring
- 21 something other than controlled substances?
- A. Again, I don't have any -- any
- 23 specific knowledge or -- other than to speculate that
- that's about controlled substances.
  - Q. So you think that they're talking

- A. The discussion is around thresholds
  - <sup>2</sup> and controlled substances.
- Q. And so where it says they have a
- 4 monitoring program at CVS, isn't it real easy to
- 5 conclude that they are talking about monitoring of

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- 6 controlled substances when you read this?
- MS. HENN: Objection to form. Asked and
- 8 answered. Calls for speculation. Guess.
- THE WITNESS: Counsel, I am trying to
- o testify to that which I know. I do not know exactly
- 11 what Viper monitored.
- 12 BY MR. KENNEDY:
- Q. All right. And you can't put all of
- the content of this email together and conclude that
- 15 Viper is monitoring controlled substances? You can't
- 16 do that; is that what you're telling us? Under your
- oath, on the record, you can't put all that together
- from this email that you received?
- MS. HENN: Objection to form. Asked and
- <sup>20</sup> answered. Calling for speculation.
  - THE WITNESS: Very clearly, I can only
- 22 testify to that which I absolutely know.
- 23 BY MR. KENNEDY:
- Q. When you got this email, let me -- I
- don't see a follow-up email, where you sent an email

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- 1 about monitoring toothbrushes?
- MS. HENN: Objection to form. Asked and
- <sup>3</sup> answered. Calls for speculation.
- THE WITNESS: Counsel, I'm trying to be
- <sup>5</sup> clear that I did not and do not understand what Viper
- 6 monitored, and, therefore, I can't answer your
- <sup>7</sup> question specifically whether it did or did not
- 8 include anything other than controlled substances or
- <sup>9</sup> whether -- you know, what it oversaw.
- 10 BY MR. KENNEDY:
- Q. Well, let me -- this is an email to
- 12 you. You're in charge of Regulatory, which relates
- 13 to controlled substances; right?
- 14 A. Yes.
- Q. The topic -- or the subject of the
- 16 email is your Controlled Substances Monitoring
- <sup>17</sup> Program; correct? Correct?
- 18 A. Yes
- 19 Q. They are talking about thresholds and
- 20 Threshold Change Requests relating to controlled
- 21 substances; are they not?
- 22 A. Yes.
- Q. Right? They are talking about
- <sup>24</sup> thresholds in relationship to controlled substances;
- 25 are they not?

- back to Michael Oriente and said, Michael, this email
- <sup>2</sup> that you sent to me is all about monitoring
- 3 controlled substances and our Controlled Substances
- <sup>4</sup> Monitoring Program, and you're talking about
- 5 thresholds for controlled substances, and you're
- 6 talking about increases for controlled substances,
- <sup>7</sup> but when you say "monitoring program," I don't know
- 8 what you're talking about?
- 9 Do you send that kind of email back to him
- 10 saying, I don't know what you're talking about when
  - 1 you say "monitoring program"?
- I don't see that follow-up. Did you send
- 13 that email back?
- MS. HENN: Objection to form.
- THE WITNESS: Not that I recall.
- 16 BY MR. KENNEDY:
- Q. Do you remember looking at this email
- <sup>18</sup> and saying, boy, monitoring program, what is he
- 19 talking about? What is he talking about? Monitoring
- 20 what? Do you recall thinking that?
- A. I don't remember this -- this email
- 22 or this transaction at all.
- Q. Do you see a follow-up email so you
- 24 could understand what they are monitoring?
  - A. In this --

25

Page 258 Page 260 1 MS. HENN: Objection to form. MS. HENN: Objection to form. 2 THE WITNESS: In this document, no. THE WITNESS: Then my answer to the question 3 is that it's not a requirement under the Federal <sup>3</sup> BY MR. KENNEDY: Q. So, just for the record, is it your 4 Regulation. 5 BY MR. KENNEDY: position that reading this email, you don't know what 6 CVS says they are monitoring? Is that your final Q. And that's what you believe now, and position, so we can move on? that's what you believed in 2008; right? Is that right? MS. HENN: Objection. Asked and answered. A. My belief now, as it was then, is 9 Calling for speculation. 10 THE WITNESS: What my testimony is, is they that we had a responsibility to comply to the 11 have a monitoring system, which is, as I read here, regulations associated with distribution of 12 called Viper. Again, it doesn't describe what it controlled substances. 13 monitors, whether it's all controlled substances, 13 And what you -- and I concede that 14 partial controlled substances, cough syrups, what you just told me -- we're going to write this 15 anything. down so we get it right -- your position is that you 16 BY MR. KENNEDY: 16 were not legally required to know whether or not CVS 17 Q. So now you think it might involve had a monitoring program in 2008; is that your testimony? 18 controlled substances in that answer. That's a 19 19 little different than what we've heard. MS. HENN: Objection to form. 20 20 THE WITNESS: Our responsibility was to MS. HENN: Objection to form. operate systems that complied with the regulations 21 Mischaracterizes the testimony. regarding the distribution and handling of controlled 22 BY MR. KENNEDY: 23 Q. Do you think it might just relate to substances. controlled substances? 24 MR. KENNEDY: Would you read my question 25 I think my testimony was specific. I 25 back, please. Page 259 Page 261 1 didn't know exactly what it was monitoring or (Record read as follows: QUESTION: 1 2 2 referring to. What you just told me -- we're going Oh, okay. Let me ask you, would you 3 to write this down so we get it 4 agree with me that McKesson had an obligation under 4 right -- your position is that you 5 the law to know whether or not their monitoring were not legally required to know 6 system at CVS related to controlled substances? You whether or not CVS had a monitoring were required to know that? program in 2008; is that your 8 8 Our obligation -testimony?) 9 9 MS. HENN: Objection to form. MS. HENN: Objection to form. 10 THE WITNESS: Our requirement and obligation THE WITNESS: Our regulatory responsibility 11 was to ensure that we were managing our program to was very specific in terms of distribution and the 12 comply with the Federal Regulations that had to do 12 handling and distribution of controlled substances. 13 with distributors. MR. KENNEDY: Could I have the Elmo, please. MR. KENNEDY: All right. Would you read my Q. Let me ask you -- is it your -- is it 15 question back. I want you to listen carefully and your testimony that McKesson was not required to know 16 answer my question, please. I don't want just the whether CVS had a Controlled Substance Monitoring general speech. I just want you to answer my 17 Program? 18 18 question, if you would. MS. HENN: Objection to form. Asked and 19 (Record read as follows: QUESTION: 19 answered. 20 20 Let me ask you, would you agree with THE WITNESS: Under the regulation, we were 21 me that McKesson had an obligation required to operate a system for the handling and 22 distribution of controlled substances. And how we under the law to know whether or not 23 their monitoring system at CVS related did that was at our discretion. 24 to controlled substances? You were 24 BY MR. KENNEDY: 25 25 required to know that?) Q. Is it your position that McKesson, in

Page 262 Page 264 1 the exercise of its discretion, was not required to 1 allow McKesson to increase CVS know whether CVS had a Controlled Substance thresholds as needed to avoid omits Monitoring Program? 3 3 through the end of August without 4 4 MS. HENN: Same objection. receiving advance validation from CVS 5 THE WITNESS: Again, counsel, I'm trying to 5 (end of reading). 6 answer your question. Because what we are required 6 Tell the jury what that means. to do, as I understand, is to manage a program under A. We agreed to increase thresholds as 8 the CFR on the handling and distribution of needed. We -- I do recall this specifically. controlled substances. We had experienced a data issue in terms of BY MR. KENNEDY: the data that CVS provided to establish the 11 Q. And I'm asking you very specifically, thresholds. And to ensure that we were getting 12 did that requirement include the requirement to know medications to pharmacies to fill scripts across the 13 whether CVS had a Controlled Substance Monitoring network, we wanted to ensure that we -- to provide 14 Program? 14 them with orders. 15 15 MS. HENN: Objection to form. Q. They weren't providing you with THE WITNESS: Again, I understand the 16 dispensing data; were they? 17 regulation. I understand what our requirements were. 17 MS. HENN: Objection to form. 18 I did not -- I do not understand that there's any 18 BY MR. KENNEDY: 19 requirement on how we execute that specifically. 19 Q. CVS wasn't providing you with 20 BY MR. KENNEDY: 20 dispensing data that you were asking for to set the 21 thresholds; correct? Q. So then your answer would be -- am I 22 correct your answer would be, you did not believe 22 MS. HENN: Objection to form. Lacks 23 that McKesson was required to know whether or not CVS 23 foundation. 24 had a Controlled Substance Monitoring Program? Is 24 THE WITNESS: More accurately, CVS was not 25 that your testimony? providing all of the sales data we needed. We never Page 263 Page 265 1 asked for the prescription data. 1 MS. HENN: Objection to form. THE WITNESS: I would -- the answer is, we <sup>2</sup> BY MR. KENNEDY: <sup>3</sup> weren't required. It would be helpful but not You were asking them for sales data required. 4 so you could accurately set sales threshold, and CVS 5 MR. KENNEDY: Mark this, please. <sup>5</sup> refused to give you the sales database; true? 6 THE REPORTER: 803. MS. HENN: Objection to form. Lacks 7 (Exhibit No. 803 was marked.) foundation. 8 MR. KENNEDY: I show you Exhibit 700. BY MR. KENNEDY: 9 9 (Exhibit No. 700 was marked.) Q. Is that right? BY MR. KENNEDY: 10 Just a minute. I don't recall that 10 11 Q. I show you Exhibit 700, which is 11 they -- that this is true. At this point in time, my 12 recollection is that with the data that they were 12 -555948 to -950. 13 (Witness reviewing document.) providing us, we were establishing their thresholds. 14 Q. You get an email from Elaine Thomet, But my recollection was, is that the data was not August 26, '08. We're still talking about CVS, and accurate or incomplete. It was more of a data issue it is -- you are copied on this email; are you not? than it was a refusal for them to provide 17 17 Yes, I am. information. A. 18 18 And it says: Q. And they continue to refuse in '08 19 (Reading) Team, here's the recap from and '10 and '12 and '14; didn't they? 20 our meeting with Don this morning (end 20 MS. HENN: Objection to form. Lacks 21 of reading). foundation. And Don is you; right? 22 BY MR. KENNEDY: 23 23 A. Yes. Q. Didn't they, Mr. Walker? 24 And it says: 24 I don't recall that they refused to 25 (Reading) No. 1, Don will continue to <sup>25</sup> provide data going forward.

Page 266 1 And then it says that you're going to 1 ensure that we had legitimate medications that were <sup>2</sup> increase their thresholds without CVS validating the 2 required for patients to reach the pharmacies without a systemic block that was not justified. increases; isn't that what it says? A. That's what it says. And, again, Q. Well, when you state here, going forward, with respect to CVS, Threshold Change 5 this was a rollout period to CVS, where the issues 6 were more data issues than they were any other 6 Requests will require documentation, advance <sup>7</sup> issues, to ensure that we had the appropriate validation from CVS in order for McKesson to increase 8 threshold sets for the pharmacies based on the size their thresholds -- do you see that statement? 9 and volume of that particular pharmacy. I see that is written here, yes. 10 10 And you indicated that that's what Did you ever represent or tell the O. 11 DEA that you would be increasing thresholds without 11 was going to happen with CVS going forward after 12 any validation from the customer? Did you ever tell August of '08; correct? 13 13 the DEA that you would be doing that? Again, I don't have a specific 14 MS. HENN: Objection to form. Lacks recollection of this meeting or these events. It is 15 foundation. what Elaine Thomet is representing in this document. 16 THE WITNESS: I don't believe we had any 16 Did you email it back and say you're wrong, Elaine, that's not what -- that's not what I 17 conversation with the DEA around the on-boarding of CVS and CSMP. said? 19 19 BY MR. KENNEDY: A. I don't recall. 20 20 MS. HENN: Objection to form. Q. Then you state: 21 21 BY MR. KENNEDY: (Reading) No. 2, Don indicated that 22 22 Well, let's -- I want to -- this is the process cannot continue beyond O. 23 August. Going forward, in order to 23 important. It states: 24 meet McKesson's obligation to the DEA, 24 (Reading) Going forward, in order to 25 25 meet McKesson's obligation to the DEA, all Threshold Change Requests will Page 267 Page 269 all Threshold Change Requests -- all 1 require documented advance validation 1 2 from CVS in order for McKesson to 2 capitals -- all Threshold Change 3 3 Requests will require documented increase their thresholds to avoid omit (end of reading). 4 4 advance validation from CVS in order 5 for McKesson to increase their Is that what you stated? 6 MS. HENN: Objection to form. thresholds (end of reading). 7 Do you see that? Is that what is stated at Mischaracterizes the document. 8 THE WITNESS: I don't recall the -least here? 9 specifically what I said. That's what is in the A. That's -- yes, that's what's stated document here by Elaine. 10 in here. 11 BY MR. KENNEDY: 11 And that never happened; did it? 12 12 MS. HENN: Objection to form. Lacks Q. No validation to the end of August, <sup>13</sup> and then you were going to require it to meet your 13 foundation. obligations to the DEA; correct? BY MR. KENNEDY: 15 You weren't meeting your obligations up Q. That never happened with CVS; did it? This requirement that you stated that going forward, until the end of August, but you were going to start meeting your obligations to the DEA by the end of going forward, for all Threshold Change Requests, we 18 August; is that what it says? will require documented advance validation from CVS, 19 MS. HENN: Objection to form. Lacks that never happened with respect to CVS; did it? 20 20 foundation. I don't believe that that's accurate. 21 BY MR. KENNEDY: What I can't tell you is specifically. But I don't 22 O. Is that what that means? believe that to be accurate. 23 No, that's not accurate. What --So you believe for all Threshold what we were in the middle of is the execution of Change Requests, with respect to CVS, McKesson <sup>25</sup> CSMP, a very complex rollout. We were trying to required advanced documented validations; is that

Page 270 Page 272 1 what your statement is? That's what you required? 1 also co-managing on their side with 2 What I recall is we required advanced Viper (end of reading). So you're comfortable -- you're comfortable <sup>3</sup> validation from CVS. What I can't testify to is 4 with increasing thresholds with no explanation from 4 whether all took place. But your earlier statement CVS because they have -- they are managing with was, we didn't do it at all. That's not correct. 6 Viper; do you see that? All right. Well, let's take a look. And you said -- this is what we have to do to meet MS. HENN: Objection to form. 8 our DEA obligations; right? Advance documented Mischaracterizes the document. validation to meet our DEA obligations; that was the THE WITNESS: I see what is written here. statement in this email, was it not? 10 BY MR. KENNEDY: 11 That's what's written in the email. 11 And you don't know what Viper is; Q. 12 MR. KENNEDY: All right. Let's go forward, 12 right? 13 I don't remember what Viper is. then, a couple months into this, in November of '08, 14 Did anybody ever know what Viper was? 14 and look at 701. 15 15 (Exhibit No. 701 was marked.) I don't know. 16 BY MR. KENNEDY: 16 You don't know. O. 17 17 Q. I'm looking at the Elaine Thomet's Would you be surprised to know that Viper is email, November 12 of 2008, to you and others. But not a Controlled Substance Monitoring Program for any 18 19 it's sent to you. controlled substances that CVS purchased from 20 The second bullet point down, does it McKesson? 21 state -- and this is two months after you're saying MS. HENN: Objection to form. Lack --21 we're going to need advance documented validation 22 BY MR. KENNEDY: 23 from CVS for any increase: Q. Would that be surprising to you? 24 (Reading) Going forward, any CVS 24 MS. HENN: Objection to form. Lacks 25 25 foundation. pharmacy that encroaches upon these Page 271 Page 273 THE WITNESS: Again, I don't have any 1 new thresholds will be increased by 2 <sup>2</sup> knowledge of Viper, how CVS used Viper, what it did. the Regulatory Affairs team without 3 CVS explanations so long as they don't <sup>3</sup> I just can't answer your question. 4 BY MR. KENNEDY: 4 fall into a category we've identified 5 as "unusual" thus requiring further Q. Did anybody at McKesson, when they 6 explanation from CVS (end of reading). 6 said, we're comfortable -- this said you're 7 So explanation from CVS on increasing its comfortable. You're comfortable with this threshold was now going to be the exception, not the arrangement because they are co-managing with Viper. 8 9 rule: correct? It says you're comfortable. 10 A. Hang on just a minute. I'm just 10 So if you're comfortable that they are 11 catching up with you. co-managing with Viper, can we agree that you knew 12 what Viper was? Q. Did I read that right? 12 13 13 That's -- I believe so. I wasn't MS. HENN: Objection to form. keeping up with you when you were reading it. But I THE WITNESS: No, I don't think that's 15 believe that's correct. accurate. I mean, this document is a summary from 16 Elaine Thomet. Those -- those are interpretations It goes on. Do you see, "Don feels Q. 17 comfortable"? that she presented. I don't -- Counsel, I do not 18 18 remember. I do not have a recollection of Viper. (Reading) Don feels comfortable with 19 this approach of not requiring any 19 Until I saw it today, I didn't even understand that 20 explanation. Don feels comfortable 20 CVS had a Viper. I'm trying to be clear that I just 21 with this approach since we're talking 21 don't know. 22 BY MR. KENNEDY: 22 about lower-end thresholds that are 23 very easily explainable by natural 23 Q. But, again, from this email, if it 24 growth we're seeing in their purchase says you're comfortable with increasing without CVS 25 patterns and because we know CVS is explanation, and one of the reasons you're

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	comfortable is because CVS is managing with the	1	support when such threshold increases
- 1	Viper, could you agree that you probably had an	2	are considered extraordinary.
3	understanding of what a Viper was if it was making	3	Otherwise, McKesson will adjust the
4	you comfortable?	4	thresholds reasonably without further
5	MS. HENN: Objection to form. Asked and	5	CVS explanation (end of reading).
6	answered.	6	Was that the policy that was adopted?
7	THE WITNESS: Again, I can't testify that I	7	MS. HENN: Objection to form.
8	understood Viper enough to be comfortable. These are	8	THE WITNESS: The answer to that is, no.
9	Elaine Thomet's words. They are not mine. I simply	9	What we were engaged in is trying to true up. Again,
10	can't answer the question around Viper.	10	as I said, the data issues that we had in terms of
11	MR. KENNEDY: Let's go to Exhibit 702.	11	establishing CVS's thresholds were extensive. And
12	(Exhibit No. 702 was marked.)	12	those data issues that were there triggered issues of
13	MS. HENN: Thank you.	13	not getting appropriate medications all across all
14	MR. KENNEDY: This is an email from Ned.	1	of the controlled substances to the CVS pharmacies
15	MS. URQUHART: Could we get the Bates		that needed to fulfill prescriptions for their
16	number, please.	16	patients. So
17	MR. KENNEDY: -627150 to -158.	17	MS. HENN: Are you done with your answer,
18	Q. This is from Ned McKenna of McKesson;	18	Mr. Walker?
19	correct?	19	THE WITNESS: Yes.
20	A. Yes.	20	BY MR. KENNEDY:
21	Q. And it's being sent to CVS; correct?	21	Q. Is the title of this slide, "Go
22	A. Yes.	22	Forward Proposal"?
23	Q. And it indicates, it says:	23	A. The title of this slide is Ned
24	(Reading) Brian, as we discussed		McKenna's words, "Proposal."
25	yesterday, I have attached a	25	Q. Pardon me?
	yesterday, I have attached a		Q. Tardon me.
	Page 275		Page 277
1	Page 275 PowerPoint presentation with our	1	Page 277  A. Ned McKenna's words. It was his
1 2	-	1 2	A. Ned McKenna's words. It was his
	PowerPoint presentation with our		A. Ned McKenna's words. It was his
2	PowerPoint presentation with our findings, based upon our last meeting	2	A. Ned McKenna's words. It was his document, not nine.
2 3	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).	2	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You
2 3 4	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?	2 3 4 5	A. Ned McKenna's words. It was his document, not nine. Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?
2 3 4 5	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says.	2 3 4 5	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the
2 3 4 5 6	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says.  Q. Did you see this document, probably	2 3 4 5 6	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the
2 3 4 5 6 7	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08?	2 3 4 5 6 7	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately
2 3 4 5 6 7 8	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08?  A. I was copied on it. I don't I	2 3 4 5 6 7 8	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their
2 3 4 5 6 7 8 9	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08?  A. I was copied on it. I don't I don't recall.	2 3 4 5 6 7 8	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And
2 3 4 5 6 7 8 9	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08?  A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go	2 3 4 5 6 7 8 9	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And
2 3 4 5 6 7 8 9 10	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?	2 3 4 5 6 7 8 9 10	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go
2 3 4 5 6 7 8 9 10 11 12	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08?  A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson	2 3 4 5 6 7 8 9 10 11 12	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go
2 3 4 5 6 7 8 9 10 11 12 13	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that	2 3 4 5 6 7 8 9 10 11 12 13	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?
2 3 4 4 5 6 7 8 9 10 11 12 13 14	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08?  A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every	2 3 4 5 6 7 8 9 10 11 12 13	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and
2 3 4 5 6 7 8 9 10 11 12 13 14 15	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08?  A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir?	2 3 4 5 6 7 8 9 10 11 12 13 14	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.
2 3 4 5 6 7 8 9 10 11 12 13 14 15	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir? A. Just a second.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.  THE WITNESS: Again, as I as I read the
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir?  A. Just a second. Okay. And bullet point 3? Q. Yeah. Does it state, "Instead of	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.  THE WITNESS: Again, as I as I read the document, Counsel, it is clearly how responding to
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08?  A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir?  A. Just a second. Okay. And bullet point 3? Q. Yeah. Does it state, "Instead of focusing on every location on every location" that would be a	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.  THE WITNESS: Again, as I as I read the document, Counsel, it is clearly how responding to them to help them understand how we were going to try
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir? A. Just a second. Okay. And bullet point 3? Q. Yeah. Does it state, "Instead of focusing on every location" that would be a pharmacy; true?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.  THE WITNESS: Again, as I as I read the document, Counsel, it is clearly how responding to them to help them understand how we were going to try to, you know, correct what we I viewed as a
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir? A. Just a second. Okay. And bullet point 3? Q. Yeah. Does it state, "Instead of focusing on every location" that would be a pharmacy; true? A. I would that's what's written,	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.  THE WITNESS: Again, as I as I read the document, Counsel, it is clearly how responding to them to help them understand how we were going to try to, you know, correct what we I viewed as a business issue around making sure that the thresholds
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir? A. Just a second. Okay. And bullet point 3? Q. Yeah. Does it state, "Instead of focusing on every location" that would be a pharmacy; true? A. I would that's what's written, would be my understanding.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.  THE WITNESS: Again, as I as I read the document, Counsel, it is clearly how responding to them to help them understand how we were going to try to, you know, correct what we I viewed as a business issue around making sure that the thresholds were appropriate around the business that CVS had.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir?  A. Just a second. Okay. And bullet point 3? Q. Yeah. Does it state, "Instead of focusing on every location" that would be a pharmacy; true?  A. I would that's what's written, would be my understanding. Q. (Reading) instead of focusing on	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.  THE WITNESS: Again, as I as I read the document, Counsel, it is clearly how responding to them to help them understand how we were going to try to, you know, correct what we I viewed as a business issue around making sure that the thresholds were appropriate around the business that CVS had. BY MR. KENNEDY:  Q. This is six months into the
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	PowerPoint presentation with our findings, based upon our last meeting with the CVS team (end of reading).  True?  A. That's what the document says. Q. Did you see this document, probably back in December of '08? A. I was copied on it. I don't I don't recall. Q. Go to page -157. Do you see the "Go Forward Proposal" on page -157?  Bullet point 3. And this is where McKesson is writing to CVS. Instead of focusing on every location location would be a pharmacy; is that right? Is that true, sir? A. Just a second. Okay. And bullet point 3? Q. Yeah. Does it state, "Instead of focusing on every location" that would be a pharmacy; true? A. I would that's what's written, would be my understanding.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A. Ned McKenna's words. It was his document, not nine.  Q. Oh, you don't agree with that? You don't agree that this was the going forward proposal?  A. Again, I don't have specific recollection of this document. But I do know at the time that we were working, trying to appropriately true up their threshold numbers across all their pharmacies.  Q. This is now December of 2008. And this is what's being sent to CVS. And do you think that this is wrong, when it says, this is the go forward proposal we're making?  MS. HENN: Objection to form. Asked and answered.  THE WITNESS: Again, as I as I read the document, Counsel, it is clearly how responding to them to help them understand how we were going to try to, you know, correct what we I viewed as a business issue around making sure that the thresholds were appropriate around the business that CVS had. BY MR. KENNEDY:

Page 278 Page 280 1 thresholds with no explanation from CVS; correct? This -- the answer is, yes, it was <sup>2</sup> Isn't that's what's being proposed to them six months 2 six months into the program, three months after we 3 into the monitoring program, sir? implemented CVS. MS. HENN: Objection to form. MR. KENNEDY: Let's look how that worked, Mischaracterizing the document or testimony. all right? Give me 703, please. BY MR. KENNEDY: (Exhibit No. 703 was marked.) 6 7 7 MR. KENNEDY: This is Exhibit 703, -535756 Q. True? 8 I don't -- I don't think that's -- I to -901. Α. 9 <sup>9</sup> don't believe that to be accurate. I think what we Q. I'm going to start with the bottom email. That's from Dave Gustin. All right? 10 are saying is we're going to use the -- based on the 11 bullet point above, use the data that they had 11 A. Okay. 12 12 provided that was more current and reflected the O. And the subject is, "Hydrocodone Increase." We know what hydrocodone is, right, a pharmacy's actual volumes to ensure that the 14 14 thresholds we were establishing were correct. controlled substance? Right? 15 15 Q. This is not talking about the A. Yes. establishment of thresholds. Bullet point 3 is 16 Q. And it says: 17 (Reading) We, the DRAs, Directors of talking about threshold increases; is it not? 18 18 Regulatory Affairs, have gotten A. Threshold increases. But, again, Counsel, what I'm trying to explain, during this time 19 permission from Don Walker to go in <sup>20</sup> we had established preliminary thresholds based on 20 and do a "cross-the-board" 30 percent 21 21 what I would determine to be incorrect data, not increase on all stores hydrocodone 22 complete data in terms of the pharmacy volumes. We 22 THD -- (end of reading). 23 23 had pharmacies who were not able to fill What does that stand for? <sup>24</sup> prescriptions to their customers, a legitimate, you 24 A. I don't know. 25 know, pharmacy, and we were trying to appropriately That's related to the hydrocodone; Q. Page 279 Page 281 1 right? So you're going to increase the hydrocodone <sup>1</sup> re-establish and, for the lack of a better term, true <sup>2</sup> THD for WM. Is that Walmart? <sup>2</sup> up their thresholds to ensure that we could <sup>3</sup> accurately create a monitoring program for CVS. 3 A. I believe so. Q. Real simple: Does this state that 4 Q. And CVS. (Reading) It will be -- it will then <sup>5</sup> thresholds will be increased without further CVS explanation? Is that what is listed as a be the last and only increase that 7 going-forward proposal? Is that what it states? will be done in this month on that 8 MS. HENN: Objection to form. base-code. We do not want to 9 Mischaracterizes the document. piece-meal this and be doing lots of 10 BY MR. KENNEDY: 10 individual increases after today (end 11 11 of reading). O. Is that what it states? 12 12 MS. HENN: Asked and answered. Did I read that right? 13 13 THE WITNESS: That is what is written here. That is what the document says. 14 BY MR. KENNEDY: 0. So you gave permission for a 15 Q. And this is what was sent to CVS in 30 percent increase in hydrocodone across all CVS 16 stores? 16 this PowerPoint; correct? 17 MS. HENN: Objection to form. 17 Again, I don't recall this event 18 THE WITNESS: Based -specifically. But the document says cross-the-board 30 percent increase. 19 BY MR. KENNEDY: 19 20 20 Q. Is this what was sent to CVS in this And so this is going to be the last 21 PowerPoint? 21 and only increase that will be done on this month; 22 22 Α. Based on the email from Ned, this is true? 23 MS. HENN: Objection to form. <sup>23</sup> the document. And, yes, CVS received this. Q. And is this six months into the 24 BY MR. KENNEDY: <sup>25</sup> implementation of the monitoring program? 25 Is that what it says?

	igniy Confidential - Subject to		
	Page 282		Page 284
1	A. That's yes, that's what the	1	page, a list of 30 different CVS stores that are
2	document says.	2	having a threshold increase.
3	Q. Go up above. Now we're seven days	3	MS. HENN: Same objection.
4	later, an email from Elaine Thomet to all the	4	BY MR. KENNEDY:
1	different folks that are Directors of Regulatory	5	Q. Do you see that?
6	Affairs. You're copied. And does it say:	6	A. Again, I don't have a specific
7	(Reading) Hi, Team, I just had a	7	recollection of this. But the document lists a
8	discussion with Don. And after some	1	number of CVS pharmacies.
9	review, he approved another 5,000		BY MR. KENNEDY:
10	temporary increase on each of the CVS	10	Q. Was that common, 30 CVS stores get an
11	locations, showing up to over	11	increase all at one time?
12	90 percent on today's threshold report	12	MS. HENN: Objection to form. Lacks
13	for hydrocodone (end of reading).		foundation.
14	Did I read that right?	14	THE WITNESS: Again, Counsel, I don't know
15	A. Yes.		the details behind this request. There may have been
16	MR. KENNEDY: Let's go to 2010. Now, this	16	a number of very appropriate business issues related
	is two days two years later. Two years after you	17	to needing to cover all these pharmacies at a single
18	said you're going to increase without explanation.		time.
	You said that wasn't permanent, it was temporary.		BY MR. KENNEDY:
	Now we're two years later with CVS; all right?	20	Q. Well, let's look at the Threshold
	Exhibit 704.	21	Change Request, the very next page, -902, and see all
22	(Exhibit No. 704 was marked.)	22	of these very important considerations.
23	MR. KENNEDY: -512900 to -01 and then -02.	23	(Reading) Reason for requested change.
24	Q. If you will go to page the first	24	This is for 30 CVS stores. Per the
25	page, -900, Exhibit 704, the bottom email. That's	25	process agreed to with McKesson and
	Page 283		Page 285
1			
1	from Rhonda Fargo, that bottom email?	1	CVS Loss Prevention Team 2/6/09,
1 2	_	1 2	•
1	from Rhonda Fargo, that bottom email? A. The bottom of -900?		Michael Oriente will provide CVS a
2	from Rhonda Fargo, that bottom email? A. The bottom of -900?	2	Michael Oriente will provide CVS a list of any location requiring CVS
3	from Rhonda Fargo, that bottom email?  A. The bottom of -900?  Q. Yes.  A. Yes.	2	Michael Oriente will provide CVS a
2 3 4 5	from Rhonda Fargo, that bottom email?  A. The bottom of -900?  Q. Yes.  A. Yes.  Q. And now it's February of 2010, two	2 3 4	Michael Oriente will provide CVS a list of any location requiring CVS validation prior to further TCRs. For now these threshold increases are
2 3 4 5	from Rhonda Fargo, that bottom email?  A. The bottom of -900?  Q. Yes.  A. Yes.  Q. And now it's February of 2010, two years after the CSMP has been put into place. And	2 3 4 5	Michael Oriente will provide CVS a list of any location requiring CVS validation prior to further TCRs. For now these threshold increases are considered reasonable (end of
2 3 4 5 6	from Rhonda Fargo, that bottom email?  A. The bottom of -900?  Q. Yes.  A. Yes.  Q. And now it's February of 2010, two years after the CSMP has been put into place. And she's sending an email to different directors in	2 3 4 5 6	Michael Oriente will provide CVS a list of any location requiring CVS validation prior to further TCRs. For now these threshold increases are considered reasonable (end of reading).
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2 3 4 5 6 7 8	from Rhonda Fargo, that bottom email?  A. The bottom of -900?  Q. Yes.  A. Yes.  Q. And now it's February of 2010, two years after the CSMP has been put into place. And she's sending an email to different directors in Regulatory Affairs; correct?  A. Yes.	2 3 4 5 6 7 8	Michael Oriente will provide CVS a list of any location requiring CVS validation prior to further TCRs. For now these threshold increases are considered reasonable (end of reading).  Is that what it states?  A. Yes.
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2 3 4 5 6 7 8 9 10	from Rhonda Fargo, that bottom email?  A. The bottom of -900?  Q. Yes.  A. Yes.  Q. And now it's February of 2010, two years after the CSMP has been put into place. And she's sending an email to different directors in Regulatory Affairs; correct?  A. Yes.  Q. She says:  (Reading) Please see attached a	2 3 4 5 6 7 8 9 10 11	Michael Oriente will provide CVS a list of any location requiring CVS validation prior to further TCRs. For now these threshold increases are considered reasonable (end of reading). Is that what it states? A. Yes. Q. And these all got approved; didn't they?
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Page 286 Page 288 1 BY MR. KENNEDY: A. I don't recall specifically what CVS 2 Q. Well, look on page -900. We were 2 was providing at the time. The document indicates just on that page. Look at page -900. that we were not getting store-level usage data. 3 So, yes, I see that now. From CVS; right? O. 5 All of them approved? 5 A. From CVS. 6 MS. HENN: Objection to form. Lacks O. In 2008 you requested sales data from 7 CVS, didn't you, to try to set the initial foundation. 8 Counsel, we're over an hour. Take a five-, thresholds: true? We've talked about that. A. Yes, we -- we -- in 2008, during the 9 ten-minute break. 10 THE VIDEOGRAPHER: We are going off the time that we were bringing them on board to the CSMP, 11 record. The time is 3:51 p.m. we requested data to help establish the initial thresholds. 12 (Recess taken.) 13 13 And now it's 2010, and they are THE VIDEOGRAPHER: We are back on the Q. saying that we could minimize an issue if we had 14 record. The time is 4:07 p.m. MR. KENNEDY: I show you Exhibit 713, which store-level usage data from CVS. That's 2010, that 15 is Bates -627066. statement; correct? 17 17 (Exhibit No. 713 was marked.) A. Yes. 18 18 BY MR. KENNEDY: MR. KENNEDY: All right. And give me 19 Q. Do you see that email? I just wanted Exhibit 706, please. 20 to look at the last sentence in that email. (Exhibit No. 706 was marked.) 21 I see the email there. 21 MR. KENNEDY: 706, Bates -620748 to -49. A. 22 22 You're right. Do you see that Q. Q. I want to look at the second email 23 last -down from Ned McKenna to Brian Whalen. And you are 24 A. The last sentence at the bottom? copied. And this is August 6, 2010. All right? 25 Yes. Ned is from -- Ned is from 25 A. Yes. O. Page 287 Page 289 And does that email -- and it's CVS 1 McKesson? 2 <sup>2</sup> Action Plans. That's the subject; true? Do you see A. Ned is from McKesson. 3 They are indicating -- if you look at that? 4 the second sentence, this would be minimized if CVS A. Yes. would provide store-level uses data. Do you see O. And it states: that? And it's 2010; correct? (Reading) FYI, prior to the transition 7 A. I can't find that. Just a moment. and in an effort to be proactive, as 8 8 Q. The second sentence. The last we set the CSMP thresholds for 163 9 sentence starts with "Ned," on the last paragraph -stores, we asked CVS for three months 10 or the sentence that starts with "Ned." 10 of sales data. We were told we could 11 11 (Reading) Ned, we should be over the not have the data. More recently, we 12 12 main hurdle, but realistically there again asked for the most recent three 13 still may be some isolated issues in 13 months of sales data from CVS. Once 14 August (end of reading). 14 again, we were told that we could not 15 15 Do you see that? It's -066. Do you see have the data. Our thinking with both 16 that? 16 requests was that if we had CVS actual 17 17 Okay. Yes, I do. A. data, we could collaborate with CVS 18 18 It says: and set very accurate, functional, 19 19 (Reading) This would be minimized if controlled substance monitoring 20 CVS would provide store-level usage 20 thresholds. Unfortunately, we do not 21 21 have any CVS sales data except for the data (end of reading). 22 22 Do you see that? McKesson actual sales from July after 23 23 A. Yes. the transition was up and running. 24 CVS still isn't providing McKesson 24 Would it be possible for you to 25 with store-level usage data at this point; true? authorize someone at CVS to release

	ignly confidential - Subject to	_	-
	Page 290		Page 292
1	three months of actual sales data to	1	from February 8 of 2010.
2	McKesson? I believe it would be an	2	THE VIDEOGRAPHER: Sorry, sir. I think
3	excellent next step in our achieving	3	you're hitting the
4	our common goal of keeping all of	4	THE WITNESS: Oh, did it again.
5	these 164 CVS stores supplied with	5	BY MR. KENNEDY:
6	items (end of reading).	6	Q. So this is a list of 1,988 CVS stores
7	Do you see that?	7	with thresholds over 10,000 units a month. Do you
8	A. Yes.	8	remember this, the creation of this report, of 1,988
9	Q. Did I read that correctly?	9	CVS stores with thresholds over 10,000?
10	A. Yes, you did.	10	MS. HENN: Objection to form. Lacks
11	Q. So asked for in '08; 2010 asked for.	11	foundation.
12	Let's go up to the response to the question, and this	12	BY MR. KENNEDY:
13	is a response from Brian Whalen, of CVS, to McKesson;	13	Q. And I will represent to you that we
1	true?	14	counted.
15	A. Yes, that's what it appears to be.	15	MS. HENN: Same objection.
16	Q. And he says:	16	THE WITNESS: Sir, I don't recognize this
17	(Reading) As I am sure you remember,	17	this report at all. So I'm not familiar with it.
18	this was the same request McKesson	18	MR. KENNEDY: 710, Exhibit 710.
19	made when McKesson launched the	19	(Exhibit No. 710 was marked.)
20	Controlled Substance Monitoring	20	MS. HENN: Are we done with 708?
21	Program a couple of years ago. CVS	21	MR. KENNEDY: Yes.
22	was not comfortable releasing this	22	MS. HENN: Okay.
23	information then, and we aren't	23	•
24	comfortable now (end of reading).	24	Q. Do you see the email the email is
25	Did I read that correctly?	25	from Tom McDonald, 2-8-2010; do you see that?
			•
	D 201		D 202
	Page 291		Page 293
1	A. Yes.	1	A. And it's a CVS threshold discussion.
2	<ul><li>A. Yes.</li><li>Q. They were refusing to give you this</li></ul>	2	A. And it's a CVS threshold discussion. And does it say:
2 3	A. Yes. Q. They were refusing to give you this data, and this is your second request; true?	2 3	A. And it's a CVS threshold discussion.  And does it say:  (Reading) Continue discussion
2 3 4	A. Yes. Q. They were refusing to give you this data, and this is your second request; true? A. Probably more accurately stated, I	2 3 4	A. And it's a CVS threshold discussion.  And does it say:  (Reading) Continue discussion regarding CVS thresholds, data
2 3 4 5	A. Yes. Q. They were refusing to give you this data, and this is your second request; true? A. Probably more accurately stated, I recall this 164 stores. This was a group of stores	2 3 4 5	A. And it's a CVS threshold discussion.  And does it say:  (Reading) Continue discussion regarding CVS thresholds, data attached. I have scrubbed all
2 3 4 5 6	A. Yes. Q. They were refusing to give you this data, and this is your second request; true? A. Probably more accurately stated, I recall this 164 stores. This was a group of stores that we took on in the 2010 time frame. So with	2 3 4 5 6	A. And it's a CVS threshold discussion.  And does it say:  (Reading) Continue discussion regarding CVS thresholds, data attached. I have scrubbed all customers with thresholds below 15,000
2 3 4 5 6 7	A. Yes. Q. They were refusing to give you this data, and this is your second request; true? A. Probably more accurately stated, I recall this 164 stores. This was a group of stores that we took on in the 2010 time frame. So with these 164 stores, this is their initial	2 3 4 5 6 7	A. And it's a CVS threshold discussion.  And does it say:  (Reading) Continue discussion regarding CVS thresholds, data attached. I have scrubbed all customers with thresholds below 15,000 and all CVS warehouse customers. So
2 3 4 5 6 7	A. Yes. Q. They were refusing to give you this data, and this is your second request; true? A. Probably more accurately stated, I recall this 164 stores. This was a group of stores that we took on in the 2010 time frame. So with these 164 stores, this is their initial implementation in the CSMP, not an update on the	2 3 4 5 6 7 8	A. And it's a CVS threshold discussion.  And does it say:  (Reading) Continue discussion regarding CVS thresholds, data attached. I have scrubbed all customers with thresholds below 15,000 and all CVS warehouse customers. So we have pharmacies and mail order
2 3 4 5 6 7 8	A. Yes. Q. They were refusing to give you this data, and this is your second request; true? A. Probably more accurately stated, I recall this 164 stores. This was a group of stores that we took on in the 2010 time frame. So with these 164 stores, this is their initial implementation in the CSMP, not an update on the original CVS group.	2 3 4 5 6 7 8	A. And it's a CVS threshold discussion.  And does it say:  (Reading) Continue discussion regarding CVS thresholds, data attached. I have scrubbed all customers with thresholds below 15,000 and all CVS warehouse customers. So we have pharmacies and mail order pharmacies on this list. Roughly 470
2 3 4 5 6 7 8	A. Yes. Q. They were refusing to give you this data, and this is your second request; true? A. Probably more accurately stated, I recall this 164 stores. This was a group of stores that we took on in the 2010 time frame. So with these 164 stores, this is their initial implementation in the CSMP, not an update on the original CVS group. Q. This is 2010, two years after the	2 3 4 5 6 7 8	A. And it's a CVS threshold discussion.  And does it say:  (Reading) Continue discussion regarding CVS thresholds, data attached. I have scrubbed all customers with thresholds below 15,000 and all CVS warehouse customers. So we have pharmacies and mail order pharmacies on this list. Roughly 470 lines on the report. Should be
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Page 294 Page 296 1 the DEA national average of five -- 5,000 a month? 1 were still the boss of Regulatory at this point in <sup>2</sup> Here's a list of 470 CVS stores more than three times 2 time; did they not share this report with you about 3 CVS? <sup>3</sup> the national average, 470. Do you remember getting 4 this report? 4 MS. HENN: Objection to form. Lacks 5 MS. HENN: Objection to form. Lacks 5 foundation. THE WITNESS: No, I don't think that's 6 foundation. correct. I don't recall this report, but I believe I BY MR. KENNEDY: Q. Do you remember getting this report? would have been included under that PGR -- RDRC under 9 the CCs. A. I do not recall seeing this report 10 BY MR. KENNEDY: before. And I wasn't copied on the email. 11 MR. KENNEDY: That's 2010. Let's go two 11 Q. And this is a list of 93, 93 CVS 12 pharmacies that are of concern to McKesson? Isn't 12 years forward and look at CVS and see how the that what this is, 93 stores? threshold system was working. 14 14 Let's go to 2012, Exhibit 709. MS. HENN: Objection to form. 15 15 THE WITNESS: This --(Exhibit No. 709 was marked.) 16 BY MR. KENNEDY: 16 BY MR. KENNEDY: 17 17 Q. This is from Tom McDonald. Tom Q. Is that what it says? 18 MS. HENN: Lacks foundation. 18 McDonald, at this point in time, he was the Director of Regulatory Affairs and was responsible for CVS; 19 THE WITNESS: This email from Tom McDonald was he not? 20 to Ned, as I read it -- again, I don't recall 21 MS. HENN: Objection to form. Lacks 21 specifically, but as I read it and look at the data, 22 he is preparing to have discussions as -- with CVS 22 foundation. 23 headquarters and highlight the areas of concern that 23 BY MR. KENNEDY: 24 2012. 24 he may have or questions that he may have Q. 25 25 specifically. I believe in 2012 Tom McDonald was --Page 295 Page 297 1 oversaw CVS. What I don't know is what the outcome of Q. And he emails to Ned McKenna, Dustin 2 this was or any actions that were taken by Tom. 3 McCoy, and the subject us, "CVS Controlled Substance 3 BY MR. KENNEDY: 4 Analysis." And this is 2012; all right? And he Q. Let's go back. My question is real 5 states: 5 simple: Is this a list of 93 CVS accounts that are 6 (Reading) Ned, per our discussion, 6 of concern to Mr. McDonald at McKesson? Is that what 7 this is? attached is the analysis of CVS 8 8 MS. HENN: Objection. accounts that are of concern --9 9 BY MR. KENNEDY: all right -- the columns are headed 10 10 Q. Very simply. with clear titles of the content. 11 11 MS. HENN: Objection to form. Lacks Generally speaking, a customer with 12 12 foundation. ratios of controlled substances to Rx should be between ten and fifteen 13 13 THE WITNESS: The document states that, 14 percent. Additionally, hydrocodone "Attached is an analysis of CVS accounts that are of 15 30 milligrams could represent between 15 concern." 16 16 BY MR. KENNEDY: one quarter or one third of the 17 17 overall oxy purchases. Do not share Q. And do you understand, from looking 18 at this, every single one of these CVS stores that this file with the customer. Do not 19 was of concern at this point in time involved share it with anyone within the 20 company with the exception of Dustin 20 oxycodones? 21 McCoy and John -- Dan Jeffries. Once 21 A. I see the analysis is specific to 22 22 oxycodone. you have had a chance to review it, we 23 23 can discuss details and set up a call Q. And oxycodone, sir, was at the center 24 with CVS (end of reading). 24 of the opioid crisis in this country by 2012; was it 25 not? 25 So did they not share this with you? You

- A. In 2012 oxycodone had been identified as a controlled substance that was being abused.
- <sup>3</sup> Q. Not "a." "The."
- You know well that by 2012 oxycodone was in the middle of the opioid crisis; was it not?
- 6 A. It was one of the controlled
- <sup>7</sup> substances that was of concern being abused.
- Q. Let me ask you: Not one of; was
- <sup>9</sup> oxycodone the number one addictor and killer in the
- 10 United States with respect to this opioid crisis by
- 11 2012? Number one; was it not, sir?
- MS. HENN: Objection to form. Asked and
- 13 answered. And lacks foundation.
- THE WITNESS: I can't answer its position.
- What I can absolutely assure you is that there were
- 16 other controlled substances that were of concern
- <sup>17</sup> across the country for abuse.
- 18 BY MR. KENNEDY:
- Q. And so McKesson identifies 93 CVS
- 20 stores that are of concern involving oxycodones. The
- 21 plan is to set up a call with CVS in the future; is
- 22 that what it says? "Let's set up a call in the
- 23 future with CVS."
- A. That's what the document says.
- Q. They are still shipping them

- 1 be very appropriate for a pharmacy. But until he
- <sup>2</sup> conducted the due diligence, which my view of this
- 3 document he was preparing to do, he couldn't make a
- 4 determination whether or not there was a concern over
- <sup>5</sup> the particular pharmacy's purchases.
- Q. He already said there were concerns;
- 7 right? Look at the first sentence. "Per our
- 8 discussions, attached is the analysis of the CVS
- 9 accounts that are of concern."
- He's already determined they are of concern;
- 11 hasn't he?

15

- MS. HENN: Objection to form.
- 13 BY MR. KENNEDY:
- Q. Right?
  - A. He has -- that is what is written.
- 16 What the concern is would be his analysis
- <sup>17</sup> identifying, you know, based on numbers.
  - Q. And, sir, the law says you stop
- shipping until you do your due diligence; isn't that
- 20 what the law says?
- MS. HENN: Objection to form. Lack of
- 22 foundation.
- 23 BY MR. KENNEDY:
- Q. Right?
- 25 A. No, that --

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- 1 oxycodones; aren't they?
- 2 Did it say here, we have 93 CVS stores that
- <sup>3</sup> are of concern, we need to stop shipping? Does it
- say that?
- 5 A. No, it does not.
- Q. And when you got this, did you say,
- <sup>7</sup> oh, if you've got 93 CVS stores that are of concern
- 8 with respect to oxycodones, stop shipping? Did you
- <sup>9</sup> order that at this point when you got this?
- 10 A. To my knowledge, no.
- Q. Did you tell them, this plan to set
- 12 up a call with CVS in the future, that's not
- 13 adequate, we have a crisis going on in this country?
- 14 Did you tell them that?
- A. I don't recall stating that or
- 16 telling them that.
- Q. And nobody's doing any individual
- 18 investigation of any single one of these 93 stores?
- 19 You're going to call corporate CVS sometime in the
- 20 future; that's the plan, correct?
- A. As part of our monitoring of our
- 22 retail national accounts, we were and continue to use
- 23 the resources at the chain headquarters, particularly
- <sup>24</sup> in their regulatory group. In and of itself, the
- 25 numbers -- he sorted out that the numbers, it could

- 1 O. This is 2012.
- 2 A. Can I finish, Counsel.
- 3 MS. HENN: Yes, you can.
- 4 BY MR. KENNEDY:
- 5 Q. My question is --
- 6 MS. HENN: Counsel, he would like to finish

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- <sup>7</sup> his answer.
- 8 MR. KENNEDY: I didn't finish my question.
- 9 Q. Isn't that the law in 2012, you don't
- 10 ship if you have a concern?
- MS. HENN: Mr. Walker, do you need the prior
- 12 question back so you can answer?
  - MR. KENNEDY: It's the same question.
- 14 THE WITNESS: I think I can answer the
- 15 question.

- 16 MS. HENN: Okay.
- THE WITNESS: Counsel, there is no
- 18 regulation to stop shipping controlled substances.
- The regulation requires that we report suspicious orders.
- MR. KENNEDY: We're going to write this one down.
- Q. How long has that been your view? In
- 24 2007 -- let's start with 2007 -- was McKesson
- <sup>25</sup> required to not ship until it did its due diligence

Page 302 Page 304 <sup>1</sup> on potentially suspicious orders? Was that required 1 the thresholds, and we conducted due diligence after <sup>2</sup> in 2007? <sup>2</sup> the orders were blocked. 3 MS. HENN: Objection to form. Q. And now you've got 93 CVS stores in <sup>4</sup> BY MR. KENNEDY: 4 2012 that you are shipping to even though you are 5 Don't ship until we do our due concerned about their purchases of oxycodones? That Q. is exactly what is happening in 2012; is it not? diligence? MS. HENN: Objection to form. Lack of A. What is -- what is read in here is, as I stated, a note that we needed to conduct foundation. additional due diligence on these CVS stores to 9 BY MR. KENNEDY: 10 ensure that we understood that -- their level of Q. Was that required of McKesson in 2007, do not ship until we do our due diligence? purchases and their store activity, utilizing their 11 MS. HENN: Same objection. store headquarters, to ensure that our thresholds 12 13 13 THE WITNESS: There is no regulatory were correct. <sup>14</sup> requirement to not ship. There is a regulatory 14 Q. Right. And while you're doing your <sup>15</sup> requirement to report. due diligence, you're shipping; correct? To these 16 BY MR. KENNEDY: stores that you're concerned about, you're shipping? MS. HENN: Objection to form. Lack of Q. All right. And did the DEA tell you 18 in 2006 that you are required not to ship until you 18 foundation. <sup>19</sup> do your due diligence on a potentially suspicious 19 THE WITNESS: Certainly, if they did not <sup>20</sup> order? Did they tell you that in '06 in a letter to exceed their threshold, we would continue to ship. BY MR. KENNEDY: 21 McKesson? 22 22 Even though you have concern; right? MS. HENN: Objection to form. Lacks 23 23 foundation. A. If they did not exceed their 24 BY MR. KENNEDY: threshold, we would continue to ship. 25 25 Did they tell you that in '06 in a MR. KENNEDY: I show you 707. Page 303 Page 305 1 letter to McKesson? (Exhibit No. 707 was marked.) 2 A. In 2006 their guidance and direction <sup>2</sup> BY MR. KENNEDY: 3 was, do not ship. And the requirement is at the Q. A PowerPoint prepared by you? point that we determine an order to be suspicious. MS. URQUHART: Could we get the Bates Q. Does your CSMP that you put in place number, please? in 2008 say, do not ship --MR. KENNEDY: Pardon me? MS. HENN: Objection to form. MS. URQUHART: Could we get the Bates 7 BY MS. HENN: number, please? 8 9 Q. -- until we have done our due 9 MR. KENNEDY: Just don't interrupt my diligence? Does your own CSMP say that in 2008? question, and I will be right back with you, 10 11 MS. HENN: Objection to form. 11 all right? 12 THE WITNESS: Our CSMP blocks the order. We 12 Q. 707, Exhibit 707, is a PowerPoint, 13 conduct the due diligence. But at the point we "CVS - Regulatory PowerPoint"; is it not? determine that order to be suspicious, is at the THE WITNESS: This is a -- appears to be a 15 point where we need to report to the DEA. <sup>15</sup> PowerPoint presentation from McKesson to CVS. 16 BY MR. KENNEDY: BY MR. KENNEDY: 17 17 Q. And you block until you do your due Q. So my answer is, "Yes"? Is the answer to my question, "Yes"? 18 diligence; do you not, sir? That was your policy 18 since '08? 19 19 MS. HENN: Objection to form. MS. HENN: Objection to form. Lack of 20 20 THE WITNESS: It's a McKesson PowerPoint. 21 foundation. You asked if it was a CVS PowerPoint. It's a

Correct? That was your policy since

Orders were blocked if they exceeded

22 BY MR. KENNEDY:

Q.

23

25

24 2008?

McKesson PowerPoint.

Q. Does it say, "CVS - Regulatory

BY MR. KENNEDY:

23

2.4

25 Review"?

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A. It's a CVS regulatory review.

2 Q. Prepared by you?

3 A. Yes.

1

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6

12

Q. Bates No. -497980 to -89. This is

5 March of 2012? Is that correct?

A. Yes, that's the date on the document.

<sup>7</sup> Q. Go to page -989, if you would. On

8 this presentation is the title of this slide,

9 "McKesson Regulatory Needs from CVS"? Is that what

10 the title of this slide is, that you prepared; right?

11 A. Yes.

Q. Number one -- this is what you need

13 from CVS, and it's 2012. You need from them a

14 mechanism for the review of prescribing doctors; do

15 you see that?

16 A. Yes.

Q. CVS provided you no information up to

18 2012 where you could review the prescribing doctors

19 at CVS pharmacies, that's why you're asking for it

20 here in 2012; right?

MS. HENN: Objection to form. Lacks

22 foundation.

23 BY MR. KENNEDY:

Q. Is that right? Number one, the first

25 thing you are asking for, "Mechanisms for the review

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<sup>1</sup> "Provide the ratio of prescriptions per doctor."

<sup>2</sup> You're asking them for that; true?

3 A. That's what's written.

Q. And up to 2012, they had provided you

<sup>5</sup> with no information that would allow you to calculate

6 that at McKesson; true?

7 MS. HENN: Objection to form. Lacks

<sup>8</sup> foundation.

9 THE WITNESS: We had not received any

10 prescription ratio data.

11 BY MR. KENNEDY:

Q. Three, you're saying, here's what we

.3 need from CVS, we need a contact person at CVS for

14 inquiries. You needed that in 2012 from them; did

15 you not?

A. Again, I think what we -- what

17 specifically I was asking for was to have a targeted

18 individual that we could work with in CVS for

19 inquiries such as these, if they were available.

Q. And that's what Mr. Oriente, who

21 managed CVS early on, that's what he was asking for

22 in that email two years before; right? Who do I

23 contact; right? And now you're asking for it again,

24 and it's 2012; true? Who do we contact at CVS for

25 inquiries?

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1 of prescribing doctors"? Is that the first thing

2 that you're asking for?

A. We were asking this in the course of

4 this meeting we had with CVS in terms of trying to

5 improve our abilities to monitor all of our retail

6 national account pharmacies and work with CVS.

7 Q. At this point in time you had no

8 information from CVS with respect to the prescribing

<sup>9</sup> doctors -- the doctors whose prescriptions they were

10 filling, you had no information from them at this

11 point in time, 2012; true?

MS. HENN: Objection to form. Lacks

13 foundation.

14 BY MR. KENNEDY:

Q. Is that true?

A. We did not have doctor -- prescribing

17 doctor data.

16

25

Q. And the DEA had been talking to you

<sup>19</sup> about this being important since 2006; right?

MS. HENN: Objection to form. Lack of

21 foundation.

THE WITNESS: The DEA had identified

<sup>23</sup> prescribing doctors as an area of focus.

24 BY MR. KENNEDY:

Q. The second, you're asking CVS,

A. I don't -- I don't think that's

<sup>2</sup> accurate. We had contact points between 2010 and

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3 2012.

What I recall from this meeting was

<sup>5</sup> specifically we were trying to enhance our efficiency

6 in working with them and have a person that we know

7 that we could go to specifically for the data side.

8 Q. And you're asking them again to say,

<sup>9</sup> we need for you to provide us, CVS, with a rate of

10 growth of each store year over year? You didn't have

11 that information from CVS at this point in 2012; did

12 you?

17

A. No. Again, chains view this as

proprietary information.

Q. They wouldn't provide it to you;

16 would they?

A. They did not provide it.

Q. Did you see -- you think that that's

proprietary. But did you say to them, do you know

what's going on in America in 2012? Did you say --

21 did they have an understanding of the crisis, the

opioid crisis in 2012?

MS. HENN: Objection to form. Asks for

24 speculation.

THE WITNESS: My recollection of the meeting

- 1 with a fairly large group of people at CVS is they
- 2 were very aware of the issues concerning controlled
- 3 substances and prescriptions and had a very intense
- 4 internal effort to try to work on those.
- 5 BY MR. KENNEDY:
- 6 Q. You have a memory of that meeting.
- 7 What did they tell you about their Suspicious Order
- 8 Monitoring Program for what they were purchasing from
- 9 you? What did they tell you about it at that time,
- 10 then?
- MS. HENN: Objection to form.
- 12 BY MR. KENNEDY:
- Q. You said they had a very aggressive
- 14 program. What did they tell you about their
- 15 Suspicious Order Monitoring Program for you to
- 16 conclude in 2012 that they had a very aggressive
- 17 program? What was it they told --
- MS. HENN: Objection to form. Lacks
- 19 foundation.
- 20 BY MR. KENNEDY:
- Q. So you remember the meeting. What
- 22 did they tell you about the Suspicious Order
- 23 Monitoring Program in 2012?
- MS. HENN: Objection to form. Lack of
- 25 foundation.

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- THE WITNESS: I will try to answer what I
- <sup>2</sup> think are two questions.
- One is, we didn't have a discussion around
- 4 suspicious order monitoring of their purchases from
- 5 us. That suspicious order monitoring, as I
- 6 understand it, it really is focused around the
- <sup>7</sup> distributor.
- 8 But what I said was not a program. But I
- <sup>9</sup> think they had an intense focus internally around
- 10 ensuring that they were doing what they needed to do
- 11 to manage their pharmacies to ensure that there
- wasn't a diversion of prescription medications.
- 13 BY MR. KENNEDY:
- Q. You next asked them for cash sales
- 15 ratio per store. You didn't have that information
- 16 from them yet, and this is 2012; correct?
- A. Again, CVS chose not to share that
- <sup>18</sup> data with us.
- Q. And -- and the DEA had been telling
- 20 you since 2006, this is important information to have
- to identify diversion; correct?
- MS. HENN: Objection to form. Lacks
- 23 foundation.
- 24 BY MR. KENNEDY:
- Q. It's six years later.

- A. DEA had identified cash sales as a
- <sup>2</sup> potential indicator.
- Q. Did you ever say to CVS, why won't
- 4 you give us this information? Why won't you tell us
- <sup>5</sup> about the cash sales and the yearly growth rate
- <sup>6</sup> prescription ratios, prescribing doctors? Did you
- <sup>7</sup> ever ask them why they would not provide you with
- 8 that information?
- A. From -- from this meeting and other
- discussions that I had had with the -- with CVS, they
- viewed that their sales data, as a competitive in the
- business world, was proprietary, and they chose not
- to share it with us.
- Q. They were putting their business over
- 15 the safety of the American people; is that what they
- 16 told you? Our proprietary business interest is more
- 17 important than the ability to monitor the sales of
- 18 opioids into this community?
- MR. O'CROININ: Objection.
- MS. HENN: Objection to form. Lacks
- 21 foundation.
- 22 BY MR. KENNEDY:
- Q. That's what they told you, their
- <sup>24</sup> proprietary business interest --
- MS. HENN: Same objection.

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- THE WITNESS: That is not at all accurate.
- <sup>2</sup> What they said was that their business data and
- 3 information around sales, because we were a
- 4 wholesaler servicing other retail national accounts,
- 5 was proprietary, and they chose not to share it with
- 6 us.
- 7 BY MR. KENNEDY:
- 8 Q. It's a business interest; right?
- 9 A. I would characterize it as a business
- 10 decision.
- Q. A business decision. And they are
- 12 making -- and CVS is making a business decision at
- 13 the same time you, Don Walker, are telling people in
- 14 all your presentations that at this point opioids are
- 15 killing more people in this country than cocaine and
- 16 heroin combined; correct?
- MS. HENN: Objection to form. Lack of
- 18 foundation
- THE WITNESS: My recollection is that there
- <sup>20</sup> were a number of presentations that I made that
- 21 included information that I had pulled off the
- 22 Internet or from DEA. That if that was something the
- 23 DEA reported, then I may have repeated it.
- 24 BY MR. KENNEDY:
- Q. And it's the same time that CVS is

- 1 choosing to make a business decision on this issue;
- <sup>2</sup> right? Same time, 2012?
- A. I don't remember. The timing for me
- 4 is very difficult to piece together. I don't
- <sup>5</sup> remember.
- 6 Q. Sir, from everything we have looked
- 7 at here, you asked for this sales data from CVS in
- 8 '08, you asked in 2010, and now it's 2012, and you're
- 9 asking for it again; right? Correct?
- A. We are requesting data from them,
- 11 yes.
- Q. And they're telling you, we're making
- 13 a business decision, we're not giving it to you; is
- 14 that what happened?
- MS. HENN: Objection to form.
- THE WITNESS: Their decision was that they
- were not going to provide the data for us and
- <sup>18</sup> explained it was proprietary.
- 19 BY MR. KENNEDY:
- Q. Let's switch topics. We will talk
- 21 about sales, McKesson, sales and promotion as it
- <sup>22</sup> related to the Controlled Substances Monitoring
- 23 Program.
- Can we agree that sales should have nothing
- 25 to do with the Controlled Substances Monitoring

- 1 down in Texas, I think I've read there were a hundred
- <sup>2</sup> sales assistants down in Texas; do you recall that?
- <sup>3</sup> First Service.
- 4 MS. HENN: Objection. Objection to form.
- 5 THE WITNESS: Counsel, our -- it's called
- 6 Service First.
- 7 MR. KENNEDY: I'm sorry.
- THE WITNESS: Our Service First organization
- <sup>9</sup> was not just a sales support organization. It was
- 10 really a customer -- customer service call center.
- 11 BY MR. KENNEDY:
- Q. You had the Regional Sales Managers.
- How many District sales folks above the -- above the
- 14 Regional Sales Managers were there? If there's 100
- 15 to 150 Sales Managers, how many District sales folks
- 16 were above them?
- MS. HENN: Objection to form. Lacks
- 18 foundation.
- 19 THE WITNESS: I don't remember specifically
- 20 how many there were.
- 21 BY MR. KENNEDY:
- Q. How many marketing folks were there,
- 23 people that had put together the marketing sales
- 24 programs above the -- let's say the District Sales
- 25 Manager? How many were those in that department,

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- <sup>1</sup> Program, should not have anything to do with it? Do
- 2 you agree with that?
- 3 A. Can I clarify, Counsel. Are you
- 4 referring to our sales force?
- <sup>5</sup> Q. Your sales force, your sales
- <sup>6</sup> strategy, your sales goal should have nothing to do
- <sup>7</sup> with your job as the head of Regulatory to monitor
- 8 controlled substances?
- 9 MS. HENN: Objection to form. Compound.
- THE WITNESS: I would not agree that our
- 11 sales force should not be involved in the Controlled
- 12 Substance Monitoring Program. I would agree that
- 13 sales never influenced our decisions around our
- 14 regulatory responsibilities.
- 15 BY MR. KENNEDY:
- Okay. Well, let's look at that.
- 17 Let's look at that.
- First of all, how many sales reps -- did you
- 19 know how many national sales reps McKesson had,
- <sup>20</sup> regional sales manager? Hundreds?
- A. I'm going to -- it would be a guess
- 22 that we had -- it would probably be less -- you know,
- 23 150 or less. I really don't remember exactly.
- Q. And the First Service -- the sales
- assistants, the First Service folks that were located

- 1 let's say, nationally?
- 2 MS. HENN: Objection to form.
- 3 THE WITNESS: Our marketing group was not
- 4 based in the field. We had a marketing group that
- 5 was headquartered. I don't remember what the
- 6 specific number of marketing people we had. I
- <sup>7</sup> would -- I would estimate, and it would be a pure
- 8 estimation, it was probably 35.
- 9 BY MR. KENNEDY:
- Q. So you maybe have 150 Sales Managers
- 11 across the country, and you've got District Sales
- 12 Managers above them. McKesson has got 35 people
- working in marketing. Is that in San Francisco?
- Would that be here?
- A. Yes. All the marketing at the time
- was at our headquarters in San Francisco.
- Q. And you've got a hundred customer
- 18 service reps sitting at a call center. They were
- 19 down in Texas; right?
- MS. HENN: Objection to form. Lacks
- 21 foundation.

- THE WITNESS: Our Service First organization
- was based in Texas, and we also had a satellite --
- 24 and at that time I think we had a satellite in
- 25 Phoenix that, again, I can't remember specifically

Page 318 1 how many people were there. We paid the \$13 million penalty. 2 BY MR. KENNEDY: 2 The answer would be "Yes"; correct? O. 3 Q. And I'm -- I'm -- for what we've MS. HENN: Objection to form. Asked and 4 said, I'm counting up close to -- close to 300 people answered. in marketing and sales at McKesson; would that be BY MR. KENNEDY: about right? Q. It's a "yes" or "no." The answer 7 MS. HENN: Objection to form. Lacks would be, yes, you paid a \$13 million fine; true? We paid a \$13 million penalty. foundation. 9 Okay. Maybe I -- would I be THE WITNESS: Again, I'm concerned about guessing on the numbers. correct -- it's kind of a "yes" or "no." Simple. 10 11 MR. KENNEDY: All right. 11 Would I be correct you paid a \$13 million penalty in 12 THE WITNESS: But it's --12 2008? 13 13 BY MR. KENNEDY: A. That's correct. 14 Q. Well, one thing you're not guessing 14 Q. Leading up to that, prior to 2008, on back in 2006 or '7, in Regulatory, watching you folks began to meet and discuss the creation of a opioids, there was three; right? Three people? new monitoring program; did you not? 17 MS. HENN: Objection to form. Lacks 17 Internally? A. 18 18 foundation. Yes. Q. 19 BY MR. KENNEDY: 19 A. Yes. 20 20 Q. Three? Q. And creating this program, in the 21 That -- that's not accurate because discussions in the creation of this program -- this our Field Operations Team, our Distribution Center was during the period '06 you were creating the Managers, and their second in command were also very program -- you were having discussions with the DEA heavily involved in regulatory compliance. about the creation of a new monitoring program 25 Q. Five hours ago didn't we look at a leading up to your Settlement Agreement. You were Page 319 1 slide you presented to the DEA and said, prior to 1 involved in those; right? 2008 our regulatory team had three people? Most of the involvement that I had 3 MS. HENN: Objection to form. <sup>3</sup> was -- was internal and working with counsel. I 4 BY MR. KENNEDY: 4 don't recall any specific meetings with DEA during that time period of the development of the program. You, Mr. Hilliard, and another gentleman. Isn't that the representation to the DEA Q. All right. Internally, though, when on the slide that we looked at six hours ago? McKesson was beginning to formulate a monitoring 8 MS. HENN: Objection to form. program to monitor controlled substances, they 9 Mischaracterizing the document. were -- they were trying to put together a program to 10 THE WITNESS: What I was representing in monitor controlled substance that wasn't going to 11 that document was what our Regulatory Affairs staff interfere with sales, though? Wasn't that part of 12 group was. Again, we very strongly utilized our the discussion? 13 13 Field Operations Teams in terms of our regulatory MS. HENN: Objection to form. Lacks 14 compliance, and ensured that at a local level we had 14 foundation. 15 <sup>15</sup> oversight. THE WITNESS: No, that's -- I wouldn't 16 16 BY MR. KENNEDY: characterize that as being accurate. 17 17 I think we were very focused on ensuring Q. Sir, McKesson paid a \$13 million fine 18 in 2008; correct? that we created a system that monitored controlled 19 We paid -- as a result of the substances but at the same time ensured that we could agreement, we paid a penalty of \$13 million. provide medications to pharmacies. All of those 21 Q. So the answer would be "Yes"; right? medications are required. They are sold regularly. 22 MS. HENN: Objection to form. Asked and They have a lot of need, and appropriate need in the

Would the answer be "Yes"?

23 answered.

25

24 BY MR. KENNEDY:

marketplace. And we wanted to ensure that we

maintained our responsibility as a distributor to

25 balance and ensure that we could provide medications

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Page 322 Page 324 1 as needed for patients. 1 Mischaracterizes the evidence. 2 BY MR. KENNEDY: THE WITNESS: October 2006. We implemented <sup>3</sup> in the spring of 2008. So roughly that time frame. Q. Sir, internally you wanted to put BY MR. KENNEDY: 4 together a monitoring program to make the DEA happy, 5 but you wanted to make sure the monitoring program Q. It states: 6 was not going to interfere with sales at McKesson; 6 (Reading) McKesson will establish a right? monthly threshold of 10,000 dosage MS. HENN: Objection to form. Asked and 8 forms of hydrocodone for all customers at each of the facilities. Customers 9 answered. 10 BY MR. KENNEDY: 10 requesting to purchase more than this 11 11 amount will be required to provide Q. That was a concern? 12 12 That is absolutely not correct. additional information on its 13 13 dispensing practices to justify MR. KENNEDY: Give me 722, please. 14 14 (Exhibit No. 722 was marked.) amounts above this threshold. Such 15 15 BY MR. KENNEDY: information will be reviewed by 16 Q. You have seen this document before; 16 McKesson Regulatory Affairs before a 17 haven't you, sir? customer will be authorized to 18 A. Give me a minute. I don't think purchase more than 10,000 dosage forms 19 I've -- certainly, if it's an email that I generated. 19 per month. McKesson will also 20 But I don't remember having seen it. 20 establish thresholds for other 21 Bates No. -543914 to -16. 21 Q. controlled substance purchases (end of 22 22 A. reading). 23 23 Ο. Go to the last page, -916, because Did I read that right? 24 this is where this exchange begins. 24 A. Yes. Okay. You see the email from Gary Hilliard? 25 So Mr. Hilliard, he's talking about Page 323 Page 325 1 And this is October 23, 2006. This is during the 1 this threshold system that became your program in 2 period when you're trying to put together your 2 2008; correct? 3 3 monitoring program; correct? I believe that he's -- I believe A. A. Yes, this would be during the time 4 that's true. 5 frame we were creating the IT development for --And up above Sharon Mackarness from O. 6 Q. And Gary Hilliard --6 I.T., she emails back, and she goes through some MS. HENN: Did you finish your answer, sir? 7 details about this meeting. Apparently they had a 8 THE WITNESS: The IT development program for meeting, and she's asking some questions about the the CSMP. 9 dosage and about other items with respect to this 10 MS. HENN: Thank you. 10 implementation from an I.T. standpoint as it relates 11 BY MR. KENNEDY: to this threshold program; correct? 12 12 MS. HENN: Objection to form. Q. Gary Hilliard, at that point he is 13 the Director of Regulatory Affairs; right? BY MR. KENNEDY: A. I believe Gary's title at the time That's basically what she's saying? 15 was Regulatory. He's on the Regulatory staff, and I 15 She's responding, and she's asking some I.T. believe that title is correct. questions about the establishment of the program? 17 17 He states in this email -- do you It appears that she is asking 18 know Sharon Mackarness? Who that is? 18 questions to get the information she needs for system 19 I'm familiar with the name. Sharon 19 design. 20 20 Mackarness was one of our -- the McKesson I.T. Q. And she is -- again, she's associates who was responsible for pieces of referencing a meeting that occurred that morning, development and interface with CSMP. October 26, 2006; right? 23 23 This is a year-and-a-half before your A. Yes. 24 monitoring program goes into place; true? 2.4 And go to the earlier page, -15. The O. 25 25 same day Sharon McGinnis -- Mackarness, excuse me, MS. HENN: Objection to form.

Page 326 <sup>1</sup> from I.T. at McKesson, she writes an email to Gary 1 I.T. guy. He is the head of Regulatory, and he <sup>2</sup> Hilliard; correct? 2 thinks it's a good idea to give customers warnings so 3 A. At the bottom of the page, yes. <sup>3</sup> we don't lose sales; is that what he says? 4 Q. And she copies two other folks. MS. HENN: Objection to form. VanderWerf; correct? 5 THE WITNESS: What his response is, is --6 Yes. 6 and I won't speculate on what his thought process is, Α. 7 <sup>7</sup> but is what JD brought up, he thought, "I think JD's Q. And she says, "Gary," right? Gary? 8 idea is good." A. Yes. 9 BY MR. KENNEDY: O. In the second paragraph she says, 10 "JD," and that's probably referencing Jean-Dou up Q. He thinks it's a good idea to design 11 ahead? Up above, JD? a monitoring program of opioids that won't cause lost 12 A. Yes. sales; is that right? 13 13 O. Do you know JD, who he was? MS. HENN: Objection to form. Lacks 14 A. Another I.T. individual. foundation. 15 O. She says, "JD brought up a valid BY MR. KENNEDY: point in the meeting." And these folks are meeting 16 Q. Is that what he's saying? 17 about putting together your monitoring program; MS. HENN: Calls for speculation. 18 right? THE WITNESS: No, I don't think that's 19 A. Yes. accurate. I think what Gary and even the I.T. people 20 are saying is we need to design a system that ensures Q. It says: 21 (Reading) JD brought up a valid point that our pharmacy customers get the product that they 22 need, while at the same time that we can monitor and in the meeting. We are in the 23 business to sell product. If we could create thresholds and manage our controlled substance 24 produce a report (and you may already 24 distribution. 25 25 /// have one) that warned a customer's Page 327 Page 329 1 BY MR. KENNEDY: 1 approach to the threshold, say at 2 85 percent of their 10,000 doses, work Q. Let me ask you this. What he says, 3 could begin on justifying an increase 3 it's a good idea -- it's a good idea to warn 4 in threshold prior to any lost sales 4 customers they are approaching thresholds so that we 5 (end of reading). 5 won't have lost sales. When he says that is a good 6 Is that what she wrote? 6 idea, are we absolutely certain -- could we 7 A. That is what is written. absolutely agree that that is exactly what happened 8 with your monitoring program, it provided warnings to Q. And this is an email amongst the <sup>9</sup> folks that are trying to formulate a Controlled customers when they approached thresholds? 10 Substances Monitoring Program to address a crisis in MS. HENN: Objection to form. 11 this country; right? That's who this email is being 11 BY MR. KENNEDY: 12 exchanged among? 12 O. Is that right, sir? 13 They're I.T. technical people trying 13 Our system provided a notification 14 to solve and create a systemic solution, which was when a customer was approaching a threshold. 15 very complex, for our I.T. answer to managing the Exactly what was suggested here and 16 thresholds and the overall system. exactly what the Director of Regulatory Affairs says 17 Q. Well, they may be I.T. people, but we should do so we won't lose sales? 18 MS. HENN: Objection to form. You're 18 the response of Gary Hilliard, the Vice President of 19 Regulatory Affairs is -- emails right back, "I think mischaracterizing the document. 20 20 JD's idea is good." Do you see that? BY MR. KENNEDY: 21 A. I see that. 21 This exact suggestion became a Q. 22 22 reality? O. JD's idea to give warnings to our MS. HENN: Same objections. 23 customers when they approach thresholds so that we 23 24 don't lose any sales, the head of Regulatory said 24 THE WITNESS: That's not -- that's not 25 that's a good idea? Do you see that? He's not an <sup>25</sup> correct. All of McKesson was working hard to

- 1 understand and make sure that our customers received
- 2 all the medications that they needed. We were very
- 3 focused on providing inventory to our pharmacy
- 4 customers. That is what is being -- in my view,
- 5 what's being stated here.
- 6 BY MR. KENNEDY:
- Q. You had a warning program built right
- 8 into the CSMP that warned customers when they
- 9 approached their thresholds; did you not, sir?
- 10 Did you have a warning program that actually 11 got put into place in 2008?
- 12 MS. HENN: Objection to form.
- 13 THE WITNESS: We provided a warning to
- customers, indicating to them that they were
- approaching a threshold on a given controlled
- substance.
- 17 BY MR. KENNEDY:
- 18 Q. In addition to this threshold warning
- 19 system that became part of the 2008 Controlled
- 20 Substances Monitoring Program, you folks also created
- 21 a system that put your salespeople in the middle of
- your monitoring program; true?
- 23 MS. HENN: Objection to form. Lacks
- 24 foundation.
- 25 ///

- 1 on what the percentages or the proportions were.
- Well, before you allowed them to be
- <sup>3</sup> in the middle of a Controlled Substance Monitoring
- 4 Program, wouldn't you want to know whether or not
- 5 they had an incentive to sell more products, to sell
- 6 more controlled substances? Wouldn't you want to
- know that?
- MS. HENN: Objection to form.
- THE WITNESS: Our sales force was
- compensated on a total pharmacy performance, is what
- I do understand. And controlled substances in a
- pharmacy are not a large percentage of any volume.
- 13 So clearly what our view was is our sales
- force had more interaction and contact with the
- pharmacies, and we wanted to leverage them to help us
- understand and know our customers.
- BY MR. KENNEDY:
  - Q. All right. Salespeople also got paid
- if they brought in a new pharmacy, a new customer
- into McKesson; didn't they? They also got paid if
- they did that; true?
- 22 MS. HENN: Objection to form. Lacks
- 23 foundation.
- 24 THE WITNESS: Again, I don't have any
- 25 specific knowledge of what they were paid. But I

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- 1 BY MR. KENNEDY:
- 2 Isn't that true, sir?
- 3 I'm not sure I understand the
- question as asked.
- 5 Well, we will go through some detail,
- 6 then.
- 7 First of all, you knew and understood that
- the salespeople at McKesson were paid on commission;
- 9 did you not?
- 10 A. Our sales force was -- has a
- portion -- my understanding is a portion of their
- 12 compensation, there was variable compensation
- associated with various programs.
- Q. The more they sold, the more money
- 15 they made, very simple; isn't that true?
- 16 MS. HENN: Objection to form. Lacks
- 17 foundation.
- 18 THE WITNESS: To my knowledge, that's not
- accurate. It wasn't -- it's not that simple of a
- calculation or process.
- 21 BY MR. KENNEDY:
- 22 Q. In fact, didn't you know and
- 23 understand that a salesperson could double, could
- 24 double their annual income based upon sales?
- 25 A. I don't have any specific knowledge

- Page 333 1 believe there was compensation associated with new
- <sup>2</sup> business.
- <sup>3</sup> BY MR. KENNEDY:
- Q. And, sir, before McKesson -- under
- their 2008 program, before McKesson would sell
- opioids to a pharmacy, they went through an
- on-boarding process; did they not?
  - A. Yes.
- Information was gathered, a
- questionnaire was filled out that McKesson would
- review and approve the sale of controlled substances
- to the pharmacy? That was the process; right?
- 13 A. As part of CSMP and LDMP, a
- questionnaire was part of our process.
- 15 And all the information that was
- gathered, all the information gathered with respect
- to prescribing controlled substances, and policies,
- all of that was gathered by the sales rep; right?
- 19 Generally that is correct.
- 20 So the person that's going to get a
- cash bonus if we bring in this new pharmacy, they are
- the ones doing the investigation of the pharmacy to
- see whether or not it's safe to sell them controlled
- 24 substances; true?

25

MS. HENN: Objection to form. Lacks

Page 334 1 foundation. 1 And your program had salespeople 2 doing the Level 1 Review of the pharmacies; correct? THE WITNESS: Better -- better stated, the 3 sales force that we utilized to gather the Again, we would -- we would utilize 4 information to conduct the diligence prior to taking 4 the sales force to help us understand and gain information as to why the increase or the threshold on a new customer. 6 was -- was exceeded. And but at no time was the 6 BY MR. KENNEDY: 7 Q. In fact, the salespeople even got the sales force authorized to approve a threshold information that McKesson used to set these increase. The information was reviewed by the DRAs. They were the sole responsible parties to increase 9 thresholds; right? The salespeople were doing that? 10 MS. HENN: Objection to form. Lacks thresholds. 11 foundation. 11 Q. I'm not talking about threshold 12 BY MR. KENNEDY: 12 increases. I'm talking about Level 1 investigations 13 into a potential suspicious order because a customer Q. Right? 14 MS. HENN: Vague. has ordered over their threshold. You had 15 THE WITNESS: As part of the on-boarding salespeople doing those reviews and investigations; 16 process and the questionnaire, we asked the sales did you not, sir? 17 force to collect the data. And, again, our intent 17 MS. HENN: Objection to form. Lacks 18 was very clear. Our sales force understood the 18 foundation. 19 customers, and they had the ability, and we wanted to 19 THE WITNESS: The sales force was used not 20 leverage the resource to collect the data. 20 exclusively. But the sales force was used to help in 21 BY MR. KENNEDY: the Level 1 Review. 22 22 BY MR. KENNEDY: And, in fact, there had to be a visit 23 to the pharmacy before you would sell them narcotics, 23 Q. That was a national practice; was it 24 and the salespeople were the ones who went out and not? National practice? <sup>25</sup> actually visited and inspected the pharmacy; right? A. I don't have the specifics. But Page 335 Page 337 MS. HENN: Objection to form. Lacks 1 generally I believe it took place across all of our 1 <sup>2</sup> foundation. <sup>2</sup> regions. <sup>3</sup> BY MR. KENNEDY: And the salespeople didn't want to Q. Correct, sir? 4 investigate their own customers, because if they 5 The sales force was generally the 5 investigated their customer, the pharmacy may turn 6 first person from McKesson in the pharmacy. 6 them in to DEA, then McKesson wasn't going to sell to 7 And McKesson knew and you knew and them anymore; right? MS. HENN: Objection to form. Lacks the salespeople knew that if we bring in a new customer, number one, I'm going to get a bonus as a foundation. 10 salesperson for bringing in a new customer, and, 10 BY MR. KENNEDY: 11 number two, my sales are going to increase if I get a 11 Q. And the salespeople knew that; right? 12 new customer, and I'm going to make more money; you 12 MS. HENN: Lacks foundation. 13 all knew that, right? 13 BY MR. KENNEDY: 14 MS. HENN: Objection to form. 14 Q. Right? 15 15 BY MR. KENNEDY: MS. HENN: And calls for speculation. 16 16 Q. You knew that? THE WITNESS: I wouldn't agree with that 17 Again, I think that's oversimplfying statement. The salespeople were very diligent in their process and, quite frankly, reported a lot of 18 the sales force compensation. 19 Now, also built right into your pharmacies to us that they chose not to sign up for 20 program for the salespeople, you told us -- we've controlled substances. 21 established this -- that if a pharmacy would order BY MR. KENNEDY: 22 over their threshold, then there would be a Level 1 22 Q. You say "they" reported a lot of pharmacies to you. The salespeople did? 23 Review or investigation; correct? 23

24

25

A.

Q.

Yes.

25 there would be a Level 1 Review.

A. Yes, as part of the review process,

24

Sir, I want to -- I'm going to ask

Page 338 Page 340 1 you to assume some facts. And maybe you know this. A. Yes. 2 Do you know that in the two jurisdictions 2 Q. And the next page says, "Controlled 3 going to trial, in Summit County and Cuyahoga County, <sup>3</sup> Substances Regulatory Org Structure." Do you see 4 that over 1,000 Level 1 investigations should have that? 5 been done, and not one single one ever got past a 5 A. Yes. 6 Level 1 investigation, not one? Do you understand 6 Q. This is created by you? 7 that? Not one investigation ever got past a Level 1 A. that the sales reps were doing? Q. And this is 2013. And if you go to 9 MS. HENN: Objection to form. Lacks -page -500. Do you see that? Look at the second bullet point. Do you see that second bullet point? 10 vague. 11 BY MR. KENNEDY: 11 A. Yes. 12 12 Q. I will ask you to assume those facts O. In 2013 you write: 13 13 in this case. Do you understand? (Reading) Prior Controlled Substances 14 MS. HENN: Objection to form. Lacks 14 Monitoring Program process heavily 15 15 foundation. dependent on sales and op (end of 16 Go ahead. 16 reading). 17 17 BY MR. KENNEDY: Do you see that? 18 18 Yes. Q. Do you understand that? A. 19 MS. HENN: Same objections. 19 Q. And underneath it do you write, 20 THE WITNESS: I don't have any knowledge of "Inconsistent, competency, and conflict of 21 that which you are referring to, those documents and objectives"? Is that what you wrote in 2013, five 22 those pharmacies. years into the program? 23 BY MR. KENNEDY: 23 A. I don't recall specifically creating 24 Q. And you said they brought you a lot this document, but that's what the document states. 25 25 of information, these salespeople, about pharmacies. And in 2013 you, as the boss of all Q. Page 339 Page 341 1 Do you understand that from 2008 to August of 2013, 1 of Regulatory, after five years you took sales out of <sup>2</sup> in Cuyahoga County, Summit County in Ohio, not one <sup>2</sup> the middle of the monitoring program; didn't you, 3 single pharmacy was ever reported to the DEA for a 3 sir? 4 suspicious order? Do you understand that? MS. HENN: Objection to form. 5 MS. HENN: Objection to form. THE WITNESS: Again, I don't recall 6 BY MR. KENNEDY: 6 specifically. But I know that we modified our 7 go-forward processes. O. Not one. 8 BY MR. KENNEDY: MS. HENN: Lacks foundation. 9 THE WITNESS: Again, I don't have any 9 Q. And, sir, over and above these specific knowledge on that. salespeople that we're talking about, you had -- you 11 BY MR. KENNEDY: had marketing people at McKesson; did you not? We 12 Q. Well, when you say these salespeople have talked about them. 13 13 were bringing you all this information about the MS. HENN: Objection to forms. Lacks pharmacies and doing suspicious things, what parts of foundation. 15 the country are you talking about? BY MR. KENNEDY: 16 16 Q. There were marketing people at A. The sales folks from across the country that identified pharmacies that they -- to 17 McKesson; were there not? 18 the Regulatory group. 18 A. Yes, there was a marketing 19 MR. KENNEDY: Let's look at Exhibit 730. 19 department. I'm going to withdraw that exhibit. Give me 20 20 Q. And while you were trying to control 21 the flow of opioids into the communities and the 21 732, please. pharmacy, the marketing people were trying to sell 22 (Exhibit No. 732 was marked.) 23 BY MR. KENNEDY: more opioids; were they not? 23 24 Q. Do you see this email? This is from 24 MS. HENN: Objection to form. Lacks 25 you dated 9-17-13; do you see that? foundation.

	ighty confidencial - Subject to		
	Page 342		Page 344
1	THE WITNESS: No, that's not accurate.	1	for money and does not understand why
2	MR. KENNEDY: 720.	2	we would "promote" controlled
3	(Exhibit No. 720 was marked.)	3	substances. No immediate changes are
4	BY MR. KENNEDY:	4	planned, but we do need to think
5	Q. The first email in time is number one	5	through how we handle promos on
6	at the bottom. That's where it starts in time.	6	controls especially lifestyle drugs
7	-543462 to -63.	7	like oxycodone. Talk with you soon
8	This is an email from Scott Mooney, and this	8	(end of reading)?
9	is to you, January 16 of 2008, importance high. It	9	Was that your response, sir, in 2008?
10	states:	10	A. That is what is written.
11	(Reading) Don, have you seen this one?	11	Q. Now I want to go to two months later.
12	Special dating and a buy-in on	12	Tell the jury what fentanyl is?
13	oxycodone? It will probably hit the	13	A. Fentanyl is a Schedule 2 narcotic.
14	limits across the network in the	14	Q. And is it the most powerful,
15	Volakas report (end of reading).	15	dangerous of all the narcotics you sell?
16	Is that what he states?	16	MS. HENN: Objection to form. Lacks
17	A. Yes.	17	foundation.
18	Q. And do you respond:	18	BY MR. KENNEDY:
19	(Reading) Given our challenges with	19	Q. Is that true, sir?
20	DEA, I would I would like to review	20	A. I do not know. I know it's a very
21	with you how we manage these types of	21	powerful pain control narcotic.
22	promos going forward (end of reading)?	22	MR. KENNEDY: 714.
23	So McKesson is running a promotion on	23	(Exhibit No. 714 was marked.)
24	oxycodone; correct?	24	BY MR. KENNEDY:
25	MS. HENN: Objection to form. Lacks	25	Q. There's an email down at the bottom.
	The virginian to form Zuring		Q. There's an emain down at the cottom.
		_	
	Page 343		Page 345
	foundation.		Kenneth Ball. And this is two years after you're
2	foundation. BY MR. KENNEDY:	2	Kenneth Ball. And this is two years after you're saying we've got to discuss promos. And he states:
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Page 346 Page 348 1 pharmacies if they bought fentanyl pursuant to this 1 that? <sup>2</sup> promotion? 2 A. Yes. 3 MS. HENN: Objection to form. Lacks Q. And does it say, "McKesson OneStop 4 foundation. Generics Campaign has been launched"? And then it BY MR. KENNEDY: states: 6 6 (Reading) Contact customers showing Q. Well, look right above. He's talking 7 purchase history of Mallinckrodt about checks. MS. HENN: Same objection. 8 Oxycodone to highlight the 9 THE WITNESS: I think to clarify what he 9 availability of lower-priced oxycodone 10 said is -- is rebates, which would be more like off 10 items (end of reading). 11 invoice, but --11 Did I read that correctly? 12 12 BY MR. KENNEDY: A. Yes. 13 13 And going to the next page, -21. And Q. Well, rebate is money; isn't it? And O. he says "checks"; does he not? this is now Mark Odom, with response to this 15 MS. HENN: Objection to form. lower-price oxycodone. Does he email and say: 16 THE WITNESS: I may be missing it, but I 16 (Reading) Are you kidding me!! We are 17 don't see "checks." But -auto shipping oxy, exclamation, 18 BY MR. KENNEDY: exclamation, exclamation (end of 19 O. "Subject: Fentanyl Checks." Do you 19 reading)? 20 Do you see that? 20 see that? 21 21 A. I see that. Okay. Under the subject, yes. I A. didn't see that in the body. 22 Q. And then email up above says: 22 23 23 This is two years after you're (Reading) What's going on? Surely we <sup>24</sup> telling the marketing people, we have got to talk 24 are not promoting Oxy on special (end about promotions; right? This is now 2010; true? Is of reading). Page 347 Page 349 1 that the date of the email? Do you see that email? 1 2 2 A. Yes, I do. That's correct. 3 3 And then you state: O. Let's look to 2012, two years later, (Reading) We agreed to offer the lower 4 two years after that 7-19. 4 Again, Counsel, we would not have 5 price but are not changing any 6 changed any thresholds on any of our customers in 6 thresholds (end of reading). support of any promotions. Is that what you responded? Mr. Walker, you got fined 8 8 A. Exactly my response. 9 \$150 million in 2018 for changing thresholds; didn't Now, this is 2012. This is four 10 you? years after you said to marketing, we have got to 11 MS. HENN: Objection to form. Lacks discuss the promotions; right? 12 12 foundation. MS. HENN: Objection to form. BY MR. KENNEDY: Mischaracterizes the document. 14 Q. Is that true? Did you get fined THE WITNESS: Yes. 15 \$150 million in 2018, McKesson? BY MR. KENNEDY: 16 16 Q. Let's go to 2013, a year later. A. I wasn't with McKesson at the time. 17 I understand that McKesson paid \$150 million. MS. HENN: Could we just get information 17 18 (Exhibit No. 719 was marked.) 18 about how much time is on the record at this point? 19 19 BY MR. KENNEDY: MR. KENNEDY: I'm going to finish these, and 20 Q. Let's go to 719. We're still on then we are done. promotions. This is two years after the fentanyl MS. HENN: Yeah, I just want to check. promotion. This is now 2012. And look -- I want to 22 MR. KENNEDY: Five minutes left. 23 start on page -22. This is -539021 to -23. 719. 23 MS. HENN: Good. But let's get --24 And do you see on -22, the subject, "Lower 24 MR. KENNEDY: As soon as I wrap this up. 25 <sup>25</sup> Priced Oxycodone has been Released"? Do you see MS. HENN: How much time?

Page 350 1 THE VIDEOGRAPHER: I think it is ten minutes These were opportunities for pharmacies to 2 left. 2 obtain product at a reduced price. It didn't change 3 MS. HENN: Okay. 3 the threshold. It was simply to provide them an (Exhibit No. 721 was marked.) 4 opportunity to provide legitimate medications to BY MR. KENNEDY: customers at a lower price. 5 Q. Let's go to the next. It's 2013. 6 Q. At this point in time, when he says 6 7 This is now a year after the Oxycontin promotion? "This is silly," what -- strike that for a second. 8 THE REPORTER: What's the exhibit number, You described this as a legitimate way to 9 please? get more hydrocodone to pharmacies. Tom Smith --10 10 MR. KENNEDY: 721. A. No. 11 Q. Down below, November 7, 2013, "SMS 11 Q. -- doesn't agree this is a legitimate 12 Analytics Group, Dale Harris." And the subject is, 12 way to get more hydrocodone. He says it's silly; "Campaign Mallinckrodt Hydrocodone has been 13 right? Released!" 14 14 MS. HENN: Objection to form. 15 15 THE WITNESS: Counsel, you asked me two Dale Harris, it states: 16 (Reading) McKesson OneStop Generics questions. 17 17 The first question, no, this was not an Campaign, hydrocodone has been 18 launched. The campaign will be opportunity to get more hydrocodone to pharmacies. 19 effective from 11-8-13 to 11-15-13. This was an opportunity for pharmacies to purchase 20 Inform ISMC customers with purchase of the hydrocodone that they required, and we monitored, 21 Watson hydrocodone of the savings on at a price that was reduced to give them an 22 Mallinckrodt hydrocodone (end of opportunity from a business standpoint. 23 BY MR. KENNEDY: reading). 24 Do you see that? And then up above that, 24 Q. Well, you've got one McKesson employee who says, you're pushing hydrocodone. You 25 does Dale Harris send an email from McKesson, Page 351 Page 353 1 have another one saying, silly. Do you disagree with <sup>1</sup> stating: 2 them? 2 (Reading) Thought you might want to 3 see that we're pushing hydrocodone I see what his -- what is written. I don't agree with "pushing" hydrocodone. 4 with ISMC calls again (end of 5 reading)? Do you know how many people 6 And that is the independent small, medium 6 hydrocodone was killing a year at the time of this -of this promotion in 2013? Do you know that? 7 chains; right? Did I read that right? 8 8 A. The ISM. No, I don't have any specific 9 And then up above does Tom Smith -information on that. O. 10 10 MR. KENNEDY: Let's look at 718. We are who is Tom Smith? 11 11 Tom was the head of sales or general still in 2013. Α. 12 12 manager. General Manager with our Birmingham (Exhibit No. 718 was marked.) 13 BY MR. KENNEDY: facility. And does he say, "This is silly"? 14 Q. This is Exhibit 718, -546932 to -34. 15 A. That's what's written. And since 2013, five years ago, you said you want to 16 talk to the marketing people about promotions; right? Sir, this is 2013 when he says, "This O. is silly"; correct? You said that five years ago, I want to talk to them 17 18 That's what's written. about promotions; remember? Α. 19 19 It's more than silly in 2013, isn't MS. HENN: Objection to form. Lacks Q. <sup>20</sup> it? Running a promotion pushing hydrocodone on 20 foundation. pharmacies, it's more than silly; isn't it? Could we THE WITNESS: In my prior email we reviewed, 22 I indicated to Mr. Yanko that we would have a 22 agree that that -conversation around promotional incentives with 23 No, I don't agree because it's a 24 mischaracterization of what -- of the promo -- or as 24 certain controlled substances. I did. 25 you call it, a promo. We clarified very clearly at that time that

Page 354 1 we were not going to make any regulatory adjustments 1 opportunity for pharmacies to ensure they could get

- <sup>2</sup> regarding thresholds. And our customers could take
- 3 advantage of the pricing but could not change their
- 4 threshold as a result of promotion.
- 5 BY MR. KENNEDY:
- 6 Q. And if that's the agreement here with
- marketing, you still have folks at McKesson saying
- this is silly, we're pushing hydrocodone. And let's
- see what they say again. 9
- 10 The first email on this page, 2013, this is
- 11 from Lisa Vicicondi at McKesson, and she says:
- 12 (Reading) Here is an example of what
- 13 Spence and I were talking about.
- 14 Seems counterintuitive (end of
- 15 reading).
- 16 And the subject is the Mallinckrodt
- 17 hydrocodone has been released.
- 18 Now, move up above, and David Kelly in
- response -- and he's a VP in Sales -- he sends an
- 20 email to Dave Gustin in Regulatory, and he says that:
- 21 (Reading) The inside sales team is
- 22 running a hydrocodone promotion this
- 23 week (end of reading).
- 24 That's not my word, that's his; correct?
- 25 That's his word, "promotion"?

- <sup>2</sup> medications they required, and potentially at a
- <sup>3</sup> reduced price.
- 4 BY MR. KENNEDY:
- And, sir, when you say you are not
- going to change thresholds without justification, let
- me ask you very clearly, isn't it true that McKesson
- got fined \$150 million in a 2018 agreement based upon
- conduct, increasing thresholds without
- documentations, during this very time period, 2012,
- 11 2013, 2014?
- 12 MS. HENN: Objection to form. Lacks
- 13 foundation.

15

- 14 BY MR. KENNEDY:
  - Q. Do you recall that?
- 16 Counsel, as I -- as I answered, the
- agreement or document of 2014 or '15, whatever it
- was, I was not with the company. I have no specific
- knowledge of the settlement.
- 20 I do know that McKesson paid 150. I do not
- understand or have reviewed the details of that 21
- 22 settlement.
- 23 MS. HENN: Counsel, I think we're about at
- time, if you want to ask your last question.
- 25 MR. KENNEDY: All done.

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- That's what's written. 1 A.
- 2 (Reading) You might want to reach
- 3 out and let them know that this might
- 4 not be a good idea (end of reading).
- 5 Then up above, now Gustin is writing you on
- 6 11-11-13, and says:
- 7 (Reading) Don, I believe you have
- 8 addressed this with them before,
- 9 question mark, question mark (end of
- 10 reading).
- 11 So you're telling us that you addressed
- 12 these promotions with them before, and you agreed
- that these would be allowed? Is that what you agreed
- 14 to with marketing with respect to opioid promotions?
- 15 MS. HENN: Objection to form. Lacks
- 16 foundation.
- 17 THE WITNESS: Counsel, these pharmaceuticals
- 18 continue to be on the market. They have and continue
- to have a very legitimate purpose. Our Controlled
- 20 Substance Monitoring Program was very specific that
- 21 we would not change thresholds without the
- 22 appropriate justification.
- 23 And a promotion, we did not change
- thresholds to accommodate any promotional
- opportunity. What we provided was a business

- Page 357 MS. HENN: Great. So I guess we will go off
- 2 the record.
- THE VIDEOGRAPHER: We are going off the
- record. The time is 5:34 p.m.
- (Recess taken.)
- THE VIDEOGRAPHER: We are back on the
- record. The time is 5:54 p.m.
- **EXAMINATION**
- BY MS. HENN:
  - Good evening, Mr. Walker.
- 11 A. Good evening.
- 12 Q. Mr. Walker, you testified earlier
- 13 today that you joined McKesson in 1987; is that
- 14 correct?

1.0

15

- A. That is correct.
- 16 Q. Before joining McKesson, where did
- 17 you work?
- 18 Prior to -- immediately prior to
  - working for McKesson, I worked for a grocery
- wholesale distributor, a trucking company. And then
- 21 prior to that, I spent ten years in law enforcement.
  - Q. What roles did you play in law
- 23 enforcement?
- 24 A. I was a city police officer in a city
- <sup>25</sup> in the East Bay of San Francisco.

1 Q. Back to your time at McKesson. Could 2 you describe for the jury the various positions you 3 held at McKesson beginning in 1987.

A. 1987 I joined the company with a subsidiary company in the transportation group,

6 transportation and warehousing. And that company

transitioned to the McKesson Drug Company in roughly

8 1991. Was in a staff role for a short period of

9 time, a staff role in transportation.

10 Then I became the Distribution Center 11 Manager in Sacramento, promoted to the Vice President

of Distribution Operations for the Western Region.

It was a newly-created position.

14 And subsequently, in roughly 1996, I was 15 promoted to the Senior Vice President of Distribution for McKesson Pharmaceutical.

And when did you become Senior Vice 18 President of Distribution for McKesson

19 Pharmaceutical?

20 A. It was 1996. I don't remember

21 exactly when in '96. 22 And that was also the position you

23 held when you retired from McKesson; is that correct?

24 A. Yes, it was.

25

1

2

When did you retire? Q.

Page 360 1 Regulatory Affairs Group was in there, and I had a

group that was responsible for construction and

3 building of our distribution centers.

You mentioned Regulatory Affairs.

What kind of regulatory affairs matters were you

responsible for as Senior Vice President of

operations -- distribution operations, I should say?

A. McKesson, and the wholesalers as an

industry, are highly regulated. We have

responsibilities for a number of regulatory

requirements. The FAA, the Department of

Transportation, DOT, OSHA. We had hazardous material

requirements. Certainly we had responsibility for

compliance with DEA regulations. And various state

and local regulations as well.

16 What was involved in the handling of

17 controlled substances in particular?

A. Our -- our distribution network in

handling controlled substances was complex. The

requirements under the federal code ensure -- wanted

to ensure that we had systems in place to prevent

diversion, primarily around security, as the code

spelled out.

24 And so the inside of our buildings, the

controlled substances divided into two major areas.

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June of 2015. A.

You've mentioned today that your

<sup>3</sup> former employer, McKesson, is a wholesale distributor

4 of pharmaceuticals. Can you describe how that

business operates at a high level? 5

6 At a high level, McKesson, as the

7 other major distributors operate, we purchase

pharmaceuticals and medicines from the manufacturers.

9 We virtually warehoused all of the various

10 medications of manufacturers in our warehouses.

11 And on a daily basis, we supplied those 12 pharmaceuticals to pharmacies. And the major groups 13 of pharmacies that we had were -- are independent

pharmacies, single owner; or generally our retail

15 national account customers, which were the large

16 chains, like Rite Aid, and CVS and Walmart; our

17 hospital group; and then the federal government.

18 Q. And briefly, what were your job

responsibilities as Senior Vice President of 20 distribution operations at McKesson?

21 A. I was the senior staff operations

person for McKesson. I had the overall

23 responsibility for the distribution network.

24 On my staff I had a support team made up of

a Transportation Group, an I.T. Support Group, our

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1 One, in what we called the narcotics Class 2

2 controlled substances were stored in a vault, much

3 like a bank vault, and the balance of the controlled

substances were stored in a locked and secured cage.

5 There was requirements for alarm. The physical --

the physical construction of both the vault and the

cage were specified under regulation.

And, in addition, we had reporting

requirements to the DEA, the ARCOS reporting, which

was the month-end reporting of all of our sales. We

needed to reconcile all of our receipts and all of

our sales and our inventory, along with the physical

inventory, to ensure that we could account for each

and every one of the controlled substances that was

in our possession that was reportable.

16 We had reporting requirements on suspicious

orders. Our suspicious order reporting we called at the time -- prior to 2008 we gave it a moniker that

said -- basically a report number called DU45, and we

provided that suspicious order reporting to the local

21 DEA field offices, as required.

22

And you described the DU45 report.

23 What was the DU45 report exactly?

24 The DU45 was a report that reviewed

sales of customers' purchases of controlled

- $^{\mbox{\scriptsize 1}}\,$  substances. And based on an algorithm that had been
- <sup>2</sup> developed many years ago, I'm not sure when,
- 3 identified any sales that might have been of unusual
- 4 size, frequency, or a pattern, to ensure that we were
- <sup>5</sup> complying with that portion of the Federal
- 6 Regulation.
- Q. And over what period did McKesson
- 8 generate the DU45 report for the purpose of reporting
- 9 to DEA?
- 10 A. I'm not certain when we started to
- 11 provide that report. But during my tenure there,
- 12 we -- at McKesson we provided that report up until
- 13 the 2008 time frame, at which time, as a result of
- 14 our Settlement Agreement with DEA, we ceased
- <sup>15</sup> providing that report to the DEA.
- Q. When you first became Senior Vice
- 17 President of Distribution Operations back in 1996,
- what was McKesson's relationship with the DEA like?
- A. I think I would best describe that
- 20 relationship as collaborative. On a regular basis
- our distribution centers could engage local field
- 22 offices on inquiries and questions.
- 23 Conversely, DEA would contact us at a
- headquarters level, our senior management, my
- <sup>25</sup> predecessor. And my regulatory team could pick up
  - Page 363
- 1 the phone and have conversations back and forth with
- 2 the DEA regarding various matters.
- Q. And how, if at all, did McKesson's
- 4 relationship with the DEA change over time?
- 5 A. Well, in the -- it clearly in the
- 6 2005 -- late 2005/2006 time frame, after the new
- 7 administrator was in place, I would say McKesson's
- 8 relationship with DEA became more confrontational.
- 9 Q. And you described earlier to
- 10 Mr. Kennedy that you had a five-year period, I think
- 11 it was, when you ran McKesson's Six Sigma program; is
- 12 that correct?
- 13 A. That's correct. Roughly, in 2000 to
- 14 2005 I was not the Senior Vice President of
- 15 Operations, Distribution Operations, and did not have
- 16 responsibility for Regulatory during that time frame,
- 17 but was responsible for our Six Sigma process
- 18 improvement.
- Q. So starting with your return to the
- 20 Senior Vice President of Distribution Operations'
- 21 position in 2005, what interactions did you
- 22 personally have with DEA?
- A. The first personal interaction I had
- 24 with DEA was the -- was the January 6, 2000 -- or
- 25 excuse me, January 2006 meeting that we had in

- Page 364
- 1 Washington, D.C., in which we reviewed the Florida
- 2 and the Internet pharmacies and -- with
- <sup>3</sup> Mr. Rannazzisi and other members of his staff.
- 4 Q. Who -- other than the people you just
- 5 mentioned, who attended that January 2006 meeting?
- 6 Maybe starting from McKesson.
  - A. My recollection is I attended; Bill
- 8 Mahoney, who was our Distribution Center Manager in
- <sup>9</sup> Florida; John Gilbert, who is our outside counsel;
- 10 and I believe that Gary Hilliard, who was on our
- 11 Regulatory team, also participated in that meeting
- 12 from McKesson.
- From DEA, Mr. Rannazzisi, their outside
- 14 counsel, and one or two other members of his
- 15 Diversion Control staff.
- Q. What message did you take out of the
- 17 January 2006 meeting at DEA headquarters?
  - A. I -- the messages that I took out
- were several. First and foremost, was DEA's concern,
- 20 it was very clear to us, over the Internet pharmacies
- 21 that they identified in Florida. You know,
- 22 Mr. Rannazzisi unexpectedly asked to have us
- 23 surrender our DEA registration for our Florida
- 24 Distribution Center.
- 5 And in the course of discussions, there were
  - Page 365
- 1 a couple of key themes that came out. One is that we
- 2 had a responsibility to -- which it, quite frankly,
- 3 was the first that we had ever heard from DEA that
- 4 we -- you know, his statement was, why would you ever
- 5 ship an order that you identified as suspicious? And
- 6 he viewed our DU45 report as inadequate and not
- 7 meeting the -- their needs.
- 8 He -- and, again, this is the first that we
- 9 had had any indication, after many, many years of
- providing it, that there was any concern over our
- 1 DU45, our suspicious order reporting.
- Q. You mentioned that Mr. Rannazzisi, or
- 13 DEA, expressed that the DU45 report was inadequate.
- 14 What -- what was the issue that DEA raised with the
- 15 DU45 report?

- A. I think it was -- as I -- as I
- 17 interpreted the discussion, it was really a matter of
- 18 just the volume -- he used the term "excessive order
- 19 report," and that the volume of data was -- was not
- 20 usable, you know, to DEA. And it was just -- didn't
- 21 view it as a valuable report to -- you know that they
- 22 could use to follow up on.
- Q. And so in the area of suspicious
- 24 order reporting, what was the message you received
  - from DEA at the January 2006 meeting?

- 1 I came away from there that -- with a 2 very clear view that report only orders that are
- <sup>3</sup> truly suspicious. That the requirement for -- the 4 bar for reporting suspicious orders, because of his
- 5 statement that, you know, we -- a suspicious order, a
- 6 suspicious customer should not receive any controlled
- <sup>7</sup> substances, we went away from there with a very
- 8 serious view around correlating the suspicious orders
- <sup>9</sup> with ceasing selling controlled substances to a 10 customer.
- 11 So you've described a message that Q.
- 12 once deemed suspicious, an order should not be 13 shipped. And you've described a message that, I
- 14 think you said, a customer should not receive any
- order of controlled substances if an order placed is
- 16 deemed suspicious?
- 17 A. No. If we -- if we deem that
- 18 customer to have a suspicious pattern of orders or a
- business model that was suspicious, then we should
- 20 cease selling controlled substances to them
- 21 altogether.
- 22 O. And you mentioned that some of these
- 23 messages, it was the first time you had heard these
- 24 things. And could you describe your reaction to
- 25 these messages that you've explained today.
  - Page 367
- 1 Well, the first reaction I had was it
- <sup>2</sup> was significantly different than the interaction that <sup>3</sup> we had had with DEA in the past. It was clear that
- 4 there was a different view of the distributors. And
- 5 from that we really made the determination that we
- 6 needed to go back and follow up and review our
- processes and our -- in order to try to, you know --
- the message was, from the DEA, is that there's an
- 9 issue. We're trying to solve it.
- 10 Our view was, is we've always collaborated 11 with DEA. So I took what was being said and tried
- 12 to, without specific guidance from them, to establish
- 13 a go-forward modification to our overall monitoring 14
  - program.
- 15 So did you take -- why don't you <sup>16</sup> describe any actions that you took following up on
- that January 2006 meeting and the messages that you 17
- 18 received.
- 19 A. Specifically after the meeting in
- 2007, we went back, and we immediately conducted
- additional review and site visits to the pharmacies
- that they had identified to us during the meeting.
- 23 We subsequently ceased selling controlled
- substances to those pharmacies and reported such to
- the DEA. Even though the -- you know, we learned

- 1 that the DEA didn't make any changes in their DEA
- 2 registration, but we made the choice to cease selling
- controlled substances to them.
- We initiated -- we went back and initiated
- the development of a new program, which evolved into
- 6 what we called the LDMP, which was the Lifestyle Drug
- 7 Monitoring Program. And primarily named because
- during the meeting the DEA had used the term
- "lifestyle drugs" to identify four drugs of concern
- 10 that they identified as part of the Internet
- pharmacy, being the oxycodone, the hydrocodone,
- pyrazoline and Phentermine.
- 13 MS. HENN: I'd like to show you an exhibit.
- 14 Let's get this marked as 84.
- 15 THE REPORTER: 804.
- 16 MS. HENN: 804. Thank you.
- 17 (Exhibit No. 804 was marked.)
- 18 BY MS. HENN:
- 19 Q. Mr. Walker, the court reporter handed
- you an Exhibit No. -- that's been marked 804. The
- Bates number is -571361 through -65.
- 22 MR. KENNEDY: Counsel, 804, is this a
- 23 defense exhibit?
- 24 MS. HENN: It is.
- 25 MR. KENNEDY: Okay. Defense Exhibit 804.
  - Page 369
  - THE REPORTER: I just continued, if that's
- okay, on the sequence.
- 3 MR. KENNEDY: Oh, okay.
- 4 BY MS. HENN:
- Mr. Walker, do you recognize O.
- 6 Exhibit 804?

8

24

- Α. Yes, I do.
- What is Exhibit 804? Q.
- This is a letter from Paul Julian,
- our President, one of the senior members of McKesson,
- to Mr. Rannazzisi in response to the meeting that we
- had with DEA, in which he -- at a high level what he
- 13 has done is summarize the actions that we have taken,
- 14 how seriously we viewed the meeting, and how
- seriously we reviewed -- or viewed our regulatory
- obligations, and provided him examples of actions
- 17 that we had taken subsequent to the meeting.
- 18 And at the time this letter was sent
- to Mr. Rannazzisi, did you receive a copy of this letter? 20
- 21 Yes, I did. I was -- I believe I was A.
- 22 copied on the letter. 23 Q. On the --
  - A. Yes. Yes, I was.
  - Okay. Turning to the second page of

	Page 370		Page 372
	the letter, page 2. Could you read what McKesson's	1	THE WITNESS: (Reading) On November 21st,
2	Mr. Julian writes to Mr. Rannazzisi in the first	2	2005, DEA notified McKesson through
3	paragraph.	3	outside counsel that DEA was extremely
4	MR. KENNEDY: Objection.	4	concerned about excessive distribution
5	THE WITNESS: (Reading) In this regard I	5	of hydrocodone products to six
6	must rebut any impression that	6	specific pharmacies in the Tampa,
7	McKesson has not seriously considered	7	Florida area. There's a footnote.
8	and responded to the information	8	McKesson immediately imposed a
9	provided by DEA about the	9	limitation on all of these pharmacies
10	management about the problem of	10	and cut the sales of hydrocodone to
11	"Internet pharmacies." After the	11	these pharmacies to only 10 percent of
12	September meeting with DEA, senior	12	their prior orders. McKesson also
13	management responsible for all	13	began an investigation of all these
14	McKesson distribution centers were	14	pharmacies which included requesting
15	provided with the with a summary of	15	additional information from the
16	the issues raised by the DEA about	16	pharmacies about their customers and
17	Internet pharmacies and DEA's view of	17	steps taken to verify that their
18	what constitutes an illegal Internet	18	that the prescriptions filled are
19	pharmacy. Additionally, discussions	19	legitimate. McKesson sales managers
20	on the appropriate next steps were	20	have been visiting the accounts
21	reviewed and included running regional	21	inquiring into the nature of their
22	sales reports based on the criteria	22	business activity (end of reading).
23	provided by DEA. At the September	23	BY MS. HENN:
24	meeting, DEA identified Colorado	24	Q. And you mentioned there's a footnote
25	pharmacies by name. Upon notification	25	in that paragraph. If you could read that footnote
	D 271		D 272
1	Page 371	1	Page 373
1	that DEA had suspended the		to yourself. My question for you is whether you're
2	that DEA had suspended the registration of these pharmacies,	2	to yourself. My question for you is whether you're familiar with what's described in Footnote 1?
2 3	that DEA had suspended the registration of these pharmacies, McKesson immediately terminated the	3	to yourself. My question for you is whether you're familiar with what's described in Footnote 1?  A. Yes. During during this same time
2 3 4	that DEA had suspended the registration of these pharmacies, McKesson immediately terminated the authority for these Colorado	2 3 4	to yourself. My question for you is whether you're familiar with what's described in Footnote 1?  A. Yes. During during this same time frame, there was a number of different events that
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1 BY MS. HENN:

- Q. Mr. Walker, setting aside this
- 3 letter. In your testimony a few minutes ago, you
- 4 referred to the Lifestyle Drug Monitoring Program.
- 5 Could you describe the general contours of the
- 6 Lifestyle Drug Monitoring Program.
- 7 A. We -- this was really the beginning
- 8 of our overall control of the monitoring program. We
- 9 focused on the four lifestyle drugs that had been
- 10 identified in the January meeting. We established a
- 11 mechanism of thresholds DEA had shared with us in
- 12 the -- in the meetings that we had had, that they
- 13 viewed that the average pharmacy purchases per month
- 14 for a given -- for across the nation for these
- 15 certain drugs is about 5,000 dose units.
- Our own internal data we reviewed, it was --
- the average was closer to 8,000 dose units for our
- 18 customer base. And we then used the information, the
- <sup>19</sup> data, to establish these thresholds.
- We then ran -- we monitored the sales in
- 21 terms of dose units purchased, which required a
- 22 significant change in -- from a systems standpoint
- 23 because we had to combine all of the individual
- 24 items, unique items, that constitute a given base
- 25 code. So basically all the brand, generic, all the
  - Page 375
- 1 items that were, for example, hydrocodone, had to be
- <sup>2</sup> collated together and multiplied out in terms of the
- <sup>3</sup> base -- the dose units. A complex process.
- But we -- we then ran reports on a monthly
- 5 basis to ensure that it identified any customers that
- <sup>6</sup> exceeded their threshold. From that we conducted
- <sup>7</sup> additional follow-up, and to review. And we also
- $^{8}$  instituted our -- the beginning of our questionnaire
- <sup>9</sup> process for new customers and the regulatory review
- 10 process that evolved into CSMP.
- Q. Why did you take these actions
- 12 following the January 2006 meeting with DEA?
- A. It was our -- our intent to be very
- 14 responsive to -- we had long taken guidance from DEA
- <sup>15</sup> and taken it seriously. So from that meeting, we
- 16 determined that we needed to take actions that would
- 17 address the issues that were raised by DEA during
- 18 that meeting. And that was, you know, a very focused
- 19 part of our effort.
- Q. Mr. Kennedy had a lot of questions
- 21 for you earlier today about a 2008 Settlement
- 22 Agreement between McKesson and the DEA. Do you
- 23 recall those questions?
- A. Yes.
- Q. You've explained that as a result of

- 1 the January 2006 meeting, you learned that DEA was
  - 2 not satisfied with McKesson's DU45 report. Do you
  - 3 remember explaining that?
  - A. Yes, I do.
  - Q. Did the 2008 Settlement Agreement
  - 6 have provisions in it about what was to replace the
  - 7 DU45 reporting?
  - A. Specifically in the Settlement
  - 9 Agreement, it was agreed that there would be a
  - significant change in suspicious order reporting.
  - 11 That at an agreed-upon time, we would cease providing
  - 2 them a -- the DU45 suspicious order reporting, and we
  - would replace it with a format that was mutually
  - agreed upon between the two parties.
    - And probably the most significant change was
  - that we would no longer report suspicious orders to
  - 17 field offices, as stated in the regulation because,
  - 18 in fact, that we would be reporting directly to DEA
  - 19 headquarters. And from that, we recognized that
  - 20 there would be a mutual effort from the two I.T.
  - 21 groups, being DEA and McKesson, to develop the
  - 22 system's interface to execute the suspicious order
  - 23 reporting.
  - MS. HENN: I'd like to mark as Exhibit 805,
  - Defense Exhibit 805, a copy of the Settlement and
    - Page 377
  - 1 Release Agreement from 2008.
  - 2 (Exhibit No. 805 was marked.)
  - 3 BY MS. HENN:
  - 4 Q. Mr. Walker, do you recognize
  - 5 Exhibit 805? The Bates number is -516360.
  - A. Yes, I do.
  - Q. Were you involved -- or let me just
  - 8 ask you, what was your involvement in the process
  - 9 that led to this 2008 Settlement Agreement with the
  - 10 DEA?
  - MR. KENNEDY: Okay. Just to interrupt.
  - 12 This has already been marked, do you understand? So
  - 3 you have -- this exhibit will be marked twice?
  - MS. HENN: I'm not sure it's the same Bates
  - 15 numbered version, but --
  - MR. KENNEDY: All right.
  - MS. HENN: -- that's fine.
  - Q. Did you want me to repeat the
  - 19 question?
  - A. No. I think I remember your
  - 21 question.

- Q. Okay.
- A. My -- my role in the overall
- 24 Settlement Agreement was to provide feedback to
- counsel, who was interacting with DEA counsel, and to

	Page 378		Page 380
	primarily focus on operationalizing the commitments	1	unless and until advised otherwise in
	that we were negotiating, making in the in the	2	writing by DEA headquarters. DEA
3	agreement.	3	agrees to notify all of the DEA Field
4	Q. And in the agreement you mentioned	4	Offices within 30 days of the
5	8	5	effective date of this agreement that
6	reporting. Could you point us to those provisions	6	McKesson will no longer be required to
7	5 · · · 5 · · · · · · · · · · · · · · ·	7	provide suspicious order reports or
8	A. Well, the first is is under "Terms	8	any other types of reports regarding
9	and Conditions" on page 3, 1(a), Obligations of	9	excessive purchases or controlled
10	McKesson to Obligations of McKesson. And (a)	10	substances to the DEA Field Offices,
11	do you want me to read this, Counsel, or	11	and that this agreement shall
12	Q. Yes, please.	12	supersede any DEA regulatory
13	A. (Reading) McKesson agrees to	13	requirements to report suspicious
14	maintain a compliance program designed	14	orders to DEA (end of reading).
15	to detect and prevent diversion of	15	Q. Mr. Walker, where had the DU45
16	controlled substances as required	16	report, that you described earlier, where had that
17	under the CSA and applicable DEA	17	been reported or to whom had that been reported when
18	regulations. This program shall		it was being used at McKesson?
19	include procedures for to review	19	A. In compliance with the regulation
20	orders for controlled substances.	20	that specified we would send them to the local field
21	Orders that exceed established	21	office, those those reports went directly to the
22	thresholds and criteria will be		effective or the respective local field offices
23		1	
	reviewed by a McKesson employee		for that DC.
24	trained to detect suspicious orders	24	Q. And we will get to in a minute the
25	for the purposes of determining	25	new program that was put in place for reporting
	Page 379		Page 381
1	whether such orders should not be	1	suspicious orders.
2	filled and reported to the DEA or,	2	You have described the Lifestyle Drug
3	1 1 1 1 1 1 1 1 1		Monitoring Program. Earlier today Mr. Kennedy asked
	based on a detailed review, the order	3	monitoring riogram. Larner today in remiedy asked
4	is for a legitimate purpose and the	1	you a lot of questions about the next program that
	•	4	
4	is for a legitimate purpose and the	4	you a lot of questions about the next program that
4 5	is for a legitimate purpose and the controlled substances are not likely	4 5 6	you a lot of questions about the next program that McKesson developed. That was called what?
4 5 6	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than	4 5 6	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring
4 5 6 7	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and	4 5 6 7 8	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.
4 5 6 7 8	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be	4 5 6 7 8 9	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the
4 5 6 7 8	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be reported to the DEA as discussed in	4 5 6 7 8 9	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the new CSMP program that was put into place and the
4 5 6 7 8 9	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be reported to the DEA as discussed in subsection II (end of reading).	4 5 6 7 8 9 10	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the new CSMP program that was put into place and the LDMP, or Lifestyle Drug Monitoring Program?
4 5 6 7 8 9 10	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be reported to the DEA as discussed in subsection II (end of reading).  Do you want me to continue?	4 5 6 7 8 9 10	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the new CSMP program that was put into place and the LDMP, or Lifestyle Drug Monitoring Program?  A. There were a number of things that
4 5 6 7 8 9 10 11 12	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be reported to the DEA as discussed in subsection II (end of reading).  Do you want me to continue?  This compliance program shall apply	4 5 6 7 8 9 10 11 12	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the new CSMP program that was put into place and the LDMP, or Lifestyle Drug Monitoring Program?  A. There were a number of things that that were done at that time. First, the difference specifically in the programs is we continued to use
4 5 6 7 8 9 10 11 12 13	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be reported to the DEA as discussed in subsection II (end of reading).  Do you want me to continue?  This compliance program shall apply Q. Actually, Mr. Walker, I would like to	4 5 6 7 8 9 10 11 12 13	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the new CSMP program that was put into place and the LDMP, or Lifestyle Drug Monitoring Program?  A. There were a number of things that that were done at that time. First, the difference
4 5 6 7 8 9 10 11 12 13 14	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be reported to the DEA as discussed in subsection II (end of reading).  Do you want me to continue?  This compliance program shall apply Q. Actually, Mr. Walker, I would like to stick on the subject of suspicious orders. So let's	4 5 6 7 8 9 10 11 12 13 14	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the new CSMP program that was put into place and the LDMP, or Lifestyle Drug Monitoring Program?  A. There were a number of things that that were done at that time. First, the difference specifically in the programs is we continued to use the concept of thresholds to monitor specific orders. The significant difference was that we created a
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4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be reported to the DEA as discussed in subsection II (end of reading).  Do you want me to continue?  This compliance program shall apply Q. Actually, Mr. Walker, I would like to stick on the subject of suspicious orders. So let's continue to that cross-reference.  A. Okay. II.1(c). II.1(c):  (Reading) McKesson shall inform DEA of suspicious orders as required by 21  C.F.R in a format mutually and responsibly agreed upon by the parties, except that contrary to DEA regulations, McKesson shall inform DEA headquarters rather than the local	4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the new CSMP program that was put into place and the LDMP, or Lifestyle Drug Monitoring Program?  A. There were a number of things that that were done at that time. First, the difference specifically in the programs is we continued to use the concept of thresholds to monitor specific orders. The significant difference was that we created a systemic solution to total the dose units purchased by a given pharmacy on a given controlled substances substance. And if the order that was generated at any given time caused the pharmacy to go above the threshold, that entire order was blocked. The blocking of orders was a piece.  We had we continued to have the three-part review. The difference being is that the blocked order triggered a review process, but we
4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	is for a legitimate purpose and the controlled substances are not likely to be diverted into other than legitimate medical, scientific, and industrial channels. Orders identified as suspicious will be reported to the DEA as discussed in subsection II (end of reading).  Do you want me to continue? This compliance program shall apply Q. Actually, Mr. Walker, I would like to stick on the subject of suspicious orders. So let's continue to that cross-reference.  A. Okay. II.1(c). II.1(c): (Reading) McKesson shall inform DEA of suspicious orders as required by 21 C.F.R in a format mutually and responsibly agreed upon by the parties, except that contrary to DEA regulations, McKesson shall inform DEA	4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	you a lot of questions about the next program that McKesson developed. That was called what?  A. The Controlled Substance Monitoring Program, or CSMP.  Q. What was the difference between the new CSMP program that was put into place and the LDMP, or Lifestyle Drug Monitoring Program?  A. There were a number of things that that were done at that time. First, the difference specifically in the programs is we continued to use the concept of thresholds to monitor specific orders. The significant difference was that we created a systemic solution to total the dose units purchased by a given pharmacy on a given controlled substances substance. And if the order that was generated at any given time caused the pharmacy to go above the threshold, that entire order was blocked. The blocking of orders was a piece.  We had we continued to have the three-part review. The difference being is that the

<sup>1</sup> and how we would report to the DEA.

- We enhanced the questionnaire and document.
- 3 And it -- outside of specifically the CSMP, but our
- 4 overall regulatory effort, we invested, well,
- 5 significantly in the I.T. effort to solve the CSMP
- 6 I.T. side, but we also expanded our regulatory force,
- 7 adding the four new directors of Regulatory Affairs,
- 8 one assigned to each region.
- 9 Q. And we looked at the provisions of
- 10 the 2008 agreement. That's still in front of you.
- 11 What actions did McKesson take to implement those
- 12 provisions, specifically dealing with suspicious
- 13 order reporting?
- A. To -- to create this mutually agreed
- 15 upon format, we designated an I.T. team, led by an
- 16 individual on my staff, who was going to interact
- with the DEA I.T., lead from DEA that they
- <sup>18</sup> identified, to just fundamentally work through all
- 19 the technology interfaces. Getting two systems to
- 20 speak to one another is not an easy task. It is
- 21 complex, making sure that the data that was being
- 22 sent to DEA was understood by DEA, that they could
- 23 recognize it, were some of the pieces that needed to
- 24 take place.
- So we had a fairly significant I.T. team and

1 could talk back and forth. And I think in January of

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- 2 2009 is when we ceased providing DU45.
- 3 MS. HENN: Let's mark another exhibit,
- 4 No. -- Defense Exhibit 806.
  - (Exhibit No. 806 was marked.)
- 6 BY MS. HENN:
- Q. Mr. Walker, you've been handed
- 8 Defense Exhibit 806, which is Bates
- 9 No. McKesson-WVA-167.
- Do you recognize this document?
- 11 A. Yes, I do.
  - O. What is this?
- A. This is a memo from -- or an email
- 14 memo from me to our field distribution teams and
- 15 distribution centers advising them that -- this is
- 16 dated January 22nd of '09 -- that we would no longer
- be providing the DEA with the end-of-month DU45 or
- 18 the Suspicious Order Report, and that our new
- reporting mechanism was in place and established aspart of our agreement with DEA, and directed the DCs
- 21 not to submit those reports to the local field
- 22 offices.

12

- Q. Thank you.
- And, again, why did McKesson cease providing
- 25 the DU45 at this point in time, January 2009?

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- 1 I.T. investment to execute the establishment of the
- 2 suspicious or recording mechanism to report to DEA.
- Q. As this development effort was
- 4 underway to develop a new system of suspicious order
- 5 reporting between McKesson's I.T. and the DEA's I.T.
- 6 people, how did McKesson report suspicious orders in
- 7 that interim period?
- 8 A. We -- we continued to submit the DU45
- 9 to local field offices. And, in addition, as we
- 10 identified customers that we had done the due
- 11 diligence, who had gone through our three-tiered
- 12 review, and we had made a determination that we were
- 13 no longer going to sell controlled substances to
- 14 these customers, we reported those to DEA.
- And the way -- in fact, I did that work. I
- 16 would contact DEA directly to ensure that they were
- 17 aware of the actions we were taking and ensure that
- 18 they knew that we were reporting those suspicious --
- 19 those orders and customers to them.
- Q. And you mentioned that the DU45s were
- 21 continued -- McKesson continued to send those while
- 2 the new system was in development. When did McKesson
- 23 cease providing DU45 reports to the DEA?
- A. I think in January of '09, we finally
- reached mutual agreement that we had a system that

- A. It was part of our settlement
- 2 agreement that we agreed to.
- 3 MS. HENN: Let's take a look at another
- 4 exhibit, which I will mark -- ask the court reporter
- 5 to mark as 807, Defense Exhibit 807.
- 6 (Exhibit No. 807 was marked.)
- 7 BY MS. HENN:

8

- Q. Mr. Walker, you've been handed
- 9 Defense Exhibit 807, which is a Bates No. MCK-WVA-88.
  - Do you recognize this document?
- 11 A. Yes, I do.
- Q. What is it?
- A. This is an email sequence originating
- 14 from me to Kyle Wright -- Kyle Wright is a staff
- 15 member of DEA Diversion Control -- advising him that
- 16 we had ceased selling controlled substances to a
- 17 pharmacy in San Antonio, Texas. In the body of
- 18 the -- of the email I provided him the information as
- 19 to why we made the decision and the actions that we
- had taken, primarily to give DEA some additional
   background that they wouldn't get in just a simple
- 22 electronic transmission.
- 23 And he subsequently acknowledged the receipt
- 24 and also asked me to advise their local field office
- in San Antonio of the action.

Page 386 And the date of this email exchange

2 is August 14th, 2008; correct?

3 That's correct. A.

1

8

4 O. So -- so this email exchange took

place before McKesson ceased providing DEA with the

DU45s, as we saw on Exhibit 806; correct?

7 A. That is correct.

> Before we move off of this O.

9 Exhibit 807, in your email to Kyle Wright, on the

second page of the document, you write, quote:

11 (Reading) Since we are still

12 finalizing the electronic protocol, no

13 systemic report will be made (end of

14 reading).

15 Do you see that?

16 A. I do.

17 What -- what does that mean? What

18 were you conveying to Mr. Wright, of the DEA?

19 Just reminding him that we did not

20 have the systemic system in place. I wanted to

ensure that he knew that this was the only mechanism

that we had to specifically call out this customer

that we had ceased selling controlled substances to.

24 And do you recall whether you

provided any data to the DEA about this pharmacy's

1 Exhibit 808, please.

(Exhibit No. 808 was marked.)

BY MS. HENN:

So, Mr. Walker, you've been handed a

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document marked Defense Exhibit 808. The Bates

number is MCK-WVA-139. And this is a somewhat

lengthy chain of emails, but I'll ask you if you

recognize it?

12

A. Yes, I've seen this document before.

10 What is the date on which you

11 received this email chain?

A. I received the email chain on

13 November 4th of 2008.

14 O. And what is it exactly?

15 A. This is a document, and attached is

an email from DEA to Jenny, some of which was

specific in terms of the data details of the I.T.

systems that they were -- really in direct response

to some questions that Jenny had, I think, to the

individual was Noel Goretsas, who, if I recall, was

the I.T. lead for DEA.

22 So you're looking at page 2 of the

email, from Noel Goretsas, at the DEA, to Jenny

Melton, at McKesson, your I.T. lead?

A. Yes.

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1 orders, aside from what's in this email?

2 A. I don't recall. I did offer it up in

3 the email that any data that they needed for their

4 follow-up or additional inquiry, we would provide.

5 But I don't recall that there was any request for

6 additional information.

O. Mr. Walker, who at McKesson was

8 responsible for setting up the electronic reporting

9 system that was put into place after the 2008

10 Settlement Agreement with DEA?

11 A. Working on my -- on my team, on my

12 I.T. group, was a lady named Jenny Melton. She was

13 the project lead and coordinator, and she was the

14 direct contact with the DEA contact from the I.T.

15 side.

16 Q. And at the time Ms. Melton was

working on this project, were you from time to time

aware of communications back and forth between

19 Ms. Melton and her counterpart at DEA?

20 At a high level, yes, I was aware. I

21 was aware that there was actually fairly frequent

22 conversations back and forth between Jenny and the

23 I.T. team at DEA.

24 MS. HENN: I'd like to mark another exhibit,

25 ask the court reporter to mark this as Defense

What information did DEA, through

2 Noel Goretsas, communicate to Jenny Melton in the

course of this work to set up the electronic system

about suspicious order reporting?

There were -- there were a couple of

6 questions that were answered. In looking at the page

<sup>7</sup> -142, it provided the technical view on the

8 characters or basically the I.T. format, but also

stated that a suspicious order should be reported to

10 DEA only after your company has completed its due

11 diligence and determine that you will not complete

12 the sale because it is suspicious. Stating that

suspicious orders are not sales or potential sales.

14 And there was some other discussion around

suspicious orders. And then he noted that, report a

suspicious order as soon as your company had decided

that they will not make the sale because it is

18 suspicious.

19 Q. So was this -- were these -- was this

guidance that Mr. Goretsas was providing to McKesson

consistent with what you had heard, even dating back

to the January 2006 meeting you described with

23 Mr. Rannazzisi and the others from the DEA?

24 Yes, it was -- it was consistent with

25 the messaging that I heard in the 2006 meeting.

Q. And what did this guidance from DEA mean, in terms of the suspicious order reporting that

3 McKesson would be making to the DEA, if you compare

4 the old DU45 system and this new system put in place

5 pursuant to this guidance?

6 A. First, is that the numbers of

suspicious orders that we would report would be

8 significantly less because the methodology in which

9 we were determining whether something was suspicious

o was far more involved.

We would also, in the course of this, be answering their question around ensuring that we were providing them with usable information.

And those were our primary intents, was to
ensure that our suspicious order reporting was
complying with what -- what limited information they
provided us in that January 6 meeting.

Q. And under the new system McKesson put in place pursuant to this guidance from DEA, what was the frequency of the reports of suspicious orders?

A. I don't know that I can answer it in terms of a specific frequency, other than there were a lot fewer Suspicious Order Reports going -- going to DEA.

Q. Did this make sense to you?

A. No. I mean, the ARCOS reporting

<sup>2</sup> requirement remained the same. We continued to

<sup>3</sup> report and supply DEA with all of the ARCOS data

<sup>4</sup> throughout this process. The ARCOS reporting was

exhibit. This is internal No. 6. And I'm going to

<sup>5</sup> uninterrupted and not changed.

6 MS. HENN: Let's take a look at another

8 have the court reporter mark this one as Defense

9 Exhibit 80?

THE REPORTER: 809.

11 (Exhibit No. 809 was marked.)

12 BY MS. HENN:

Q. Mr. Walker, you've been handed a document marked Defense Exhibit 809, Bates No. MCK-WVA-163.

Do you recognize Exhibit 809?

17 A. Yes, I do.

Q. What is it?

A. This is an email, again, originating

with me, to Kyle Wright at DEA, advising him of a

21 suspicious order pattern that we had identified in

 $^{\rm 22}\,$  which we ceased selling controlled substances to a

23 pharmacy.

18

And at this point we had also completed the interface between the two, but it was my view I

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A. Yes, it did.

2 Q. Why?

25

1

A. My view was that we were -- in our

4 suspicious order and our Controlled Substance

5 Monitoring Program, we were really focused on

6 identifying pharmacies that after the due diligence

<sup>7</sup> we had a high degree of confidence were not

8 necessarily complying with their regulatory

9 obligations and potentially diverting controlled

10 substances. And we created as a -- as a very high

11 standard to report the term suspicious order. And

12 suspicious -- and with that, it just reduced the

13 number of customers or pharmacies that we were

14 reporting to the DEA. And very specifically trying

15 to provide them with as much information and expedite

16 the process in their respective enforcement

17 activities.

Q. And you've described that under the new system put in place pursuant to the DEA guidance,

20 there would be -- the frequency of suspicious order

21 reporting and the number of Suspicious Order Reports

22 would be fewer or less.

Was there any change to the other types of reporting that you, McKesson, provided to DEA, that

5 you've described today?

1 wanted to ensure that -- as with all I.T., I wanted

<sup>2</sup> to make sure that the information got to those that

3 needed it, and backed it up with an email that I sent

4 to Kyle Wright.

5 He responded and acknowledged the two

6 suspicious order designations or notifications and

7 directed me to a different DEA associate in contact

8 going forward, Maureen O'Keefe.

O. Who is Maureen O'Keefe?

A. I don't -- she's staff coordinator,

11 according to the memo from Kyle. She was on the

12 diversion staff.

9

10

18

22

23

MS. HENN: Okay. And let's mark another

exhibit. This will be -- I will ask that this be

marked Defense Exhibit 810, please.

16 (Exhibit No. 810 was marked.)

17 BY MS. HENN:

Q. You've been handed Defense

9 Exhibit 810 Bates No. MCK-WVA-187.

Do you recognize this document, Mr. Walker?

A. Yes, I do.

Q. What is it?

A. This is a -- an email from me to

24 Maureen O'Keefe, DEA, in which we identify the -- a

<sup>25</sup> pharmacy that we ceased selling controls, and

- <sup>1</sup> provided some background information. But also
- <sup>2</sup> wanted to ensure that they could look at and
- 3 determine and verify that the suspicious order
- 4 reporting that we sent matched the data set that I
- 5 attached to the document.
- 6 Q. And I will show you -- well,
- <sup>7</sup> actually, what is attached to the document?
- 8 A. This is a summary of orders for a
- <sup>9</sup> given pharmacy which we did not fill and that were --
- o and subsequently reported to DEA as suspicious.
- MS. HENN: I will show you one more example.
- 12 We will mark this exhibit as Defense Exhibit 811,
- 13 please.
- (Exhibit No. 811 was marked.)
- 15 BY MS. HENN:
- Q. Mr. Walker, you've been handed
- 17 Defense Exhibit 811. And I don't think we have a
- 18 Bates number, but I will try to find out what that
- 19 is. Oh, actually, I know what it is, but it's not
- 20 appearing on the document. The Bates number is
- 21 -534479.
- Mr. Walker, do you recognize Exhibit 811?
- A. Yes, I do.
- O. What is it?
- A. This is an email message from Keith

- 1 BY MS. HENN:
- Q. Mr. Walker, you've been handed
- <sup>3</sup> Defense Exhibit 812. And the Bates number, again, is

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Page 397

- 4 not appearing on the document you have, but it's
- <sup>5</sup> -542494. Or maybe it is on yours, not on mine.
  - A. I got it.
- <sup>7</sup> Q. What is Exhibit 812, if you recognize
- 8 it?

6

12

13

- A. I recognize this. This is a
- 10 PowerPoint presentation that I created for the
- 11 meeting that we had with DEA in July of 2008.
  - O. Did -- who created this document?
  - A. I created the document.
- Q. And what did you use this document
- 15 for?
- A. We made -- and I say "we." There
- were people from McKesson that met with members of
- 18 the DEA Diversion Team in Washington, D.C. at their
- 19 headquarters, and the intent of this document was to
- 20 review with them in some level of specifics the way
- that we had designed the program, how it was being
- 22 executed, and what we were -- we were going to do
- with our Controlled Substance Monitoring Program.
- Q. Who was present at the July 31st,
  - 5 2008, meeting, starting from the DEA this time, if

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- 1 McIntyre, who was also on my I.T. team -- he was
- <sup>2</sup> responsible for the electronic submission of
- 3 Suspicious Order Reports to DEA once we were up and
- 4 running -- indicating that an order had been sent and
- 5 acknowledged receipt at DEA on September 1st, 2011.
- 6 Q. Mr. Walker, setting that exhibit 7 aside.
- 8 After McKesson's Controlled Substance
- 9 Monitoring Program was in place, did you have further
- 10 interaction with the DEA about the program?
- 11 A. Yes, I did. In July of 2008, shortly
- 12 after the settlement, we requested a meeting with DEA
- 13 at DEA headquarters so that we could review our
- 14 Controlled Substance Monitoring Program with them in
- 15 some -- in some detail.
- Q. I think Mr. Kennedy asked you about
- 17 that meeting as well earlier today; is that -- is
- 18 that correct?
- 19 A. Yes, he did.
- MS. HENN: Okay. I'd like to mark this
- 21 exhibit as 812, Defense Exhibit 812, please. But
- 22 Counsel, a similar document was marked, but this is
- 23 different, a different version.
- 24 (Exhibit No. 812 was marked.)
- 25 ///

- 1 you remember?
- A. My recollection was -- well, Kyle
- 3 Wright was there from DEA. And I believe Maureen
- 4 O'Keefe. And if I'm not mistaken, I believe I recall
- 5 that Barbara Boockholdt, all of which were members of
- 6 the diversion team. And there were some other
- 7 members that may have been present, one or two other
- 8 people.

- 9 O. And from McKesson?
  - A. It was myself and counsel. I don't
- 11 remember if there were any other McKesson members12 there.
- Q. Could you turn to page 4 of the slide
- 14 presentation. What were the components of the CSMP
- 15 that you discussed with DEA at the meeting?
- A. Components at a high level was --
- 7 really, the meat of the program was knowing your
- 18 customer, which would include the questionnaire and
- 19 the information that we would gather about the
- 20 customer and their business.
- Establishing thresholds, you know, how we
- would establish thresholds based on customers.
- 23 Again, knowing the customer, the size of the
- 24 pharmacy, the business that they -- they had, whether
- they were supporting an orthopedic clinic or had a

1 nursing home oncology, all of the things that can 2 drive a variation in prescriptions.

3 We were going to monitor our orders against 4 the thresholds that we established, you know, for the customers, and that we would block any orders that 6 exceeded the threshold. So, again, if the order came 7 through, and that quantity ordered exceeded the threshold, the order was blocked.

9 A review and escalation process. Once the 10 blocked order was in place, how we would report 11 suspicious orders and any other reports, and offered 12 up any other analysis or reports the DEA could 13 identify that could help them in their enforcement 14 activities.

O. And turning to page 6, slide 6 of your presentation to the DEA.

17 What did you tell the DEA about steps that 18 McKesson was going to take with respect to existing 19 customers?

20 A. We -- there were -- there were several points that we covered with DEA, that from an 21 22 existing customer standpoint, we would establish the

23 thresholds. We would review their 12-month purchase

<sup>24</sup> history. We would establish default volumes or

quantities in each one of the controlled substances.

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1 We emphasized that unlike the LDMP, that the CSMP

covered all of the controlled substances that we

3 distributed.

under this program.

8

9

11

15

There's a lot of focus around the controls that have been abused, but there is a total of -- if 6 I recall, somewhere in the area of the mid 80s, 7 different control base-codes that we also managed

So we had to establish, and we explained to them we had to establish thresholds for every base 10

code for every customer that we had. We indicated that we were going to conduct

12 13 site visits to customers, and based on priority. 14 They had in the meetings communicated to us that 15 their primary concern in pharmacies that had to 16 date -- to that date, had displayed the greater 17 propensity for illegal -- what they called illegal 18 activity, were independent pharmacies. So we viewed 19 that we needed to prioritize the independents first, 20 focusing on the lifestyle drugs, and ensuring that we understood, you know, where pharmacies had dose

quantities that were greater than 25,000. 23

We were also clear with them at the time that we -- how we were going to interact with our retail national accounts. That we would utilize the Page 400

1 retail national accounts' internal regulatory and

2 loss prevention security organizations to assist us

3 as a insight into their pharmacy practices and their

4 overall control.

And one quick question about the Q. 6 analysis of 12-month purchase history that you

discussed. It talks -- the slide says, "Set

threshold if above family code default." And then it

says, "Default if below."

What does "default if below" mean?

11 If, depending on the -- on the generic base code -- the family code was basically

the size of the pharmacy. If their 12-month purchase

history, let's just say, it was a fairly large

pharmacy but their behavior in terms of purchases or

controlled substances was significantly less than

what is the average, if you will, for that particular

size pharmacy was, we would default to a lower

19 number.

10

20 So we would always trying to establish thresholds at a -- at a low number to ensure that all the pharmacies were being evaluated appropriately.

Q. And turning to page -- slide 9. What <sup>24</sup> did you communicate with DEA during the July 2008 meeting about the blocking of orders under the CSMP

Page 401

1 program at McKesson?

A. In the meeting and in discussions

3 with them, that we explained very clearly that we

4 would block the orders that exceeded threshold. That

5 it was specific to the base code and specific to the

registrant.

And that was a critical piece because many

customers have in our system multiple customer

numbers. And the DEA's -- in prior meetings it had

expressed some concern of making sure that we

understood all the sales that went to a customer.

12 So we made sure that they understood it was specific to their registrant, which is a unique number for the DEA, even though there might be multiple McKesson customer numbers.

16 There was no override. There was not going to be any override capability. Any changes in the threshold would be -- would be required. And then a threshold change process was going to be implemented 20 to adjust any thresholds with the documentation.

21 And the customer notification, we were very clear that we would notify -- that DEA -- the DEA

that we would alert the customer if they were

approaching their threshold along with the -- an

25 invoice notification so that the customers were aware

- 1 and -- and, again, explained to them the issues that
- <sup>2</sup> we had with ensuring the customers had the ability to
- <sup>3</sup> fulfill their orders for their patients when the
- 4 orders were absolutely critical and necessary for
- <sup>5</sup> fulfilling scripts.
- 6 Turn to slide 13. What information
- did you provide to DEA during this July 2008 meeting
- about the suspicious order reporting component of the
- CSMP? 9
- 10 We communicated that -- we understood A.
- 11 that there was still the ongoing work that we were
- 12 prepared to stop, the DU45 reporting to DEA Field
- 13 Offices at the time that they agreed and we agreed --
- 14 and primarily they agreed that the format was
- <sup>15</sup> acceptable to them in terms of the reporting.
- 16 There was -- there certainly was a lot of
- 17 contact with DEA around the format and the -- and the
- process that we were going to go through. And,
- again, what we were trying to be is -- in this
- meeting, was clear with them that if there was a
- concern or there's other information that we needed
- 22 to have, that they could provide it.
- 23 And, quite frankly, one of the other things
- we asked is to get feedback and create a feedback
- process on orders that were reported. We -- we
  - Page 403
- 1 wanted to understand the effectiveness of our
- <sup>2</sup> reporting and our CSMP to understand whether we were
- 3 providing them the information that they needed to
- 4 manage their enforcement responsibilities for
- pharmacies.
- 6 Q. Did DEA provide that feedback that
- 7 McKesson requested?
  - No, they did not. A.
- 9 What was the DEA's reaction to all of
- 10 this information that you provided during the July
- 2008 meeting about the new CSMP program you put into
- 12 place?

8

- 13 My -- my recollection of the meeting
- 14 was that the DEA was -- well, first, they -- it is
- 15 not their habit nor did I expect them to provide a
- 16 stamp of approval on it. But their -- overall the
- types of discussion and the questions were positive.
- 18 There was, you know, a fair amount of body language.
- 19 So my takeaway was, is that they were
- 20 satisfied with the -- with what we had presented to
- them. And additionally, there wasn't any "you missed
- 22 it." There was no direction from them that we had
- 23 failed in meeting any of the components of the
- 24 Memorandum of Agreement, nor did they provide any
- specific guidance at all on the -- on the program or

- Page 404
- 1 what we could do differently, better, et cetera.
- Did you have any follow-up meetings
- about the CSMP with the DEA after this July 2008
- meeting, that you recall?
- Well, during -- during the meeting
- 6 that we had with DEA, we -- we asked -- and, again,
- the reason we asked is that they were clear around
- wanting to have more centralized control over
- suspicious order reporting.
- 10 But what we wanted to do was we wanted to go
- to local field offices and share with the local field
- offices what we were doing with our Controlled
- Substances Monitoring Program. We did that. We took
- an offshoot of this document and provided that to the
- DRAs so that they could, in fact, have meetings with
- the local field offices if the field office wanted to
- do that. We reached out to them.
  - We made a number of presentations to local
- field offices by way of the DRAs. I'm not sure
- exactly how many. But we did do that. And,
- actually, the document that I reviewed with
- Mr. Kennedy earlier, I think is actually a copy of
- the document we shared with the local field offices.
  - And did you get any feedback from
- those local field offices that reached you about the
  - Page 405
- 1 2008 -- or about the CSMP that McKesson put in place
- 2 in 2008?

- I didn't get any specific feedback
- 4 from the field office personally. The DRAs reported
- a generally positive response, again, not unlike like
- what we experienced in Washington, D.C.
- Q. You've described your meeting at the
- headquarters and then the DRAs' meetings that
- occurred at local field offices. What, if any, other
- interactions did McKesson have on an ongoing basis
- with DEA and its distribution centers?
- 12 Well, throughout this process, there
- is what I would call a lot of business as usual
- interactions that McKesson distribution centers had
- with the local field offices. Inquires around DEA
- registrations of pharmacies, you know, around
- expiration dates. Those are always a problem with
- the DEA. 18
- 19 If there was a report -- there needed to be
- a report of a theft or a loss, you know, questions
- around -- and procedural things, in particular around
- the paperwork, the ARCOS reporting. And the
- paperwork required with that sometimes can be
- confusing. So there's an ongoing relationship, just
- an interactive relationship.

- Additionally, the DEA continued to conduct their cyclical audit. A cyclical audit is where the
- 3 DEA comes in unannounced and inspects the
- 4 distribution center in a number of different areas,
- 5 primarily around the recordkeeping, the security of
- 6 the controlled substances, the handling, reviewing
- <sup>7</sup> the associates that are authorized to handle
- 8 controlled substances. All of that is part of the
- <sup>9</sup> normal cyclical audit.
- Q. And what would happen if DEA found an issue during one of those cyclical audits?
- A. Excuse me. There was an Audit Report that was generated out of each one of the audits. If
- 14 there were actions that needed to be taken by
- 15 McKesson to correct anything that they identified in
- 16 the audit, virtually all the time that I can recall,
- 17 those were fairly minor issues. They were more what
- <sup>18</sup> I would call procedural.
- We made the procedural adjustments and reported back to DEA the changes that we made.
- O. Mr. Walker, from 2008, when the CSMP
- was put into place, to 2012, do you know how many
- 23 Suspicious Order Reports about customers were
- <sup>24</sup> reported to the DEA by McKesson?
  - A. My recollection is that we were

- Q. What is it?
- A. This is a -- an email to Barbara
- 3 Boockholdt at DOA -- or excuse me, DEA, that
- 4 summarizes some actions that we -- and responses that

Page 408

- 5 we made -- needed to make to them during our meeting
- 6 with DEA in January of 2012. We had a separate
- 7 meeting with DEA.
- 8 We -- they had indicated that we had only
- 9 submitted two Suspicious Order Reports. Again, this
- was very much a surprise to us. We had no indication
- whatsoever from DEA that the suspicious order
- 2 reporting was not reaching them.
- We went back to summarize and identify all
- 14 the customers that we could identify in our system
- 15 that we had identified as having suspicious activity
- and suspicious orders in which we had ceased selling
- 17 controlled substances to, summarized those to her and
- 18 reported back, you know, the -- so that she had some
- record, specific record of actions that we had taken.
- Q. And is that list attached to your
- 21 email in Exhibit 813?
- A. Yes. It's on the last page of that
- 23 exhibit.
- Q. Mr. Walker, you were asked by
- Mr. Kennedy about -- I think you referred to them as

Page 407

- 1 somewhere in the area of 35 to 40 different
- <sup>2</sup> pharmacies that we reported and generated suspicious
- <sup>3</sup> order reporting to DEA.
- 4 Q. Did you do any analysis to total that
- 5 number?
- 6 A. We did -- we did tally up the -- and
- <sup>7</sup> provide a report.
- 8 And the report only reflected, you know,
- <sup>9</sup> what we report at the DEA. What is not and was not
- 10 reported, because it was not a requirement to report
- 11 or tallied, was the number of pharmacies that we
- 12 elected not to do business with during our initial
- 13 due diligence of a potential new customer. And that
- 14 number of pharmacies was significantly higher than
- 15 the 40 that we reported to the DEA.
- MS. HENN: Let's just mark quickly another exhibit, defense Exhibit 812.
- THE REPORTER: 813.
- MS. HENN: 813, thank you.
- (Exhibit No. 813 was marked.)
- 21 BY MS. HENN:
- Q. Mr. Walker, I hand you Defense
- 23 Exhibit 813, Bates No. MCK-WVA-230.
- Do you recognize that document?
- A. Yes, I do.

- Page 409
  1 RNA chains, retail national accounts, like Rite Aid
- 2 and CVS. Could you describe how McKesson performed
- 3 due diligence on orders by chain pharmacies.
- A. McKesson, as we had clearly indicated
- 5 in our program, was going to utilize the regulatory
- 6 and loss control -- loss control security -- they all
- 7 had different names for them -- teams at the various
- 8 chains.
- 9 In our interaction -- in our business
- 10 interactions with the retail national accounts, they
- all had very strong centralized control of their
- 12 pharmacies and their inventories, and we wanted to
- 13 leverage the resources to -- they had to help us with
- 4 understanding, know your customer.
- And, again, our view was if you understood
- how one retail national account pharmacy operated in
- a given chain, they all fundamentally operated the
- 18 same way because of the heavy centralized control
- 19 that they had.
- Q. Mr. Walker, how would you
- 21 characterize McKesson's efforts to comply with its
- 22 regulatory responsibilities?
- 23 A. I would -- I would -- I would say
- 24 that it is a core competency and something that
- 5 individuals, particularly in our operations group,

- 1 get at the very beginning of their career. You know,
- <sup>2</sup> both our hourly associates, but especially our
- 3 management teams. So because we're so regulated,
- 4 compliance is a key component of what we do. And
- <sup>5</sup> performance is based on that. There's -- if there's
- 6 issues that are there, it can affect the individual's
- <sup>7</sup> performance reviews.
- 8 So from a cultural standpoint, we strive
- 9 to -- you know, strive to be -- or strive to be, and
- 10 I believe continue to strive to be, a very compliant
- 11 organization and accept that responsibility readily.
- MS. HENN: Thank you very much, Mr. Walker.
- 13 I have no further questions.
- Do you mind if we take a break? It's been a
- 15 long time. Let's go off the record, please.
- THE VIDEOGRAPHER: We are going off the
- 17 record. The time is 7:14 p.m.
- 18 (Recess taken.)
- 19 THE VIDEOGRAPHER: We are back on the
- 20 record. The time is 7:38 p.m.
- 21 FURTHER EXAMINATION
- 22 BY MR. KENNEDY:
- Q. Mr. Walker, this is Eric Kennedy.
- <sup>24</sup> I'm allowed to ask you some questions in response to
- the questions that your lawyer asked you a few

- Page 412
- 1 think you read a footnote on page -1362 of the letter
- <sup>2</sup> written to the DEA. Do you remember reading that
- 3 footnote?
- 4 MS. HENN: Objection to form.
- 5 BY MR. KENNEDY:
  - Q. Sir, do you remember reading that
- 7 footnote?

6

12

18

- A. Counselor, I remember describing the
- 9 content of the footnote. I don't remember that -- I
- don't recall that I read it specifically. I just
- 11 want to be clear.
  - Q. All right. This -- this footnote
- basically outlines an explanation from McKesson as to
- 14 why it filled an order of 99,000 doses to United
- 15 Prescription Services on October 21, 2005; is that
- 16 what that footnote talks about?
- 17 A. Yes, that's what's written there.
  - Q. And McKesson's excuse and explanation
- 19 to the DEA was that there was a hurricane, Hurricane
- 20 Wilma, and that's why we sent 99,000 doses to United
- 21 Prescription; right? Is that what that says?
- A. That's what is noted, yes.
- Q. And my question is, if this is
- <sup>24</sup> McKesson's explanation to the DEA with respect to
- 5 99,000 dosages, what was McKesson's explanation for

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## Page 411

- 1 moments ago; all right?
- 2 A. I understand that.
- Q. And I'm going to try to keep it brief
- 4 because I know it's late in the day.
- 5 One of the things that you were shown by
- 6 McKesson's lawyer was Defense Exhibit 804. And that
- <sup>7</sup> was a January 18, 2006, letter written by a gentleman
- 8 at McKesson to the DEA. It was written by Paul
- <sup>9</sup> Julian. Do you remember that? Do you remember
- 10 talking about that?
- 11 A. Yes.
- Q. And in that -- and this is in regard
- 13 to the fact that the DEA was -- was unhappy with
- 14 McKesson with respect to distributing large amounts
- 15 of hydrocodones to Internet pharmacies; do you recall
- 16 that? That's what this letter was basically about?
- MS. HENN: Objection to form.
- THE WITNESS: I'm trying to find it. But
- 19 my -- my -- there it is.
- 20 My understanding of the letter was a
- 21 response specifically to Mr. Rannazzisi concerning
- 22 issues that were raised in the meeting, and
- 23 Mr. Julian representing McKesson's response to that.
- 24 BY MR. KENNEDY:
- Q. All right. And you -- actually, I

- 1 the other seven million dosages that the DEA was
- 2 unhappy about? The other seven million, what was
- 3 their explanation on those?
- A. I don't recall that there was any --
- 5 any specific response that McKesson provided
- 6 regarding any other dosages or shipments that the DEA
- <sup>7</sup> covered.
- 8 MR. KENNEDY: Could you give me 686,
- 9 Exhibit 686.
- Q. And this is the Settlement Agreement
- 11 with respect to the Internet pharmacy dosages; right?
- I'm going to pull it up so we can look at
- 13 it.
- MS. HENN: Well, he may want it.
- 15 BY MR. KENNEDY:
- Q. If you will go to the second page of
- 17 that Settlement Agreement.
- 18 A. I got it.
- 19 MS. HENN: Great.
- 20 BY MR. KENNEDY:
- Q. And so the DEA, the conduct that they
- were talking about was three million dosages to
- Maryland; right? In Maryland, three million doses.
- 24 2.1 million into Florida. 2.6 million into Texas.
- 25 824,000 into Utah. Right?

- I mean, that's what this DEA settlement was all about for conduct in '04, '05, and '06; right?
- 3 Correct?
- 4 A. This settlement covered the
- 5 allegations that DEA made. So yes.
- 6 Q. My question is, you sent the DEA a
- 7 letter explaining that it was a hurricane that caused
- 8 you to send 99,000. What was McKesson's explanation
- 9 to the DEA about the other seven million?
- MS. HENN: Objection to form.
- 11 THE WITNESS: Counsel, I don't believe that
- 12 we made any specific response on any other quantity
- 13 allegations. I do note that the letter from
- 14 Mr. Julian to Mr. Rannazzisi was in October of --
- 15 where's the letter just real quick?
- MS. HENN: This one.
- 17 THE WITNESS: Was in January of '06. So
- 18 what I'm not -- don't recall is what information we
- 19 had at hand in terms of the number of doses that the
- 20 DEA was alleging at that time.
- 21 BY MR. KENNEDY:
- Q. Well, my question is, why did you --
- 23 why did you show us an explanation for 99,000 when,
- 24 in fact, the alleged conduct involved over seven
- 25 million dosages?

- 1 BY MR. KENNEDY:
  - Q. Between 2000 and 2005, you said you

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- 3 were out of Regulatory for that period of time, and
- 4 what was your job?
- A. I was -- I can't remember my specific
- 6 title, but I was the Senior Vice President overseeing
- <sup>7</sup> Six Sigma.

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- O. And what did that involve? Did that
- 9 involve regulation of controlled substances?
  - A. Not at all.
  - O. Not at all.
- How many meetings with the DEA did you go to
- 3 between 2000 and 2005?
- 14 A. None.
  - Q. How many DEA seminars did you go to
- 16 between 2000 and 2005?
- A. None that I remember.
  - Q. How many regulatory meetings did you
- 19 go to at McKesson between 2000 and 2005 with respect
- 20 to controlled substances?
  - A. I don't recall going to any.
- Q. So when you said that in January of
- 23 '06 this was the first time that Mr. Rannazzisi of
- 24 the DEA made certain representations to you with
- 25 respect to the responsibilities, you had not been

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- 1 A. Again --
- 2 MS. HENN: Objection to form.
- <sup>3</sup> Go ahead.
- THE WITNESS: It's really two different --
- <sup>5</sup> in my view, it's two different pieces of information.
- 6 The letter is in direct response to items
- <sup>7</sup> that were outlined as -- as we understood them in the
- 8 January '06 meeting. The settlement and the
- <sup>9</sup> allegations in the settlement, to my recollection,
- 10 not all of those were shared with us during the
- 11 course of the meeting that we had with
- 12 Mr. Rannazzisi.
- So the best way I can answer the question is
- 14 this is a direct response to Mr. Rannazzisi around
- 15 the issues that he personally raised in that January
- 16 '06 meeting.
- 17 BY MR. KENNEDY:
- Q. All right. We're sitting here today,
- 19 now it's way, way later. Tell me the explanation
- 20 that was provided for the other seven million
- 21 dosages, other than 99,000? What was provided?
- MS. HENN: Objection to form.
- THE WITNESS: Counsel, I do not believe --
- $^{24}\,$  as I stated, I don't believe that we had any other
- specific response to DEA.

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- 2 correct?
- A. I had not been directly involved with

1 involved with Regulatory for five years; is that

- 4 Regulatory during that time frame.
- 5 Q. Now, there was a lot of time spent in
- 6 your questioning about a meeting that you had with
- <sup>7</sup> the DEA in July of 2008. Do you remember all those
- 8 questions about a meeting with the DEA and the
- 9 presentations that you made to the DEA and McKesson
- 10 made to the DEA with respect to its 2008 Controlled
- 11 Substances Monitoring Program? Do you recall all
- 12 those questions?
- 13 A. Yes.
- Q. And I think you went through great
- 15 details. We told the DEA we're going to do this. We
- 16 told them the monitoring program would include this.
- And this was all about the program that you were
- 18 going to implement in 2008; correct?
- 19 A. Yes, it was about the program that we
- <sup>20</sup> were implementing.
- Q. And I wrote it down. I think you
- 2 said that by their body language, you thought that
- 23 the DEA was satisfied with the monitoring program
- 24 that you were going to implement in 2008; correct?
- 25 Do you remember saying that?

- A. I believe that was my testimony.
- Q. Well, let me -- let me ask you: Your
- 3 monitoring program, the McKesson monitoring program
- 4 that you outlined for the DEA at that meeting in
- 5 2008, could we agree that that monitoring program
- 6 isn't going to be of any use unless you follow it;
- 7 right?

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- 8 A. I would agree that it was certainly
- 9 our intent and our commitment that we would execute
- 10 our Controlled Substance Monitoring Program and
- 11 explained that to DEA.
- Q. Right. And can we agree, just
- 13 because you write a monitoring program on paper, put
- 14 it into a heading of, this is our Controlled
- 15 Substances Monitoring Program and show it to the DEA,
- 16 just because it's on the paper doesn't mean it's
- 17 going to be effective or work unless you follow it;
- 18 right? You've got to follow it?
- 19 A. The monitoring program that we
- 20 presented, we applied and we followed.
- Q. Sir, would you answer my question,
- 22 please. The monitoring program you put on paper is
- 23 of no effect, it's no good to anybody unless you
- 24 follow it; is that true?
- A. I wouldn't agree with that statement.

- 1 we executed that program, as described, and with the
  - 2 intent and certainly the execution to ensure that we
  - 3 were meeting our regulatory requirements.
  - Q. But if you don't execute, the paper
  - 5 doesn't do anybody any good; correct?
  - MS. HENN: Objection. Asked and answered.
  - 7 THE WITNESS: I wouldn't characterize it --
  - 8 again, I -- the program was in place. We were
  - 9 diligent in executing against the program.
  - 10 BY MR. KENNEDY:
  - 11 Q. Let's look at how diligent you were
  - 12 in executing, then. Let's look at Exhibit 730, if we
  - 13 could.

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21

- MR. ASQUITH: It's a new one.
  - MS. HENN: Do you have a copy? That's the
- 16 only copy.
- Oh, this is an exhibit you withdrew. There
- 18 you go.
- 19 (Exhibit No. 730 was marked.)
- 20 BY MR. KENNEDY:
  - Q. Pursuant to your agreement and your
- 22 communication to the DEA and your monitoring program,
- 23 there should be Level 1 Reviews when a pharmacy
- 24 orders over their threshold; correct? Is that
- 25 correct, sir?

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- <sup>1</sup> Clearly, the monitoring program that we put in place,
- <sup>2</sup> we executed against and continued to provide the
- <sup>3</sup> regulatory recite of controlled substances.
- 4 MS. HENN: Counsel, I'm going -- we're going
- 5 to need to go off the record so the court reporter
- 6 can get her car out of the garage.
- 7 THE VIDEOGRAPHER: We are going off the
- 8 record. The time is 7:50 p.m.
- 9 (Off the record.)
- THE VIDEOGRAPHER: We are back on the
- 11 record. The time is 7:58 p.m.
- 12 BY MR. KENNEDY:
- Q. Mr. Walker, we were talking about the
- 14 representations that you made to the DEA with respect
- 15 to the monitoring program that you were going to put
- 16 into place in 2008. And I asked you, if you -- could
- 17 you agree that putting a monitoring program on paper
- 18 and representing to the DEA at your meeting with the
- 19 DEA back in 2008 -- representing to them everything
- 20 that you were going to do in this written monitoring
- 21 program, can we agree that that does no one any good,
- 22 it doesn't work unless you actually follow your
- 23 program? Agreed?
- A. What I think my response -- what I
- 25 can agree to is that we put the program in place, and

- Page 421
  There -- in orders that went over the
- threshold, a Level 1 Review was -- was called out.
- O. That's what should be done under the
- 4 program; right?
- A. That's correct.
- 6 Q. And you represented that to the DEA
- 7 at your meeting in 2008? If somebody omits, meaning
- 8 they order over the threshold, there will be a
- 9 Level 1 Review; correct?
- MS. HENN: Objection to form.
- THE WITNESS: What I represented to the DEA
- 12 and reviewed with them is that as a -- if somebody
- 23 exceeded a threshold, we would conduct a Level 1
- 14 Review.
- 15 BY MR. KENNEDY:
- Q. Exhibit 730 is an audit done by
- McKesson in March of 2011. Is that what it says on
- 18 the cover page, March of 2011 Audit Report?
- 19 A. Yes.
- Q. If you go to page -498069. Do you
- 21 see that? "Level 1 Forms," do you see that title?
- 22 Level 1 Forms.
- 23 A. Yes.
- O. Delran, what is that? Is that one of
- <sup>25</sup> your distribution centers?

	Page 422	1	Daga 424
	Page 422		Page 424
1	A. Delran, New Jersey was one of our		another distribution center; is it not?
2	distribution centers.	2	A. Yes, it is.
3	Q. Under that it says:	3	Q. Does that state:
4	(Reading) Omit Reports were not being	4	(Reading) The Omit Reports were not
5	signed by DC management as required by	5	signed and dated by management as
6	policy. In addition, the required	6	required by policy. In addition,
7	Level 1 forms were not completed for	7	Level 1 forms were not completed for
8	20 of 56 omits in July 2010, and all	8	July and November 2010 omits. CSMP
9	54 omits for the month of November	9	Excursion contract forms were used in
10	2010 (end of reading).	10	place of Level 1 forms, although 22 of
11	Did I read that right?	11	35 omits in July and 17 out of 35
12	A. Yes.	12	omits in November didn't have any
13	Q. This policy is no good unless you	13	completed documentation (end of
14	follow it. Can you agree with that? No good unless	14	reading).
15	you follow it?	15	Did I read that right?
16	MS. HENN: Objection to form.	16	A. Yes, you read that correctly.
17	BY MR. KENNEDY:	17	Q. And let me ask you, when you had your
18	Q. Is that agreeable?	18	meeting with the DEA in 2008 to outline your
19		19	Controlled Substance Monitoring Program for them, did
	A. I don't agree with that statement.		
20	What I would agree with is that we had, as	20	you tell them that you would have sales reps doing
21	part of our control substance, any threshold that		the Level 1 investigations? Did you tell them that?
22	generated a Level 1 Review needed to take place. My	22	MS. HENN: Objection to form.
	interpretation of and review of this document is that	23	THE WITNESS: I don't recall that we
	we failed to complete the paperwork associated with	1	specified who would conduct the Level 1 Reviews.
25	that.	25	///
	Page 423		Dama 425
	r age 423		Page 425
1	_	1	Page 425 BY MR. KENNEDY:
	Q. Now, New Castle. This is another		BY MR. KENNEDY:
2	Q. Now, New Castle. This is another distribution center; right?	2	BY MR. KENNEDY: Q. You told them, did you not you
2 3	Q. Now, New Castle. This is another distribution center; right? A. Yes.	2	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system
2 3 4	Q. Now, New Castle. This is another distribution center; right? A. Yes. Q. Under that one it says:	2 3 4	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their
2 3 4 5	Q. Now, New Castle. This is another distribution center; right? A. Yes. Q. Under that one it says: (Reading) The Omit Reports were not	2 3 4 5	BY MR. KENNEDY: Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that
2 3 4 5 6	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as</li> </ul> </li> </ul>	2 3 4 5 6	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could
2 3 4 5 6 7	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the</li> </ul> </li> </ul>	2 3 4 5 6 7	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?
2 3 4 5 6 7 8	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not</li> </ul> </li> </ul>	2 3 4 5 6 7 8	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks
2 3 4 5 6 7 8	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in</li> </ul> </li> </ul>	2 3 4 5 6 7 8	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.
2 3 4 5 6 7 8 9	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in</li> </ul> </li> </ul>	2 3 4 5 6 7 8 9	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was
2 3 4 5 6 7 8 9 10	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).</li> </ul> </li> </ul>	2 3 4 5 6 7 8 9 10	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:
2 3 4 5 6 7 8 9 10 11	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).</li> <li>Did I read that right?</li> </ul> </li> </ul>	2 3 4 5 6 7 8 9 10 11 12	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you
2 3 4 5 6 7 8 9 10 11 12 13	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).</li> <li>Did I read that right?</li> <li>A. Yes, you read it correctly.</li> </ul> </li> </ul>	2 3 4 5 6 7 8 9 10	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you specifically represented, did you not, that if you
2 3 4 5 6 7 8 9 10 11	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).</li> <li>Did I read that right?</li> </ul> </li> </ul>	2 3 4 5 6 7 8 9 10 11 12 13	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you specifically represented, did you not, that if you were going to increase the threshold, it would
2 3 4 5 6 7 8 9 10 11 12 13	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).</li> <li>Did I read that right?</li> <li>A. Yes, you read it correctly.</li> </ul> </li> </ul>	2 3 4 5 6 7 8 9 10 11 12 13	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you specifically represented, did you not, that if you were going to increase the threshold, it would require documentation?
2 3 4 5 6 7 8 9 10 11 12 13	<ul> <li>Q. Now, New Castle. This is another distribution center; right?</li> <li>A. Yes.</li> <li>Q. Under that one it says: <ul> <li>(Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).</li> <li>Did I read that right?</li> <li>A. Yes, you read it correctly.</li> <li>Q. Washington Court House, is that</li> </ul> </li> </ul>	2 3 4 5 6 7 8 9 10 11 12 13	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you specifically represented, did you not, that if you were going to increase the threshold, it would
2 3 4 5 6 7 8 9 10 11 12 13 14 15	Q. Now, New Castle. This is another distribution center; right?  A. Yes. Q. Under that one it says: (Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).  Did I read that right?  A. Yes, you read it correctly. Q. Washington Court House, is that another distribution center?	2 3 4 5 6 7 8 9 10 11 12 13 14	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you specifically represented, did you not, that if you were going to increase the threshold, it would require documentation?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	Q. Now, New Castle. This is another distribution center; right?  A. Yes. Q. Under that one it says: (Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).  Did I read that right?  A. Yes, you read it correctly. Q. Washington Court House, is that another distribution center? A. Yes, it is.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you specifically represented, did you not, that if you were going to increase the threshold, it would require documentation?  A. Let me make sure I understand what
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	Q. Now, New Castle. This is another distribution center; right?  A. Yes. Q. Under that one it says: (Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).  Did I read that right?  A. Yes, you read it correctly. Q. Washington Court House, is that another distribution center?  A. Yes, it is. Q. Does that say: (Reading) the required Level 1 forms	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you specifically represented, did you not, that if you were going to increase the threshold, it would require documentation?  A. Let me make sure I understand what page you're referring to there.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	Q. Now, New Castle. This is another distribution center; right?  A. Yes. Q. Under that one it says: (Reading) The Omit Reports were not being signed by DC management as required by policy. In addition, the required Level 1 forms were not completed for 21 of 31 30 omits in July 2010, and 20 of 27 omits in November 2010 (end of reading).  Did I read that right?  A. Yes, you read it correctly. Q. Washington Court House, is that another distribution center?  A. Yes, it is. Q. Does that say: (Reading) the required Level 1 forms were not completed for all 19 omits in	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	BY MR. KENNEDY:  Q. You told them, did you not you described to them that you would have a system whereby pharmacies could request an increase in their threshold. Did you tell that to the DEA, that that would be part of your program, pharmacies could request increases in their threshold?  MS. HENN: Objection to form. Lacks foundation.  THE WITNESS: Yes, that was BY MR. KENNEDY:  Q. And in your PowerPoint you specifically represented, did you not, that if you were going to increase the threshold, it would require documentation?  A. Let me make sure I understand what page you're referring to there.  Q. Mine aren't numbered.
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- Did you tell the DEA if you were going to adjust the threshold, it would require documentation?
- A. That's what I covered with the DEA in that meeting.
- Q. Did you tell them that you would be
   giving threshold -- giving threshold increases for
   reasons such as Thanksgiving? Did you tell them
   that?
- 9 A. We didn't have any discussion in that 10 meeting around reasons for increases.
- Q. Did you tell them in that meeting that you would be increasing thresholds 30 stores at a time for chain pharmacies? Did you tell them that?
- A. Again, we had no discussion on the reasons that we would be increasing thresholds.
- Q. Did you tell them that you would be increasing thresholds for CVS without explanation for CVS? Did you tell them that?
- A. In that meeting we had no discussion around increases or how we would increase thresholds.
- Q. Did you tell them, that in the system that you would be implementing, that customers would be told that they could expect a decision on a
- threshold increase within one day? Did you tell them that?

- o 1 meeting we just -- we did not have any discussions
  - 2 around the details of threshold increases, nor were
  - 3 there any questions asked.
  - 4 BY MR. KENNEDY:
    - Q. And, sir, you went all through this
  - 6 discussion with the DEA about how you were going to
  - 7 report suspicious orders to them; did you not?
  - 8 MS. HENN: Objection to form.
  - 9 THE WITNESS: We -- we covered with them the
  - 10 process and how we would -- and when we would report
  - 11 suspicious orders based on our three-tiered review
  - 12 process.
  - 13 BY MR. KENNEDY:
  - Q. But, again, if you don't follow your
  - own policies that you put in writing, they don't do
  - 16 anybody any good, do they, unless you follow them;
  - 17 right?
  - 18 A. We followed our policies as we
  - 19 outlined.
  - Q. Sir, do you understand that in
  - 21 Cuyahoga County, Ohio between 2008 and August of
  - 22 2013, there were 481 times that one of your customers
  - 23 ordered over their threshold? Do you understand
  - 24 that?
  - MS. HENN: Objection to form. Lacks

- MS. HENN: Objection to form. Lacks
- <sup>2</sup> foundation.
- 3 THE WITNESS: Again, I don't recall any
- 4 discussion around the specifics of how we would grant
- 5 increases in thresholds.
- 6 BY MR. KENNEDY:
- <sup>7</sup> Q. Did you tell them that this system
- 8 would be such that McKesson would tell pharmacies
- <sup>9</sup> that if they requested an increase, that they could
- 10 presume that that threshold increase was granted and
- 11 approved unless they heard otherwise?
- MS. HENN: Objection to form.
- 13 BY MR. KENNEDY:
- Q. Did you tell the DEA that that's the
- 15 kind of system that you would implement?
- MS. HENN: Lacks foundation.
- THE WITNESS: Counsel, we had no discussion
- <sup>18</sup> around our methodology of threshold increases.
- 19 BY MR. KENNEDY:
- Q. Did you tell them that you would be
- 21 increasing thresholds on a permanent basis because of
- a holiday season? Did you tell them that?
- MS. HENN: Objection to form. Lacks
- 24 foundation.
- THE WITNESS: Again, Counsel, we -- at that

- 1 foundation.
- THE WITNESS: I have no knowledge of all of

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- 3 the pharmacies in that county.
- 4 BY MR. KENNEDY:
- 5 Q. Well, do you understand that of the
- 6 400 times they ordered over their threshold, not one
- 7 single report was ever made to the DEA? Do you know
- 8 that?

13

- 9 MS. HENN: Objection to form. Lacks
- 10 foundation.
- 11 BY MR. KENNEDY:
- Q. Do you know that?
  - A. I don't know that.
- Q. Do you know that in Summit County,
- 15 Ohio, between 2008 and August of 2013, there were 517
- occasions where a McKesson customer ordered over
- their threshold and not one single report was made to
- 18 the DEA? Do you understand that?
- MS. HENN: Objection to form. Lacks
- 20 foundation.
- 21 THE WITNESS: Again, I have no specific
- 22 knowledge of pharmacies in either one of those
- 23 counties.

- 24 BY MR. KENNEDY:
  - Q. Is Landover one of your distribution

Page 430 Page 432 1 centers, sir? 1 center? 2 2 Landover was one of our distribution MS. HENN: Objection to form. Lacks A. centers. It closed in 2012, I believe. foundation. THE WITNESS: Again, absent the Q. And this comes from the DEA, so you documentation, I don't remember any specific report should be aware of this. 6 Are you aware of the DEA finding that 6 on that. <sup>7</sup> between May of 2008 and July of 2011, over a BY MR. KENNEDY: 8 three-year period, McKesson from the Landover Metheun, Massachusetts, is that O. <sup>9</sup> Distribution Center did not report one single another distribution center? 10 suspicious order to the DEA? Are you aware of that 10 A. Yes, it is. 11 finding by the DEA? 11 0. Did you review the DEA documentation 12 MS. HENN: Objection to form. Lacks 12 sent to McKesson that between '08, 2008 and 2013, not one single suspicious order was reported to the DEA 13 foundation. 14 THE WITNESS: I have no -- no knowledge of out of that distribution center? 15 that. MS. HENN: Objection to form. Lacks 16 foundation. 16 BY MR. KENNEDY: 17 17 THE WITNESS: I don't have any recollection Q. You didn't receive the report from the DEA making that statement, sir? of reviewing any documents summarizing that. 18 19 MS. HENN: Objection to form. Lacks BY MR. KENNEDY: 20 Q. And, sir, you've told us that 20 foundation. McKesson diligently, aggressively applied the 2008 21 THE WITNESS: I don't recall receiving any report or information specific to that. Controlled Substances Monitoring Program; is that what you've told us? BY MR. KENNEDY: 24 Q. Livonia, is that a distribution 24 A. Yes, that was my testimony. 25 Sir, didn't McKesson get fined center of McKesson? Page 431 Page 433 1 \$150 million by the DEA because of their failures 1 A. Yes, it is. 2 <sup>2</sup> with respect to the 2008 program, leading all the way In Michigan? Q. <sup>3</sup> up from 2008 and '09, '10, '11, '12, '13, '14, '15, 3 A. Michigan. Q. Do you understand that the DEA found 4 '16, and '17? \$150 million. that for a five-year period, not one suspicious order MS. HENN: Objection to form. 6 was reported to the DEA by that distribution center? 6 BY MR. KENNEDY: 7 MS. HENN: Objection to form. Q. Do you recall that, sir? BY MR. KENNEDY: 8 MS. HENN: Objection to form. Lacks 8 9 Q. Are you aware of that? foundation. Mischaracterizes. 10 MS. HENN: Lacks foundation. 10 THE WITNESS: All that I'm aware of is 11 THE WITNESS: Again, Counsel, I have no that -- and because it was public information, is 12 knowledge or specific recollection of that. that McKesson paid \$150 million. I don't understand BY MR. KENNEDY: any of the details of the settlement, of the 14 You didn't review the documentation documentation, because all of it occurred after I left the company. 15 sent to the DEA with that finding, sir? 16 16 MS. HENN: Objection to form. Lacks BY MR. KENNEDY: 17 When did you leave the company? 17 foundation. 18 18 In June of 2015. THE WITNESS: I -- I don't remember. 19 19 BY MR. KENNEDY: O. And the DEA fine of \$150 million involved conduct from '08 to '15, while you were the 20 Q. Lakeland, Florida, that's a distribution center; correct? head of Regulatory; do you understand that? 21 22 22 MS. HENN: Objection to form. Lacks A. Yes. 23 Are you aware of the DEA finding that 23 foundation. <sup>24</sup> for a five-year period, not a single suspicious order 24 THE WITNESS: Again, Counsel, I was not here was reported to the DEA from that distribution 25 when they -- all of that was finalized and completed.

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	Page 434		Page 436
	So I don't understand what was in the allegations	1	BY MR. KENNEDY:
	presented by the DEA.	2	Q. How many hours have you spent with
3	MR. KENNEDY: Give me P.88, please. This is	3	McKesson's lawyer prior to today reviewing documents
4	Exhibit 814.	4	I I
5	(Exhibit No. 814 was marked.)	5	<b>3</b>
6	BY MR. KENNEDY:	6	A. A number of them.
7	Q. If you will look at that very last	7	Q. How many, sir?
8	page. Do you see that this is dated 1-5-17, at least	8	A. Five or six.
9	the signatures, one of the signatures? 1-5-17, it's	9	Q. And how many different days, sir?
10	on the back cover.	10	A. How many different days?
11	A. Yes.	11	Q. Yes.
12	Q. If you look at the front cover, the	12	A. Five or six.
13	front page, is this titled, "Administrative	13	Q. Five or six days?
14	Memorandum Agreement?	14	A. Yes.
15	A. Yes, it is.	15	Q. And they never showed you this
16	Q. And does the first paragraph say:	16	document before you came in here to testify that
17	(Reading) The Administrative	17	McKesson was aggressive and diligent in implementing
18	Memorandum Agreement is entered into	18	its policies? You were never shown this?
19	by and between the United States	19	A. In reviewing this document, I think
20	Department of Justice, Drug	20	it was shown. This document, I believe, we did not
21	Enforcement Administration, and	21	cover in detail.
22	McKesson Corporation (end of reading)?	22	Q. Well, under "Acceptance and
23	Is that what it says?	23	Responsibility," go down about four or five lines
24	A. Yes.	24	down in the middle where the sentence starts with,
25	Q. And if you'll go to page 88.3 up at	25	"McKesson."
	D 425		D 407
	Page 435	1	
	_		Page 437
	the up at the top. And look at No. 2. Does No. 2	1	Does it state:
2	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?	2	Does it state: (Reading) McKesson acknowledges that,
2	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes.	2 3	Does it state:  (Reading) McKesson acknowledges that, at various times during the period
3 4	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes.  Q. That's acceptance of responsibility	2 3 4	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and
2 3 4 5	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir?	2 3 4 5	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this
2 3 4 5 6	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir?  MS. HENN: Objection to form.	2 3 4 5 6	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this agreement (the covered period of
2 3 4 5 6 7	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir?  MS. HENN: Objection to form. BY MR. KENNEDY:	2 3 4 5 6 7	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this agreement (the covered period of time), it did not identify or report
2 3 4 5 6 7 8	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir?  MS. HENN: Objection to form. BY MR. KENNEDY: Q. Is that what that means?	2 3 4 5 6 7 8	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this agreement (the covered period of time), it did not identify or report to DEA certain orders placed by
2 3 4 5 6 7 8 9	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir?  MS. HENN: Objection to form. BY MR. KENNEDY: Q. Is that what that means? MS. HENN: Objection to form.	2 3 4 5 6 7 8	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this agreement (the covered period of time), it did not identify or report to DEA certain orders placed by certain pharmacies which should have
2 3 4 5 6 7 8 9	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir?  MS. HENN: Objection to form. BY MR. KENNEDY: Q. Is that what that means? MS. HENN: Objection to form. THE WITNESS: That's what it says, Counsel.	2 3 4 5 6 7 8 9	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this agreement (the covered period of time), it did not identify or report to DEA certain orders placed by certain pharmacies which should have been detected by McKesson as
2 3 4 5 6 7 8 9 10	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir?  MS. HENN: Objection to form. BY MR. KENNEDY: Q. Is that what that means? MS. HENN: Objection to form. THE WITNESS: That's what it says, Counsel. Quite honestly, I don't know under the legal terms of	2 3 4 5 6 7 8 9 10	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this agreement (the covered period of time), it did not identify or report to DEA certain orders placed by certain pharmacies which should have been detected by McKesson as suspicious based upon the guidance
2 3 4 5 6 7 8 9 10 11 12	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir? MS. HENN: Objection to form. BY MR. KENNEDY: Q. Is that what that means? MS. HENN: Objection to form. THE WITNESS: That's what it says, Counsel. Quite honestly, I don't know under the legal terms of a settlement agreement what that means. I don't have	2 3 4 5 6 7 8 9 10 11	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this agreement (the covered period of time), it did not identify or report to DEA certain orders placed by certain pharmacies which should have been detected by McKesson as suspicious based upon the guidance contained in the DEA letters about the
2 3 4 5 6 7 8 9 10 11 12 13	the up at the top. And look at No. 2. Does No. 2 say, "Acceptance of Responsibility"?  A. Yes. Q. That's acceptance of responsibility by McKesson; isn't it, sir?  MS. HENN: Objection to form.  BY MR. KENNEDY: Q. Is that what that means?  MS. HENN: Objection to form.  THE WITNESS: That's what it says, Counsel.  Quite honestly, I don't know under the legal terms of a settlement agreement what that means. I don't have the legal expertise.	2 3 4 5 6 7 8 9 10 11 12 13	Does it state:  (Reading) McKesson acknowledges that, at various times during the period from January 1, 2009, up through and including the effective date of this agreement (the covered period of time), it did not identify or report to DEA certain orders placed by certain pharmacies which should have been detected by McKesson as suspicious based upon the guidance contained in the DEA letters about the requirements set forth in 21 C.F.R
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1	Dogg 429	Ι	Dog 440
	Page 438	1	Page 440
2	A. Yes.	2	document.
	Q. Does it state, again:		Q. And, sir, is it still your testimony
3	(Reading) McKesson acknowledges that,		that McKesson was aggressive in its implementation of
4	at various times during the covered		its own Controlled Substances Monitoring Program? Is
5	time period, it did not identify or		that still your testimony, sir?
6	report to DEA certain orders placed by	6	A. Yes, it is.
7	certain pharmacies which should have	7	Q. Let's look to the next page. If we
8	been detected by McKesson as	8	look at C, this was specific to what you've been
9	suspicious in a manner fully	9	telling us. Does it state on C:
10	consistent with requirements set forth	10	(Reading) McKesson failed to follow
11	in the 2008 Memorandum of	11	the procedures and policies set forth
12	Understanding (end of reading)?	12	in the McKesson CSMP to detect and
13	Is that what it states?	13	disclose suspicious orders of
14	A. That's yes, that's what it states.	14	controlled substances (end of
15	Q. Covered conduct, No. 3, A. Does it	15	reading)?
16	state:	16	Is that what it states, sir?
17	(Reading) McKesson failed to maintain	17	A. Yes, that's what the document states.
18	effective controls against diversion	18	Q. Does it next state:
19	of particular controlled substances	19	(Reading) Among other things, McKesson
20	into other than legitimate medical,	20	failed to conduct adequate due
21	scientific, and industrial channels by	21	diligence of its customers, failed to
22	sales to certain of its customers in	22	keep complete and accurate records of
23	violation of the Controlled Substance	23	the CSMP files maintained for many of
24	Act and the Controlled Substance Act's	24	its customers, and bypassed suspicious
25	implementing regulations (end of	25	order reporting procedures set forth
	Page 439		Page 441
	- 1.61		
1	reading)?	1	in McKesson's CSMP (end of reading)?
1 2	reading)?  Does it say that?	1 2	in McKesson's CSMP (end of reading)?  Did I read that right?
	Does it say that?		Did I read that right?
2	Does it say that? A. Yes.	2	Did I read that right?  A. You read that correctly.
2	Does it say that? A. Yes. Q. And then does it outline the	2 3 4	Did I read that right?  A. You read that correctly.  Q. And, sir, could we agree and I'm
2 3 4 5	Does it say that? A. Yes. Q. And then does it outline the different distribution centers where these failures	2 3 4 5	Did I read that right?  A. You read that correctly.  Q. And, sir, could we agree and I'm only going to ask you one more time. Could we agree
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	Page 442		Page 444
1	either.	1	DEPONENT'S CHANGES OR CORRECTIONS
2	We have just two things to note. We would	2	Note: If you are adding to your testimony, print the
3	request that the transcript be designated highly	3	exact words you want to add. If you are deleting from
4	confidential pending review and further designations.	4	your testimony, print the exact words you want to
5	And we request that the witness have the	5	delete. Specify with "Add" or "Delete" and sign this
6	opportunity to read and sign.	6	form.
7	Thank you very much.	7	DEPOSITION OF: DONALD WALKER
8	THE VIDEOGRAPHER: This concludes the video	8	CASE: IN RE NATIONAL PRESCRIPTION OPIATE LITIGATION
9	deposition of Donald Walker, consisting of eight	-	DATE OF DEPOSITION: JANUARY 10, 2019
10	media.		PAGE LINE CHANGE/ADD/DELETE/REASON
		- 0	
11	The time is 8:23 p.m. We are off the		
12	record.		
13	(The deposition was concluded at 8:23 p.m.)	13	
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15		15	
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19		19	
20		20	
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23		23	
24		24	DEPONENT'S SIGNATURE
25		25	DATE
	Page 443		Page 445
1	Page 443 Please be advised I have read the foregoing	1	Page 445 CERTIFICATE OF REPORTER
1 2	<u> </u>	1 2	
	Please be advised I have read the foregoing		CERTIFICATE OF REPORTER
2	Please be advised I have read the foregoing deposition, and I state there are:	2 3	CERTIFICATE OF REPORTER  I, SANDRA BUNCH VANDER POL, a Certified
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